
This tariff, Cal. P.U.C. No. 3, replaces, in its entirety Matrix Telecom, Inc. d/b/a Matrix Business Technologies Cal. P.U.C. No. 2 on file with the California Public Utilities Commission, effective with the effective date of this tariff.

TITLE SHEET

CALIFORNIA TELECOMMUNICATIONS TARIFF

OF

MATRIX TELECOM, INC. D/B/A MATRIX BUSINESS TECHNOLOGIES

D/B/A TRINSIC COMMUNICATIONS

U-5227-C

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for intrastate interexchange telecommunications services provided by Matrix Telecom, Inc. d/b/a Matrix Business Technologies d/b/a Trinsic Communications, with principal offices at 7171 Forest Lane, Suite 700, Dallas, TX 75230. This tariff applies for services furnished within the state of California. This tariff is on file with the California Public Utilities Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business or their website at www.matrixbt.com.

Advice Letter# 2

Issued: November 8, 2007

By:

Scott Klopach,
Vice President and General Counsel
7171 Forest Lane, Suite 700
Dallas, Texas 75230

Effective: November 9, 2007

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CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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1	Original	*	32	Original	*	63	Original	*
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17	Original	*	48	Original	*			
18	Original	*	49	Original	*			
19	Original	*	50	Original	*			
20	Original	*	51	Original	*			
21	Original	*	52	Original	*			
22	Original	*	53	Original	*			
23	Original	*	54	Original	*			
24	Original	*	55	Original	*			
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APPLICABILITY OF TARIFF

This tariff contains the description of the services offered, the terms and conditions under which each of the services are provided and all effective rates and charges applicable to the furnishing of interexchange telecommunications services of the Company within the State of California. Only those services, terms and conditions and rates and charges approved by the California Public Utilities Commission and contained in this tariff may be provided to Customers within the State. Filed tariffs are binding on the Company and no deviation of any kind from the filed tariff is permitted.

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ACCESSIBILITY OF TARIFF

This tariff is on file with the California Public Utilities Commission and the Company's principal place of business:

Matrix Telecom, Inc. d/b/a Matrix Business Technologies d/b/a Trinsic
Communications
7171 Forest Lane, Suite 700
Dallas, TX 75230

These tariffs are available for viewing, during normal business hours, at the Commission or the Company's principal place of business or their website at www.matrixbt.com. Additionally, copies are available upon request, free of charge, by contacting the Company at 888-432-1453.

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SYMBOLS

The following are the only symbols used for the purposes indicated below:

- (C) To signify changed listing, rule or condition that may affect rates or charges.
- (D) To signify discontinued material, including listing, rate, rule or condition.
- (I) To signify an increase in rates.
- (L) To signify material relocated from or to another part of the tariff schedule with no change in text, rate, rule or condition.
- (N) To signify new material including listing, rate, rule or condition.
- (R) To signify a reduction in rates.
- (T) To signify a change in wording of text but not change in rate, rule or condition.

In addition to symbols for changes, each provision or rate element changed will contain a vertical line which will clearly show the exact number of lines being changed.

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TARIFF FORMAT

- A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the CPUC. For example, the 4th revised Sheet 14 cancels the third revised Sheet 14. Because of various suspension periods, deferrals, etc. the CPUC follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a).
 - 2.1.1.A.1.(a).I.
 - 2.1.1.A.1.(a).I.(i).
 - 2.1.1.A.1.(a).I.(i).(1).
- D. Check Sheets - When a tariff filing is made with the CPUC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the CPUC.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line: An arrangement which connects the Customer's location to the Company's network switching center.

Authorization Code: A numerical code, one or more of which are available to a Customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the Customer for billing purposes.

Commission: California Public Utilities Commission.

Company, Carrier or Matrix: Matrix Telecom, Inc. d/b/a Matrix Business Technologies d/b/a Trinsic Communications.

Customer: The person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with the Company's tariff regulations.

Day: From 8:00 AM up to but not including 5:00 PM local time Monday through Friday.

Evening: From 5:00 PM up to but not including 11:00 PM local time Sunday through Friday.

Night/Weekend: From 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday.

InterLATA Toll Call: Any call terminating beyond the LATA of the originating caller.

IntraLATA Toll Call: Calls terminating within the LATA of the originating caller.

Telecommunications: The transmission of voice communications or, subject to the transmission capabilities of the services, the transmission of data, facsimile, signaling, metering, or other similar communications.

Underlying Carrier: The telecommunications carrier whose network facilities provide the technical capability and capacity necessary for the transmission and reception of Customer telecommunications traffic.

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SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of the Company

This tariff contains the regulations and rates applicable to intrastate and intraLATA resale telecommunications services provided by Matrix for telecommunications between points within the State of California. Resale services are furnished subject to the availability of facilities and subject to the terms and conditions of this tariff in compliance with limitations set forth in the Commission's rules. The Company's services are provided on a statewide basis and are not intended to be limited geographically. The Company offers service to all those who desire to purchase service from the Company consistent with all of the provisions of this tariff. Customers interested in the company's services shall file a service application with the Company which fully identifies the Customer, the services requested and other information requested by the Company. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Customer, to allow connection of a Customer's location to a service provided by the Company. The Customer shall be responsible for all charges due for such service arrangement. The Company does not own any switching, transmission or other physical facilities in California.

2.1.1 The services provided by Matrix are not part of a joint undertaking with any other entity providing telecommunications channels, facilities, or services, but may involve the resale of the Message Toll Services (MTS) and Wide Area Telecommunications Services (WATS) of underlying common carriers subject to the jurisdiction of this Commission.

2.1.2 The rates and regulations contained in this tariff apply only to the resale services furnished by Matrix and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carriers for use in accessing the services of Matrix.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

- 2.1.3** The Company reserves the right to limit the length of communications, to discontinue furnishing services, or limit the use of service necessitated by conditions beyond its control, including, without limitation: lack of satellite or other transmission medium capacity; the revision, alteration or repricing of the Underlying Carrier's wholesale or tariffed offerings; or when the use of service becomes or is in violation of the law or a provision of this tariff.
- 2.1.4** The Company's services and facilities are provided on a monthly basis unless ordered on a longer term basis, and are available twenty-four hours per day, seven days per week.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.2 Use and Limitations of Services

- 2.2.1** Matrix's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services, subject to any limitations set forth in this Section 2.2.
- 2.2.2** The use of Matrix's services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.
- 2.2.3** The use of Matrix's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
- 2.2.4** Matrix does not transmit messages, but the services may be used for that purpose.
- 2.2.5** Matrix's services may be denied for nonpayment of charges or for other violations of this tariff subject to Section 2.5 herein.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.2 Use and Limitations of Services, (Cont'd.)

2.2.6 Customers shall not use the service provided under this tariff for any unlawful purpose.

2.2.7 The Customer is responsible for notifying the Company immediately of any unauthorized use of services.

2.2.8 All facilities provided under this tariff are directly controlled by Matrix and the Customer may not transfer or assign the use of the service or facilities, except with the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.

2.2.9 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transfers.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.3 Liability of the Company

- 2.3.1** The Company shall not be liable for any claim, loss, expense or damage for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by an act of God, fire, war, civil disturbance, act of government, or due to any other causes beyond the Company's control.
- 2.3.2** The Company shall not be liable for, and shall be fully indemnified and held harmless by the Customer against any claim, loss, expense, or damage for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name or service mark, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data or information transmitted.
- 2.3.3** No agent or employee of any other carrier or entity shall be deemed to be an agent or employee of the Company.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.3 Liability of the Company, (Cont'd.)

- 2.3.4** The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring in the course of furnishing service or facilities, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the aforementioned faults in transmission occur. No other liability in any event shall attach to the Company, except as ordered by the Commission.
- 2.3.5** The Company shall not be liable for and shall be indemnified and saved harmless by any Customer or by any other entity from any and all loss, claims, demands, suits, or other action or any liability whatsoever, whether suffered, made, instituted, or asserted by any Customer or any other entity for any personal injury to, or death of, any person or persons, and for any loss, damage, defacement or destruction of the premises of any Customer or any other entity of any other property whether owned or controlled by the Customer or others.
- 2.3.6** The Company shall not be liable for any indirect, special, incidental, or consequential damages under this tariff including, but not limited to, loss of revenue or profits, for any reason whatsoever, including the breakdown of facilities associated with the service, or for any mistakes, omissions, delays, errors, or defects in transmission occurring during the course of furnishing service.
- 2.3.7** The remedies set forth herein are exclusive and in lieu of all other warranties and remedies, whether express or implied, INCLUDING, WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.4 Responsibilities of the Customer or Subscriber

- 2.4.1** The Customer is responsible for placing any necessary orders, for complying with tariff regulations, and for assuring that users comply with tariff regulations. The Customer shall ensure compliance with any applicable laws, regulations, orders or other requirements (as they exist from time to time) of any governmental entity relating to services provided or made available by the Customer to authorized users.
- 2.4.2** The Customer is responsible for charges incurred for special construction and/or special facilities which the Customer requests and which are ordered by Matrix on the Customer's behalf.
- 2.4.3** If required for the provision of Matrix services, the Customer must provide any equipment space, supporting structure, conduit and electrical power without charge to the Company.
- 2.4.4** The Customer is responsible for arranging access to its premises at times mutually agreeable to the Company and the Customer when required for the Company personnel to install, repair, maintain, program, inspect or remove equipment associated with the provision of Matrix's services.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**2.4 Responsibilities of the Customer or Subscriber, (Cont'd.)**

2.4.5 The Customer is responsible for arranging access to its premises at times mutually agreeable to the Company and the Customer when required for the Company personnel to install, repair, maintain, program, inspect or remove equipment associated with the provision of Matrix's services.

2.4.6 The Customer shall ensure that its equipment and/or system is properly interfaced with Matrix facilities or services, that the signals emitted into the Matrix network are of the proper mode, bandwidth, power, and signal level for the intended use of the Customer in compliance with the criteria set forth in this tariff, and that the signals do not damage equipment, injure personnel, or degrade service to other Customers. If the Federal Communications Commission or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications service, Matrix will permit such equipment to be connected with its channels without the use of protective interface devices.

If the Customer fails to maintain the equipment and/or the system properly, with resulting imminent harm to Matrix equipment, personnel, or the quality of service to other Customers, Matrix may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, Matrix may, upon written notice, terminate the Customer's service.

2.4.7 The Customer must pay the Company for replacement or repair of damage to the equipment or facilities of the Company caused by negligence or willful act of the Customer, users, or others, by improper use of the services, or by use of equipment provided by the Customer, users, or others.

