
This tariff, Cal. P.U.C. No. 4, replaces, in its entirety Matrix Telecom, Inc. d/b/a Matrix Business Technologies Cal. P.U.C. No. 2 on file with the California Public Utilities Commission, effective with the effective date of this tariff.

TITLE SHEET

CALIFORNIA TELECOMMUNICATIONS TARIFF
OF
MATRIX TELECOM, INC. D/B/A MATRIX BUSINESS TECHNOLOGIES

D/B/A TRINSIC COMMUNICATIONS

(T)

U-5227-C

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for intrastate interexchange telecommunications services provided by Matrix Telecom, Inc. d/b/a Matrix Business Technologies d/b/a Trinsic Communications, with principal offices at 7171 Forest Lane, Suite 300, Dallas, TX 75230. This tariff applies for services furnished within the state of California. This tariff is on file with the California Public Utilities Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business or their website at www.matrixbt.com.

(T)
(T)

Advice Letter# 3
Issued: November 8, 2007
By:

Scott Klopach,
Vice President and General Counsel
7171 Forest Lane, Suite 700
Dallas, Texas 75230

Effective: November 9, 2007

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CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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RESERVED FOR FUTURE USE

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APPLICABILITY OF TARIFF

This tariff contains the description of the services offered, the terms and conditions under which each of the services are provided and all effective rates and charges applicable to the furnishing of interexchange telecommunications services of the Company within the State of California. Only those services, terms and conditions and rates and charges approved by the California Public Utilities Commission and contained in this tariff may be provided to Customers within the State. Filed tariffs are binding on the Company and no deviation of any kind from the filed tariff is permitted.

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ACCESSIBILITY OF TARIFF

This tariff is on file with the California Public Utilities Commission and the Company's principal place of business:

Matrix Telecom, Inc. d/b/a Matrix Business Technologies d/b/a Trinsic Communications
7171 Forest Lane, Suite 700
Dallas, TX 75230

(T)

These tariffs are available for viewing, during normal business hours, at the Commission or the Company's principal place of business or their website at www.matrixbt.com. Additionally, copies are available upon request, free of charge, by contacting the Company at 888-432-1453.

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SYMBOLS

The following are the only symbols used for the purposes indicated below:

- (C) To signify changed listing, rule or condition that may affect rates or charges.
- (D) To signify discontinued material, including listing, rate, rule or condition.
- (I) To signify an increase in rates.
- (L) To signify material relocated from or to another part of the tariff schedule with no change in text, rate, rule or condition.
- (N) To signify new material including listing, rate, rule or condition.
- (R) To signify a reduction in rates.
- (T) To signify a change in wording of text but not change in rate, rule or condition.

In addition to symbols for changes, each provision or rate element changed will contain a vertical line which will clearly show the exact number of lines being changed.

TARIFF FORMAT

- A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the CPUC. For example, the 4th revised Sheet 14 cancels the third revised Sheet 14. Because of various suspension periods, deferrals, etc. the CPUC follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a).
 - 2.1.1.A.1.(a).I.
 - 2.1.1.A.1.(a).I.(i).
 - 2.1.1.A.1.(a).I.(i).(1).
- D. Check Sheets - When a tariff filing is made with the CPUC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the CPUC.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the Customer's location to the Company's network switching center.

Authorization Code - A numerical code, one or more of which are available to a Customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the Customer for billing purposes.

Commission – California Public Utilities Commission.

Company, Carrier or Matrix – Matrix Telecom, Inc. d/b/a Matrix Business Technologies d/b/a Trinsic Communications. (T)

Customer - The person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with the Company's tariff regulations.

Day - From 8:00 AM up to but not including 5:00 PM local time Monday through Friday.

Evening - From 5:00 PM up to but not including 11:00 PM local time Sunday through Friday.

Night/Weekend - From 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday.

InterLATA Toll Call - Any call terminating beyond the LATA of the originating caller.

IntraLATA Toll Call - Calls terminating within the LATA of the originating caller.

Telecommunications – The transmission of voice communications or, subject to the transmission capabilities of the services, the transmission of data, facsimile, signaling, metering, or other similar communications.

Underlying Carrier – The telecommunications carrier whose network facilities provide the technical capability and capacity necessary for the transmission and reception of Customer telecommunications traffic.

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SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of the Company

This tariff contains the regulations and rates applicable to intrastate and intraLATA resale telecommunications services provided by Matrix for telecommunications between points within the State of California. Resale services are furnished subject to the availability of facilities and subject to the terms and conditions of this tariff in compliance with limitations set forth in the Commission's rules. The Company's services are provided on a statewide basis and are not intended to be limited geographically. The Company offers service to all those who desire to purchase service from the Company consistent with all of the provisions of this tariff. Customers interested in the company's services shall file a service application with the Company which fully identifies the Customer, the services requested and other information requested by the Company. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Customer, to allow connection of a Customer's location to a service provided by the Company. The Customer shall be responsible for all charges due for such service arrangement. The Company does not own any switching, transmission or other physical facilities in California.

2.1.1 The services provided by Matrix are not part of a joint undertaking with any other entity providing telecommunications channels, facilities, or services, but may involve the resale of the Message Toll Services (MTS) and Wide Area Telecommunications Services (WATS) of underlying common carriers subject to the jurisdiction of this Commission.

2.1.2 The rates and regulations contained in this tariff apply only to the resale services furnished by Matrix and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carriers for use in accessing the services of Matrix.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.1 Undertaking of the Company, (Cont'd.)

- 2.1.3** The Company reserves the right to limit the length of communications, to discontinue furnishing services, or limit the use of service necessitated by conditions beyond its control, including, without limitation: lack of satellite or other transmission medium capacity; the revision, alteration or repricing of the Underlying Carrier's wholesale or tariffed offerings; or when the use of service becomes or is in violation of the law or a provision of this tariff.
- 2.1.4** The Company's services and facilities are provided on a monthly basis unless ordered on a longer term basis, and are available twenty-four hours per day, seven days per week.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)**2.2 Use and Limitations of Services**

- 2.2.1** Matrix's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services, subject to any limitations set forth in this Section 2.2.
- 2.2.2** The use of Matrix's services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.
- 2.2.3** The use of Matrix's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
- 2.2.4** Matrix does not transmit messages, but the services may be used for that purpose.
- 2.2.5** Matrix's services may be denied for nonpayment of charges or for other violations of this tariff subject to Section 2.5 herein.
- 2.2.6** Customers shall not use the service provided under this tariff for any unlawful purpose.
- 2.2.7** The Customer is responsible for notifying the Company immediately of any unauthorized use of services.
- 2.2.8** All facilities provided under this tariff are directly controlled by Matrix and the Customer may not transfer or assign the use of the service or facilities, except with the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.9** Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transfers.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.3 Liability of the Company

- 2.3.1** The Company shall not be liable for any claim, loss, expense or damage for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by an act of God, fire, war, civil disturbance, act of government, or due to any other causes beyond the Company's control.
- 2.3.2** The Company shall not be liable for, and shall be fully indemnified and held harmless by the Customer against any claim, loss, expense, or damage for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name or service mark, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data or information transmitted.
- 2.3.3** No agent or employee of any other carrier or entity shall be deemed to be an agent or employee of the Company.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.3 Liability of the Company, (Cont'd.)

- 2.3.4** The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring in the course of furnishing service or facilities, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the aforementioned faults in transmission occur. No other liability in any event shall attach to the Company, except as ordered by the Commission.
- 2.3.5** The Company shall not be liable for and shall be indemnified and saved harmless by any Customer or by any other entity from any and all loss, claims, demands, suits, or other action or any liability whatsoever, whether suffered, made, instituted, or asserted by any Customer or any other entity for any personal injury to, or death of, any person or persons, and for any loss, damage, defacement or destruction of the premises of any Customer or any other entity of any other property whether owned or controlled by the Customer or others.
- 2.3.6** The Company shall not be liable for any indirect, special, incidental, or consequential damages under this tariff including, but not limited to, loss of revenue or profits, for any reason whatsoever, including the breakdown of facilities associated with the service, or for any mistakes, omissions, delays, errors, or defects in transmission occurring during the course of furnishing service.
- 2.3.7** The remedies set forth herein are exclusive and in lieu of all other warranties and remedies, whether express or implied, INCLUDING, WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.4 Responsibilities of the Customer or Subscriber

- 2.4.1** The Customer is responsible for placing any necessary orders, for complying with tariff regulations, and for assuring that users comply with tariff regulations. The Customer shall ensure compliance with any applicable laws, regulations, orders or other requirements (as they exist from time to time) of any governmental entity relating to services provided or made available by the Customer to authorized users.
- 2.4.2** The Customer is responsible for charges incurred for special construction and/or special facilities which the Customer requests and which are ordered by Matrix on the Customer's behalf.
- 2.4.3** If required for the provision of Matrix services, the Customer must provide any equipment space, supporting structure, conduit and electrical power without charge to the Company.
- 2.4.4** The Customer is responsible for arranging access to its premises at times mutually agreeable to the Company and the Customer when required for the Company personnel to install, repair, maintain, program, inspect or remove equipment associated with the provision of Matrix's services.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)**2.4 Responsibilities of the Customer or Subscriber, (Cont'd.)**

2.4.5 The Customer is responsible for arranging access to its premises at times mutually agreeable to the Company and the Customer when required for the Company personnel to install, repair, maintain, program, inspect or remove equipment associated with the provision of Matrix's services.

2.4.6 The Customer shall ensure that its equipment and/or system is properly interfaced with Matrix facilities or services, that the signals emitted into the Matrix network are of the proper mode, bandwidth, power, and signal level for the intended use of the Customer in compliance with the criteria set forth in this tariff, and that the signals do not damage equipment, injure personnel, or degrade service to other Customers. If the Federal Communications Commission or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications service, Matrix will permit such equipment to be connected with its channels without the use of protective interface devices.

If the Customer fails to maintain the equipment and/or the system properly, with resulting imminent harm to Matrix equipment, personnel, or the quality of service to other Customers, Matrix may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, Matrix may, upon written notice, terminate the Customer's service.

2.4.7 The Customer must pay the Company for replacement or repair of damage to the equipment or facilities of the Company caused by negligence or willful act of the Customer, users, or others, by improper use of the services, or by use of equipment provided by the Customer, users, or others.

2.4.8 The Customer must pay for the loss through theft of any Matrix equipment installed at Customer's premises.

2.4.9 The Customer or authorized user is responsible for compliance with the applicable regulations set forth in this tariff.

2.4.10 The Customer or authorized user is responsible for identifying the station, party, or person with whom communications is desired and/or made at the called number.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D)**2.5 Cancellation or Discontinuance of Services**

- 2.5.1** Without incurring liability, Matrix may, upon five working days written notice, discontinue services to a Customer or may withhold the provision of ordered or contracted services:
- A.** For nonpayment of any sum due Matrix for more than thirty days after issuance of the bill for the amount due.
 - B.** For violation of any of the provisions of the tariff;
 - C.** For violation of any law, rule, regulation or policy of any governing authority having jurisdiction over the Company's service; or
 - D.** By reason of any order or decision of a court, public service commission or federal regulatory body or other governing authority prohibiting Matrix from furnishing its services.
- 2.5.2** Without incurring liability, Matrix may interrupt the provision of services at any time in order to perform tests and inspections to assure compliance with tariff regulations and the proper installation and operation of Customer and Company's equipment and services and may continue such interruption until any items of non-compliance or improper equipment operation so identified are rectified.
- 2.5.3** Service may be discontinued by Matrix, without notice to the Customer, by blocking traffic to certain countries, cities or NXX exchanges, or by blocking calls using a call screening method which generates a network message not allowing calls to complete, when Matrix deems it necessary to take such action to prevent unlawful use of its service. Matrix will restore service as soon as it can be provided without undue risk.
- 2.5.4** The Customer may terminate service upon verbal or written notice for the Company's standard month to month contract. Customer will be liable for all usage on any of the Company's service offerings until the Customer actually leaves the service. Customers will continue to have Company usage and be responsible for payment until the Customer or its agent notifies its local exchange carrier and changes its long distance carrier.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)**2.6 Interruption of Service**

2.6.1 Credit allowances for interruptions of service are limited to the initial call period charges for reestablishing the interrupted call.

2.7 Restoration of Service

2.7.1 The use and restoration of service shall be in accordance with the priority system specified in Part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission

2.8 Deposits

2.8.1 The Company does not require a deposit from the Customer.

2.9 Advance Payments

2.9.1 For Customers whom the Company feels an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and if necessary a new advance payment will be collected for the next month.

2.10 Taxes

2.10.1 All federal, state and local taxes, assessments, surcharges, or fees (i.e., gross receipts tax, sales tax, use tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.11 Billing and Charges

2.11.1 Customers may be billed directly by Matrix or by the local exchange carrier on behalf of Matrix. Billing will be payable upon receipt and will be considered past due if not paid within 30 days after the date of the invoice.

2.11.2 The Customer is responsible for payment of all charges for services furnished to the Customer, as well as to all persons using the Customer's codes, exchange lines, facilities, or equipment, with or without the knowledge or consent of the Customer. The security of the Customer's Authorization Codes, subscribed exchange lines, and direct connect facilities is the responsibility of the Customer. All calls placed using direct connect facilities, subscribed exchange lines, or Authorization Codes will be billed to and must be paid by the Customer. Recurring charges and non-recurring charges are billed in advance. Charges based on actual usage during a month and any accrued interest will be billed monthly in arrears.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)**2.12 Customer Complaints and/or Billing Disputes**

2.12.1 Customers may contact Matrix's representatives 24 hours a day, 7 days a week at (888) 411-0111, or by writing to Matrix Business Technologies, Customer Service Division, 161 Chestnut Street, 1 City Centre, Rochester, NY 14604. You may also contact Matrix's representatives at customerservice@matrixbt.com.

2.12.2 Any objection to billed charges should be reported promptly to Matrix. Adjustments to Customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate. A Customer who is unable to resolve a billing dispute with the Company may contact the Commission to intervene in the billing dispute.

2.12.3 In the event the disputed charges are not resolved, the Company shall inform the Customer that the Customer may utilize the complaint procedures of the Commission's Consumer Services Division. The Company shall provide the Customer with the following information:

Consumer Affairs Branch
505 Van Ness Avenue
San Francisco, CA 94102
1 (800) 649-7570 (Toll Free)
1 (415) 703-1170
1 (415) 703-2032 (TDD)

The Company will provide notice to affected end-users of any increased rate of a noncompetitive service at least twenty (25) days prior to implementation of said increase. Customer Notice of a rate increase shall comply with applicable Commission requirements.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.13 Collection Cost

2.13.1 In the event the Company is required to initiate legal proceedings to collect any amounts due to Company for regulated services, or for the enforcement of any other provision if this tariff or applicable law, Customer shall, in addition to all amounts due, be liable to the Company for all reasonable costs incurred by the Company in such proceedings and enforcement actions, including reasonable attorneys' fees, collection agency fees or payment and court costs. In any such proceeding, the amount of collection costs, including attorney fees, due to the Company will be determined by the Court.

2.14 Reseller/Rebiller Certification

2.14.1 Any Customer that resells or rebills the Matrix services set forth in this tariff must possess all certifications and authorizations required by the California Public Utilities Commission and all other pertinent authorities.

2.15 Pro-rating

All services have a minimum period of one month and are billed one-month in advance. Monthly Recurring Charges are payable in full as of the first day of the billing cycle in which the service is furnished. Therefore, the Monthly Recurring Charges are not subject to pro-rating if service is disconnected prior to the end of a billing period.

Services that are ordered prior to the beginning of a billing period will be prorated from the order date to the Customer's applicable billing period.

SECTION 3 - DESCRIPTION OF SERVICE

3.1 Timing of Calls

3.1.1 The Customer's long distance usage charge is based on the actual usage of Matrix's network. Usage begins when the called party picks up the receiver. When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. A call is terminated when either the called or calling party hangs up. There will be no charges for incomplete calls.

3.1.2 The minimum call duration and initial billing periods are 6, 18, 30 or 60 seconds for intrastate calling as specified herein. Any additional period is measured and rounded to the next higher increment unless otherwise specified by this tariff.

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.2 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers and associated vertical and horizontal coordinates that are produced by Bell Communications Research in their NPA-NXX V & H Coordinates Tape and Bell's NECA Tariff No. 4

- Step 1:** Obtain the "V" and "H" coordinates for the serving wire center of the Customer's switch and the destination point.
- Step 2:** Obtain the difference between the "V" coordinates of each of the Rate Centers. Obtain the Difference between the "H" coordinates.
- Step 3:** Square the differences obtained in Step 2.
- Step 4:** Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5:** Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6:** Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating serving wire centers of the call.

Formula:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)**3.3 Minimum Call Completion Rate**

A Customer can expect a call completion rate (number of calls completed / number of calls attempted) of not less than 95% during peak use periods for all services ("1+" dialing).

3.4 Service Offerings**3.4.1 "Matrix Dedicated 1+" Long Distance Service**

"Dedicated 1+" Long Distance Service – Is a dedicated access service, offering users outbound "1+" long distance telecommunications services from points originating and terminating within the state of California.

3.4.2 "Matrix Dedicated 800" Long Distance Service

"Dedicated 800" Long Distance Service – Is a dedicated access service, offering users inbound, toll free long distance telecommunications services from points originating and terminating within the state of California.

3.4.3 "Matrix Switched 1+" Long Distance Service

"Switched 1+" Long Distance Service – Is a switched access service, offering users outbound "1+" long distance telecommunications services from points originating and terminating within the state of California.

3.4.4 "Matrix Switched 800" Long Distance Service

"Switched 800" Long Distance Service – Is a switched access service, offering users inbound, toll free long distance telecommunications services from points originating and terminating within the state of California.

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)**3.4 Service Offerings, (Cont'd.)****3.4.5 "Matrix Travel Card" Long Distance Service**

"Travel Card" Long Distance Service – Matrix Travel Card Service permits the caller to charge a principal presubscribed location for a call while the caller is away from the principal location. The Customer may place calls from any touch tone phone in the U.S. by dialing a toll free number and entering a personal identification code followed by the desired telephone number. Calls are billed in accordance with the rates set forth in the Rates section of this tariff and appear on the Customer's monthly long distance bill. Calling Card calls may be subject to a per call surcharge as set forth in the Rates section of this tariff.