2.4.8 The Customer must pay for the loss through theft of any Matrix equipment installed at Customer's premises.

2.4.9 The Customer or authorized user is responsible for compliance with the applicable regulations set forth in this tariff.

2.4.10 The Customer or authorized user is responsible for identifying the station, party, or person with whom communications is desired and/or made at the called number.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.5 Cancellation or Discontinuance of Services

2.5.1 Without incurring liability, Matrix may, upon five working days written notice, discontinue services to a Customer or may withhold the provision of ordered or contracted services:

- A.** For nonpayment of any sum due Matrix for more than thirty days after issuance of the bill for the amount due.
- B.** For violation of any of the provisions of the tariff;
- C.** For violation of any law, rule, regulation or policy of any governing authority having jurisdiction over the Company's service; or
- D.** By reason of any order or decision of a court, public service commission or federal regulatory body or other governing authority prohibiting Matrix from furnishing its services.

2.5.2 Without incurring liability, Matrix may interrupt the provision of services at any time in order to perform tests and inspections to assure compliance with tariff regulations and the proper installation and operation of Customer and Company's equipment and services and may continue such interruption until any items of non-compliance or improper equipment operation so identified are rectified.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.5 Cancellation of Discontinuance of Services, (Cont'd.)

2.5.3 Service may be discontinued by Matrix, without notice to the Customer, by blocking traffic to certain countries, cities or NXX exchanges, or by blocking calls using a call screening method which generates a network message not allowing calls to complete, when Matrix deems it necessary to take such action to prevent unlawful use of its service. Matrix will restore service as soon as it can be provided without undue risk.

2.5.4 The Customer may terminate service upon verbal or written notice for the Company's standard month to month contract. Customer will be liable for all usage on any of the Company's service offerings until the Customer actually leaves the service. Customers will continue to have Company usage and be responsible for payment until the Customer or its agent notifies its local exchange carrier and changes its long distance carrier.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.6 Interruption of Service

2.6.1 Credit allowances for interruptions of service are limited to the initial call period charges for reestablishing the interrupted call.

2.7 Restoration of Service

2.7.1 The use and restoration of service shall be in accordance with the priority system specified in Part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission

2.8 Deposits

2.8.1 The Company does not require a deposit from the Customer.

2.9 Advance Payments

2.9.1 For Customers whom the Company feels an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and if necessary a new advance payment will be collected for the next month.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**2.10 Taxes**

2.10.1 All federal, state and local taxes, assessments, surcharges, or fees (i.e., gross receipts tax, sales tax, use tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

2.11 Billing and Charges

2.11.1 Customers may be billed directly by Matrix or by the local exchange carrier on behalf of Matrix. Billing will be payable upon receipt and will be considered past due if not paid within 30 days after the date of the invoice.

2.11.2 The Customer is responsible for payment of all charges for services furnished to the Customer, as well as to all persons using the Customer's codes, exchange lines, facilities, or equipment, with or without the knowledge or consent of the Customer. The security of the Customer's Authorization Codes, subscribed exchange lines, and direct connect facilities is the responsibility of the Customer. All calls placed using direct connect facilities, subscribed exchange lines, or Authorization Codes will be billed to and must be paid by the Customer. Recurring charges and non-recurring charges are billed in advance. Charges based on actual usage during a month and any accrued interest will be billed monthly in arrears.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**2.12 Customer Complaints and/or Billing Disputes**

2.12.1 Customers may contact Matrix's representatives 24 hours a day, 7 days a week at (888) 411-0111, or by writing to Matrix Business Technologies, Customer Service Division, 161 Chestnut Street, 1 City Centre, Rochester, NY 14604. You may also contact Matrix's representatives at customerservice@matrixbt.com.

2.12.2 Any objection to billed charges should be reported promptly to Matrix. Adjustments to Customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate. A Customer who is unable to resolve a billing dispute with the Company may contact the Commission to intervene in the billing dispute.

2.12.3 In the event the disputed charges are not resolved, the Company shall inform the Customer that the Customer may utilize the complaint procedures of the Commission's Consumer Services Division. The Company shall provide the Customer with the following information:

Consumer Affairs Branch
505 Van Ness Avenue
San Francisco, CA 94102
1 (800) 649-7570 (Toll Free)
1 (415) 703-1170
1 (415) 703-2032 (TDD)

The Company will provide notice to affected end-users of any increased rate of a noncompetitive service at least twenty (25) days prior to implementation of said increase. Customer Notice of a rate increase shall comply with applicable Commission requirements.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.13 Collection Cost

2.13.1 In the event the Company is required to initiate legal proceedings to collect any amounts due to Company for regulated services, or for the enforcement of any other provision if this tariff or applicable law, Customer shall, in addition to all amounts due, be liable to the Company for all reasonable costs incurred by the Company in such proceedings and enforcement actions, including reasonable attorneys' fees, collection agency fees or payment and court costs. In any such proceeding, the amount of collection costs, including attorney fees, due to the Company will be determined by the Court.

2.14 Reseller/Rebiller Certification

2.14.1 Any Customer that resells or rebills the Matrix services set forth in this tariff must possess all certifications and authorizations required by the California Public Utilities Commission and all other pertinent authorities.

2.15 Pro-rating

All services have a minimum period of one month and are billed one-month in advance. Monthly Recurring Charges are payable in full as of the first day of the billing cycle in which the service is furnished. Therefore, the Monthly Recurring Charges are not subject to pro-rating if service is disconnected prior to the end of a billing period.

Services that are ordered prior to the beginning of a billing period will be prorated from the order date to the Customer's applicable billing period.

SECTION 3 - DESCRIPTION OF SERVICE

3.1 Timing of Calls

3.1.1 The Customer's long distance usage charge is based on the actual usage of Matrix's network. Usage begins when the called party picks up the receiver. When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. A call is terminated when either the called or calling party hangs up. There will be no charges for incomplete calls.

3.1.2 The minimum call duration and initial billing periods are 6, 18, 30 or 60 seconds for intrastate calling as specified herein. Any additional period is measured and rounded to the next higher increment unless otherwise specified by this tariff.

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.2 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers and associated vertical and horizontal coordinates that are produced by Bell Communications Research in their NPA-NXX V & H Coordinates Tape and Bell's NECA Tariff No. 4

FORMULA:

- Step 1:** Obtain the "V" and "H" coordinates for the serving wire center of the Customer's switch and the destination point.
- Step 2:** Obtain the difference between the "V" coordinates of each of the Rate Centers. Obtain the Difference between the "H" coordinates.
- Step 3:** Square the differences obtained in Step 2.
- Step 4:** Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5:** Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6:** Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating serving wire centers of the call.

Formula:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)**3.3 Minimum Call Completion Rate**

A Customer can expect a call completion rate (number of calls completed / number of calls attempted) of not less than 95% during peak use periods for all services ("1+" dialing).

3.4 Service Offerings**3.4.1 "Matrix Dedicated 1+" Long Distance Service**

"Dedicated 1+" Long Distance Service – Is a dedicated access service, offering users outbound "1+" long distance telecommunications services from points originating and terminating within the state of California.

3.4.2 "Matrix Dedicated 800" Long Distance Service

"Dedicated 800" Long Distance Service – Is a dedicated access service, offering users inbound, toll free long distance telecommunications services from points originating and terminating within the state of California.

3.4.3 "Matrix Switched 1+" Long Distance Service

"Switched 1+" Long Distance Service – Is a switched access service, offering users outbound "1+" long distance telecommunications services from points originating and terminating within the state of California.

3.4.4 "Matrix Switched 800" Long Distance Service

"Switched 800" Long Distance Service – Is a switched access service, offering users inbound, toll free long distance telecommunications services from points originating and terminating within the state of California.

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SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)**3.4 Service Offerings, (Cont'd.)****3.4.5 "Matrix Travel Card" Long Distance Service**

"Travel Card" Long Distance Service – Matrix Travel Card Service permits the caller to charge a principal presubscribed location for a call while the caller is away from the principal location. The Customer may place calls from any touch tone phone in the U.S. by dialing a toll free number and entering a personal identification code followed by the desired telephone number. Calls are billed in accordance with the rates set forth in the Rates section of this tariff and appear on the Customer's monthly long distance bill. Calling Card calls may be subject to a per call surcharge as set forth in the Rates section of this tariff.

3.4.6 "Matrix Time Sensitive Switched 1+" Long Distance Service

"Time Sensitive Switched 1+" Long Distance Service – Is a switched access service, offering users outbound "1+" long distance telecommunications services from points originating and terminating within the state of California. These rates are determined based upon the day of the week and the time of day the call is placed.

3.4.7 "Matrix Directory Assistance" Long Distance Service

"Directory Assistance" Long Distance Service – A long distance directory assistance charge applies when the caller accesses the Company's network by dialing 1 + Area Code + 555-1212 to place a request for a telephone number. A caller may request up to two telephone numbers per directory assistance call without additional charge. The charge applies to each inquiry regardless of whether the directory assistance bureau is able to supply a listed number. A credit will be issued for any directory assistance charge for which the Customer experiences poor transmission quality, is cut off, receives an incorrect telephone number, or misdials.

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SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.4 Service Offerings, (Cont'd.)

3.4.8 "Matrix SmartConnect" Audio Conferencing Service

Matrix SmartConnect is a reservationless system that establishes a fully automated virtual conference room that enables participants from multiple locations to enter a teleconference using a single toll-free access number. A participant announcement records each participant's name to announce when they have entered and left the call. Participants additionally have the ability to record the conference. This service is available twenty four (24) hours a day, seven (7) days a week. There is no special equipment or installation required to utilize this service.

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.5 Individual Case Basis (“ICB”) Offerings

3.5.1 The tariff may not specify the price of a service in the tariff as ICB. The Company may or may not have an equivalent service in its tariff on file with the Commission, and the quoted ICB rates may be different than the tariffed rates. An ICB must be provided under contract to a customer and the contract filed (can be under seal) with the Commission. All Customers have non-discriminatory access to requesting the service under the ICB rate.

3.6 Special Promotional Offerings

3.6.1 The Company may conduct special tests, pilot programs, waivers and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services.

SECTION 4 - RATES

4.1 "Matrix Dedicated 1+" Long Distance Services Rates

Matrix Dedicated 1+ IntraLATA	Initial Period (sec)	Incremental Period (sec)	Initial Increment	Additional Increment
Plan I	6	6	0.0210	0.0210
Plan II	6	6	0.0275	0.0275
Plan III	6	6	0.0290	0.0290
Plan IV	18	6	0.0270	0.0270
Plan V	18	6	0.0275	0.0275
Plan VI	18	6	0.0470	0.0470
Plan VII	30	6	0.1400	0.1400
Plan VIII	30	6	0.1900	0.1900
Plan IX	60	60	0.1800	0.1800
Matrix Dedicated 1+ Intrastate InterLATA	Initial Period (sec)	Incremental Period (sec)	Initial Increment	Additional Increment
Plan I	6	6	0.0210	0.0210
Plan II	6	6	0.0290	0.0290
Plan III	6	6	0.0391	0.0391
Plan IV	6	6	0.0550	0.0550
Plan V	18	6	0.0390	0.0390
Plan VI	18	6	0.0391	0.0391
Plan VII	18	6	0.0550	0.0550
Plan VIII	30	6	0.1400	0.1400
Plan IX	30	6	0.1900	0.1900
Plan X	60	60	0.1800	0.1800

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SECTION 4 – RATES, (CONT'D.)**4.2 “Matrix Dedicated 800” Long Distance Services Rates**

Matrix Dedicated 800 IntraLATA	Initial Period (sec)	Incremental Period (sec)	Initial Increment	Additional Increment
Plan I	6	6	0.0210	0.0210
Plan II	6	6	0.0210	0.0210
Plan III	6	6	0.0275	0.0275
Plan IV	6	6	0.0290	0.0290
Plan V	18	6	0.0275	0.0275
Plan VI	30	6	0.1400	0.1400
Plan VII	30	6	0.1900	0.1900
Plan VIII	60	6	0.0990	0.0990
Plan IX	60	60	0.1800	0.1800
Matrix Dedicated 800 Intrastate InterLATA	Initial Period (sec)	Incremental Period (sec)	Initial Increment	Additional Increment
Plan I	6	6	0.0210	0.0210
Plan II	6	6	0.0290	0.0290
Plan III	6	6	0.0391	0.0391
Plan IV	6	6	0.0570	0.0570
Plan V	18	6	0.0390	0.0390
Plan VI	18	6	0.0391	0.0391
Plan VII	18	6	0.0550	0.0550
Plan VIII	30	6	0.1400	0.1400
Plan IX	30	6	0.1900	0.1900
Plan X	60	6	0.0990	0.0990
Plan XI	60	60	0.1800	0.1800

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SECTION 4 – RATES, (CONT'D.)

4.3 “Matrix Switched 1+” Long Distance Services Rates

Matrix Switched 1+ IntraLATA	Initial Period (sec)	Incremental Period (sec)	Initial Increment	Additional Increment
Plan I	18	6	0.0350	0.0350
Plan II	18	6	0.0446	0.0446
Plan III	18	6	0.0500	0.0500
Plan IV	18	6	0.0500	0.0500
Plan V	18	6	0.0520	0.0520
Plan VI	18	6	0.0620	0.0620
Plan VII	18	6	0.0820	0.0820
Plan VIII	30	6	0.0350	0.0350
Plan IX	30	6	0.0420	0.0420
Plan X	30	6	0.0520	0.0520
Plan XI	30	6	0.0620	0.0620
Plan XII	30	6	0.0820	0.0820
Plan XIII	30	6	0.1400	0.1400
Plan XIV	30	6	0.1900	0.1900
Plan XV	60	60	0.0620	0.0620
Plan XVI	60	60	0.0640	0.0640
Plan XVII	60	60	0.1800	0.1800

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SECTION 4 – RATES, (CONT'D.)

4.3 “Matrix Switched 1+” Long Distance Services Rates, (Cont’d.)

Matrix Switched 1+ Intrastate InterLATA	Initial Period (sec)	Incremental Period (sec)	Initial Increment	Additional Increment
Plan I	18	6	0.0446	0.0446
Plan II	18	6	0.0554	0.0554
Plan III	18	6	0.0790	0.0790
Plan IV	18	6	0.0830	0.0830
Plan V	18	6	0.1000	0.1000
Plan VI	18	6	0.1050	0.1050
Plan VII	18	6	0.1250	0.1250
Plan VIII	30	6	0.0420	0.0420
Plan IX	30	6	0.0550	0.0550
Plan X	30	6	0.0554	0.0554
Plan XI	30	6	0.0770	0.0770
Plan XII	30	6	0.1250	0.1250
Plan XIII	30	6	0.1400	0.1400
Plan XIV	30	6	0.1900	0.1900
Plan XV	60	60	0.0640	0.0640
Plan XVI	60	60	0.1800	0.1800

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SECTION 4 – RATES, (CONT'D.)**4.4 “Matrix Switched 800” Long Distance Services Rates**

Matrix Switched 800 IntraLATA	Initial Period (sec)	Incremental Period (sec)	Initial Increment	Additional Increment
Plan I	18	6	0.0350	0.0350
Plan II	18	6	0.0466	0.0466
Plan III	18	6	0.0570	0.0570
Plan IV	18	6	0.0920	0.0920
Plan V	30	6	0.0350	0.0350
Plan VI	30	6	0.0420	0.0420
Plan VII	30	6	0.0550	0.0550
Plan VIII	30	6	0.1400	0.1400
Plan IX	30	6	0.1900	0.1900
Plan X	60	6	0.0990	0.0990
Plan XI	60	60	0.1800	0.1800
Matrix Switched 800 Intrastate InterLATA	Initial Period (sec)	Incremental Period (sec)	Initial Increment	Additional Increment
Plan I	6	6	0.9900	0.0990
Plan II	18	6	0.0446	0.0446
Plan III	18	6	0.0554	0.0554
Plan IV	18	6	0.0570	0.0570
Plan V	18	6	0.0730	0.0730
Plan VI	18	6	0.0770	0.0770
Plan VII	18	6	0.0830	0.0830
Plan VIII	18	6	0.0920	0.0920
Plan IX	18	6	0.1250	0.1250
Plan X	30	6	0.0420	0.0420
Plan XI	30	6	0.0550	0.0550
Plan XII	30	6	0.0554	0.0554
Plan XIII	30	6	0.0740	0.0740
Plan XIV	30	6	0.1400	0.1400
Plan XV	30	6	0.1900	0.1900
Plan XVI	30	6	0.2750	0.2750
Plan XVII	30	6	0.2940	0.2940
Plan XVIII	30	6	0.2970	0.2970

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SECTION 4 – RATES, (CONT'D.)**4.5 “Matrix Travel Card” Long Distance Services Rates**

Travel	Card	Initial	Incremental	Surcharge	Initial	Additional
IntraLATA		Period (sec)	Period (sec)	per call	Increment	Increment
Plan I		30	6	0.0000	0.2700	0.2700
Plan II		60	60	0.1000	0.1500	0.1500
Plan III		60	60	0.2500	0.1900	0.1900
Travel Card Intrastate		Initial	Incremental	Surcharge	Initial	Additional
InterLATA		Period (sec)	Period (sec)	per call	Increment	Increment
Plan I		30	6	0.0000	0.0294	0.0294
Plan II		30	6	0.0000	0.2100	0.2100
Plan III		30	6	0.0000	0.2300	0.2300
Plan IV		30	6	0.0000	0.2700	0.2700
Plan V		30	6	0.0000	0.2750	0.2750
Plan VI		30	6	0.0000	0.2800	0.2800
Plan VII		30	6	0.0000	0.2940	0.2940
Plan VIII		60	60	0.1000	0.1500	0.1500
Plan IX		60	60	0.2500	0.1900	0.1900
Plan X		60	60	0.0000	0.3500	0.3500

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SECTION 4 – RATES, (CONT'D.)

4.6 “Matrix Time Sensitive Switched 1+” Long Distance Services Rates

Time Sensitive Switched 1+								
Intrastate	Initial Period	Incremental Period	Daytime Initial	Daytime Add'l	Evening Initial	Evening Add'l	Night Initial	Night Add'l
Plan I	30	6	\$0.2920	\$0.2920	\$0.2320	\$0.2320	\$0.2320	\$0.2320
Plan II	30	6	\$0.3350	\$0.3350	\$0.2670	\$0.2670	\$0.2670	\$0.2670
Plan III	60	60	\$0.1260	\$0.1260	\$0.2030	\$0.2030	\$0.2030	\$0.2030
Plan IV	60	60	\$0.1960	\$0.1960	\$0.2030	\$0.2030	\$0.2030	\$0.2030
Plan V	60	60	\$0.2040	\$0.2040	\$0.2030	\$0.2030	\$0.2030	\$0.2030
Plan VI	60	60	\$0.2210	\$0.2210	\$0.2030	\$0.2030	\$0.2030	\$0.2030
Plan VII	60	60	\$0.2380	\$0.2380	\$0.2030	\$0.2030	\$0.2030	\$0.2030
Plan VIII	60	60	\$0.2540	\$0.2540	\$0.2030	\$0.2030	\$0.2030	\$0.2030
Plan IX	60	60	\$0.2700	\$0.2700	\$0.2030	\$0.2030	\$0.2030	\$0.2030
Time Sensitive Switched 800								
Intrastate	Initial Period	Incremental Period	Daytime Initial	Daytime Add'l	Evening Initial	Evening Add'l	Night Initial	Night Add'l
Plan I	30	6	\$0.3350	\$0.3350	\$0.2670	\$0.2670	\$0.2670	\$0.2670
Plan II	60	60	\$0.1260	\$0.1260	\$0.2030	\$0.2030	\$0.2030	\$0.2030
Plan III	60	60	\$0.1800	\$0.1800	\$0.1800	\$0.1800	\$0.1800	\$0.1800
Plan IV	60	60	\$0.1960	\$0.1960	\$0.2030	\$0.2030	\$0.2030	\$0.2030
Plan V	60	60	\$0.2040	\$0.2040	\$0.2030	\$0.2030	\$0.2030	\$0.2030
Plan VI	60	60	\$0.2210	\$0.2210	\$0.2030	\$0.2030	\$0.2030	\$0.2030
Plan VII	60	60	\$0.2380	\$0.2380	\$0.2030	\$0.2030	\$0.2030	\$0.2030
Plan VIII	60	60	\$0.2540	\$0.2540	\$0.2030	\$0.2030	\$0.2030	\$0.2030
Plan IX	60	60	\$0.2700	\$0.2700	\$0.2030	\$0.2030	\$0.2030	\$0.2030

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SECTION 4 – RATES, (CONT'D.)

4.7 Matrix Long Distance Directory Assistance

Directory Assistance Charge	Per Intrastate Inquiry \$1.59
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4.8 Matrix SmartConnect™ Audio Conferencing Service

Conferencing Per Minute Charge	Per Participant \$0.085
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SECTION 4 – RATES, (CONT'D.)