3.4.6 "Matrix Time Sensitive Switched 1+" Long Distance Service

"Time Sensitive Switched 1+" Long Distance Service – Is a switched access service, offering users outbound "1+" long distance telecommunications services from points originating and terminating within the state of California. These rates are determined based upon the day of the week and the time of day the call is placed.

3.4.7 "Matrix Directory Assistance" Long Distance Service

"Directory Assistance" Long Distance Service – A long distance directory assistance charge applies when the caller accesses the Company's network by dialing 1 + Area Code + 555-1212 to place a request for a telephone number. A caller may request up to two telephone numbers per directory assistance call without additional charge. The charge applies to each inquiry regardless of whether the directory assistance bureau is able to supply a listed number. A credit will be issued for any directory assistance charge for which the Customer experiences poor transmission quality, is cut off, receives an incorrect telephone number, or misdials.

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SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)**3.4 Service Offerings, (Cont'd.)****3.4.8 "Matrix SmartConnect" Audio Conferencing Service**

Matrix SmartConnect is a reservationless system that establishes a fully automated virtual conference room that enables participants from multiple locations to enter a teleconference using a single toll-free access number. A participant announcement records each participant's name to announce when they have entered and left the call. Participants additionally have the ability to record the conference. This service is available twenty four (24) hours a day, seven (7) days a week. There is no special equipment or installation required to utilize this service.

3.5 Individual Case Basis ("ICB") Offerings

3.5.1 The tariff may not specify the price of a service in the tariff as ICB. The Company may or may not have an equivalent service in its tariff on file with the Commission, and the quoted ICB rates may be different than the tariffed rates. An ICB must be provided under contract to a customer and the contract filed (can be under seal) with the Commission. All Customers have non-discriminatory access to requesting the service under the ICB rate.

3.6 Special Promotional Offerings

3.6.1 The Company may conduct special tests, pilot programs, waivers and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services.

SECTION 4 - RATES

4.1 "Matrix Dedicated 1+" Long Distance Services Rates

Matrix Dedicated 1+ IntraLATA	Initial Period (sec)	Incremental Period (sec)	Initial Increment	Additional Increment
Plan I	6	6	0.0210	0.0210
Plan II	6	6	0.0275	0.0275
Plan III	6	6	0.0290	0.0290
Plan IV	18	6	0.0270	0.0270
Plan V	18	6	0.0275	0.0275
Plan VI	18	6	0.0470	0.0470
Plan VII	30	6	0.1400	0.1400
Plan VIII	30	6	0.1900	0.1900
Plan IX	60	60	0.1800	0.1800

Matrix Dedicated 1+ Intrastate InterLATA	Initial Period (sec)	Incremental Period (sec)	Initial Increment	Additional Increment
Plan I	6	6	0.0210	0.0210
Plan II	6	6	0.0290	0.0290
Plan III	6	6	0.0391	0.0391
Plan IV	6	6	0.0550	0.0550
Plan V	18	6	0.0390	0.0390
Plan VI	18	6	0.0391	0.0391
Plan VII	18	6	0.0550	0.0550
Plan VIII	30	6	0.1400	0.1400
Plan IX	30	6	0.1900	0.1900
Plan X	60	60	0.1800	0.1800

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SECTION 4 – RATES, (CONT'D.)

4.2 “Matrix Dedicated 800” Long Distance Services Rates

Matrix Dedicated 800 IntraLATA	Initial Period (sec)	Incremental Period (sec)	Initial Increment	Additional Increment
Plan I	6	6	0.0210	0.0210
Plan II	6	6	0.0210	0.0210
Plan III	6	6	0.0275	0.0275
Plan IV	6	6	0.0290	0.0290
Plan V	18	6	0.0275	0.0275
Plan VI	30	6	0.1400	0.1400
Plan VII	30	6	0.1900	0.1900
Plan VIII	60	6	0.0990	0.0990
Plan IX	60	60	0.1800	0.1800

Matrix Dedicated 800 Intrastate InterLATA	Initial Period (sec)	Incremental Period (sec)	Initial Increment	Additional Increment
Plan I	6	6	0.0210	0.0210
Plan II	6	6	0.0290	0.0290
Plan III	6	6	0.0391	0.0391
Plan IV	6	6	0.0570	0.0570
Plan V	18	6	0.0390	0.0390
Plan VI	18	6	0.0391	0.0391
Plan VII	18	6	0.0550	0.0550
Plan VIII	30	6	0.1400	0.1400
Plan IX	30	6	0.1900	0.1900
Plan X	60	6	0.0990	0.0990
Plan XI	60	60	0.1800	0.1800

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SECTION 4 – RATES, (CONT'D.)

4.3 “Matrix Switched 1+” Long Distance Services Rates

Matrix Switched 1+ IntraLATA	Initial Period (sec)	Incremental Period (sec)	Initial Increment	Additional Increment
Plan I	18	6	0.0350	0.0350
Plan II	18	6	0.0446	0.0446
Plan III	18	6	0.0500	0.0500
Plan IV	18	6	0.0500	0.0500
Plan V	18	6	0.0520	0.0520
Plan VI	18	6	0.0620	0.0620
Plan VII	18	6	0.0820	0.0820
Plan VIII	30	6	0.0350	0.0350
Plan IX	30	6	0.0420	0.0420
Plan X	30	6	0.0520	0.0520
Plan XI	30	6	0.0620	0.0620
Plan XII	30	6	0.0820	0.0820
Plan XIII	30	6	0.1400	0.1400
Plan XIV	30	6	0.1900	0.1900
Plan XV	60	60	0.0620	0.0620
Plan XVI	60	60	0.0640	0.0640
Plan XVII	60	60	0.1800	0.1800

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SECTION 4 – RATES, (CONT'D.)

4.3 “Matrix Switched 1+” Long Distance Services Rates, (Cont’d.)

Matrix Switched 1+ Intrastate InterLATA	Initial Period (sec)	Incremental Period (sec)	Initial Increment	Additional Increment
Plan I	18	6	0.0446	0.0446
Plan II	18	6	0.0554	0.0554
Plan III	18	6	0.0790	0.0790
Plan IV	18	6	0.0830	0.0830
Plan V	18	6	0.1000	0.1000
Plan VI	18	6	0.1050	0.1050
Plan VII	18	6	0.1250	0.1250
Plan VIII	30	6	0.0420	0.0420
Plan IX	30	6	0.0550	0.0550
Plan X	30	6	0.0554	0.0554
Plan XI	30	6	0.0770	0.0770
Plan XII	30	6	0.1250	0.1250
Plan XIII	30	6	0.1400	0.1400
Plan XIV	30	6	0.1900	0.1900
Plan XV	60	60	0.0640	0.0640
Plan XVI	60	60	0.1800	0.1800

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SECTION 4 – RATES, (CONT'D.)**4.4 “Matrix Switched 800” Long Distance Services Rates**

Matrix IntraLATA	Switched 800	Initial Period (sec)	Incremental Period (sec)	Initial Increment	Additional Increment
Plan I		18	6	0.0350	0.0350
Plan II		18	6	0.0466	0.0466
Plan III		18	6	0.0570	0.0570
Plan IV		18	6	0.0920	0.0920
Plan V		30	6	0.0350	0.0350
Plan VI		30	6	0.0420	0.0420
Plan VII		30	6	0.0550	0.0550
Plan VIII		30	6	0.1400	0.1400
Plan IX		30	6	0.1900	0.1900
Plan X		60	6	0.0990	0.0990
Plan XI		60	60	0.1800	0.1800

Matrix Intrastate	Switched InterLATA	800	Initial Period (sec)	Incremental Period (sec)	Initial Increment	Additional Increment
Plan I			6	6	0.9900	0.0990
Plan II			18	6	0.0446	0.0446
Plan III			18	6	0.0554	0.0554
Plan IV			18	6	0.0570	0.0570
Plan V			18	6	0.0730	0.0730
Plan VI			18	6	0.0770	0.0770
Plan VII			18	6	0.0830	0.0830
Plan VIII			18	6	0.0920	0.0920
Plan IX			18	6	0.1250	0.1250
Plan X			30	6	0.0420	0.0420
Plan XI			30	6	0.0550	0.0550
Plan XII			30	6	0.0554	0.0554
Plan XIII			30	6	0.0740	0.0740
Plan XIV			30	6	0.1400	0.1400
Plan XV			30	6	0.1900	0.1900
Plan XVI			30	6	0.2750	0.2750
Plan XVII			30	6	0.2940	0.2940
Plan XVIII			30	6	0.2970	0.2970

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SECTION 4 – RATES, (CONT'D.)

4.6 “Matrix Travel Card” Long Distance Services Rates

Travel Card	Initial Period (sec)	Incremental Period (sec)	Surcharge per call	Initial Increment	Additional Increment
IntraLATA					
Plan I	30	6	0.0000	0.2700	0.2700
Plan II	60	60	0.1000	0.1500	0.1500
Plan III	60	60	0.2500	0.1900	0.1900

Travel Card	Initial Period (sec)	Incremental Period (sec)	Surcharge per call	Initial Increment	Additional Increment
Intrastate					
InterLATA					
Plan I	30	6	0.0000	0.0294	0.0294
Plan II	30	6	0.0000	0.2100	0.2100
Plan III	30	6	0.0000	0.2300	0.2300
Plan IV	30	6	0.0000	0.2700	0.2700
Plan V	30	6	0.0000	0.2750	0.2750
Plan VI	30	6	0.0000	0.2800	0.2800
Plan VII	30	6	0.0000	0.2940	0.2940
Plan VIII	60	60	0.1000	0.1500	0.1500
Plan IX	60	60	0.2500	0.1900	0.1900
Plan X	60	60	0.0000	0.3500	0.3500

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4.7 “Matrix Time Sensitive Switched 1+” Long Distance Services Rates

Time Sensitive Switched 1+ Intrastate InterLATA

	Initial Period (sec)	Incremental Period (sec)	Daytime Initial	Daytime Add'l	Evening Initial	Evening Add'l	Night Initial	Night Add'l
Plan I	30	6	\$0.2920	\$0.2920	\$0.2320	\$0.2320	\$0.2320	\$0.2320
Plan II	30	6	\$0.3350	\$0.3350	\$0.2670	\$0.2670	\$0.2670	\$0.2670
Plan III	60	60	\$0.1260	\$0.1260	\$0.2030	\$0.2030	\$0.2030	\$0.2030
Plan IV	60	60	\$0.1960	\$0.1960	\$0.2030	\$0.2030	\$0.2030	\$0.2030
Plan V	60	60	\$0.2040	\$0.2040	\$0.2030	\$0.2030	\$0.2030	\$0.2030
Plan VI	60	60	\$0.2210	\$0.2210	\$0.2030	\$0.2030	\$0.2030	\$0.2030
Plan VII	60	60	\$0.2380	\$0.2380	\$0.2030	\$0.2030	\$0.2030	\$0.2030
Plan VIII	60	60	\$0.2540	\$0.2540	\$0.2030	\$0.2030	\$0.2030	\$0.2030
Plan IX	60	60	\$0.2700	\$0.2700	\$0.2030	\$0.2030	\$0.2030	\$0.2030

Time Sensitive Switched 800 Intrastate InterLATA

	Initial Period (sec)	Incremental Period (sec)	Daytime Initial	Daytime Add'l	Evening Initial	Evening Add'l	Night Initial	Night Add'l
Plan I	30	6	\$0.3350	\$0.3350	\$0.2670	\$0.2670	\$0.2670	\$0.2670
Plan II	60	60	\$0.1260	\$0.1260	\$0.2030	\$0.2030	\$0.2030	\$0.2030
Plan III	60	60	\$0.1800	\$0.1800	\$0.1800	\$0.1800	\$0.1800	\$0.1800
Plan IV	60	60	\$0.1960	\$0.1960	\$0.2030	\$0.2030	\$0.2030	\$0.2030
Plan V	60	60	\$0.2040	\$0.2040	\$0.2030	\$0.2030	\$0.2030	\$0.2030
Plan VI	60	60	\$0.2210	\$0.2210	\$0.2030	\$0.2030	\$0.2030	\$0.2030
Plan VII	60	60	\$0.2380	\$0.2380	\$0.2030	\$0.2030	\$0.2030	\$0.2030
Plan VIII	60	60	\$0.2540	\$0.2540	\$0.2030	\$0.2030	\$0.2030	\$0.2030
Plan IX	60	60	\$0.2700	\$0.2700	\$0.2030	\$0.2030	\$0.2030	\$0.2030

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SECTION 4 – RATES, (CONT'D.)

4.8 Matrix Long Distance Directory Assistance

Per Intrastate Inquiry

Directory Assistance Charge - \$1.59

4.9 Matrix SmartConnect™ Audio Conferencing Service

Per Participant

Conferencing Per Minute Charge \$0.085

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4.10 Special Rates

4.6.1 Discount for Hearing Impaired Customers

A telephone toll message which is communicated using a telecommunications device for the deaf (TDD) by properly certified hearing or speech impaired persons or properly certified business establishments for individuals equipped with TDDs for communicating with hearing or speech impaired persons will receive, upon request, a discount for calls placed between TDDs. The credit to be given on a subsequent bill for such calls placed between TDDs will result in the application of the evening rate for calls made during daytime hours and night rates for calls made during evening and night hours. Discounts do not apply to surcharges or per call add on charges for operator service when the call is placed by a method that would normally incur the surcharge.

4.6.2 Operator Assistance for Handicapped Persons

Operator station surcharges will not be charged by the Company for operator assistance provided to a caller who identified him or herself as being handicapped and unable to dial the call because of a handicap.

4.6.3 Directory Assistance for Handicapped Persons

There is no charge for Directory Assistance calls from handicapped persons. Such persons must contact the Company for credit on their directory assistance calls.

4.6.4 Discount for Telecommunications Relay Service Intrastate Toll Calls

Intrastate toll telecommunications relay service calls will be discounted by 50 percent off of the otherwise applicable rate for a voice nonrelay call except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call will be discounted 60 percent off the otherwise applicable rate for a voice nonrelay call. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges or surcharges.

SECTION 4 – RATES, (CONT'D.)

4.11 Time Of Day Rate Periods

Day, evening and night/weekend rates apply for the following products based on the following chart:

All Services:

	MON	TUES	WEDS	THURS	FRI	SAT	SUN
8:00 AM TO 5:00 PM*	DAYTIME RATE PERIOD						
5:00 PM TO 11:00 PM*	EVENING/NIGHT/WEEKEND RATE PERIOD						
11:00 PM TO 8:00 AM*							

* to, but not including

Calls are billed based on the rate in effect for the actual time period(s) during which the call occurs. Calls that cross rate period boundaries are billed at the rates in effect in that boundary for each portion of the call.

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4.12 Payphone Use Surcharge

An undiscountable payphone use surcharge of \$.56 shall apply to each coinless call which Matrix can identify as being placed from a domestic payphone by or to the Customer or its permitted user. This includes, but is not limited to, calls placed with a Matrix Calling card, collect calls and calls placed to 800 numbers. This charge is in addition to standard tariffed usage charges and is for the use of the payphone instrument to access Matrix's service.

4.13 Finance Charge and Late Fee

A finance charge in the amount of 1.5% monthly will be charged on any past due balances. In addition, if the amount considered past due is greater than \$6.00, a late fee in the amount of \$10.00 will also be applied.

4.14 Return Check Charges

A fee of \$15.00 will be charged for each check returned.

4.15 Reconnection Charge

A reconnection fee of \$20.00 per occurrence is charged when service is re-established for Customers who had been disconnected for non-payment.

4.16 Surcharge Simplification Fee (SSF)

A monthly simplified surcharge fee in the amount of 13% of all current charges. Subscribers with this charge should not be charged any federal universal service charges.

4.17 Employee Concessions

Any employee of the Company in good standing may receive any of the Company's services with a \$20.00 per month credit towards the monthly billing.

4.18 Local Exchange Carrier Billing Fee

Should billing be provided by the local exchange carrier on behalf of Matrix, a billing fee in the amount of \$1.50 per month will be added to a Customer's bill.

SECTION 5 - TRINSIC PRODUCT RATES

5.1 Rate Schedules

5.1.1 Schedule 1: Service Charges

A. Service Order and Change Charges

Non-recurring charges apply to processing Service Orders for new service and for changes in service.

1. Service Order Charges

Primary Service Connection Charge - applies to requests for initial connection or establishment of telephone service to the Company.

Secondary Service Connection Charge - applies to the second or additional line of a new access line installation and connection and customer requests for an inside move, change or addition to regular service. This charge applies only when the second or additional line is ordered simultaneously with the initial connection for service.

Transfer of Service Charge, Primary Line - applies to the first line of a Transfer of Service Order, (TOS) when a customer requests a move or change in physical location. This charge applies whether a customer changes telephone number or not. If, in addition, the Customer requests the telephone number be changed, a separate charge may apply.

Transfer of Service Charge, Secondary Line - applies to the second, or third, etc., line of a Transfer of Service Order, (TOS) when a customer requests a move or change in physical location. This charge applies whether a customer changes telephone number or not. If, in addition, the Customer requests the telephone number be changed, a separate charge may apply.

Technician Dispatch Charge - A separate Technician Dispatch Charge applies, in addition to all other charges for the visit, when a visit to the Customer's premises is necessary to isolate a problem reported to the Company but identified by the Company's technician as attributable to Customer-provided equipment or inside wire.

SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.1 Schedule 1: Service Charges, (Cont'd.)

A. Service Order and Change Charges, (Cont'd.)

1. Service Order Charges, (Cont'd.)

Service Order Charge - This charge, applicable to Business Customers only, applies to customer-requested changes in service not covered specifically on other identified non-recurring service order and change charges. This charge is applied in cases where Hunting is added after the initial order is placed.

Toll Free Directory Listing - This is a one-time charge, applicable to Business Customers, and is imposed when a Customer requests the toll free number to be listed.

Missed Appointment Charge – The Customer shall be responsible for the payment of a Missed Appointment Charge as set forth herein for visits by the Company's agents or employees, at the Customer's request, to the Premises of the Customer, when the Customer fails to meet the Company's agent or employees for the prearranged appointment as requested.