4.9 Special Rates

4.6.1 Discount for Hearing Impaired Customers

A telephone toll message which is communicated using a telecommunications device for the deaf (TDD) by properly certified hearing or speech impaired persons or properly certified business establishments for individuals equipped with TDDs for communicating with hearing or speech impaired persons will receive, upon request, a discount for calls placed between TDDs. The credit to be given on a subsequent bill for such calls placed between TDDs will result in the application of the evening rate for calls made during daytime hours and night rates for calls made during evening and night hours. Discounts do not apply to surcharges or per call add on charges for operator service when the call is placed by a method that would normally incur the surcharge.

4.6.2 Operator Assistance for Handicapped Persons

Operator station surcharges will not be charged by the Company for operator assistance provided to a caller who identified him or herself as being handicapped and unable to dial the call because of a handicap.

4.6.3 Directory Assistance for Handicapped Persons

There is no charge for Directory Assistance calls from handicapped persons. Such persons must contact the Company for credit on their directory assistance calls.

4.6.4 Discount for Telecommunications Relay Service Intrastate Toll Calls

Intrastate toll telecommunications relay service calls will be discounted by 50 percent off of the otherwise applicable rate for a voice nonrelay call except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call will be discounted 60 percent off the otherwise applicable rate for a voice nonrelay call. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges or surcharges.

SECTION 4 – RATES, (CONT'D.)

4.10 Time Of Day Rate Periods

Day, evening and night/weekend rates apply for the following products based on the following chart:

All Services:

	MON	TUES	WEDS	THURS	FRI	SAT	SUN
8:00 AM TO 5:00 PM*	DAYTIME RATE PERIOD						
5:00 PM TO 11:00 PM*	EVENING/NIGHT/WEEKEND RATE PERIOD						
11:00 PM TO 8:00 AM*							

* to, but not including

Calls are billed based on the rate in effect for the actual time period(s) during which the call occurs. Calls that cross rate period boundaries are billed at the rates in effect in that boundary for each portion of the call.

SECTION 4 – RATES, (CONT'D.)

4.11 Payphone Use Surcharge

An undiscountable payphone use surcharge of \$.56 shall apply to each coinless call which Matrix can identify as being placed from a domestic payphone by or to the Customer or its permitted user. This includes, but is not limited to, calls placed with a Matrix Calling card, collect calls and calls placed to 800 numbers. This charge is in addition to standard tariffed usage charges and is for the use of the payphone instrument to access Matrix's service.

4.12 Finance Charge and Late Fee

A finance charge in the amount of 1.5% monthly will be charged on any past due balances. In addition, if the amount considered past due is greater than \$6.00, a late fee in the amount of \$10.00 will also be applied.

4.13 Return Check Charges

A fee of \$15.00 will be charged for each check returned.

4.14 Reconnection Charge

A reconnection fee of \$20.00 per occurrence is charged when service is re-established for Customers who had been disconnected for non-payment.

4.15 Surcharge Simplification Fee (SSF)

A monthly simplified surcharge fee in the amount of 13% of all current charges. Subscribers with this charge should not be charged any federal universal service charges.

4.16 Employee Concessions

Any employee of the Company in good standing may receive any of the Company's services with a \$20.00 per month credit towards the monthly billing.

4.17 Local Exchange Carrier Billing Fee

Should billing be provided by the local exchange carrier on behalf of Matrix, a billing fee in the amount of \$1.50 per month will be added to a Customer's bill.

SECTION 4 – RATES, (CONT'D.)

4.18 Trinsic Products

4.18.1 Trinsic Travel Card Service

Customers subscribing to any Trinsic Home Edition Service will receive a Trinsic Travel Card for placing long distance calls while away from home. Calls originate via toll free access code dialing. Calls are billed in sixty (60) second increments with an initial period, for billing purposes, of sixty (60) seconds. There is no per call charge.

Rate per minute: \$0.20

SECTION 4 – RATES, (CONT'D.)

4.18 Trinsic Products, (Cont'd.)

4.18.2 Public Telephone Surcharge

In order to recover the Company’s expenses to comply with the FCC’s pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all intraRhode Island calls that originate from any pay telephone, not presubscribed to the Company, used to access Company provided services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with service, applies for the use of the instrument used to access Company provided service and is unrelated to the service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (e.g., using the A#@ symbol). The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

	Residential	Business
Rate Per Call	\$0.60	\$0.30

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SECTION 4 – RATES, (CONT'D.)

4.18 Trinsic Products, (Cont'd.)

4.18.3 Directory Assistance

Directory Assistance is available to Customers of Trinsic. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

A business or residence main telephone exchange line may be registered for exemption from Directory Assistance charges where one of the users of the line is considered to be legally blind, visually or physically handicapped, or where the user's handicap prevents the dialing of a telephone in a conventional manner or permits only the dialing of "0". Requests for exemption must be accompanied by certification of the handicap. Acceptable certifications include those signed by a physician, issued by a state agency qualified to certify such handicaps or pre-existing certifications establishing visual or physical inability to use a directory such as those which qualify the handicapped person for an income tax exemption or social security benefits on the basis of blindness or physical disability or for use of the facilities of an agency for the blind.

	Residential	Business
Per Call Rate	\$1.25	\$1.10

A. PVA Directory Assistance

PVA Directory Assistance is a directory service whereby Customers may request assistance in determining listing information on a nationwide basis through the Company's Personal Voice Assistance (PVA) enhanced services platform.

This service is only available to Customer of Trinsic local and/or long distance services with PVA. Customers use a toll free number or access code to access the PVA platform and choose the directory assistance option. Up to two listings per call may be requested. The rate per call applies whether or not a number is provided; this includes requests for numbers which are non-published or non-listed.

There are no billing exemptions or allowances for PVA Directory Assistance.

Rate Per Call: \$0.39

SECTION 4 – RATES, (CONT'D.)

4.18 Trinsic Products, (Cont'd.)

4.18.4 Trinsic Spectrum Plus Service *

Trinsic Spectrum Plus Service is a service for small business Customers consisting of a local exchange line for a monthly recurring charge and measured usage rate or unlimited local calling. For a description of the local portion of Trinsic Spectrum Plus Service, please see the Company's Schedule Cal. P.U.C. No. 3.

A. Trinsic Spectrum Plus Toll Service

Trinsic Business Plus Toll service is available only to Customers of Trinsic Spectrum Plus Local Exchange Service. Calls are billed in six (6) second increments.

	SBC Service Area	Verizon Service Area
Rate Per Minute:	\$0.035	\$0.035

B. Trinsic Spectrum Plus Toll Free Service

Trinsic Spectrum Plus Toll Free Service is available to Customers for incoming calls. Service is available only to Customers of Trinsic Spectrum Plus Local Exchange Service. Calls originate from any interstate or intrastate location over a toll free number and terminate to a Customer-provided business switched access line. Call charges are billed to the Subscriber rather than to the originating caller. Calls are billed in six (6) second increments. Rates are not mileage or time-of-day sensitive. A Monthly Recurring Charge applies in addition to usage rates.

	SBC Service Area	Verizon Service Area
Rate per minute:	\$0.045	\$0.045
Monthly Recurring Charge Per toll free access line:	\$3.00	\$3.00
Toll Free Service Installation:	\$20.00 *	\$20.00 *
Vanity Toll Free Number Search:	\$9.99	\$9.99

The Toll Free Service Installation charge is not applied when a customer migrates from another telephone company, or if Toll Free Service is included with the initial order for service.

* This service was formerly known as Trinsic Business Plus Toll Service.

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SECTION 4 – RATES, (CONT'D.)

4.18 Trinsic Products, (Cont'd.)

4.18.4 Trinsic Spectrum Plus Service, (Cont'd.) *

C. Travel Card Service

Trinsic Spectrum Plus Travel Card Service is available to Trinsic Spectrum Plus Local Exchange Service Customers who also purchase Trinsic Spectrum Plus Toll Service. Calls may be made away from the Customer's business location and billed to the business account. Calls are billed in six (6) second increments.

	SBC	Verizon
	Service Area	Service Area
Rate Per Minute:	\$0.045	\$0.045

D. Business Network Service

Business Network Service is an optional service available to Trinsic Spectrum Plus Customers for outbound calling from presubscribed lines. This service allows Trinsic Spectrum Plus Customers presubscribed to Trinsic for long distance service to call other Trinsic Customers without depleting the call allowance for the plan the Customer has chosen. Call may be made to other Trinsic business Customers or to Trinsic residential Customers. Calls are billed in six (6) second increments after the initial minimum period of six (6) seconds and originate and terminate on Customer-provided switched access lines. Rates are not mileage or time-of-day sensitive.

	SBC	Verizon
	Service Area	Service Area
Rate Per Minute:	\$0.039	\$0.039

* This service was formerly known as Trinsic Business Plus Toll Service

SECTION 4 – RATES, (CONT'D.)

4.18 Trinsic Products, (Cont'd.)

4.18.5 Trinsic Center PVA ⁽¹⁾⁽²⁾

Trinsic Center PVA allows residential customers to access the Company's Personal Voice Assistant (PVA) for call completion and enhanced services such as dialing assistance, contact lists, review of and delivery of emails, voice mail and Follow Me/Find Me, Notify Me and Fast Access service 1. Access is via toll free number. Service is available 24 hours a day, 7 days a week. Customers may choose a per minute option or prepaid option as follows.

A. Per Minute Option:

All calls made through this service will be billed in one (1) minute increments. An interstate Monthly Recurring Charge applies to this service in addition to usage.

Rate Per Minute: \$0.069

B. PVA Prepaid Option:

Service includes 200 minutes of PVA platform time, which may be used for outbound calling as well as access to PVA features. Access is via toll free number. Service expires 90 days after activation. Customers will receive a voice interrupt message 1 minute prior to the end of the 200 minute allowance notifying them that their allowance is about to expire. The Customer will also be voice prompted when access their PVA with the number of minutes remaining. additional service is available through recharging in 100 minute increments. There is no limit to the number of recharges for this product. International calling is not available through this service.

Service Price: \$9.95

Recharge for each 100 minutes \$9.95

PVA DA access is charged at 5 minutes of usage per instance

Payphone Surcharge is charged at 5 minutes of usage per instance

(1) This service was formerly known as Z-LinePVA.

1 Voice mail, review and delivery of emails, Follow Me/Find Me, Notify Me and Fast Access services are not regulated by the Commission.

(2) This service is grandfathered with an effective date of June 7, 2005, to existing customers only.

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SECTION 4 – RATES, (CONT'D.)

4.18 Trinsic Products, (Cont'd.)

4.18.5 Trinsic Center PVA ⁽¹⁾⁽²⁾

C. Special Edition Prepaid Option

Service includes 500 minutes of inbound and outbound calling, as well as use of PVA features and expires 90 days after activation. Access is via personal 800 services. Customers will receive a voice interrupt message 1 minute prior to the end of the 500 minute call allowance notifying them that their minute allowance is about to expire. The Customer will also be voice prompted when accessing their PVA with the number of minutes remaining. Additional service is available through recharging in 100 minute increments. There is no limit to the number of recharges for this product. International calling is not available through this service.

Service Price:	\$19.95
Recharge for each 100 minutes	\$9.95
PVA DA access is charged at 5 minutes of usage per instance	
Payphone Surcharge is charged at 5 minutes of usage per instance	

* This service is grandfathered with an effective date of June 7, 2005, to existing customers only.

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SECTION 4 – RATES, (CONT'D.)**4.18 Trinsic Products, (Cont'd.)****4.18.6 Trinsic LONG DISTANCE 500 Service (1)**

Trinsic LONG DISTANCE 500 Service is a presubscribed service providing outbound calling for residential customers. The service also provides access to the Company's Personal Voice Assistant Service (PVA) for call completion and enhanced services such as dialing assistance, contact lists, review of and delivery of emails ¹. The service includes a monthly call allowance of combined intrastate and interstate toll calling of 500 minutes and Member to Member calling at no charge. Calls placed above the call allowance will be billed in one (1) minute increments rates. Customers are provided a toll free number for placing calls while away from home and the same rates and call allowance applies. An interstate Monthly Recurring Charge applies to this service in addition to usage.

Call Allowance:	500 minutes
Direct dial rate per minute above call allowance	\$0.049
PVA rate per minute above call allowance:	\$0.049

4.18.7 Member to Member Service

Member to Member Service is available to all Trinsic Customers of a Network Exchange Bundled Service. Member to Member allows Trinsic Customers to call other Trinsic Customers without incurring per call usage charges or depleting the bundled minutes call allowance. Calls under the Member to Member option must originate on and terminate to a telephone number presubscribed to a Trinsic Network Exchange Bundled Service. Customers are not required to identify Customers in their calling circle. Such identification will be handled by the Company's network.

Member to Member calling between Trinsic Customers applies to both intrastate and interstate calling. There is no limit to the number of minutes included in Member to Member.

Member to Member Service is available at no charge.

This service is available with Trinsic services where noted in the description of each service.

(1) This service was formerly known as Z-LineLONG DISTANCE 500 Service.

1 Contact lists and review of delivery of emails not services regulated by the Commission.

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SECTION 4 – RATES, (CONT'D.)

4.18 Trinsic Products, (Cont'd.)

1.8 Trinsic 800 Service (1)

Trinsic 800 Service provides customers with a personal toll free telephone number with which to access the company's travel card platform and Personal Voice Assistant (PVA) enhanced services. Voice mail is included with this service as are the enhanced features Find Me, Notify Me. 1

This service may be purchased on a stand-alone basis without the purchase of any other Trinsic service. In addition, the service is available as an add-on to existing Trinsic Unlimited Service, Trinsic Basic with PVA and Trinsic Select with PVA services.

Customers will use their personal toll free number to access the Company's travel card and PVA platform. End users wishing to contact the Customer or leave a message for the customer may do so through the Trinsic 800 Service.

A call allowance of 120 minutes of inbound and/or outbound calling is included with this service. Calls above the call allowance will be billed in sixty (60) second increments.

An interstate Monthly Recurring Charge applies to this service in addition to usage.

Rate Per minute above 120 Minute Call Allowance: \$0.069

(1) This service was formerly known as Z-Line 800 Service.

1 Contact lists, review of and delivery of emails, VoiceMail, Find Me and Notify Me are not services or features regulated by the Commission.

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SECTION 4 – RATES, (CONT'D.)

4.18 Trinsic Products, (Cont'd.)

4.18.9 Trinsic LONG DISTANCE Service (1)

Trinsic LONG DISTANCE Service is a presubscribed service providing outbound calling for residential Customers. The service also provides access to the Company's Personal Voice Assistant Service (PVA) for call completion and enhanced services such as dialing assistance, contact lists, review of and delivery of emails as well as VoiceMail, Find Me and Notify Me functions..1. Calls are billed in one (1) minute increments. Customers are provided a toll free number for placing calls while away from home, and the same rates apply. An interstate Monthly Recurring Charge applies to this service in addition to usage.

Direct Dial rate per minute: \$0.049
Call completion through PVA Rate Per Minute: \$0.049

4.18.10 Trinsic Business Long Distance with PVA

Trinsic Business Long Distance with PVA is a presubscribed long distance service providing outbound calling for business Customers. The service also provides access to the Company's Personal Voice Assistant enhanced service platform for call completion and enhanced services such as dialing assistance, contact lists, voice mail, and review of and delivery of emails, as well as Find Me and Notify Me functions 1 Calls are billed in six (6) second increments. Customers are provided a toll free number for placing calls while away from the office, and the same rates apply.

	SBC	Verizon
	Service Area	Service Area
Rate Per Minute:	\$0.035	\$0.035

(1) This service was formerly known as Z-LineLONG DISTANCE Service.

1 Contact lists, review of and delivery of emails, VoiceMail, Find Me and Notify Me are not services or features regulated by the Commission.

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SECTION 4 – RATES, (CONT'D.)

4.18 Trinsic Products, (Cont'd.)

4.18.11 Trinsic LONG DISTANCE Essential (1)

Trinsic LONG DISTANCE Essential is a presubscribed service providing outbound calling for residential Customers. Calls are billed in one (1) minute increments. An interstate Monthly Recurring Charge applies to this service in addition to usage.

Customers may request an optional toll free number, which terminates at the Customer's telephone number, with a call allowance of 60 minutes of domestic inbound calling for an additional monthly recurring charge. Calls are billed in one (1) minute increments.

Direct Dial rate per minute:	\$0.049
Toll Free rate per minute	\$0.049

(1) This service was formerly known as Z-LineLONG DISTANCE Essential.

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SECTION 4 – RATES, (CONT'D.)

4.18 Trinsic Products, (Cont'd.)

4.18.12 Affinity Pricing Plan - Trinsic Discount Program

The Trinsic Affinity Pricing Plan - Trinsic Discount Program offers discounts on specific Trinsic services to members of trade associations that represent business entities or individuals within an industry, professional or business classification; employees of business entities; members of organizations with affiliated franchisees, independent agents, independent distributors or business representatives; entities that are members of a buying group not organized only for the purpose of qualifying for the discounts provided herein; non-profit entities affiliated with non-profit chapters, agencies, administrative offices or organizations affiliated with charitable, religious, educational, scientific and literary organizations, or customers or members of commercial organizations or institutions, who have entered into an Affinity Marketing Agreement with the Company.

Customers will receive a 10% discount on the Monthly Recurring Charge for the following services: Trinsic LONGDISTANCE 500. The discount will remain in place as long as the employee, individual or member remains and employee, individual or member of the affinity group. All other terms and conditions of the above-mentioned tariffed services apply.

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SECTION 4 – RATES, (CONT'D.)

4.18 Trinsic Products, (Cont'd.)

4.18.13 Standard LD**

Standard LD is an outbound long distance calling plan available to residential Customers, except USAA affiliate subscribers, of Trinsic Complete 250, Trinsic Complete 50 and Trinsic Complete Plus. Calls are billed in one (1) minute increments. Partial minutes are rounded up to the next whole minute.

SBC Service Area

IntraLATA, per minute:	\$0.07
Intrastate, per minute:	\$0.07

Verizon Service Area

Service not available

4.18.14 LD Standard (S)**

LD Standard (S) is an outbound long distance calling plan available to USAA affiliate subscribers of Trinsic Complete 250, Trinsic Complete 50 and Trinsic Complete Plus. Calls are billed in one (1) minute increments. Partial minutes are rounded up to the next whole minute.

SBC Service Area

IntraLATA, per minute:	\$0.0649
Intrastate, per minute:	\$0.0649

Verizon Service Area

Service not available

** Effective October 17, 2006 this service is grandfathered and available to existing Customers only.

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SECTION 4 – RATES, (CONT'D.)

4.18 Trinsic Products, (Cont'd.)

4.18.15 Standard LD – Complete Unlimited**

Standard LD – Complete Unlimited is an outbound long distance calling plan available to residential Customers of Trinsic Complete Nation and Complete Nation II. Calls are billed in one (1) minute increments. Partial minutes are rounded up to the next whole minute.

SBC Service Area

IntraLATA, per minute:	\$0.00
Intrastate, per minute:	\$0.00

Verizon Service Area

Service not available

4.18.16 Long Distance – Complete**

Long Distance - Complete is an outbound long distance calling plan available to business Customers of Trinsic Complete Local for Business. Calls are billed in six (6) second increments after an initial period for billing purposes of eighteen (18) seconds.

SBC Service Area

IntraLATA, per minute:	\$0.0580
Intrastate, per minute:	\$0.0580

Verizon Service Area

Service not available

** Effective October 17, 2006 this service is grandfathered and available to existing Customers only.

SECTION 4 – RATES, (CONT'D.)

4.18 Trinsic Products, (Cont'd.)

4.18.17 Long Distance – Unlimited**

Long Distance - Unlimited is an outbound long distance calling plan available to business Customers of Trinsic Complete Nation for Business and Trinsic Complete Premium for Business. Calls are billed in six (6) second increments after an initial period for billing purposes of eighteen (18) seconds.

SBC Service Area

IntraLATA, per minute:	\$0.00
Intrastate, per minute:	\$0.00

Verizon Service Area

Service not available

** Effective October 17, 2006 this service is grandfathered and available to existing Customers only.

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SECTION 5 - PROMOTIONS

5.1 Trinsic LONG DISTANCE Service Market Trial

Beginning on September 10, 2003 and continuing through October 15, 2003, new and existing Trinsic Customers may participate in a market trial of Trinsic LONG DISTANCE Service, a new service offering for residential Customers. Trinsic LONG DISTANCE Service is a presubscribed service providing outbound calling for residential Customers. The service also provides access to the Company's Personal Voice Assistant Service (PVA) for call completion and enhanced services such as dialing assistance, contact lists, review of and delivery of emails as well as VoiceMail, Find Me and Notify Me functions..1.