Set-up Fee (Verizon Service Area only) – This fee is charged per Residential local exchange access line when a Customer moves existing service from their current local carrier to Trinsic and retains their existing telephone number. This charge does not apply to new Customers who require new telephone numbers and installation of new service as such Customers are charged the Company's Service Connection Fee.

SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.1 Schedule 1: Service Charges, (Cont'd.)

A. Service Order and Change Charges, (Cont'd.)

1. Service Order Charges, (Cont'd.)

Change Order Charges apply to work associated with providing exchange line service or customer-requested changes to existing services. One charge applies for each change order requested by the customer. If multiple changes listed below are requested by the Customer and occur on the same order/request one charge only applies. A Change Order Service Charge applies to the following customer-initiated changes:

Feature or Feature Pack Change Order - applies when a customer requests a change, adding or removing a feature or feature pack.

Toll Restriction Fee Order - applies when a Customer requests a change, adding or removing Toll Restriction Service.

Telephone Number Change Order - applies to each telephone number change request/order.

Long Distance Minutes Pack Change Order - applies to residential Customers who request/order a change to add or delete an LD Minutes Pack.

Listing Change Charge - applies when a Customer requests/orders a change to add or delete a white pages listing or requests a change to add/delete listings. This charge also applies to request for Non-Published or Non-Listed numbers.

Home Edition Change Charge - applies when a residential Customer requests/orders a change in service from Home Edition- Basic Service to Home Edition- Standard Service or from Home Edition - Standard Service to Home Edition - Basic Service.

SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.1 Schedule 1: Service Charges, (Cont'd.)

A. Service Order and Change Charges, (Cont'd.)

2. Record Change Charges

A Record Change charge applies when a Customer requests/orders a change to Company records such as adding/changing a name on said Customer's account, changing billing address or contact information, adding/changing the person(s) authorized to make changes on said Customer's account.

Miscellaneous Charges

Duplicate Invoice - applies each time a Customer requests an additional copy of a current bill or invoice.

Call Detail Report - applies each time a Customer requests local call detail for a given month.

Return Check Charge - applies each time a check or other payment type is submitted by the Customer to the Company that a bank or other financial institution refuses to honor.

SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.1 Schedule 1: Service Charges, (Cont'd.)

A. Service Order and Change Charges, (Cont'd.)

3. Pacific Bell and Verizon Service Area

	Residence	Business
Service Order Charges		
Primary Service Connection Charge	*	*
Secondary Service Connection Charge	*	*
Transfer of Service Charge, Primary Line	\$69.99	\$49.99
Transfer of Service Charge, Secondary Line	\$55.00	\$49.99
Technician Dispatch Charge	\$69.99	\$200.00
Service Order Charge	N/A	\$9.99
Toll Free Directory Listing	N/A	\$10.00
Missed Appointment Charge	N/A	\$100.00
Set-up Fee (Verizon Service Area only)	\$4.95	N/A
Change Order Service Charges		
Feature or Feature Pack Change Order	\$9.99	\$9.99
Toll Restriction Fee Order	\$9.99	\$9.99
Telephone Number Change Order	\$9.99	\$9.99
Long Distance Minutes Pack Change Order	\$9.99	\$9.99
Listing Change Charge	\$9.99	\$9.99
Home Edition Change Charge	\$9.99	N/A
Record Change	No charge	No charge
Miscellaneous Charges		
Duplicate Invoice	\$5.00	\$5.00
Call Detail Report	\$5.00	\$5.00
Returned Check Charge	\$25.00	\$25.00

* Service Connection charges are listed with the rates for each specific service tariffed.

Advice Letter# 3
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By:

Scott Klopach,
Vice President and General Counsel
7171 Forest Lane, Suite 700
Dallas, Texas 75230

Effective: November 9, 2007

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SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.1 Schedule 1: Service Charges, (Cont'd.)

B. Restoral Charge

A restoral charge applies each time a service is reconnected after suspension or termination for nonpayment but before cancellation of the service.

Pacific Bell Service Area	Residence	Business
Per Account	\$35.00	\$49.99

Verizon Service Area	Residence	Business
Per Account	\$35.00	\$49.99

C. Temporary Suspension of Service

Upon the request of the customer, service may be temporarily suspended. Suspension of service may begin or terminate on any day of the month provided notice is given sufficiently in advance for arrangements to be made. Service will be disconnected to the extent necessary to assure that no inward or outward service will be available during the period of suspension.

Pacific Bell Service Area	Residence	Business
Per Account	\$19.00	\$28.50

Verizon Service Area	Residence	Business
Per Account	\$19.00	\$28.50

SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.1 Schedule 1: Service Charges, (Cont'd.)

D. Charges Associated With Premises Visit

1. Trouble Isolation Charge

When a visit to the Customer's premises is necessary to isolate a problem reported to the Company but identified by the Company's technician as attributable to customer-provided equipment or inside wire, a separate charge applies in addition to all other charges for the visit.

	Pacific Bell	Verizon
	Service Areas	Service Areas
Dispatch Charge:	See Schedule 1, Service Order and Change Charges	

Premises Work Charges, Per
Premises Visit:

	1st 15 Minutes	Each Add'l 15 Minutes (or fraction)
Pacific Bell Service Area		
Normal Business Hours	\$33.25	\$11.40
Outside Normal Business Hours	\$38.00	\$13.30
Sunday or Holiday	\$42.75	\$15.20

	1st Hour (or fraction)	Each Add'l 15 Minutes (or fraction)
Verizon Service Area		
Normal Business Hours	\$85.00	\$21.00
Outside Normal Business Hours	\$127.00	\$31.00
Sunday or Holiday	\$170.00	\$42.00

SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.1 Schedule 1: Service Charges, (Cont'd.)

E. Primary Interexchange Carrier Change Charge

The Customer will incur a charge each time there is a change in the long distance carrier associated with the Customer's line after the initial installation of service.

	Pacific Bell	Verizon
	Areas	Areas
Per line PIC Change:	\$5.26	\$4.46

SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.2 Schedule 2: Network Exchange Bundled Service

A. Trinsic Referral Program

Any existing Trinsic Customer who refers a potential customer to the Trinsic services listed below will receive a one-time credit should the referred customer subscribe to and remain a Trinsic customer for at least 30 days. The referred customer must provide the name of the existing Trinsic Customer who made the referral upon ordering the new Trinsic service. The credit is applied only once to the Customer's next scheduled bill and expires with that bill. The credit does not apply separately for interstate or intrastate service and cannot be redeemed for cash.

If the referred customer subscribes to:	The referring customer credit is:
Trinsic Home Edition - Standard Service	\$20.00
Trinsic Home Edition - Basic Service	\$20.00

SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.2 Schedule 2: Network Exchange Bundled Service, (Cont'd.)

B. Trinsic Home Edition

1. Description

Trinsic offers basic local exchange service only as part of a bundle or package of telecommunications services. All packages include local service, long distance service (interstate and intrastate toll), and selected custom calling features. Voice mail and Optional Internet access 1 may be available with some packages at an additional charge. The aforementioned services are only available as part of the bundled service offering and are not available on an individual service basis.

Customers will be billed directly by the Company.

The Company provides Customers with the option of obtaining a Primary Line and Secondary Line per account:

Primary Line

The initial residential local exchange access line per account.

Secondary Line

The second or additional residential local exchange access line, billed to the same address as the Primary Line, the Secondary Line will share the monthly call allowance with the Primary Line. The Secondary Line does not automatically include or share any Custom Calling Features. Feature packages may be purchased separately.

Should a Customer with both lines opt to disconnect the Primary Line, the remaining Secondary Line will automatically convert to a Primary Line with all features and functionality of such, and at the Primary Line monthly recurring rate.

¹ Voice mail and Internet access are not regulated by the Commission.

SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.2 Schedule 2: Network Exchange Bundled Service, (Cont'd.)

B. Trinsic Home Edition, (Cont'd.)

1. Description, (Cont'd.)

Network Exchange Bundled Service may include calling features as listed in the description for each service.

These features are offered subject to availability of suitable facilities. Certain features may not be available with all classes of services. Descriptions of Calling Features are found in Schedule 7.

In the event Trinsic adds custom calling features to its services, such features will be available upon the tariff effective date (where technically feasible) to all new Customers. Existing Customers will be informed of the new features availability but must contact the Company to obtain the new features. Any Service Order Charges, which would normally apply, will be waived.

SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.2 Schedule 2: Network Exchange Bundled Service, (Cont'd.)

B. Trinsic Unlimited (1)

Package Price for Trinsic Unlimited

Primary Line, per month	SBC	Verizon
UNE Zones 1, 2:	\$58.68	\$51.99
UNE Zone 3:	\$58.68	\$51.99
Secondary Line, per month		
UNE Zones 1, 2:	\$31.01	\$27.00
UNE Zone 3:	\$31.01	\$27.00
Service Connection Fee, one-time charge, per line #		
Per Primary Line:	\$69.99	\$69.99
Per Secondary Line:	\$55.00	\$55.00

Customers may choose to handle payment through a commercial credit card arrangement. Customers will be able to access call detail and billing records on-line via the myzline.com web site.

This service is for use by Residential Customers for the purpose of individual-to-individual two-way residential voice applications. If the Customer uses Trinsic Unlimited Service for non-residential purposes, including but not limited to commercial facsimile, resale, telemarketing, dial-up internet connections, autodialing, three-way calling, voice chat line services, or home office use, the Company may, without notice, suspend, restrict, or cancel the Customer's service or may adjust Customer's service to another plan.

(1) This service was formerly known as Z-LineHome Unlimited.

Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.2 Schedule 2: Network Exchange Bundled Service, (Cont'd.)

B. Trinsic Unlimited, (Cont'd.)

1. Trinsic Unlimited includes the following:

- (a)** Unlimited toll calling. For toll calls placed away from home, see Trinsic Travel Card Service, in the Company's Schedule Cal. P.U.C. No. 3. Such travel card calls are not included in the monthly toll call allowance for Trinsic Unlimited.
- (b)** Local line and unlimited local calling.
- (c)** Primary Line Custom Calling Features Package: Caller ID with Name, Call Waiting with Caller ID with Name, Call Forwarding Variable, Call Trace, Three-Way Calling and Speed Calling included at no charge.

Secondary Line Custom Calling Features Package: Call Forwarding Variable and Call Trace, Call Waiting, Caller ID, Three-Way Calling and Speed Calling may be added for \$4.95 per month.

- (d)** Member to Member Service.
- (e)** The following additional Custom Calling Features are available with this service.

2. Calling Features

Additional Calling Features are available at an additional monthly recurring charge. See Schedule 7, Section 5.1.7 of this tariff.

SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.2 Schedule 2: Network Exchange Bundled Service, (Cont'd.)

C. Member to Member Home Edition Service

Member to Member Service is available to all Trinsic Customers of a Network Exchange Bundled Service. Member to Member allows Trinsic Customers to call other Trinsic Customers without incurring per call usage charges or depleting the bundled minutes call allowance. Calls under the Member to Member option must originate on and terminate to a telephone number presubscribed to a Trinsic Network Exchange Bundled Service. Customers are not required to identify Customers in their calling circle. Such identification will be handled by the Company's network.

Member to Member calling between Trinsic Customers applies to both intrastate and interstate calling. There is no limit to the number of minutes included in Member to Member.

This service is available with Trinsic services where noted in the description of each service.

SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.2 Schedule 2: Network Exchange Bundled Service, (Cont'd.)

D. Trinsic Value with PVA (1)

Trinsic Value Service with PVA provides a basic residential local exchange line with four Custom Calling Features and fifty (50) minutes of combined direct dialed interstate or intrastate long distance calling. Operator assisted calling, travel card calling and international calling are not included in the calling allowance. Calls above the calling allowance of 50 minutes will be billed in sixty (60) second increments. Personal Voice Mail Assistant (PVA) allows the customer access to enhanced features such as Address Book, including distribution lists, the ability to send and the ability to receive voice emails. Voice mail is included with this service.

	SBC	Verizon
	Service Area	Service Area
Primary Line, per month		
UNE Zones 1, 2:	\$36.54	\$33.99
UNE Zone 3:	\$36.54	\$33.99
Secondary Line, per month		
UNE Zones 1, 2:	\$31.01	\$29.99
UNE Zone 3:	\$31.01	\$29.99
Service Connection Fee, one-time charge, per line #		
Per Primary Line:	\$69.99	\$69.99
Per Secondary Line:	\$55.00	\$55.00

(1) This service was formerly known as Z-Line Select with PVA.

Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.2 Schedule 2: Network Exchange Bundled Service, (Cont'd.)

D. Trinsic Value with PVA, (Cont'd.)

1. Trinsic Value Service includes the following:

- (a) Local line and unlimited local calling
- (b) Custom Calling Features: Call Waiting, Caller ID/Caller ID with Name and Number, Three-Way Calling, Speed Calling, Call Forwarding Variable.
- (c) 50 Minute Direct Dial Call Allowance, interstate or intrastate, excluding operator assisted calling, travel card calling and international calling.
- (d) Member to Member Service

2. Intrastate long distance may be utilized with this service.

	SBC Service Area	Verizon Service Area
Direct Dial rate per minute:	\$0.070	\$0.070
Call completion through PVA per minute:	\$0.049	\$0.049

3. Calling Features

Additional Calling Features are available at an additional monthly recurring charge. See Schedule 7, Section 5.1.7 of this tariff.

SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.2 Schedule 2: Network Exchange Bundled Service, (Cont'd.)

E. Trinsic Spectrum Unlimited Service *

Trinsic Spectrum Unlimited Service is targeted primarily at business customers as a bundled service offering. Customers receive unlimited local and long distance calling including calls completed through the Company's Personal Voice Assistant (PVA) for a flat monthly rate. The primary line also includes the following custom calling features: Caller ID, Call Waiting, Three-Way Calling, Speed Dial and Call Forwarding, as well as one voice mail box¹. Operator assisted calling, travel card calling and international calling are not included in the flat monthly rate for service. Trinsic Spectrum Unlimited Service is available on up to a maximum of twelve (12) lines per location. Trinsic Communications must be selected as both the local toll and interLATA toll carrier for all of your lines at a single location and on a single billing account. PBX, PBX-like equipment, auto-dialers, dial-up online service, broadcast fax transmissions and data usage traffic are prohibited under this plan. If usage exceeds the average usage per line of all customers on the plan in the Customer's state by five times over a three (3) month period, Customer may be moved to another plan. Customers may purchase additional lines, however custom calling features and voice mail are not available with the purchase of additional lines except through Feature Packages.

1. Outbound Service

	SBC Service Area	Verizon Service Area
Primary Line, per month	\$52.99	\$42.99
Additional Lines, per month:	\$52.99	\$42.99
New Service Connection Fee, one-time charge, per line #		
Per Primary Line:	\$49.99	\$49.99
Per Secondary Line:	\$49.99	\$49.99

Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

1 Voice mail is not regulated by the Commission. Voice Mail on Additional Lines may be purchased separately for a monthly fee per mail box.

* This service was formerly known as TrinsicBUSINESS Simplicity Service.

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SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.2 Schedule 2: Network Exchange Bundled Service, (Cont'd.)

E. Trinsic Spectrum Unlimited Service **, (Cont'd.)

2. Feature Packages

Custom Calling Feature Package for Additional Lines includes Caller ID, Call Waiting, Three-Way Calling, Speed Dial and Call Forwarding.

	SBC Service Area	Verizon Service Area
Monthly Rate:	\$4.95	\$4.95

3. Toll Free Service

Toll Free Service is available to Customers for incoming calls. Calls originate from any interstate or intrastate location over a toll free number and terminate to a Customer-provided business switched access line. Trinsic Spectrum Unlimited Service Customers who migrate their long distance service to another carrier, but who retain Trinsic as the local service provider will keep Trinsic Simplicity Toll Free Service until such time as that service is specifically identified as having migrated to another carrier. Call charges are billed to the Subscriber rather than to the originating caller. Rates are neither time-of-day sensitive nor mileage sensitive. Calls are billed in six (6) second increments. Rates are not mileage or time-of-day sensitive. A Monthly Recurring Charge applies in addition to usage rates.

	SBC Service Area	Verizon Service Area
Rate per minute:	\$0.049	-
Monthly Recurring Charge, Per toll free access line:	\$3.00	-
Toll Free Service Installation: *	\$20.00	-
Vanity Toll Free Number Search:	\$9.99	-

* The Toll Free Service Installation charge is not applied when a customer migrates from another telephone company, or if Toll Free Service is included with the initial order for service.

** This service was formerly known as TrinsicBUSINESS Simplicity Service.

SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.2 Schedule 2: Network Exchange Bundled Service, (Cont'd.)

E. Trinsic Spectrum Unlimited Service **, (Cont'd.)

4. Travel Card Service

Trinsic Spectrum Unlimited Travel Card Service is available to Trinsic Spectrum Unlimited Service Customers for calls made away from the Customer's business location and billed to the business account. Calls are billed in six (6) second increments.

	SBC Service Area	Verizon Service Area
Rate Per Minute:	\$0.049	\$0.049

SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.2 Schedule 2: Network Exchange Bundled Service, (Cont'd.)

F. Affinity Pricing Plan - Trinsic Discount Program

The Trinsic Affinity Pricing Plan - Trinsic Discount Program offers discounts on specific Trinsic services to members of trade associations that represent business entities or individuals within an industry, professional or business classification; employees of business entities; members of organizations with affiliated franchisees, independent agents, independent distributors or business representatives; entities that are members of a buying group not organized only for the purpose of qualifying for the discounts provided herein; non-profit entities affiliated with non-profit chapters, agencies, administrative offices or organizations affiliated with charitable, religious, educational, scientific and literary organizations, or customers or members of commercial organizations or institutions, who have entered into an Affinity Marketing Agreement with the Company.

Customers will receive a 10% discount on the Monthly Recurring Charge for the following services: Trinsic Unlimited, Trinsic Value with PVA, Trinsic Basic with PVA. The discount will remain in place as long as the employee, individual or member remains and employee, individual or member of the affinity group. All other terms and conditions of the above-mentioned tariffed services apply.

SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.2 Schedule 2: Network Exchange Bundled Service, (Cont'd.)

G. ISP Service Plan

ISP Service Plan is offered to Customers who subscribe to Trinsic Unlimited Service in conjunction with a participating Internet Service Provider (ISP). The participating ISP must have a previously established service participation agreement with the Company. As part of this service, the Customer may utilize local dial-up access numbers of a participating ISP for internet access for up to 3000 minutes per month and the dial-up internet connection restriction associated with Trinsic Unlimited will not apply to those 3000 minutes per month. All other Trinsic Unlimited Service rates and restrictions apply.

SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.3 Schedule 3: Stand-Alone Local Exchange Service

A. Stand-Alone Local Exchange Service

Stand-Alone Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Stand-Alone Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided.

Recurring charges for Stand-Alone Local Exchange Service are billed monthly in advance. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

Stand-Alone Service, per month:	Pacific Bell	Verizon
Primary Line	\$32.49	\$55.00
Service Connection Charges, one-time charge, per line		
Primary Line	\$69.99	\$69.99

1. Stand-Alone Service includes the following:

- (a)** Local line and unlimited local exchange calling.

SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.4 Schedule 4: Business Services

A. Trinsic Spectrum Plus Service *

Trinsic Spectrum Plus Service is a local exchange service for small business Customers consisting of a local exchange line for a monthly recurring charge and measured usage rate or unlimited local calling. Calling features are available with the local exchange service for an additional monthly recurring charge per feature.

1. Local Exchange Service

(a) Local Business Line

A local exchange line includes Hunting only if Customers request the Hunting calling feature when placing the order for service.

SBC Service Area	
Monthly Rate:	\$27.75
Per Minute Rate:	\$0.016
Service Connection Fee, one-time charge per line ¹	
Per Line:	\$49.99
Verizon Service Area	
Monthly Rate:	\$38.00
Service Connection Fee, one-time charge per line ¹	
Per Line:	\$49.99

¹ Service Connection fee is waived for those customers who retain their existing telephone number when switching their service to Trinsic. The charge will apply if additional lines are transferred to Trinsic after the initial order.

* This service formerly known as Trinsic Business Plus Service.

SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.4 Schedule 4: Business Services, (Cont'd.)

A. Trinsic Spectrum Plus Service , (Cont'd.)

1. Local Exchange Service, (Cont'd.)

(a) Local Business Line, (Cont'd.)

Customers who sign a one (1) or two (2) year agreement will, based upon contract term and number of access lines, subscribed to Trinsic in this state or nationwide, receive a percentage discount on Spectrum Plus local exchange service as noted below. The percentage discount does not apply to FCC line charges.

Lines	Term	
	1 Year	2 Year
200	5%	5%
1000	10%	15%
2000	15%	16%

(b) Calling Features

The following Calling features are available at an additional monthly recurring charge: Call Forwarding; Call Forwarding-Busy; Call Forwarding-No Answer; Speed Calling; Caller ID; Call Waiting, Three-Way Calling, and Distinctive Ring, as described in Schedule 2.2, Section 5.2.2.

	SBC Service Area	Verizon Service Area
Monthly Recurring Charge Per Feature:	\$3.00	\$3.00
Monthly Recurring Charge, Feature Pack (3 or more):	\$3.00	\$9.00

1 Service Connection fee is waived for those customers who retain their existing telephone number when switching their service to Trinsic. The charge will apply if additional lines are transferred to Trinsic after the initial order.

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SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.4 Schedule 4: Business Services, (Cont'd.)

A. Trinsic Spectrum Plus Service , (Cont'd.)

2. Trinsic Spectrum Plus Toll Service

For a full description of the long distance portion of Trinsic Spectrum Plus Service please see the Company's Schedule Cal. P.U.C. No. 3.

3. Trinsic Spectrum Plus Toll Free Service

For a full description of the long distance portion of Trinsic Spectrum Plus Service please see the Company's Schedule Cal. P.U.C. No. 3.

4. Travel Card Service

For a full description of the long distance portion of Trinsic Spectrum Plus Service please see the Company's Schedule Cal. P.U.C. No. 3.

5. Business Network Service

For a full description of the long distance portion of Trinsic Spectrum Plus Service please see the Company's Schedule Cal. P.U.C. No. 3.

SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.4 Schedule 4: Business Services, (Cont'd.)

A. Trinsic Spectrum Plus Service , (Cont'd.)

6. Calling Features

Customers subscribing to Trinsic Spectrum Plus Service may also subscribe to the following Calling Features.

Call Forwarding - Call Forwarding, when activated, redirects attempted terminating calls to another Customer-specific line. The Customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding. The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding is billed for the forwarded leg of the call. Calls cannot be transferred to an International Direct Distance Dialing number.

Call Forwarding -Busy - Permanently routes incoming calls to a predetermined telephone number when the called line is busy.

Call Forwarding - No Answer - Permanently routes incoming calls to a specified number, selected by the Customer, when the called line is unanswered.

Speed Calling - This feature allows a user to dial selected numbers by means of an abbreviated code. This feature is available in an 8 number capacity. The Speed Calling list can only accommodate a number consisting of 15 digits or less.

* This service was formerly known as Trinsic Business Plus Service.

SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.4 Schedule 4: Business Services, (Cont'd.)

A. Trinsic Spectrum Plus Service , (Cont'd.)

6. Calling Features, (Cont'd.)

Caller ID - Allows a Customer to see a caller's telephone number previewed on a display screen before the call is answered allowing a Customer to prioritize and or screen incoming calls. Caller ID records the number, date and time of each incoming call - including calls that aren't answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the company. It is the responsibility of the Customer to provide the necessary CPE.

Call Waiting - Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. This feature permits the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call. Customers must actively choose this feature on a line-by-line basis. Call Waiting is not available on lines enabled for Rotary Hunting.

Three Way Calling - Permits the Customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The Customer initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming.

Hunting - Routes a call to an idle station line in a prearranged group when the called station line is busy. This feature is available at no charge but must be requested by the Customer.

SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.4 Schedule 4: Business Services, (Cont'd.)

A. Trinsic Spectrum Plus Service , (Cont'd.)

7. Remote Call Forwarding (RCF) Service

Remote Call Forwarding allows all calls dialed to a telephone number equipped for RCF to be automatically forwarded to another dialable exchange or 800 service telephone number. The calling party pays only the applicable charges to call the number equipped with an RCF feature, while the RCF customer pays the applicable charges for the forwarded portion of the call. RCF Service is offered subject to availability of suitable facilities.

(a) Usage Charges

Minutes of use are decremented from the available minutes in the presubscribed service purchased by the Customer. Minutes used in excess of the allotted minutes will be billed at the rate in effect for the presubscribed service. (See Schedule 2.2, Section 5.2.2 of this tariff).

(b) Monthly Recurring Charge

	SBC	Verizon
	Service Area	Service Area
Per line:	\$15.00	\$20.00

* This service was formerly known as Trinsic Business Plus Service.

SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.5 Schedule 5: Directory Services

A. Directory Assistance

1. A Customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service. Charges will not apply for calls placed from hospital services or calls placed from telephones where the Customer or, in the case of residence service, a member of the Customer's household, has been affirmed in writing as unable to use a Company provided directory because of a visual, physical or reading handicap.
2. A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator.
3. Rates - A charge applies per request. There are no call allowances for Directory Assistance

		Pacific Bell Areas		Verizon Areas	
		Residential	Business	Residential	Business
Per Request:		\$0.99	\$0.99	\$0.99	\$0.99
Operator					
Assisted,	Per	\$1.30	\$1.30	\$1.30	\$1.30
Request:					

SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.5 Schedule 5: Directory Services, (Cont'd.)

A. Directory Assistance, (Cont'd.)

4. Call Completion

The charges as shown below apply for each request made to the Directory Assistance Operator in which the operator completes the call to the desired number.

	Pacific Bell Areas	Verizon Areas
Per call:	\$0.30	\$0.30

5. National Directory Assistance Service is provided to customers of the Company for the purpose of requesting telephone numbers of individuals or businesses who are located outside the customer's local Directory Assistance service area. There are no call allowances or exemptions for National Directory Assistance. A maximum of two (2) requested telephone numbers are allowed per call.

This service may be alternately billed by using a calling card, billing to a third number, or collect. Operator-handled charges, as specified in 5.1.6, apply as appropriate.

	Pacific Bell Areas	Verizon Areas
Direct Dialed, Per call:	\$1.25	\$1.25

SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.5 Schedule 5: Directory Services, (Cont'd.)

A. Directory Assistance, (Cont'd.)

5. PVA Directory Assistance

PVA Directory Assistance is a directory service whereby Customers may request assistance in determining listing information on a nationwide basis through the Company's Personal Voice Assistance (PVA) enhanced services platform.

This service is only available to Customer of Trinsic local and/or long distance services with PVA. Customers use a toll free number or access code to access the PVA platform and choose the directory assistance option. Up to two listings per call may be requested. The rate per call applies whether or not a number is provided; this includes requests for numbers which are non-published or non-listed.

There are no billing exemptions or allowances for PVA Directory Assistance.

PVA - Directory Assistance, per call: \$0.39

SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.5 Schedule 5: Directory Services, (Cont'd.)

B. Directory Listings

The following rates and regulations apply to standard listings in light face type in the white pages (alphabetical section) of the telephone directory and to the Directory Assistance records of the Company.

Directory listings are limited to such information as is essential to the identification of the listed party. The listing of a service, commodity, or trade name is not permitted unless it is the name, or an integral part of the name, under which the Customer does business.

A listing is limited to one line in the directory, except where in the judgment of the Company, more than one line is required to identify the Customer properly. In such cases, the additional lines required are provided at no extra charge.

SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.5 Schedule 5: Directory Services, (Cont'd.)

B. Directory Listings, (Cont'd.)

1. Types of Listings

Primary Listing - One listing, termed the primary listing, is included with each exchange access line or each joint user service.

Additional Listing - Additional listings may be the listings of individual names of those entitled to use the customer's service or, for business, Departments, Divisions, Tradenames, etc. In connection with business and residence service, regular additional listings are available only in the names of Authorized Users of the Customer's service.

Nonpublished Service - The telephone numbers of nonpublished service are not listed in either the Company's alphabetical directory or Directory Assistance records available to the general public. Non published information may be released to emergency service providers, to customers who subscribe to Company offerings which require the information to provide service and/ or bill their clients, or, to telephone customers who are billed for calls placed to or from nonpublished numbers and to entities which collect for the billed services. Nonpublished names and/or telephone numbers may also be delivered to customers on a call-by-call basis.

Nonlisted Service - Non-listed service means that the Customer's telephone number is not listed in the directory, but does it appear in the Company's Directory Assistance Records. This service is subject to the rules and regulations for E911 service, where applicable. The Company will only complete calls to a nonlisted number, if requested by a caller, during the course of a directory assistance call completion service.

Toll-Free Directory Listing - Where available, a listing which references the Toll-Free Number for a Business Customer will be made available. A one-time charge per toll-free number applies to set up this listing.

SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.5 Schedule 5: Directory Services, (Cont'd.)

B. Directory Listings, (Cont'd.)

1. Types of Listings, (Cont'd.)

Straight Line Under Listings - a business listing where one or more listings are indented under an original listing of the same customer without repetition of the name.

Captions and Subcaption Directory Listings - Two or more business listings may be placed under a caption consisting of the name of the customer or of any of the parties which the customer is entitled to list together with a designation or title where the name is not indicative of the business or profession. One or more subcaptions may be furnished under a caption, each subcaption consisting of a directive heading which serves to identify two or more listings placed thereunder, where this grouping is necessary for the proper routing of calls.

SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.5 Schedule 5: Directory Services, (Cont'd.)

B. Directory Listings, (Cont'd.)

Listings are billed as follows:

	Per Month
Pacific Bell Areas	
Primary Listings	n/a
Additional Listings	
Business, each	\$2.00
Residence, each	\$2.00
Nonpublished Service, each	
Business, each	\$2.00
Residence, each	\$2.00
Non-listed Service, each	
Business, each	\$2.00
Residence, each	\$2.00
Toll-Free Directory Listings	
Business, each	\$15.00
Residence, each	n/a
Straight Line Under Listings	
Business, each	\$2.00
Residence, each	n/a
Captions and Subcaptions Listings	
Business, each	\$2.00
Residence, each	n/a

For non-recurring charges associated with a customer-initiated change in a directory listing, see Schedule 1: Service Order and Change Charges, section 5.1 of this tariff.

SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.5 Schedule 5: Directory Services, (Cont'd.)

B. Directory Listings, (Cont'd.)

Listings are billed as follows:

	Per Month
Verizon Areas	
Primary Listings	n/a
Additional Listings	
Business, each	\$2.00
Residence, each	\$2.00
Nonpublished Service, each	
Business, each	\$2.00
Residence, each	\$2.00
Non-listed Service, each	
Business, each	\$2.00
Residence, each	\$2.00
Toll-Free Directory Listings	
Business, each	\$15.00
Residence, each	n/a
Straight Line Under Listings	
Business, each	\$2.00
Residence, each	n/a
Captions and Subcaptions Listings	
Business, each	\$2.00
Residence, each	n/a

For non-recurring charges associated with a customer-initiated change in a directory listing, see Schedule 1: Service Order and Change Charges, Section 5.1 of this tariff.

SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.6 Schedule 6: Operator Service

A. Local and Long Distance Operator Assistance

1. Description

Local or long distance calls may be completed or billed with the live or mechanical assistance by the Company's operator center. Calls may be billed collect to the called party, to an authorized 3rd party number, to the originating line, or to a valid authorized calling card. Calls may be placed on a station to station basis or to a specified party (see Person to Person), or designated alternate. Usage charges for operator assisted calls are those usage charges that would normally apply to the calling party's service. In addition to usage charges, an operator assistance charge applies to each call:

2. Usage For Operator Services - See Schedule 2, Section 5.2

3. Per Call Charges

	Pacific Bell	Verizon
1. Person to Person	\$4.00	\$2.95
2. Customer Dialed Calling Card	\$0.50	\$0.35
3. Station to Station (Operator Handled)	\$0.95	\$0.95

SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.6 Schedule 6: Operator Service, (Cont'd.)

B. Busy Line Verification and Line Interrupt Service

1. General

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption. If the Customer has the operator interrupt a call, both the Busy Line Verification and the Emergency Interrupt charge will apply.

2. Rate Application

- (a)** A Verification Charge will apply when (a) The operator verifies that the line is busy with a call in progress, or (b) The operator verifies that the line is available for incoming calls.
- (b)** Both a Verification Charge and an Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the Customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.
- (c)** No charge will apply when the calling party advises that the call is from an official public emergency agency.

(C)	Rates		Pacific Bell Areas	Verizon Areas
	Busy Line Verification (per request)		\$2.25	\$2.25
	Emergency Interrupt (per request)		\$3.00	\$3.00

SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.7 Schedule 7: Customized Number Service

- A. Customized Number Service allows a Customer to order a specified telephone number rather than the next available number, subject to the availability of facilities and requested telephone numbers. The Company will not be responsible for the manner in which Customized Numbers are used for marketing purposes by the Customer.
- B. When a new Customer assumes an existing service which includes Customized Number Service, the new Customer may keep the Customized Number, at the tariffed rate, with the written consent of the Company and the former Customer.
- C. The Company reserves and retains the right 1) to reject any request for specialized telephone numbers and to refuse requests for specialized telephone numbers; 2) of custody and administration of all telephone numbers, and to prohibit the assignment of the use of a telephone number by or from any Customer to another, except as otherwise provided in this Tariff; 3) to assign or withdraw and reassign telephone numbers in any exchange area as it deems necessary or appropriate in the conduct of its business.
- D. Charges for Customized Number Service apply when a Customer:
 - 1. Requests a telephone number other than the next available number from the assignment control list, and such requested number is placed into service within six months of the date of the request.
 - 2. Requests a number change from the Customer's present number to a Customized Number.
 - (a) The Company shall not be liable to any Customer for direct, indirect or consequential damages caused by a failure of service, change of number, or assignment of a requested number to another Customer whether prior to or after the establishment of service. In no case shall the Company be liable to any person, firm or corporation for an amount greater than such person, firm or corporation has actually paid to the Company for Customized Number Service.

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Scott Klopach,
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7171 Forest Lane, Suite 700
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SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.7 Schedule 7: Customized Number Service, (Cont'd.)

E. Rates

	Nonrecurring Charge	Monthly Charge
Pacific Bell Areas Business Customer: Per Customized Number	\$30.00	\$2.00
Residence Customer: Per Customized Number	\$20.00	no charge
Verizon Areas Business Customer: Per Customized Number	\$60.75	\$3.50
Residence Customer: Per Customized Number	\$35.00	\$1.50

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SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.8 Schedule 8: Blocking Service

A. General

Blocking service is a feature that permits Customers to restrict access from their telephone line to various discretionary services. The following blocking options are available upon request to all Customers, provided the serving central office is appropriately equipped to provide the service:

1. 900, 700 Blocking - allows the subscriber to block all calls beginning with the 900 and 700 prefixes (i.e. 900-XXX-XXXX) from being placed.
2. 900, 971, 976 & 700 Blocking - allows the subscriber to block all calls beginning with the 900, 971, 976 and 700 prefixes from being placed.
3. Third Number Billed and Collect Call Restriction - provides the subscriber with a method of denying all third number billed and collect calls to a specific telephone number provided the transmitting operator checks their validation data base.
4. Toll Restriction (1+ and 0+ Blocking) - provides the subscriber with local dialing capabilities but blocks any Customer-dialed call that has a long distance charge associated with it.

Toll Restriction will not block the following types of calls: 911 (Emergency), 1 + 800 (Toll Free), and operator assisted toll calls.

5. Toll Restriction Plus - provides subscribers with Toll Restriction, as described in 1.d. of this Section, and blocking of 411 calls.
6. Direct Inward Dialing Blocking (Third Party and Collect Call) - provides business Customers who subscribe to DID service to have Third Party and Collect Call Blocking on the number ranges provided by the Company.

SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.8 Schedule 8: Blocking Service, (Cont'd.)

B. Regulations

1. The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls.
2. Blocking Service is available where equipment and facilities permit.

C. Rates and Charges

1. Recurring and Nonrecurring Charges

The following rates and charges are in addition to all other applicable rates and charges for the facilities furnished.

	Pacific Bell Areas	Verizon Areas
Nonrecurring Charge:		
Initial Order		
900 and 700 Blocking	\$0.00	\$0.00
900, 976, and 700 Blocking	\$0.00	\$0.00
Subsequent Order		
Business 900 and 700 Blocking	\$5.00	\$15.00
Residence 900, 976, and 700 Blocking	\$5.00	\$7.50
Monthly Charge:		
Third Number Billed and Collect Call Restriction	\$0.50	\$2.00
Toll Restriction	\$0.50	\$2.50

2. Pricing for Blocking Service for a business Customer with more than 200 lines is on an individual case basis.

SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.9 Schedule 9: Calling Features

A. General

The features in this section are made available on a per use basis through dialing pre-designated access codes. All features are provided subject to availability; features may not be available with all Calling Features. Transmission levels may not be sufficient in all cases.

B. Description of Features

Three Way Calling : Permits the Customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The Customer initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming.

Call Trace: Allows Customers to key in a code that alerts the network to trace the last call received. The traced telephone number is automatically sent to the company for storage for a limited amount of time and is retrievable by legally constituted authorities upon proper request by them. By contacting the company the Customer can use this application to combat nuisance calls. There is a maximum of five (5) traces to any number per billing period.

Repeat Dialing: Permits the end-user to have calls automatically re-dialed when the first attempt reaches a busy number. The line is checked every 45 seconds for up to 30 minutes and alerts the Customer with a distinctive ringing pattern when the busy number and the Customer's line are free. The Customer can continue to make and receive calls while the feature is activated. The following types of calls cannot be reached using Continuous Redialing:

- Calls to 800 Service numbers
- Calls to 900 Service numbers
- Calls preceded by an interexchange carrier access code
- International Direct Distance Dialed calls
- Calls to Directory Assistance
- Calls to 911

SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.9 Schedule 9: Calling Features, (Cont'd.)

B. Description of Features, (Cont'd.)

Call Return: Allows a Customer to automatically redial the last number dialed. This is accomplished by the Customer activating a code. The network periodically tests the busy/free status of the called line for up to 30 minutes until both lines are found free and then redials the call for the Customer.

This feature also allows Customers, having reached a busy number, to dial a code before hanging up. The Automatic Callback feature then continues to try the busy number for up to 30 minutes until it becomes free. Once the busy line is free the call is automatically redialed and the Customer is notified of the connected call via a distinctive ring.

The following types of calls cannot be invoked with Call Return:

- Calls to 800 Service numbers
- Calls to 900 Service numbers
- Calls preceded by an interexchange carrier access code
- International Direct Distance Dialed calls
- Calls to Directory Assistance
- Calls to 911

Call Blocking- Call Blocking allows Customer to block calls from different telephone numbers. A screening list is created by Customer either by adding the last number associated with the line (incoming or outgoing) or by pre-selecting the telephone number to be blocked. Callers from such numbers hear an announcement that the calling party is not accepting calls and Customer's phone will not ring. The screening list may be edited and revised at Customer's discretion. This feature may not be available with all Trinsic services.

VIP Alert - Allows a customer to program telephone numbers of selected callers, enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone. This feature may not be available with all Trinsic services.

SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.9 Schedule 9: Calling Features, (Cont'd.)

B. Description of Features, (Cont'd.)

Call Forwarding - Fixed, Busy Line No Answer - This feature, when activated, redirects attempted terminating calls to another Customer-specified line. Call originating ability is not affected by Call Forwarding - Fixed, Busy Line No Answer. The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding Fixed, Busy Line No Answer is billed for the forwarded leg of the call. Calls cannot be transferred to an International Direct Distance Dialing number.

Call Waiting with Caller ID with Name* - Call Waiting with Caller ID with Name provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in and allows a Customer to see a caller's name and number previewed on a display screen allowing a Customer to prioritize and or screen incoming calls. This feature permits the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call. In areas where Caller ID with Name is not available, Caller ID, which only displays the callers telephone number, will be substituted.

Speed Calling - This feature allows a user to dial selected numbers by means of an abbreviated code. This feature is available in either an 8 number or a 30 number capacity. The Speed Calling list can only accommodate a number consisting of 15 digits or less.

SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.9 Schedule 9: Calling Features, (Cont'd.)

B. Description of Features, (Cont'd.)

Caller ID With Name - allows a Customer to see a caller's name and number previewed on a display screen before the call is answered allowing a Customer to prioritize and or screen incoming calls. Caller ID records the name, number, date and time of each incoming call - including calls that aren't answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the company. It is the responsibility of the Customer to provide the necessary CPE.

Caller ID Blocking - Allows Customers to have the company block the delivery of their name and telephone number on all calls except those on which they elect to have their name and number delivered at no charge.

Call Forwarding - Variable: a Customer activated feature that automatically transfers all incoming calls from the Customer's telephone number to another dialable telephone number until the Customer deactivates the feature. If forwarded to a long distance number the Subscriber will incur the long distance charges.

Distinctive Ring: Distinctive Ring is a feature that allows a Customer to have up to two separate phone numbers assigned to one local exchange line. Each telephone number will provide a distinctive ring on an incoming call to allow for identification of the number being called. A distinctive call waiting tone is also provided for each telephone number, where facilities permit and Customers subscribe to Call Waiting. Distinctive Ring is offered subject to availability of suitable facilities.

SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.9 Schedule 9: Calling Features, (Cont'd.)

B. Description of Features, (Cont'd.)

Privacy Service - A feature which intercepts calls that are marked "private" and "out of area," or "unavailable" on Caller ID units. When unidentified callers dial the Subscriber's number, they will receive an announcement informing them that the party they are calling does not accept calls from unidentified callers. They will receive a prompt to identify their name or state their intention and the service will then attempt to connect the call. Only if the caller responds will the call be connected.

The Subscriber's Caller ID will display the platform number and the name of the service. If the Subscriber chooses not to take the call the caller will hear a message which states the Subscriber is unavailable.

Privacy Service is offered subject to availability of suitable facilities. This service will be provisioned on a line-by-line basis and Customers with more than one line would need to have the service activated on each line if they want the ability to intercept unknown and blocked calls to each line.

SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.9 Schedule 9: Calling Features, (Cont'd.)

C. Rates and Charges

Monthly Rates - Pacific Bell Areas	Residence	Business
Call Trace	\$4.65	\$4.65
Monthly cap	5 Traces	5 Traces
Call Return (*69)	\$0.75	\$0.75
Monthly Cap	\$6.00	n/a
Repeat Dialing (*66)	\$0.75	\$0.75
Monthly Cap	\$6.00	\$6.00
Three-Way Calling	\$0.95	\$0.95
Monthly Cap	\$7.60	n/a
Call Blocking	\$3.00	\$3.00
VIP Alert	\$3.00	\$3.00
Distinctive Ring	\$3.00	\$3.00
Monthly Rates - Verizon Areas	Residence	Business
Call Trace	\$5.00	\$5.00
Monthly cap	5 Traces	5 Traces
Call Return (*69)	\$0.75	\$0.75
Monthly Cap	\$6.00	\$6.00
Repeat Dialing (*66)	\$0.75	\$0.75
Monthly Cap	\$6.00	\$6.00
Three-Way Calling	\$0.75	\$0.75
Monthly Cap	\$7.50	\$7.50
Call Blocking	\$3.00	\$3.00
VIP Alert	\$3.00	\$3.00
Distinctive Ring	\$3.00	\$3.00

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SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.10 Schedule 10: Universal Lifeline Telephone Service

A. Description

Universal Lifeline Telephone (ULTS) Service will be offered by the Company to residential Customers. ULTS includes:

1. Installation of a residential primary access line.
2. Basic dial tone service.
3. Unlimited incoming calls.
4. Measured rate service with an allowance of 60 untimed local calls per month.
5. If required, one installation every 12 months of inside wire of a residence primary access line, including the primary standard jack, at 50% of the nonregulated charges when the work is performed by the Company.
6. An allowance of three (3) Directory Assistance calls per month.

B. Regulations

1. The following criteria for eligibility apply to ULTS

- (a) The residence premises at which the service is requested is the applicant's principal place of residence.

The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied entirely by a single family or individual functioning as one domestic establishment.

A room or portion of a residence premises occupied exclusively by an individual not sharing equally as a member of the domestic establishment may be considered a separate dwelling unit (premises) for the application of ULTS.

- (b) There is only one exchange access line serving the residence premises.

SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.10 Schedule 10: Universal Lifeline Telephone Service, (Cont'd.)

B. Regulations, (Cont'd.)

1. The following criteria for eligibility apply to ULTS, (Cont'd.)

- (c) Beginning July 1, 2006 consumers may qualify for participation in the ULTS program by meeting either the Program-Based Criterion or the Income Based Criterion.

Program-Based Criterion

Approved qualifying programs are:

Medicaid/Medi-Cal
Low Income Home Energy Assistance Program
Supplemental Security Income
Federal Public Housing Assistance (Sect. 8)
Food Stamps
Temporary Assistance for Needy Families
Healthy Families Category A
National School Lunch's Free Lunch Program
Tribal TANF
Bureau of Indian Affairs General Assistance
Women, Infant, and Children Program
Head Start Income Eligible (Tribal Only)
Tribal NSL

Income-Based Criterion

For the fiscal year for which the service is provided, based on current income, the applicant's total household income does not exceed the ULTS income limits as indicated in AT&T California's Schedule Cal. P.U.C. No. A5.

- (d) No person who is claimed as a dependent on another person's income tax return shall be eligible for ULTS.
- (e) The applicant's total household income is subject to verification by the CPUC or by the Company.

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SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.10 Schedule 10: Universal Lifeline Telephone Service, (Cont'd.)

B. Regulations, (Cont'd.)

2. Certification

(a) The applicant will self-certify eligibility for ULTS. Recertification is required annually or at anytime the qualifying criteria for recipients change.

(b) New applicants for telephone service ordering ULTS are required to return a signed self-certified form to the Company within 45 days or service will be changed to the regular tariffed rate. The full rate (excluding usage) will be retroactive to the date the ULTS rate commenced. Also, if service and labor charges were billed at the discounted ULTS rate, the amount of the discount will be back billed. The three (3) month limitation to back billing is not applicable to the recurring and nonrecurring charges. The regular change of service charge will also be applicable. Applicants who do not return a signed self-certification form to the Company within 45 days will be subject to the normal deposit requirements.

(c) The Company will mail recertification forms annually to each recipient of ULTS. If the certificate is not received by the Company within 60 days, the Company will assume that the Customer is no longer eligible. The service will be converted to the regular tariffed rate for the type and grade of service furnished. No nonrecurring charge will be applicable for the change in service.

3. Additional service and equipment are not included in the ULTS rate, but will be provided to ULTS Customers at applicable tariffed rates.

SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.10 Schedule 10: Universal Lifeline Telephone Service, (Cont'd.)

B. Regulations, (Cont'd.)

4. Deposits

(a) Establishment of Credit - ULTS Residence Applicants

A deposit or other form of security will not be required unless the ULTS applicant has an unpaid final residence bill over 45 days old.

5. Regulations not found herein are as set forth in other sections of this tariff.

6. Customers qualifying for ULTS will be entitled to one installation every 12 months of primary access line as shown in rates and charges. No carry-over credit will be given for years in which no installation at reduced rates is made.

Existing non-ULTS Customers qualifying for ULTS will be charged the ULTS change of service for change in class, type or grade of service, if applicable.

7. Recipients of ULTS must notify the Company when they no longer qualify for ULTS or if the service no longer meets the household's needs. Upon receipt of the notification, the Company will change the service to the regular tariffed rates for the service furnished. No charge will be applicable for this change in service.

If the Company discovers that conditions exist which cause the recipient not to qualify for ULTS, the Customer will be notified that the service will be converted to regular tariffed rates, retroactive to the date the Customer can prove they became ineligible. If the Customer cannot prove when they became ineligible, the Company will bill the Customer retroactive to the last certification date. The rate billed will be the difference between the ULTS rate and the regular full rate, excluding usage, and will include nonrecurring charges, if applicable.

SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.10 Schedule 10: Universal Lifeline Telephone Service

B. Regulations, (Cont'd.)

7. (Cont'd.)

(a) The Customer will be subject to the Company's rules applicable to the establishment of credit and subject to normal deposit requirements.

(b) No charge will be applicable for this change in service.

C. Rates and Charges

All monthly rates will be rounded to the next lower one cent (\$0.01).

1. Service Charge

Initial service installation of a primary access line for qualified ULTS Customers will be charged at the rate below, subject to limitations as set forth in this Rule.

ULTS Flat or Measured Service

Installation: \$10.00

2. ULTS Measured Service

Service is provided with an allowance of 60 untime local calls. Local messages over this designated allowance are provided at the following rate.

Monthly Recurring Charge: \$2.85*
Usage Rate in Excess of 60 Messages: \$0.00 per message

3. ULTS Flat Rate Service

Monthly Recurring Charge \$2.85*

* Customers transferred to Trinsic from Sprint Communications Company, L.P. are billed \$5.34 per month.

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SECTION 5 - TRINSIC PRODUCT RATES, (CONT'D.)

5.1 Rate Schedules, (Cont'd.)

5.1.11 Schedule 11: Intercept Referral Service

A. General

Intercept Referral Service is a service used when a Customer disconnects service or changes telephone numbers. Calls to the intercepted telephone number are referred to an operator or a recorded message. Intercept services are offered for periods up to three (3) months for residential Customers and up to twelve (12) months for business Customers. Service is available subject to the availability of facilities and the disconnected number. The following Intercept services are available.

B. Pacific Bell Rates and Charges:

Billed in three month increments:

	Up to 90 days	91-180 days
Fully automated:	n/a	\$11.87
Operator referral service:	\$33.25	\$33.25

C. Verizon Rates and Charges:

Residential Intercept is provided free for 30 days. Business Intercept is provided free for 180 days:

Basic, per telephone number:	Per Month(s)
First Month:	n/a
Each Add'l Month:	\$20.00
Add'l 2 Months	\$40.00
Add'l 3 Months	\$60.00

SECTION 6 - TRINSIC PRODUCTS

6.1 Special Service Arrangements

6.1.1 Contract Service Arrangements

At the option of the Company, service may be offered on a contract basis to meet specialized requirements of the Customer not contemplated in this tariff. The terms of each contract shall be mutually agreed upon between the Customer and Company and may include discounts off of rates contained herein, waiver of recurring or nonrecurring charges, charges for specially designed and constructed services not contained in the Company's general service offerings, or other customized features. The terms of the contract may be based partially or completely on the term and volume commitment, type of originating or terminating access, mixture of services or other distinguishing features. Service shall be available to all similarly situated Customers for six months after the initial offering to the first contract Customer for any given set of terms.

SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)

6.2 Promotions

6.2.1 \$20.00 Credit Promotion

To incent potential customers to purchase any Home Edition Service, Trinsic will offer a one-time \$20 credit to Customers who presubscribe to any Home Edition Service. The \$20 credit will be applied to the Home Edition monthly recurring charge. No other call types, fees, surcharges or taxes or charges that appear on the same bill are eligible for the credit. This promotion will be offered across multiple sales channels, including but not limited to a coupon on the company's web site, through telemarketing, direct mail and joint marketing sales channels. The \$20 credit offer is available to new customers only and may not be combined with any other promotional offering except the Credit Card Billing Promotion. This promotion will be effective April 3, 2001 and continue through April 3, 2002.

6.2.2 Trinsic Business Guarantee Incentive Promotion

New Customers who choose Trinsic Business a La Carte will be offered a guarantee such that if the Customer is unsatisfied for any reason with the service during the first 90 days, Trinsic will switch the Customer back to the Customer's previous local provider at no charge. The Customer will not be required to pay any installation charges incurred when switching back to their previous local service provider. This offer only applies to installation charges on existing business lines migrated back to the local service provided subscribed to before switching to Trinsic. This offer does not extend to any new service lines established with Trinsic that are switched back to the previous provider. Customers requesting a switch to the previous provider must have a zero billed balance with Trinsic. Customers will be required to complete and sign a form requesting this offer. This form may be obtained by calling Trinsic's toll free customer service telephone number.

SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)

6.2 Promotions, (Cont'd.)

6.2.3 Business Simplicity Promotion

Beginning December 10, 2003 and continuing through January 15, 2004, business customers may subscribe to the Business Simplicity Service. Business Simplicity Service is targeted primarily at business customers as a bundled service offering. Customers receive unlimited local and long distance calling including calls completed through the Company's Personal Voice Assistant (PVA) for a flat monthly rate. The primary line also includes the following custom calling features: Caller ID, Call Waiting, Three-Way Calling, Speed Dial and Call Forwarding, as well as one voice mail box¹. Operator assisted calling, travel card calling and international calling are not included in the flat monthly rate for service. Customers may purchase additional lines, however custom calling features and voice mail are not available with the purchase of additional lines except through Feature Packages.

A. Outbound Service

Primary Line, per month	\$49.99
Additional Lines, per month:	\$39.99
New Service Connection Fee, one-time charge, per line #	
Per Primary Line:	\$49.99
Per Secondary Line:	\$49.99

B. Feature Packages

Custom Calling Feature Package for Additional Lines includes Caller ID, Call Waiting, Three-Way Calling, Speed Dial and Call Forwarding.

Monthly Rate:	\$4.95
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Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

¹ Voice mail is not regulated by the Commission. Voice Mail on Additional Lines may be purchased separately for a monthly fee per mail box.

SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)

6.2 Promotions, (Cont'd.)

6.2.3 Business Simplicity Promotion, (Cont'd.)

C. Toll Free Service

Toll Free Service is available to Customers for incoming calls. Calls originate from any interstate or intrastate location over a toll free number and terminate to a Customer-provided business switched access line. Trinsic Business Simplicity Service Customers who migrate their long distance service to another carrier, but who retain Trinsic as the local service provider will keep Trinsic Simplicity Toll Free Service until such time as that service is specifically identified as having migrated to another carrier. Call charges are billed to the Subscriber rather than to the originating caller. Rates are neither time-of-day sensitive nor mileage sensitive. Calls are billed in six (6) second increments. Rates are not mileage or time-of-day sensitive. A Monthly Recurring Charge applies in addition to usage rates.