This service may be purchased on a stand-alone basis without the purchase of any other Trinsic service. In addition, the service is available as an add-on to existing Trinsic Unlimited Service, Trinsic Basic with PVA and Trinsic Select with PVA services.

Calls are billed in one (1) minute increments. Customers are provided a toll free number for placing calls while away from home, and the same rates apply. An interstate Monthly Recurring Charge applies to this service in addition to usage.

Direct Dial rate per minute:	\$0.049
Call completion through PVA Rate Per Minute:	\$0.069

1 Contact lists, review of and delivery of emails, VoiceMail, Find Me and Notify Me are not services or features regulated by the Commission.

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SECTION 5- PROMOTIONS, (CONT'D.)

5.1 Trinsic Business Long Distance with PVA Market Trial, (Cont'd.)

Beginning on October 21, 2003 and continuing through November 25, 2003, new and existing Trinsic Customers may participate in a market trial of Trinsic Business Long Distance with PVA , a new service offering for business customers.

Trinsic Business Long Distance with PVA is a presubscribed long distance service providing outbound calling for business Customers. The service also provides access to the Company's Personal Voice Assistant enhanced service platform for call completion and enhanced services such as dialing assistance, contact lists, voice mail, and review of and delivery of emails, as well as Find Me and Notify Me functions 1

Calls are billed in six (6) second increments. Customers are provided a toll free number for placing calls while away from the office, and the same rates apply.

	SBC	Verizon
Rate Per Minute	\$0.035	\$0.035

5.2 PVA Directory Assistance Market Trial

Beginning on October 21, 2003 and continuing through November 25, 2003, new and existing Trinsic Customers may participate in a market trial of PVA Directory Assistance.

PVA Directory Assistance is a directory service whereby Customers may request assistance in determining listing information on a nationwide basis through the Company's Personal Voice Assistance (PVA) enhanced services platform.

This service is only available to Customer of Trinsic local and/or long distance services with PVA. Customers use a toll free number or access code to access the PVA platform and choose the directory assistance option. Up to two listings per call may be requested. The rate per call applies whether or not a number is provided; this includes requests for numbers which are non-published or non-listed.

There are no billing exemptions or allowances for PVA Directory Assistance.

	SBC	Verizon
Rate Per Minute	\$0.39	\$0.39

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SECTION 6 - TOUCH ONE PRODUCTS

6.1 Rates and Charges

6.1.1 Timing of Calls

- A. The customer's long distance usage charge is based on the actual usage. Usage begins when the called party picks up the receiver. When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizes audio tone detection. A call is terminated and the charges end when either party hangs up.
- B. The customer's long distance usage charge is based on the day and time the originating party makes the call.

6.1.2 Distance Sensitivity

The Company's charges are based on the airline distance between Rate Centers located within the State of California.

6.1.3 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with originating and terminating points of call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved.

Formula:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

SECTION 6 - TOUCH ONE PRODUCTS, (CONT'D.)**6.1 Rates and Charges, (Cont'd.)****6.1.4 First Touch - Touch 1 Basic Service 1 + Access (where available).**

This is toll service that enables the subscriber to call stations of any domestic phone system in California. Partial minutes are rounded to the next whole minute and are individually rated on the basis of distance, duration and time of day/day of week. Service is accessed by designating Touch 1 Communications, Inc. as the long distance carrier, and Dialing 1 + the called number. Rates are set forth in the Rates section of this tariff. There is no monthly charge or sign-up fee associated with this product.

A. First Touch Plus

First Touch Plus is a variation of Touch 1's First Touch plan. This program offers customers an additional 15% off Intrastate, Interlata First Touch rates for all 1+ direct dialed calls that terminate within the state of California. All calls will be billed with a one minute minimum and full minute increments thereafter. Partial minutes will be rounded to the next higher minute. No additional volume discounts apply. Standard times for Day, Evening, and Night/Weekend calling periods apply. There are no sign up fees or monthly charges associated with product.

TOUCH 1 Basic Service Call Charges:

Rate	Intrastate Long Distance Rates - InterLATA					
	Day Rates		Evening Rates		Night & Weekend Rates	
Mileage	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute
1-20	.1200	.0700	.0800	.0600	.0700	.0505
21-40	.1350	.1100	.0950	.0900	.0700	.0700
41-70	.1350	.1200	.1000	.0950	.0700	.0700
71-100	.1350	.1350	.1000	.1000	.0700	.0700
101-150	.1350	.1350	.1000	.1000	.0700	.0700
151-330	.1350	.1350	.1000	.1000	.0700	.0700
331+	.1350	.1350	.1000	.1000	.0700	.0700

Partial minutes are rounded to the next whole minute.

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SECTION 6 - TOUCH ONE PRODUCTS, (CONT'D.)

6.1 Rates and Charges, (Cont'd.)

6.1.5 Touch 1 Basic Service Call Charges:

Intrastate Long Distance IntraLATA Rates

Rate	Day Rates		Evening Rates		Night & Weekend Rates	
	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute
Mileage						
1-16	.1000	.0661	.0500	.0500	.0500	.0396
17-20	.1000	.0661	.0500	.0500	.0500	.0396
21-25	.1000	.1000	.0500	.0500	.0500	.0500
26-30	.1000	.1000	.0500	.0500	.0500	.0500
31-40	.1000	.1000	.0500	.0500	.0500	.0500
41-50	.1000	.1000	.0500	.0500	.0500	.0500
51-70	.1000	.1000	.0500	.0500	.0500	.0500
71+	.1000	.1000	.0500	.0500	.0500	.0500

Partial minutes are rounded to the next whole minute.

SECTION 6 - TOUCH ONE PRODUCTS, (CONT'D.)

6.1 Rates and Charges, (Cont'd.)

6.1.6 Ultimate Advantage

A variation of "First Touch", this discount option provides a discount schedule to be applied against all intrastate "First Touch" call usage. A volume discount will be given to customers who have eligible long distance usage. The volume discount applied will be as follows:

Call Usage	Discount Rate
\$00.00 - \$ 9.99	2%
\$10.00 - \$24.99	12%
\$25.00 +	27%

The long distance usage to be applied in attaining the \$ thresholds will be direct dial domestic, international and calling card usage, however only direct dial domestic calls will be eligible to receive the volume discount. Directory Assistance will not be included to attain the \$ threshold nor will be eligible to receive the volume discount. The discount will be applied to the customer's account following the completion of a calendar month. Rates are set forth in the Rates section of the tariff. There is no sign up fee or monthly charge associated with this service. (See First Touch rates in the Rates section of this tariff.)

SECTION 6 - TOUCH ONE PRODUCTS, (CONT'D.)

6.1 Rates and Charges, (Cont'd.)

6.1.7 Business Touch

This is a toll service that enables the business subscriber to call stations of any domestic telephone system. Calls have a thirty (30) second minimum and are rounded up to the nearest 1/10th of a minute (6 seconds) thereafter. Calls are individually rated on the basis of duration and time of day/day of week. There is no monthly charge or sign-up fee associated with this product.

Business Touch Intrastate Rates (Flat-Rate)			
PEAK		OFF-PEAK	
Day	Evening	Night	
.1180	.1000	.1000	

A. Business Touch Volume Discount - A volume discount will be given to business customers who have eligible long distance usage each calendar month. Domestic and International DDD and calling card usage will be included to attain the \$ threshold but only the Domestic DDD usage will be eligible to receive the volume discount. Directory Assistance will not be included to attain the threshold nor will it be eligible to receive the volume discount. Discount rates and thresholds are set forth below. The volume discount will be applied to the customer's account following completion of calendar month.

Business Touch Volume Discount Chart	
\$ 0.00 - \$ 24.99	25%
\$ 25.00 - \$ 99.99	30%
\$100.00 - \$199.99	35%
\$200.00 +	40%

Discount Calculated Retroactively

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SECTION 6 - TOUCH ONE PRODUCTS, (CONT'D.)

6.1 Rates and Charges, (Cont'd.)

6.1.8 "1 RATE"

A variation of "Business Touch," "1 Rate" is a toll service that offers the business subscriber a flat rate per minute for calls placed at any hour of the day. Calls have a thirty (30) second minimum and are rounded up to the nearest 1/10th of a minute (6 seconds) thereafter. Customer may place calls 24 hours a day, seven days a week. Those calls will be priced at \$.155 per minute peak/off peak. There is no monthly charge or sign up fee associated with this product.

6.1.9 "SIMPLY BETTER"

Customers may place calls 24 hours a day, seven days a week. This product offers the customer a flat rate per minute for calls placed during the hours of 7 am - 7 pm, Monday through Friday. Calls placed during the hours of 7 pm - 7 am Monday through Friday and all hours Saturday and Sunday are billed at a further reduced flat rate. There is no monthly charge or sign-up fee associated with this product. Rates are set forth below:

\$0.135	7:00 am - 7:00 pm, Monday through Friday
\$0.095	7:00 pm - 7:00 am, Monday through Friday and all day Saturday and Sunday

SECTION 6 - TOUCH ONE PRODUCTS, (CONT'D.)

6.1 Rates and Charges, (Cont'd.)

6.1.10 PERSONAL TOUCH 800/888 SERVICE

Personal Touch 800 Service provides a customer with an 800 telephone number for use within the continental U.S. 24 hours a day, seven days a week. Personal Touch 800 Service calls originated by users dialing the Customer's 800 number will be terminated to the Customer's designated location.

Customers may also, upon request, receive calls from Alaska, Hawaii, Puerto Rico, U.S. Virgin Islands and Canada. There is no installation charge or monthly subscription fee for the service. Rates are set forth in the Rates Section of this tariff.

A. Assignment and Reservation of 800/888 Numbers

1. The Company in conjunction with its Responsible Organization (Resp. Org.) will reserve, assign, activate or change 800 numbers for a Customer and will administer 800 numbers in accordance with customary industry standards and practices, and the terms of this Tariff and effective procedures of the 800 Service Management System (SMS/800).
2. The Company reserves the right to recover Personal Touch 800/888 Service in the event that service is not actually and substantially used within a 90-day period. The Company will provide the Customer with notice of such recovery no less than 30 days following receipt of notice. At which time the Company will release the 800 number to the pool of numbers available for assignment.
3. If a Customer accumulates undisputed past-due charges, the Company reserves the right not to honor the Customer's request for a change in 800 service to another carrier (e.g., "porting" of the 800 number), including a request for a Responsible Organization (Resp Org) change, until such time as all charges are paid in full.

SECTION 6 - TOUCH ONE PRODUCTS, (CONT'D.)