Rate per minute:	\$0.049
Monthly Recurring Charge, Per toll free access line:	\$3.00
Toll Free Service Installation: *	\$20.00
Vanity Toll Free Number Search:	\$9.99

D. Travel Card Service

Trinsic Simplicity Travel Card Service is available to Trinsic Simplicity Service Customers for calls made away from the Customer's business location and billed to the business account. Calls are billed in six (6) second increments.

Rate Per Minute:	\$0.049
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* The Toll Free Service Installation charge is not applied when a customer migrates from another telephone company, or if Toll Free Service is included with the initial order for service.

SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)

6.2 Promotions, (Cont'd.)

6.2.4 Trinsic Business Plus Promotion

Beginning April 19, 2004 and continuing through May 19, 2004, any business Customer who commits via contract to 2500 local exchange lines presubscribed to Trinsic's Business Plus Service and who simultaneously commits to utilize the company's Conference Calling Service as presented in the Company's Interstate and International Product and Services Guide will receive an 18% discount on the monthly recurring charge for each presubscribed Business Plus Service line. The commitment for this service will be in writing. A contract term is not required. The per minute rates associated with this service will be billed at the tariffed rate.

6.2.5 Business Simplicity - Free Months Promotion

Beginning with the effective date of this filing, (April 19, 2004) and continuing through June 30, 2004, new Trinsic Customers who subscribe to Business Simplicity Service may subscribe for a term commitment of 1 year or 2 years. Term Customers will receive a credit on their bill equal to the monthly recurring charge of the primary and additional lines presubscribed to this service based on the schedule as follows:

One (1) year term commitment Customers will receive a credit for all primary and additional lines presubscribed to this service for the 6th month of service. The credit will appear on the month 7 invoice.

Customers who subscribe for a two (2) year term commitment will receive a credit for all primary and additional lines presubscribed to this service for the 6th and 18th months of service. The credit will appear on the month 7 and month 19 invoices respectively.

Lines that are disconnected prior to the end of the term of the contract will have a \$150.00 per line termination penalty unless a replacement line is put in place at the same time, as in the case of a move.

SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)

6.2 Promotions, (Cont'd.)

6.2.6 PVA Directory Assistance Market Trial

Beginning on October 21, 2003 and continuing through November 25, 2003, new and existing Trinsic Customers may participate in a market trial of PVA Directory Assistance.

PVA Directory Assistance is a directory service whereby Customers may request assistance in determining listing information on a nationwide basis through the Company's Personal Voice Assistance (PVA) enhanced services platform.

This service is only available to Customer of Trinsic local and/or long distance services with PVA. Customers use a toll free number or access code to access the PVA platform and choose the directory assistance option. Up to two listings per call may be requested. The rate per call applies whether or not a number is provided; this includes requests for numbers which are non-published or non-listed.

There are no billing exemptions or allowances for PVA Directory Assistance.

	SBC	Verizon
Rate Per Minute	\$0.39	\$0.39

SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)

6.2 Promotions, (Cont'd.)

6.2.7 ISP Service Plan

Beginning on April 29, 2004 and continuing through June 1, 2004, new and existing Trinsic Customers may participate in a market trial of ISP Service Plan.

ISP Service Plan is offered to Customers who subscribe to Trinsic Unlimited Service in conjunction with a participating Internet Service Provider (ISP). The participating ISP must have a previously established service participation agreement with the Company. As part of this service, the Customer may utilize local dial-up access numbers of a participating ISP for internet access for up to 3000 minutes per month and the dial-up internet connection restriction associated with Trinsic Unlimited will not apply to those 3000 minutes per month. All other Trinsic Unlimited Service rates and restrictions apply.

6.2.8 Trinsic 1st and 6th Month Free Promotion

New Trinsic Customers who subscribe to Trinsic Unlimited, Select with PVA or Basic with PVA service plans will have their 1st and 6th month's Monthly Recurring Charge (MRC)¹ waived for the primary line. Customers must make timely payment of their Monthly Recurring Charges through the 5th month of service in order to retain eligibility for the waiver of the MRC in the 6th month.

This promotion is available until November 1, 2005.

¹ Taxes and regulatory surcharges and fees and services billed on a usage basis are not included.

SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)

6.2 Promotions, (Cont'd.)

6.2.8 Trinsic Complete \$10 Credit Promotion

New or existing Trinsic residential customers may be eligible to receive a monthly credit of \$10.00. In order to be eligible to receive this promotion, a customer must: 1) subscribe to Trinsic Complete 250, Trinsic Complete 250 with International, Trinsic Complete Nation or Trinsic Complete Nation with International; 2) receive a mailing offering a discount on another Trinsic product and 3) mention the mailing when subscribing to this promotion. The customer will receive one \$10 credit each month on their invoice for as long as they remain a Trinsic Complete 250, Trinsic Complete 250 with International, Trinsic Complete Nation or Trinsic Complete Nation with International customer, or until such time as Trinsic may cancel the benefits of this promotion. A customer may subscribe to this promotion through November 18, 2003, unless it is changed or canceled by Trinsic.

6.2.9 Trinsic Complete Nation \$5.00 MRC Discount Market Test

During the period of this market test, new or existing customers will be offered a \$5.00 discount on their Monthly Recurring Charge (MRC) when they subscribe to Trinsic Complete Nation or Trinsic Complete Nation with International during a winback attempt or when they contact Trinsic in response to an advertisement. The \$5.00 discount will be applied to the customer's invoice as long as they remain a Trinsic Complete Nation or Trinsic Complete Nation with International customer. A customer may subscribe to this market test through August 31, 2003, unless it is changed or canceled by Trinsic.

SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)

6.2 Promotions, (Cont'd.)

6.2.10 Trinsic Complete for Business 20% Additional Bundle Discount Promotion

Beginning April 15, 2004, new and existing customers who subscribe to two or more Trinsic Complete for Business bundles will receive a 20% discount on their Monthly Recurring Charge (MRC) for their second and each additional bundle. To be eligible, Customers must subscribe to two or more Trinsic Complete for Business bundles. The MRC will not be discounted for the bundle that includes the Customer's primary line. The bundle with the highest MRC is considered to include the Customer's primary line. New or existing customers who subscribe to more than one bundle during the promotion period will receive the benefits of this promotion for a period of one year from the date of enrollment. Existing customers who are currently subscribed to more than one bundle will automatically receive the 20% discount on their second and each additional bundle from April 15, 2004 through April 15, 2005. This discount does not apply to nonrecurring and service connection charges, optional features, or usage charges of any kind (i.e. long distance usage charges, operator services, directory assistance, etc.). A Customer may subscribe to this promotion through April 15, 2005 unless it is sooner changed or canceled by Trinsic.

SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)**6.3 Exchange Service Areas and UNE Zones Designations**

When UNE zones are used in the rate tables in this tariff, the applicable zone rate is based on the following chart.

Exchange	UNE Zone
AGOURA	2
ALHAMBRA	1
ALLEGHANY	1
ALTA	3
ANAHEIM	1
ANDERSON	3
ANGELSCAMP	3
ANNAPOLIS	3
ANTIOCH	2
APTOS	2
ARCADIA	1
ARCATA	2
ARCATA	3
ARLINGTON	2
ARROYOGRND	2
ARVIN	2
ATASCADERO	2
ATWATER	2
AUBN AB01	2
AUBN AB01	3
AUBN AB02	3
AVALON	2
AVENAL	3
BAKER	3
BANGOR	3
BELVEDERE	2
BEN LOMOND	1
BENICIA	1
BEVERLYHLS	1
BIG BUTTE	3
BIG SUR	2
BIGGS	3

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SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)

6.3 Exchange Service Areas and UNE Zones Designations, (Cont'd.)

Exchange	UNE Zone
BKFD BK01	1
BKFD BK01	2
BKFD BK03	2
BKFD BK02	2
BKFD BK02	3
BLAIRSDEN	3
BLUE LAKE	3
BODEGA BAY	2
BOONVILLE	3
BORREGO	3
BOULDERCRK	3
BRADLEY	3
BRAWLEY	2
BRBN BRBN	1
BRBN SNVY	1
BREA	1
BRIDGEVL	3
BSHP RNCH	1
BSHP RNCH	2
BUENA PARK	1
BURREL	3
BUTTE CITY	3
CALEXICO	2
CALIPATRIA	3
CALISTOGA	3
CAMBRIA	3
CAMPBELL	2
CAMPO	3

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SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)**6.3 Exchange Service Areas and UNE Zones Designations, (Cont'd.)**

Exchange	UNE Zone
CAMPTONVL	3
CANOGAPARK	1
CANOGAPARK	2
CAPITRNVLY	1
CAPITRNVLY	2
SANCLMENTE	1
CARMEL	2
CARMEL VLY	3
CARRISA PL	2
CARUTHERS	3
CASTROVL	2
CAYUCOS	3
CHALLENGE	3
CHICO	1
CHICO	2
CHOWCHILLA	3
CHUALAR	3
CHULAVISTA	1
CHULAVISTA	2
CLAYTON	2
CLERLAOAKS	3
CLOVERDALE	3
CLOVIS	2
CMTN CMTN	1
CMTN GRDN	1
COALINGA	2
COBB MT	3
COLTON	1
COLTON	2
CONCORD	1
CORNING	3
CORONA	2
CORONADO	1
CORTEMADRA	1

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SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)**6.3 Exchange Service Areas and UNE Zones Designations, (Cont'd.)**

Exchange	UNE Zone
COTTONWOOD	3
COULTERVL	3
CROCKETT	2
CROWS LDG	3
CULVERCITY	1
CYPRESS	1
DAVL EXCH	2
DAVIS	1
DEATH VLY	1
DEL MAR	1
DEL REY	3
DELANO	2
DINUBA	3
DIXON	3
DOWNIEVL	2
SIERRACITY	3
DBLN-SNRM	2
DULZURA	3
DUNNIGAN	2
DUNSMUIR	3
EARLIMART	2
ECONTRCOST	2
ECONTRCOST	3
EDWARDS	3
EL CAJON	1
EL CAJON	2
EL CENTRO	2
EL MONTE	1
EL SEGUNDO	1
ELK	3
ELK CREEK	3
ELSB-PINL	1
ELSB-PINL	2
PINOLE	1
ENCINITAS	1
ESCALON	3

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SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)**6.3 Exchange Service Areas and UNE Zones Designations, (Cont'd.)**

Exchange	UNE Zone
ESCONDIDO	1
ESPARTO	3
EUREKA	2
FAIR OAKS	1
FALLBROOK	2
FELTON	2
FILLMORE	2
FIREBAUGH	3
FOLSOM	1
FOLSOM	2
ORANGEVALE	1
FONTANA	2
FORESTVL	2
FORT BRAGG	2
FORTUNA	2
FRENCHGLCH	3
FRESNO	1
FRESNO	2
FAIRFIELD	1
FAIRFLSSUN	3
FRFLD-SUIS	1
SUISUN	2
FRNK DB01	1
FRNK DB02	2
FRNK DB03	1
FULLERTON	1
GALT	2
GARDEN GRV	1
GAZELLE	3
GEORGETOWN	3
GERBER	3
GEYSERVL	3
GLENDALE	1
GONZALES	3
GREENFIELD	3

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SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)**6.3 Exchange Service Areas and UNE Zones Designations, (Cont'd.)**

Exchange	UNE Zone
GRENADA	2
GRIDLEY	3
GROVELAND	3
GRVY GV01	3
GRVY GV02	3
GUALALA	3
GUERNEVL	2
GUSTINE	3
HALFMOONBY	2
HANFORD	3
HARBSNALPN	3
HAWTHORNE	1
HAYWARD	1
HAYWARD	2
HEALDSBURG	3
HERALD	3
HIGHLAND	1
HOLLISTER	3
HOLTVILLE	3
HOMEWOOD	3
HOPLAND	3
HORNBROOK	3
HRCL-RODE	1
HUGHSON	3
HURON	3
HYDESVILLE	3
IGNACIO	2
IMPERIAL	3
INGLEWOOD	1
INGLEWOOD	2
INVERNESS	3
IONE	3
IRVINE	1
JACKSON	2
JACUMBA	3

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SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)

6.3 Exchange Service Areas and UNE Zones Designations, (Cont'd.)

Exchange	UNE Zone
JAMESTOWN	3
JULIAN	3
KELSEYVL	3
KING CITY	3
KINGSBURG	3
KNIGHTFRY	3
LA HONDA	3
LA JOLLA	1
LA MESA	1
LA MESA	2
LA MESA	3
LACRSCENTA	2
LAFAYETTE	1
LAKEPORT	3
LATON	3
LE GRAND	3
LEBEC	2
LEBEC	3
LEMOORE	2
LEMOORE	3
LEWISTON	3
LINCOLN	2
LINCOLN	3
LIVE OAK	3
LIVERMORE	2
LKBERRYESS	3
LOCKEFORD	3
LODI	2
LOLETA	3
LOMITA	1
LOS ALTOS	2
LOS BANOS	3
LOSMOLINOS	3
LOWER LAKE	3
LOYALTON	3

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SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)

6.3 Exchange Service Areas and UNE Zones Designations, (Cont'd.)

Exchange	UNE Zone
LSAN LA01	1
LSAN LA02	1
LSAN LA03	1
LSAN LA04	1
LSAN LA04	2
LSAN DA 05	1
LSAN LA05	1
LSAN LA06	1
LSAN LA07	1
LSAN LA08	1
LSAN LA09	1
LSAN LA09	2
LSAN LA10	1
LSAN DA 11	1
LSAN LA11	1
LSAN DA 12	1
LSAN LA12	1
LSAN LA13	1
LSAN DA 14	1
LSAN LA14	1
MADERA	3
MARTINEZ	2
MARYSVILLE	2
MARYSVILLE	3
MENDOCINO	3
MENDOTA	3
MERCED	3
MERIDIAN	3
MICHIGNBAR	2
MIDDLETOWN	3
MILLBRAE	1
MILLVALLEY	2
MILTON	2
MIRA LOMA	2
MIRANDA	3

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Exchange	UNE Zone
MOCCASIN	2
MODESTO	2
MOJAVE	3
MOKELUMNHL	3
MONTAGUE	3
MONTE RIO	3
MONTEBELLO	1
MONTEREY	1
MOORPARK	2
MORAGA	2
MORRO BAY	1
MOSS BEACH	2
MT PASS	3
MT SHASTA	2
MT VIEW	1
NAPA	2
NATIONALCY	1
NATIONALCY	2
NEVADACITY	3
NEWMAN	3
NEWPORTBCH	1
NICASIO	3
NICE	2
NICOLAUS	3
NIPOMO	3
NO HOLLYWD	1
NORTH YUBA	3
NORTHRIDGE	1
NOSAN JUAN	3
BROCKWAY	2
NTAH THCY	2
OAKDALE	3
OAKVIEW	2
OCCIDENTAL	3
OCOTILLO	2

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Exchange	UNE Zone
OCSO CRLS	1
OCSO OCSO	1
OCSO OCSO	2
OCSO PDTN	2
OCSO PDTN	3
OJAI	3
ETBY EB03	1
BERKELEY	1
ETBY EB01	1
ETBY EB04	1
ETBY EB04	2
ETBY EB02	1
ETBY EB02	2
ETBY EB05	1
ORANGE	1
ORANGE	2
ORANGECOVE	3
ORINDA	2
ORLAND	3
OROVILLE	1
OROVILLE	3
PACIFICA	2
PALO ALTO	1
PALO ALTO	3
PARADISE	2
PARADISE	3
PARLIER	2
PASKENTA	3
PASOROBLES	3
TEMPLETON	3
PAUMA VLY	3
PEPPERWOOD	3
PESCADERO	3
PINECREST	2
PINEVALLEY	3
PIRU	3

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6.3 Exchange Service Areas and UNE Zones Designations, (Cont'd.)