6.1 Rates and Charges, (Cont'd.)

6.1.10 Personal Touch 800/888 Service

A. Assignment and Reservation of 800/888 Numbers, (Cont'd.)

4. If Touch 1 is notified by the Local Exchange Carrier that a customer's local service has been disconnected, the customer must notify Touch 1 of this change within 30 days or the service will be discontinued.
5. Usage charges are billed in arrears. Calls are billed on a full minutes basis. The length of each call is rounded up to the next full minute. Charges for total chargeable minutes will be determined and rounded to the next higher center. Payment of charges is due upon presentation of the bill for services furnished.

Rates and billing periods are listed below:

\$0.25	Peak Hours 7 a.m. to 7 p.m., Monday through Friday
\$0.15	Off-Peak Hours 7 p.m. to 7 a.m., Monday through Friday and all day Saturday and Sunday

B. Personal Touch 800/888 + Personal Identification Number (PIN)

Personal Touch 800/888 + PIN is based on a security code assigned to the customer by the company. This service provides 800 numbers shared by more than one customer, whereby individual customers are identified by a unique Personal Identification Number (PIN). The PIN may not be assigned or transferred for use with service provided by another carrier. Subject to the limitations provided in Section 6.1.10.A.3, the Company will only honor customer requests for change in Resp Org or 800 service provider for 800 numbers dedicated to the sole use of that single customer.

SECTION 6 - TOUCH ONE PRODUCTS, (CONT'D.)

6.1 Rates and Charges, (Cont'd.)

6.1.11 Pure And Simple

Pure and Simple is a toll service that offers the subscriber a flat rate per minute for calls placed within California. Calls are billed in full minute increments. Customers may place calls 24 hours a days, seven days a week. Those calls will be priced at \$.13 per minute peak/off peak. There is no monthly charge or sign-up fee associated with this product.

6.1.12 Customer Account Coding.

This is an optional feature available to customers who desire internal call accounting, a three or four digit number can be provided to enable specific internal accounts to be identified. There is no monthly charge for this type of customer Account Coding. A customer may choose to identify account codes with a name which will appear on the customer's monthly statement. This option is provided for a monthly fee (per account) of \$10.00.

6.1.13 Twilight Time – Common Cents

This product is a toll service for customers to place calls within the state of California. This product offers customers a single flat rate per minute. Calls are billed in one minute increments with partial minutes rounded to the next higher minute. There is a nonrefundable monthly fee of \$4.00 per telephone number for this service. Rates within the state of California are \$0.07 per minute, 24 hours a day, seven days a week. Rates do not apply to directory assistance or operator assisted calls.

6.1.14 Directory Assistance Service

Directory assistance service is provided by Company's underlying carrier. Directory Assistance is rated and billed by the Company. Directory Assistance calls will be billed at \$.50 per call.

6.1.15 Operator Services

Operator Services are provided and billed by the underlying carrier at the underlying carrier's rates.

SECTION 6 - TOUCH ONE PRODUCTS, (CONT'D.)

6.1 Rates and Charges, (Cont'd.)

6.1.16 Usage Charges

Each customer is charged individually for each call placed through the Carrier. Rates may vary by mileage band, time of day, day of week, call duration and by product or service type.

6.1.17 Rate Periods

Day, Evening, and Night/Weekend rate periods apply to 1+ Dial-Up Service. The rates apply for all days of the week including holidays. The Day rate period is 8:00 AM to, but not including, 5:00 PM Monday through Friday. The Evening rate period is 5:00 PM to, but not including, 11:00 PM Monday through Friday and 5:00 PM to, but not including, 11:00 PM Sunday. The Night/Weekend rate period is 11:00 PM to, but not including, 8:00 AM Monday through Sunday, all day Saturday, and from 8:00 AM to, but not including 5:00 PM Sunday. (Excluding Simply Better)

6.1.18 Holiday Rates

New Years Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day, Martin Luther King Jr. Day, Presidents Day, Memorial Day, Columbus Day, Veterans Day, the Evening rates apply from 8:00 AM to 5:00 PM in lieu of regular rates, if holiday falls on a weekday.

6.1.19 Call Rating (Rounding Procedure)

For each call, the computer takes the rate as reflected on the rate schedule, and multiplies times the number of minutes. To this result, it will add the rounding factor of .0001. If the 3rd and 4th digits are 5 or greater, the number will round up to the next whole cent.

Example: .1450 = .15
Example: .1429 = .14

SECTION 6 - TOUCH ONE PRODUCTS, (CONT'D.)

6.1 Rates and Charges, (Cont'd.)

6.1.20 Toll message rates for Hearing and Speech Impaired Users

Upon notification by hearing and/or speech impaired individual, calls placed during the Day rate period will be charged at the Evening rate. Evening/Night will be charged at the Night/Weekend rate.

6.1.21 Promotional Offerings

- A.** For promotional purposes, market research or similar corporate purposes, the Company may from time to time provide promotional offerings subject to the conditions set forth in this section.
- B.** The charges for Promotional Offerings will not exceed those set forth in this tariff for the same services.
- C.** Promotional Offerings will be available only for the limited period of time specified by the Company.
- D.** The Company will notify the Company's customers of the availability and duration of Promotional Offerings.

SECTION 6 - TOUCH ONE PRODUCTS, (CONT'D.)

6.1 Rates and Charges, (Cont'd.)

6.1.22 Touch 1 Travel Card

This is an optional feature that enables the Touch 1 Travel Card Customer to place long distance calls within California. Residential customer's calls are individually rated at a flat rate per minute and rounded to the next whole minute. Business customer's calls are rated at the same flat rate per minute with a 30 second minimum and partial minutes of a call are rounded up to the next 1/10th of a minute (6 seconds) thereafter. Service is accessed via toll free 800 service and Personal Authorization Code. All calls will be billed at \$0.28 a minute regardless of distance or time of day/day of week. Calls placed via the optional conference call service will be billed at \$.28 per minute, per party. A \$1.25 surcharge applies to each call and is included in the first minute of a call.

This service offers access to additional calling features.

- A. Information Services – offers the customer the latest news events, checks the weather, gets sports scores and financial updates, checks horoscopes, and provides the latest information on soap operas.
- B. Conference Calling – Allows the customer to add up to three additional parties to a call by touching a key and dialing the party's number. There is a per minute charge per additional party. There are no live operator charges and delays.
- C. Travel and Concierge Service – Allows the customer to obtain airline, dinner, lodging, car, or limousine reservations. The customer can also acquire information on special events and check golf course and tee times. Flower delivery and wake-up calls are also available with this service. The customer also has access to emergency medical or legal referrals and assistance.

SECTION 6 - TOUCH ONE PRODUCTS, (CONT'D.)

6.1 Rates and Charges, (Cont'd.)

6.1.23 Bundled Product

- A. Offering No. 1 - A long distance service which allows up to 190 minutes per billing period of any combination of long distance service as defined in section 6.1.23. Additional minutes are billed at regular tariffed rates for the applicable product.
- B. Offering No. 2 - A long distance service which allows up to 300 minutes per billing period of any combination of long distance service as defined in section 6.1.23. Additional minutes are billed at regular tariffed rates for the applicable product.
- C. Offering No. 3 - A combination of long distance and paging services which allows unlimited paging service (defined in Section B. below) and up to 210 minutes per billing period of any combination of long distance service as defined in section 6.1.23. Additional minutes are billed at regular tariffed rates for the applicable product.
- D. Offering No. 4 - A combination of long distance and paging services which allows unlimited paging service (defined in Section B. below) and up to 425 minutes per billing period of any combination of long distance service as defined in section 6.1.23. Additional minutes are billed at regular tariffed rates for the applicable product.

*Bundled product offerings expire February 15, 2000.

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SECTION 6 - TOUCH ONE PRODUCTS, (CONT'D.)

6.1 Rates and Charges, (Cont'd.)

6.1.23 Bundled Product, (Cont'd.)

- E.** Offering No. 9 - A long distance service which allows up to 500 minutes per billing period of any combination of long distance services defined in Section 6.1.23. Additional minutes are billed at regular tariff rates for the applicable product(s).
- F.** Offering No. 10 - A long distance service which allows up to 1,000 minutes per billing period of any combination of long distance services defined in Section 6.1.23. Additional minutes are billed at regular tariff rates for the applicable product(s)
- G.** Offering No. 11 - A long distance service which allows up to 2,280 minutes per billing period of any combination of long distance service as defined in Section 6.1.23. Additional minutes are billed at regular tariff rates for the applicable products.
- H.** Offering No. 12 - A long distance service which allows up to 4,800 minutes per billing period of any combination of long distance service as defined in Section 6.1.23. Additional minutes are billed at regular tariff rates for the applicable products.
- I.** Offering No. 13 - A long distance service which allows up to 9,840 minutes per billing period of any combination of long distance service as defined in Section 6.1.23. Additional minutes are billed at regular tariff rates for the applicable products.
- J.** Offering No. 14 - A long distance service which allows up to 25,000 minutes per billing period of any combination of long distance service as defined in Section 6.1.23. Additional minutes are billed at regular tariff rates for the applicable products .

*Bundled product offerings No. 9 – 14 expire February 15, 2000.

SECTION 6 - TOUCH ONE PRODUCTS, (CONT'D.)

6.1 Rates and Charges, (Cont'd.)

6.1.23 Bundled Product, (Cont'd.)

- L.** Long Distance service (for Bundles 1-10) is defined as any combination of the following products.

“Pure and Simple” Service is defined at Section 6.1.11 of this Tariff.

“Personal Touch 800/888 Service” is defined at Section 6.1.10 of this Tariff.

“Travel Card Service” is defined at Section 6.1.22 of this Tariff.

- M.** Paging Service is a one-way communications service provided by Touch 1 Wireless, Inc. which allows the customer to receive digital numeric display transmissions. Paging service does not include a pager device or activation fees associated with the initiation of the service. Customer selects desired coverage service area from the following options:

Local Coverage

Statewide Coverage

Regional Coverage

Nationwide Coverage

- N.** Long Distance service (for bundles 11-14) is defined as any combination of the following three products:

"First Touch Prime" service is defined at 6.1.28 of this Tariff.

"Prime Touch" service is defined at 6.1.30 of this Tariff.

"Travel Card Service" is defined at 6.1.22 of this Tariff; calls will have a thirty (30) second minimum and are rounded up to the nearest 1/10th of a minute (6 seconds) thereafter.

*Offering L, M and N expire February 15, 2000.

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SECTION 6 - TOUCH ONE PRODUCTS, (CONT'D.)