Exchange	UNE Zone
PLDL PLDL	2
PLDL PLDL	3
PLEASANTON	1
PLEASANTON	2
PLEASATGRV	3
KYBURZ	3
PLVL PV03	3
PLVL PV01	3
PLYMOUTH	3
POINTARENA	3
POINTREYES	3
PORTERVL	2
PORTOLA	3
POTTER VLY	3
POWAY	1
PSBG WEST	2
PSDN LACN	1
PSDN LACN	2
PSDN PSDN	1
PTLM PT01	2
PTLM PT02	2
QUINCY	3
RAMONA	3
RED BLUFF	3
ENTERPRISE	2
REDDING	2
REDDING	3
REDWOOD CY	1
RESEDA	1
RIALTO	2
RICHMOND	1
RICHVALE	3
RIO DELL	2
RIO LINDA	2
RIVERBANK	2
RIVERDALE	3

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Exchange	UNE Zone
RIVERSIDE	2
RIVERSIDE	3
RNCHOBAND	1
RNCHOPNQTS	1
RNCHOSANFE	2
RNCHOVIEJO	2
ROSAMOND	3
SADLBK VLY	1
SALINAS	1
SALINAS	2
SALINAS	3
SAN ARDO	3
SAN JUAN	3
SAN LUCAS	2
SAN MARCOS	2
SAN MARTIN	3
SAN MATEO	1
SAN MATEO	2
SAN PEDRO	1
SAN RAFAEL	1
SAN RAFAEL	2
SAN RAFAEL	3
SANANDREAS	3
SANMARGART	3
SANTA ANA	1
SANTA CRUZ	1
SANTA CRUZ	2
SANTA ROSA	2
SARATOGA	2
SATICOY	1
SATICOY	2
SAUSALITO	1
SCRM SC01	1
SCRM SC01	2
MCCLLN AFB	1
NO HGHLNDS	1

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SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)**6.3 Exchange Service Areas and UNE Zones Designations, (Cont'd.)**

Exchange	UNE Zone
SCRM SC02	1
SEBASTOPOL	2
SELMA	3
SEQUOIA	2
SHAFTER	2
SHASTALAKE	3
SHINGLESPG	3
SHOSHONE	3
SIERRAVL	2
SILVERADO	3
SIMIVALLEY	2
SMARTSVL	3
SNCA NHCS	2
SNCA NHCS	3
SNCA SGCC	2
SNCR-BLMT	1
LNDA VSTA	1
SNDG LVTA	1
MIRA MESA	1
SNDG SNDG	1
SNFC SF01	1
SNFC SF03	1
SNFC SF03	2
SNFC SF02	1
SNJS SJ01	1
SNJS SJ01	2
SNJS SJ03	1
SNJS SJ03	2
SNJS SJ03	3
SNJS SJ02	1
SNJS SJ02	2

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SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)

6.3 Exchange Service Areas and UNE Zones Designations, (Cont'd.)

Exchange	UNE Zone
AVILA	2
SNLUSOBSPO	1
SNLUSOBSPO	2
SNRA TWHR	3
SNRA SNRA	2
LOOMIS	2
NEWCASTLE	3
ROCKLIN	2
SODA SPG	3
SOLEDAD	3
SONOMA	2
SOUTHTAHOE	2
SOUTHTAHOE	3
SPRINGVL	2
SPRINGVL	3
SSNFRNCSCO	1
ST HELENA	3
STSNBCBLNS	3
STOCKTON	1
STOCKTON	2
STOCKTON	3
STONYFORD	3
STRATFORD	3
SUNNYVALE	1
SUNOL	3
SUTTER CRK	3
TEHACHAPI	3
TEMSCL CNY	2
TERRABELLA	3
THORNTON	3

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SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)

6.3 Exchange Service Areas and UNE Zones Designations, (Cont'd.)

Exchange	UNE Zone
THREERIVRS	3
TIPTON	3
TOMALES	3
TORRANCE	1
TRABUCO	2
TRACY	2
TRES PINOS	3
TRINIDAD	3
TRUCKEE	3
TULARE	3
TURLOCK	3
UKIAH	3
UPPER LAKE	3
VACAVILLE	2
VALLEJO	2
VALLEY CTR	3
VALLEY SPG	3
VALLEYFORD	3
VAN NUYS	1
VINA	3
VISALIA	2
VISALIA	3
VISTA	2
VNTRA CNTL	1
VNTRA EAST	1
WALKERBSIN	3
WALLACE	3
WALNUT CRK	1
WARNER SPG	3
WASCO	2
WATSONVL	2
WATSONVL	3
WEED	3

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SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)**6.3 Exchange Service Areas and UNE Zones Designations, (Cont'd.)**

Exchange	UNE Zone
WEOTT	3
WHEATLAND	3
WILLITS	3
WILLOWS	3
WINDSOR	2
WINTERS	3
WOODCREST	3
WOODLAKE	3
WOODLAND	2
WOODSIDE	3
WTFR DNPR	3
WTFR WTFR	3
YORBALINDA	1
YORBALINDA	2
YOSEMITE	2
YOSEMITE	3
YOUNTVILLE	3
YREKA	3

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SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)

6.4 Grandfathered Services

6.4.1 Trinsic Value ** (1)

Package Price for Trinsic Value

Primary Line, per month	SBC	Verizon
UNE Zones 1, 2:	\$36.54	\$33.99
UNE Zone 3:	\$36.54	\$33.99
Secondary Line, per month		
UNE Zones 1, 2:	\$31.01	\$29.00
UNE Zone 3:	\$31.01	\$29.00
Service Connection Fee, one-time charge, per line #		
Per Primary Line:	\$69.99	\$69.99
Per Secondary Line:	\$55.00	\$55.00

A. Trinsic Value includes the following:

1. A monthly allowance of 50 free minutes of interstate and intrastate toll calling. Toll calls will be billed in sixty (60) second increments. For toll calls placed away from home, see Trinsic Travel Card Service, in the Company's Schedule Cal. P.U.C. No. 3. Such travel card calls are not included in the monthly toll call allowance for Trinsic Value.

	SBC	Verizon
Toll calls within 50 minute allowance Direct Dial Access	\$0.00	Not Available
Toll calls above 50 minute allowance Direct Dial Access	\$0.07	Not Available

2. Local line and unlimited local calling.

(1) This service was formerly known as Z-Line Select Service.

Service Connection fee waived for those Customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

** This service grandfathered effective October 6, 2003 and is available to existing customers only.

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SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)

6.4 Grandfathered Services, (Cont'd.)

6.2.1 Trinsic Value, (Cont'd.)**

A. Trinsic Value includes the following:

- 3.** Primary Line Custom Calling Features Package: Call Forwarding, Caller ID with Name, Call Waiting with Caller ID with Name, Call Forwarding Variable, Call Blocking, Call Trace, Three-Way Calling and Speed Calling included at no charge.

Secondary Line Custom Calling Features Package: Call Forwarding Variable, Call Forwarding - Remote Activation, Call Blocking and Call Trace, Call Waiting, Caller ID, Three-Way Calling and Speed Calling may be added for \$4.95 per month.

- 4.** Member to Member Service.
- 5.** The following additional Custom Calling Features are available with this service.

	Per Month
Distinctive Ring	\$3.00
VIP Alert:	\$2.00
Privacy Manager:	\$2.00

**This service grandfathered effective October 6, 2003 and is available to existing customers only.

SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)

6.4 Grandfathered Services, (Cont'd.)

6.4.2 Trinsic Standard Service **

Package Price for Trinsic Standard Service	SBC	Verizon
Primary Line, per month	\$57.58	\$74.99
Secondary Line, per month	\$24.36	\$47.00
Service Connection Fee, one-time charge per line #		
Primary Line	\$69.99	\$69.99
Secondary Line	\$55.00	\$55.00

Customers may choose to handle payment through a commercial credit card arrangement. Customers opting for credit card payment arrangement will receive a \$1.00 discount of total monthly Company charges, excluding taxes and fees ***. Customers will be able to access call detail and billing records on-line via the company's web site.

Trinsic Standard Service includes the following:

1. A monthly call allowance of interstate and intrastate toll calling. Toll calls are billed in sixty (60) second increments.

SBC
200 Minutes

Verizon
100 Minutes

(1) This service was formerly known as Z-Line Home Edition - Standard Service.

** This option grandfathered effective June 17, 2002 and is available to existing customers only.

*** This option is available only to existing Customers effective May 1, 2001.

Service Connection fee waived for those Customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

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SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)

6.4 Grandfathered Services, (Cont'd.)

6.4.2 Trinsic Standard Service, (Cont'd.)**

Trinsic Standard Service includes the following, (Cont'd.):

1. (Cont'd.)

Toll calls placed will be billed as noted below. For toll calls placed away from home, see Trinsic Travel Card Service, in the Company's Schedule Cal. P.U.C. No. 3. Such travel card calls are not included in the monthly toll call allowance for Home Edition - Standard Service.

Toll calls within call allowance:

	Pacific Bell	Verizon
Direct Dial Access	\$0.00	\$0.00

Toll calls above call allowance:

	Pacific Bell	Verizon
Direct Dial Access	\$0.07	\$0.07

2. Local line and unlimited local calling

3. Primary Line Custom Calling Features Package: Call Forwarding, Caller ID with Name, Call Waiting with Caller ID with Name, Three-Way Calling and Speed Calling included at no charge.

Secondary Line Custom Calling Features Package: (Call Waiting, Caller ID, Three-Way Calling and Speed Calling) may be added for \$4.95 per month.

4. Member to Member Service (See Schedule 2, Section 5.1.2.C) at no additional charge.

5. Calling Features

Additional Calling Features are available at an additional monthly recurring charge. See Schedule 7, Section 5.1.7 of this tariff.

**This option grandfathered effective June 17, 2002 and is available to existing customers only.

SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)**6.4 Grandfathered Services, (Cont'd.)****6.4.3 Trinsic Basic Service ** (1) (2)**

Package Price for Trinsic Basic Service	SBC	Verizon
Primary Line, per month	\$40.97	Not Available
Secondary Line, per month	\$24.36	Not Available
New Service Connection Fee, one-time charge, per line #		
Per Primary Line	\$69.99	Not Available
Per Secondary Line	\$55.00	Not Available

A. Trinsic Basic Service includes the following:

1. A monthly allowance of 30 free minutes of interstate and intrastate toll calling. Toll calls will be billed in sixty (60) second increments. For toll calls placed away from home, see Trinsic Travel Card Service, in the Company's Schedule Cal. P.U.C. No. 3. Such travel card calls are not included in the monthly toll call allowance for Trinsic Basic Service.

Toll calls within 30 minute allowance	SBC	Verizon
Direct Dial Access	\$0.00	Not Available
Toll calls above 30 minute allowance	SBC	Verizon
Direct Dial Access	\$0.07	Not Available

2. Local line and unlimited local exchange calling.

(1) This service was formerly known as Z-Line Home Edition Basic Service.

Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

** This option available to new Customers as of June 3, 2002.

(2) This service is grandfathered effective June 7, 2005, and available to existing customers only.

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SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)

6.4 Grandfathered Services, (Cont'd.)

6.4.3 Trinsic Basic Service **, (Cont'd.)

- B.** Primary Line Custom Calling Features Package: Feature Pack to include Caller ID with Name, Three-Way Calling and Speed Calling may be purchased at an additional monthly charge.

	Pacific Bell	Verizon
Feature Pack, per month	\$4.99	Not Available

Secondary Line Custom Calling Features Package: (Call Waiting, Caller ID, Three-Way Calling and Speed Calling) may be added for an additional monthly charge.

	Pacific Bell	Verizon
Feature Pack, per month	\$4.95	Not Available

- C.** Ninety (90) additional minutes of interstate or intrastate long distance may be purchased at an additional monthly charge.

	Pacific Bell	Verizon
90 Direct Dial or Travel Access Minutes, per month:	\$4.99	Not Available

- D.** Calling Features

Additional Calling Features are available at an additional monthly recurring charge. See Schedule 7, Section 5.1.7 of this tariff.

**This option available to new Customers as of June 3, 2002.

SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)

6.4 Grandfathered Services, (Cont'd.)

6.4.4 TrinsicBUSINESS A La Carte**

Trinsic Business A La Carte service is targeted at small business Customers and provides options based on the Customers calling patterns and estimated usage. Customers who subscribe to this service must designate Trinsic as the presubscribed carrier for local calling concurrent with enrollment for this service. TrinsicBusiness A La Carte provides Customers with the option of selecting Trinsic for toll services. This service is currently available in SBC Areas only.

A. Local Exchange Service

1. Local Access Line

Local Business Line	SBC	Verizon
Monthly Rate	\$27.75	Not Available
Service Connection Fee, one-time charge per line 1		
Per Line	\$49.99	Not Available

B. Local Exchange Service

Local exchange service is billed in one (1) minute increments.

	SBC	Verizon
Rate Per Minute:	\$0.013	Not Available

1 Service Connection fee is waived for those customers who retain their existing telephone number when switching their service to Trinsic. The charge will apply if additional lines are transferred to Trinsic after the initial order.

** This service grandfathered effective June 30, 2003 and is available to existing Customers only.

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SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)

6.4 Grandfathered Services, (Cont'd.)

6.4.4 TrinsicBUSINESS A La Carte, (Cont'd.)**

B. Toll Service

1. Long Distance Service

Long distance service is billed in six (6) second increments

	Pacific Bell	Verizon
Rate Per Minute:	\$0.069	Not Available

B. Long Distance Calling Packs

Customers may choose to purchase Long Distance Calling Packs which provide a set number of long distance calling minutes for a flat rate per month. Toll Free Service is not included in Long Distance Calling Packs. Minutes above the purchased Calling Pack are billed in six (6) second increments.

(a) Pacific Bell

LD Minutes	LD Minutes Pack	Monthly Rate	Intrastate Overage
1,000 Long Distance Minutes Pack		\$59.00	\$0.059
5,000 Long Distance Minutes Pack		\$245.00	\$0.049

(b) Verizon

Not Available

** This service grandfathered effective June 30, 2003 and is available to existing Customers only.

SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)

6.4 Grandfathered Services, (Cont'd.)

6.4.4 TrinsicBUSINESS A La Carte, (Cont'd.)**

C. Toll Free Service

Toll Free Service is available to Customers for incoming calls. Calls originate from any interstate or intrastate location over a toll free number and terminate to a Customer-provided business switched access line. TrinsicBusiness A La Carte Customers who migrate their long distance service to another carrier, but who retain Trinsic as the local service provider will keep Trinsic Toll Free Service until such time as that service is specifically identified as having migrated to another carrier. Call charges are billed to the Subscriber rather than to the originating caller. Rates are neither time-of-day sensitive nor mileage sensitive. Calls are billed in six (6) second increments. Rates are not mileage or time-of-day sensitive. A Monthly Recurring Charge applies in addition to usage rates.

Rate per minute:	Pacific Bell \$0.069	Verizon Not Available
Monthly Recurring Charge Per toll free access line	\$3.00	Not Available
Toll Free Service Installation	\$20.00	Not Available
Vanity Toll Free Number Search	\$9.99	Not Available

** This service grandfathered effective June 30, 2003 and is available to existing Customers only.

SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)

6.4 Grandfathered Services, (Cont'd.)

6.4.4 TrinsicBUSINESS A La Carte, (Cont'd.)**

D. Business Network Rate Service

Business Network Rate Service is available to Trinsic business Customers for outbound calling from presubscribed lines. This service allows Trinsic Business A La Carte Customers presubscribed to Trinsic for long distance service to call other Trinsic Customers without depleting the call allowance for the plan the Customer has chosen. Call may be made to other Trinsic business Customers or to Trinsic residential Customers. Calls are billed in six (6) second increments after the initial minimum period of six (6) seconds and originate and terminate on Customer-provided switched access lines. Rates are not mileage or time-of-day sensitive.

	Pacific Bell	Verizon
Rate per minute:	\$0.039	Not Available

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SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)

6.4 Grandfathered Services, (Cont'd.)

6.4.4 TrinsicBUSINESS A La Carte, (Cont'd.)**

E. Calling Features

These features are offered subject to availability of suitable facilities. TrinsicBusiness A La Carte may include the calling features listed below:

Call Forwarding - Fixed - Call Forwarding- Fixed, when activated, redirects attempted terminating calls to another Customer-specific line. The Customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding-Fixed. The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding-Fixed is billed for the forwarded leg of the call. Calls cannot be transferred to an International Direct Distance Dialing number.

Speed Calling - This feature allows a user to dial selected numbers by means of an abbreviated code. This feature is available in an 8 number capacity. The Speed Calling list can only accommodate a number consisting of 15 digits or less.

Caller ID - Allows a Customer to see a caller's telephone number previewed on a display screen before the call is answered allowing a Customer to prioritize and or screen incoming calls. Caller ID records the number, date and time of each incoming call - including calls that aren't answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the company. It is the responsibility of the Customer to provide the necessary CPE.

** This service grandfathered effective June 30, 2003 and is available to existing Customers only.

SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)

6.4 Grandfathered Services, (Cont'd.)

6.4.4 TrinsicBUSINESS A La Carte, (Cont'd.)**

E. Calling Features, (Cont'd.)

Call Waiting - Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. This feature permits the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call. Customers must actively choose this feature on a line-by-line basis. Call Waiting is not available on lines enabled for Rotary Hunting.

Three Way Calling - Permits the Customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The Customer initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming.

Hunting - Routes a call to an idle station line in a prearranged group when the called station line is busy. This feature is available at no charge but must be requested by the Customer.

Distinctive Ring: Distinctive Ringing is a feature that allows Customer to have up to two separate phone numbers assigned to one local exchange line. Each telephone number will provide a distinctive ring on an incoming call to allow for identification of the number being called. A distinctive call waiting tone is also provided for each telephone number, where facilities permit and Customers subscribe to Call Waiting. Distinctive Ring is offered subject to availability of suitable facilities.

1. Rates

	Pacific Bell	Verizon
Monthly Rates, per Feature:	\$3.00	Not Available
Monthly Rate, Feature Pack, (3 or more features)	\$9.00	Not Available

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SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)

6.4 Grandfathered Services, (Cont'd.)

6.4.4 TrinsicBUSINESS A La Carte, (Cont'd.)**

F. Guarantee Incentive Program

If a Customer is not satisfied with the Trinsic Business A La Carte Service, for any reason, during the first ninety (90) days of service, Trinsic will switch the Customer back to the Customer's previous local exchange provider at no charge. The Customer will not be required to pay any installation charges incurred when switching back to their previous local service provider. This offer only applies to installation charges on existing business lines migrated back to the local service provided subscribed to before switching to Trinsic. This offer does not extend to any new service lines established with Trinsic that are switched back to the previous provider. Customers requesting a switch to the previous provider must have a zero billed balance with Trinsic. Customers will be required to complete and sign a form requesting this offer. This form may be obtained by calling Trinsic's toll free customer service telephone number.

G. Remote Call Forwarding (RCF) Service

Remote Call Forwarding allows all calls dialed to a telephone number equipped for RCF to be automatically forwarded to another dialable exchange or 800 service telephone number. The calling party pays only the applicable charges to call the number equipped with an RCF feature, while the RCF customer pays the applicable charges for the forwarded portion of the call. RCF Service is offered subject to availability of suitable facilities.

1. Usage Charges

Minutes of use are decremented from the available minutes in the presubscribed service purchased by the Customer. Minutes used in excess of the allotted minutes will be billed at the rate in effect for the presubscribed service. (See Schedule 2, Section 5.1.2 of this tariff).

2. Monthly Recurring Charge

Per line: \$15.00

** This service grandfathered effective June 30, 2003 and is available to existing Customers only.

SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)

6.4 Grandfathered Services, (Cont'd.)

6.4.5 Trinsic Basic Service with PVA (1) (2)

Trinsic Basic Service with PVA provides a basic residential local exchange line with Call Waiting for outbound calling. Personal Voice Mail Assistant (PVA) allows the customer access to enhanced features such as Address Book, including distribution lists, the ability to send and the ability to receive voice emails. Voice mail may be purchased at an additional charge (See Note 1).

Primary Line, per month	SBC	Verizon
UNE Zones 1, 2:	\$24.35	\$22.99
UNE Zone 3:	\$24.35	\$22.99
Secondary Line, per month		
UNE Zones 1, 2:	\$24.36	\$22.99
UNE Zone 3:	\$24.36	\$22.99
Service Connection Fee, one-time charge, per line #		
Per Primary Line:	\$69.99	\$69.99
Per Secondary Line:	\$55.00	\$55.00

A. Trinsic Basic Service includes the following:

1. Local line and unlimited local calling
2. Call Waiting
3. Member to Member Service

(1) This service was formerly known as Z-Line Basic Service with PVA.

Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

Note 1: Voicemail may be purchased for an additional charge. This service is not regulated by the Commission. Call Forwarding Busy No Answer is only available to customers with voicemail. Other enhanced features such as Find Me and notify me are also only available to customers who choose to purchase voice mail.

(2) This service is grandfathered effective June 7, 2005, and is available to existing customers only.

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SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)

6.4 Grandfathered Services, (Cont'd.)

6.4.5 Trinsic Basic Service with PVA, (Cont'd.)

- B.** Custom Calling Features Package: An optional Feature Pack to include Caller ID/Caller ID with Name, Call Forwarding Variable Three-Way Calling and Speed Calling may be purchased at an additional monthly charge. This Feature Package may be added to the Primary and Additional line.

	SBC	Verizon
Feature Pack, per month:	\$4.95	\$4.95

- C.** Intrastate long distance may be utilized with this service.

	SBC	Verizon
Direct Dial rate per minute:	\$0.070	\$0.070
Call completion through PVA per minute:	\$0.049	\$0.049

D. Calling Features

Additional Calling Features are available at an additional monthly recurring charge. See Schedule 7, Section 5.1.7 of this tariff.

SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)

6.4 Grandfathered Services, (Cont'd.)

6.4.6 Trinsic Complete Local**

Trinsic Complete Local provides only residential Local Exchange Service, which includes unlimited local calling at no additional charge. Long Distance calling is not included in this offering. The Customer may presubscribe to the long distance provider of their choice.

Rates and Charges

SBC Service Area

Per line, per month	\$52.29*
Primary Service Connection Charge, per line	\$69.99
Secondary Service Connection Charge, per line	\$55.00

Verizon Service Area

Service Not Available

* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

** Effective October 13, 2006 this service is grandfathered and available to existing Customers only.

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SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)

6.4 Grandfathered Services, (Cont'd.)

6.4.7 Trinsic Complete Residential**

A. Trinsic Complete Plus

1. Description

Trinsic Complete Plus is available to customers whose primary Local Exchange Service line is provided under any Trinsic Complete bundled offerings. Customers may subscribe to up to two additional lines under this offering.

Should a customer discontinue primary Local Exchange Service, the remaining Second Line will automatically convert to a primary line with all features and functionality of such, and at the rate formerly in effect for the primary line.

Trinsic Complete Plus includes the following:

- (a)** Local Exchange Service with unlimited local calling;
- (b)** Presubscription to Trinsic's IntraLATA, intrastate and interstate long distance services.
- (c)** Discounted international calling with International Option

** Effective October 13, 2006 this service is grandfathered and available to existing Customers only.

SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)

6.4 Grandfathered Services, (Cont'd.)

6.4.7 Trinsic Complete Residential, (Cont'd.)**

A. Trinsic Complete Plus, (Cont'd.)

2. Rates and Charges

SBC Service Area

Trinsic Complete Plus, per month	\$35.29*
Trinsic Complete Plus with International Option, per month	\$38.29*

Primary Service Connection Charge, per line	\$69.99
Secondary Service Connection Charge, per line	\$55.00

Direct dialed outbound intraLATA toll, intrastate and interstate calls are charged as specified in the Company's Schedule Cal. P.U.C. No. 3 and the Company's Interstate & International Product & Services Guide located at www.matrixbt.com.

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at www.matrixbt.com.

Verizon Service Area

Service Not Available

* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

** Effective October 13, 2006 this service is grandfathered and available to existing Customers only.

SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)

6.4 Grandfathered Services, (Cont'd.)

6.4.7 Trinsic Complete Residential, (Cont'd.)**

B. Trinsic Complete Nation

1. Description

Trinsic Complete Nation includes the following:

- (a) Local Exchange Service with unlimited local calling;
- (b) Custom Calling Features: Caller ID with Name and Number, Call Waiting, Three-Way Calling, and Speed Dial 8;
- (c) Voice Mail;
- (d) Unlimited direct dial outbound minutes for IntraLATA toll, intrastate and interstate long distance calling.
- (e) Unlimited direct dial outbound calls to Canada and discounted international calling with International Option.

1 Voice mail is not regulated by the Commission.

** Effective October 13, 2006 this service is grandfathered and available to existing Customers only.

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6.4 Grandfathered Services, (Cont'd.)

6.4.7 Trinsic Complete Residential, (Cont'd.)**

B. Trinsic Complete Nation, (Cont'd.)

2. Rates and Charges

SBC Service Area

Trinsic Complete Nation, per bundle, per month	\$67.79*
Trinsic Complete Nation with International Option, per bundle, per month	\$70.79*

Primary Service Connection Charge, per line	\$69.99
Secondary Service Connection Charge, per line	\$55.00

Unlimited direct dialed outbound intraLATA toll, intrastate and interstate calls, including calls to Canada for the International Option, as specified in the Company's Schedule Cal. P.U.C. No. 3 and the Company's Interstate & International Product & Services Guide located at www.matrixbt.com.

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at www.matrixbt.com.

Verizon Service Area

Service Not Available

* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

** Effective October 13, 2006 this service is grandfathered and available to existing Customers only.

SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)

6.4 Grandfathered Services, (Cont'd.)

6.4.7 Trinsic Complete Residential, (Cont'd.)**

C. Trinsic Complete Nation II

1. Description

Trinsic Complete Nation II includes the following:

- (a) Local Exchange Service with unlimited local calling;
- (b) Custom Calling Features: Caller ID with Name and Number, Call Waiting, Three-Way Calling, and Speed Dial 8;
- (c) Voice Mail;
- (d) Unlimited direct dial outbound minutes for IntraLATA toll, intrastate and interstate long distance calling.
- (e) Unlimited direct dial outbound calls to Canada and discounted international calling with International Option.

1 Voice Mail is not regulated by the Commission.

** Effective October 13, 2006 this service is grandfathered and available to existing Customers only.

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SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)

6.4 Grandfathered Services, (Cont'd.)

6.4.7 Trinsic Complete Residential, (Cont'd.)**

C. Trinsic Complete Nation II

2. Rates and Charges

SBC Service Area

Trinsic Complete Nation II, per bundle, per month	\$65.29*
Trinsic Complete Nation II with International Option, per bundle, per month	\$68.29*

Primary Service Connection Charge, per line	\$69.99
Secondary Service Connection Charge, per line	\$55.00

Unlimited direct dialed outbound intraLATA toll, intrastate and interstate calls, including calls to Canada for the International Option, as specified in the Company's Schedule Cal. P.U.C. No. 3 and the Company's Interstate & International Product & Services Guide located at www.matrixbt.com.

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at www.matrixbt.com.

Verizon Service Area

Service Not Available

* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

** Effective October 13, 2006 this service is grandfathered and available to existing Customers only.

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SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)

6.4 Grandfathered Services, (Cont'd.)

6.4.7 Trinsic Complete Residential, (Cont'd.)**

D. Trinsic Complete 250

1. Description

Trinsic Complete 250 includes the following:

- (a) Local Exchange Service with unlimited local calling;
- (b) Custom Calling Features: Caller ID with Name and Number, Call Waiting, Three-Way Calling and Speed Dial 8;
- (c) 250 direct dial outbound minutes for IntraLATA toll, intrastate and interstate long distance calling.
- (d) Discounted international calling with International Option.

** Effective October 13, 2006 this service is grandfathered and available to existing Customers only.

SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)

6.4 Grandfathered Services, (Cont'd.)

6.4.7 Trinsic Complete Residential, (Cont'd.)**

D. Trinsic Complete 250, (Cont'd.)

2. Rates and Charges

SBC Service Area

Trinsic Complete 250, per bundle, per month \$60.29*

Trinsic Complete 250 with International Option,
per bundle, per month \$63.29*

Primary Service Connection Charge, per line \$69.99

Secondary Service Connection Charge, per line \$55.00

Direct dialed outbound IntraLATA toll, intrastate and interstate calls over 250 minutes and other long distance services will be charged as specified in the Company's Schedule Cal. P.U.C. No. 3 and the Company's Interstate & International Product & Services Guide located at www.matrixbt.com.

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at www.matrixbt.com.

Verizon Service Area

Service Not Available

* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

** Effective October 13, 2006 this service is grandfathered and available to existing Customers only.

SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)

6.4 Grandfathered Services, (Cont'd.)

6.4.7 Trinsic Complete Residential, (Cont'd.)**

E. Trinsic Complete 50

1. Description

Trinsic Complete 50 includes the following:

- (a) Local Exchange Service with unlimited local calling;
- (b) Custom Calling Features: Caller ID with Name and Number, Call Waiting, Three-Way Calling, and Speed Dial 8;
- (c) 50 direct dial outbound minutes for IntraLATA toll, intrastate and interstate long distance calling.
- (d) Discounted international calling with International Option.

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SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)

6.4 Grandfathered Services, (Cont'd.)

6.4.7 Trinsic Complete Residential, (Cont'd.)**

E. Trinsic Complete 50, (Cont'd.)

2. Rates and Charges

SBC Service Area

Trinsic Complete 50, per bundle, per month	\$50.29*
Trinsic Complete 50 with International Option, per bundle, per month	\$53.29*

Primary Service Connection Charge, per line	\$69.99
Secondary Service Connection Charge, per line	\$55.00

Direct dialed outbound IntraLATA toll, intrastate and interstate calls over 50 minutes and other long distance services will be charged as specified in the Company's Schedule Cal. P.U.C. No. 3 and the Company's Interstate & International Product & Services Guide located at www.matrixbt.com.

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at www.matrixbt.com.

Verizon Service Area

Service Not Available

* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

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SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)

6.4 Grandfathered Services, (Cont'd.)

6.4.8 Trinsic Complete for Business**

Trinsic Complete for Business includes unlimited business Local Exchange Service access lines, the Company's long distance (IntraLATA, Intrastate and Interstate) service, Touch Tone Calling Service, and certain custom calling features. Voice mail is included in certain bundled services and is available for an additional charge with other services.

The optional calling features included in Trinsic Complete for Business are described in Section 1, Schedule 9 of this tariff. Additional features as described in Section 1, Schedule 9 of this tariff may be subscribed to separately.

Customers who are subscribed to two or more Trinsic Complete for Business Bundles will receive a 20% discount on their Monthly Recurring Charge (MRC) for their second and each additional bundle.

The Customer's phone line may not be classified as a "residential", "public" or "semi-public" line and may not be in housing associated with educational institutions. Service provided under Trinsic Complete for Business bundled services does not include usage from multi-party conference calls, pay for use services including calls to 900, 976, 555, 700 NPAs, calls to Directory Assistance, Travel Card service, Toll Free service or operator service. The Customer may not use this service for connection to the internet or other data service, mass broadcast of facsimile transmissions, Call Forwarding for toll use, international call-back offerings using uncompleted call signaling to any country, when that country has prohibited such an offering by statute or regulatory decision, or for any other use that does not involve a person-to-person conversation or voice message. Trinsic will prorate all charges and associated usage in the initial month and last month of service based on a 30-day month. Unlimited Local and Toll Usage applies per telephone line.

The following bundled services are for use by business Customers. If it is determined that usage is not consistent with business voice applications, the Customer's service may be assessed a \$100.00 monthly recurring data charge or Trinsic may terminate the Customer's service.

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SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)

6.4 Grandfathered Services, (Cont'd.)

6.4.8 Trinsic Complete for Business, (Cont'd.)**

A. Trinsic Complete Local for Business

1. Description

Trinsic Complete Local for Business includes the following:

- (a)** Local Exchange Service with unlimited local calling;
- (b)** Custom Calling Features: Call Forwarding-Variable and Line Hunting;
- (c)** Discounted Long Distance calling.
- (d)** Discounted international calling with International Option.

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SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)

6.4 Grandfathered Services, (Cont'd.)

6.4.8 Trinsic Complete for Business, (Cont'd.)**

A. Trinsic Complete Local for Business

2. Rates and Charges

SBC Service Area

Trinsic Complete Local for Business, per bundle, per month

Rate Group 1	\$38.45*
Rate Group 2	N/A

Trinsic Complete Local for Business International Option,
per bundle, per month

Rate Group 1	\$44.40*
Rate Group 2	N/A

Direct dialed outbound intraLATA toll, intrastate and interstate calls are charged as specified in the Company's Schedule Cal. P.U.C. No. 3 and the Company's Interstate & International Product & Services Guide located at www.matrixbt.com.

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at www.matrixbt.com.

Verizon Service Area

Service Not Available

* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

** Effective October 13, 2006 this service is grandfathered and available to existing Customers only.

SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)

6.4 Grandfathered Services, (Cont'd.)

6.4.8 Trinsic Complete for Business, (Cont'd)**

B. Trinsic Complete Nation for Business

1. Description

Trinsic Complete Nation for Business includes the following:

- (a) Local Exchange Service with unlimited local calling;
- (b) Custom Calling Features: Call Forwarding-Variable and Line Hunting;
- (c) Unlimited direct dial outbound IntraLATA toll, intrastate and interstate long distance calling.
- (d) Discounted international calling with International Option

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SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)

6.4 Grandfathered Services, (Cont'd.)

6.4.8 Trinsic Complete for Business, (Cont'd)**

B. Trinsic Complete Nation for Business, (Cont'd.)

2. Rates and Charges

SBC Service Area

Trinsic Complete Nation for Business, per bundle, per month

Rate Group 1	\$60.45*
Rate Group 2	N/A

Trinsic Complete Nation for Business with International Option,
per bundle, per month

Rate Group 1	\$66.40*
Rate Group 2	N/A

Unlimited direct dialed outbound intraLATA toll, intrastate and interstate calls as specified in the Company's Schedule Cal. P.U.C. No. 3 and the Company's Interstate & International Product & Services Guide located at www.matrixbt.com.

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at www.matrixbt.com.

Verizon Service Area

Service Not Available

* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

** Effective October 13, 2006 this service is grandfathered and available to existing Customers only.

SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)

6.4 Grandfathered Services, (Cont'd.)

6.4.8 Trinsic Complete for Business, (Cont'd)**

C. Trinsic Complete Premium for Business

1. Description

Trinsic Complete Premium for Business includes the following:

- (a) Local Exchange Service with unlimited local calling;
- (b) Custom Calling Features: Call Forwarding-Variable, Line Hunting, Caller ID with Name and Number, Call Waiting, Three-Way Calling; and Speed Dial 8;
- (c) Unlimited IntraLATA toll, intrastate and interstate long distance calling.
- (d) Voice Mail 1.
- (e) Discounted international calling with International Option.

1 Voice Mail is not regulated by the Commission.

** Effective October 13, 2006 this service is grandfathered and available to existing Customers only.

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SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)

6.4 Grandfathered Services, (Cont'd.)

6.4.8 Trinsic Complete for Business, (Cont'd)**

C. Trinsic Complete Premium for Business, (Cont'd.)

2. Rates and Charges

SBC Service Area

Trinsic Complete Premium for Business, per bundle, per month	
Rate Group 1	\$76.95*
Rate Group 2	N/A

Trinsic Complete Premium for Business with International Option, per bundle, per month	
Rate Group 1	\$82.90*
Rate Group 2	N/A

Unlimited direct dialed outbound intraLATA toll, intrastate and interstate calls as specified in the Company's Schedule Cal. P.U.C. No. 3 and the Company's Interstate & International Product & Services Guide located at www.matrixbt.com

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at www.matrixbt.com.

Verizon Service Area

Service Not Available

* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

** Effective October 13, 2006 this service is grandfathered and available to existing Customers only.

SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)

6.4 Grandfathered Services, (Cont'd.)

6.4.9 Basic Service WA**

Basic Service WA provides a basic residential local exchange line with calling features (Caller ID/Caller ID with Name, Call Waiting, Three-Way Calling, Speed Calling and Call Forwarding Variable) for outbound calling. Voice mail may be purchased at an additional charge.¹

	SBC	Verizon
Primary Line, per month:	\$20.69	Not Available
Secondary Line, per month:	\$20.69	Not Available
New Service Connection Fee, one-time charge, per line ² :		
Per Primary Line:	\$69.99	Not Available
Per Secondary Line:	\$55.00	Not Available

A. Basic Service includes the following:

- 1. Local line and unlimited local calling
- 2. Member-to-Member Service

B. Intrastate long distance may be utilized with this service.

	SBC	Verizon
Direct Dial, per minute:	\$0.07	Not Available

1 Voice mail is not regulated by the Commission.

2 Service Connection fee waived for those Customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

** Effective December 1, 2006 this service is grandfathered and available to existing Customers only.

SECTION 6 - TRINSIC PRODUCTS, (CONT'D.)

6.4 Grandfathered Services, (Cont'd.)

6.4.9 Basic Service WA, (Cont'd.)**

C. Additional Calling Features

Custom Calling Features Package: An optional Feature Pack to include Caller ID/Caller ID with Name, Call Waiting, Three-Way Calling, Speed Calling and Call Forwarding Variable may be purchased for the Secondary Line at an additional monthly charge.

	SBC	Verizon
Secondary Line Feature Pack:	\$4.95	Not Available

The following feature is available at an additional monthly recurring charge. Additional features may be added at the tariffed rates noted in Schedule 9 of this Rate Schedule.

Distinctive Ring: Distinctive Ring is a feature that allows a Customer to have up to two separate phone numbers assigned to one local exchange line. Each telephone number will provide a distinctive ring on an incoming call to allow for identification of the number being called. A distinctive call waiting tone is also provided for each telephone number, where facilities permit and Customers subscribe to Call Waiting. Distinctive Ring is offered subject to availability of suitable facilities.

	SBC	Verizon
Monthly Recurring Charge:	\$3.00	Not Available

** Effective December 1, 2006 this service is grandfathered and available to existing Customers only.