6.1 Rates and Charges, (Cont'd.)

6.1.23 Bundled Product, (Cont'd.)

Rates associated with this product as long distances services are listed below:

Bundled Products Monthly Fee

<i>Option No. 1</i>		
Long Distance	\$19.95	(190 Minutes Long Distance)
<i>Option No. 2</i>		
Long Distance	\$29.95	(300 Minutes Long Distance)
<i>Option No. 3</i>		
Paging & Long Distance:		
Local Paging & LD	\$29.95	(210 Minutes Long Distance/ Local Numeric Paging)
Statewide Paging & LD	\$33.95	(210 Minutes Long Distance/ "Statewide Numeric Paging")
Regional Paging & LD	\$37.95	(210 Minutes Long Distance/ Regional Numeric Paging)
d. Nationwide Paging & LD	\$45.95	(210 Minutes Long Distance/ "Nationwide Numeric Paging")
<i>Option No. 4</i>		
Paging & Long Distance:		
Local Paging & LD	\$49.95	(425 Minutes Long Distance/ Local Numeric Paging)
Statewide Paging & LD	\$53.95	(425 Minutes Long Distance/ "Statewide Numeric Paging")
Regional Paging & LD	\$57.95	(425 Minutes Long Distance/ "Regional Numeric Paging")
National Paging & LD	\$65.95	(425 Minutes Long Distance/ "Nationwide Numeric Paging")

*Bundled product will expire February 15, 2000.

SECTION 6 - TOUCH ONE PRODUCTS, (CONT'D.)

6.1 Rates and Charges, (Cont'd.)

6.1.23 Bundled Product, (Cont'd.)

<i>Option No. 9</i>		
Long Distance	\$49.95	(500 Minutes Long Distance)
<i>Option No. 10</i>		
Long Distance	\$99.95	(1,000 Minutes Long Distance)
Local Paging)		
<i>Option No. 11</i>		
Long Distance	\$250.00	(2,280 Minutes Long Distance)
<i>Option No. 12</i>		
Long Distance	\$500.00	(4,800 Minutes Long Distance)
<i>Option No. 13</i>		
Long Distance	\$1,000.00	(9,840 Minutes Long Distance
<i>Option No. 14</i>		
Long Distance	\$2,500.00	(25,000 Minutes Long Distance)

Overage Usage Charges

Usage beyond the initial block of presubscribed long distance minutes will be billed to the customer according the rate plan for the call type placed ("Pure & Simple" or Personal Touch 800/888 Service or Travel Card Service).

*Option No. 9 – 14 expire February 15, 2000.

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SECTION 6 - TOUCH ONE PRODUCTS, (CONT'D.)

6.1 Rates and Charges, (Cont'd.)

6.1.24 First Touch Flat

First Touch Flat is a toll service that offers the subscriber a flat rate per minute for 1+ direct dialed calls placed at any hour of the day. Calls are billed in full minute increments. Customers may place calls 24 hours a day, seven days a week. Those calls will be priced at \$0.14 per minute peak/off-peak. There are no sign up fees or monthly charges associated with product.

6.1.25 First Touch Select

This is an outbound toll service for calls placed within California. Calls are billed in one minute increments with partial minutes rounded to the next higher minute. Rates do not apply to directory assistance or operator assisted calls. There is a nonrefundable monthly charge for this service. Monthly fee per telephone number is \$4.95. Rates within South Carolina are \$0.09 per minute, 24 hours a day, Monday through Saturday; rates for calls placed on Sunday are \$.05 per minute.

6.1.26 Select Savings

This is an outbound toll service for calls placed within California. Calls are billed in one minute increments with partial minutes rounded to the next higher minute. Rates do not apply to directory assistance or operator assisted calls. There is a nonrefundable annual charge for this service payable in advance. Annual fee per telephone number is \$39.95 (billed in advance) . Rates within the California are \$0.09 per minute, 24 hours a day, Monday through Saturday; rates for calls placed on Sunday are \$.05 per minute.

6.1.27 First Touch Preferred

This is an outbound toll service that offers the subscriber a flat rate per minute for calls placed at any hour of the day within the state California. Calls have a thirty (30) second minimum and are rounded up to the nearest 1/10th of a minute (6 seconds) thereafter. There is a nonrefundable monthly charge for this service . Monthly fee per telephone number is \$3.95 and the per minute rate is \$0.099, 24 hours a day, Monday through Saturday; rates for calls placed on Sunday are \$.05 per minute. Rates do not apply to directory assistance or operator assisted calls.

SECTION 6 - TOUCH ONE PRODUCTS, (CONT'D.)

6.1 Rates and Charges, (Cont'd.)

6.1.28 First Touch Prime

This is an outbound toll service that offers the subscriber a flat rate per minute for calls placed at any hour of the day within the state of California. Calls have a thirty (30) second minimum and are rounded up to the nearest 1/10th of a minute (6 seconds) thereafter. Those calls will be priced at \$0.115 per minute, 24 hours a day, 7 days a week. Rates do not apply to directory assistance or operator assisted calls.

6.1.29 Preferred Plus

This is an outbound toll service that offers the subscriber a flat rate per minute for interstate calls placed at any hour of the day within the state of California. Calls have a thirty (30) second minimum and are rounded up to the nearest 1/10th of a minute (6 seconds) thereafter. There is a nonrefundable annual charge for this service payable in advance. An Annual fee per telephone number is \$38.95 (billed in advance) and those calls will be priced at \$0.099 per minute, 24 hours a day, Monday through Saturday; rates for calls placed on Sunday are \$.05 per minute. Rates do not apply to directory assistance or operator assisted calls.

6.1.30 Prime Touch

This service provides the customer with an 800/888/877 telephone number for receiving calls at any hour of the day from within the state of California. Those calls will be priced at \$0.150 per minute, 24 hours a day, 7 days a week.

Calls are billed in full minute increments with partial minutes rounded to the next higher minute.

SECTION 6 - TOUCH ONE PRODUCTS, (CONT'D.)

6.1 Rates and Charges, (Cont'd.)

6.1.32 First Touch Flat II

First Touch Flat II is a toll service that offers the subscriber a flat rate per minute for calls placed at any hour of the day within the state of California. Calls are billed in full minute increments with partial minutes rounded to the next higher minute. Customers may place calls 24 hours a day, 7 days a week. There are no sign up fees or monthly charges associated with product.

Rates within the state of California are \$0.109 per minute, 24 hours a day, 7 days a week. Rates do not apply to directory assistance or operator assisted calls.

6.1.33 Select Weekends

This is an outbound toll service for calls placed within the state of California. Calls are billed in one minute increments with partial minutes rounded to the next higher minute. There is a nonrefundable monthly charge of \$4.95 per telephone number for this service. Rates within the state of California are \$0.09 per minute, 24 hours a day, Monday through Friday; rates for calls placed on Saturday and Sunday are \$.05 per minute. Rates do not apply to directory assistance or operator assisted calls.

6.1.34 Preferred Weekends

This is an outbound toll service that offers the subscriber a flat rate per minute for calls placed at any hour of the day within the state of California. Calls have a thirty (30) second minimum and are rounded up to the nearest 1/10th of a minute (6 seconds) thereafter. There is a nonrefundable monthly charge of \$3.95 per telephone number for this service. Rates within the state of California are \$0.099 per minute, 24 hours a day, Monday through Friday; rates for calls placed on Saturday and Sunday are \$.05 per minute. Rates do not apply to directory assistance or operator assisted calls.

SECTION 6 - TOUCH ONE PRODUCTS, (CONT'D.)**6.2 Promotions**

6.2.1 Simply The Best Promotion - Touch 1 will make the following promotion available to customers who sign up for long distance service between June 23, 1997 and December 31, 1997. This product offers customers two calling periods, peak and off peak. Peak hours are Monday through Friday between 8AM and 5PM. Off-peak hours are Monday through Friday between 5PM and 8AM and all day Saturday and Sunday. Calls made during peak hours receive a flat rate and calls made during off-peak hours receive a lower flat rate. Calls are billed in one minute increments with partial minutes rounded to the next higher minute. Promotional rates do not apply to directory assistance or operator assisted calls. This promotion will not be available in conjunction with any other intrastate promotional program. There are no sign-up fees or monthly charges associated with this product. The rates are set forth below.

\$0.15 8 AM-5 PM Monday through Friday

\$0.10 5 PM-8 AM Monday through Friday and all day Saturday and Sunday

6.2.2 Select Savings Promotion - Touch 1 will make the following promotion available to customers who sign up for long distance service beginning September 29, 1997 and ending March 29, 1998. This product offers customers a single, per minute flat rate 24 hours a day, seven days a week within California. Calls are billed in one minute increments with partial minutes rounded to the next higher minute. Promotional rates do not apply to directory assistance or operator assisted calls. This promotion will not be available in conjunction with any other promotional programs. This product has a nonrefundable yearly recurring fee of \$39.95. The yearly charge applies whether or not the customer makes any long distance calls. This product works in association with First Touch Select Intrastate and only one fee of \$39.95 will be assessed per telephone number. No volume discounts are associated with this promotion. Customers who choose this calling plan between the above dates will remain on this product until they choose to change to another Touch 1 product or they choose long distance carrier. This product is designed for customers who spend between \$10.00 and \$100.00 per month. Customers who do not fall into this category may be placed on a plan that better suits their calling needs. The rates are set forth below.

\$.09 per minute, 24 hours a day, 7 days a week.

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SECTION 6 - TOUCH ONE PRODUCTS, (CONT'D.)

6.2 Promotions, (Cont'd.)

6.2.3 Simply All Yours - The Simply All Yours promotion is available to customers who sign up between October 15, 1997 and April 25, 1998. The plan offers customers a toll-free number to receive calls from within the continental United States. Customers may choose where this toll-free number terminates (Call Forwarding). The following features are included:

Call Connection	E-Mail Retrieval
Voice Mail	Fax Mail
Long Distance Calling	Message Notification(to pager)
Conference Calling	Travel and Concierge Services

Customers may also obtain News Headlines, Weather, Sports and Stock Updates. Customers access these options by dialing an 800 number.

Calls are billed in one minute increments with partial minutes rounded to the next higher minute. Customers incur per minute charges when using the above features/options. No volume discounts are associated with this promotion. Customers who choose this plan between the above dates will remain on this product until they choose to discontinue service.

This promotion offers customers two options regarding monthly recurring fees:

Option A: Customer does not subscribe to any other Touch 1 product or service the monthly fee is \$14.95.

Option B: Customer subscribes to another Touch 1 product or service, the monthly fee is \$6.95.

The flat rate is \$0.25 per minute, 24 hours a day, 7 days a week. Customers using the conference call option will be billed at \$0.25 per minute per connection.