

**Matrix Telecom, Inc.**  
d/b/a Matrix Business Technologies  
7171 Forest Lane, Suite 700  
Dallas, Texas 75230

Interstate and International Product and Services Guide No. 1  
Original Title Page

June 9, 2007

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Interstate and International Product and Services Guide No. 1

for

**Matrix Telecom, Inc.**  
**d/b/a**  
**Matrix Business Technologies**  
**d/b/a**  
**Trinsic Communications**

This Guide includes the services and rates for the provision of interstate services offered by Matrix Telecom, Inc. within the United States and international telecommunications services offered by Matrix Telecom, Inc. d/b/a Matrix Business Technologies d/b/a Trinsic Communications, between the United States and foreign locations as noted herein.

## **SECTION 1 -GENERAL TERMS AND CONDITIONS**

### **1.1 Undertaking of Matrix Business Technologies/Trinsic Communications**

Matrix Business Technologies/Trinsic Communications (“Matrix” or the “Company”) provides international and interstate telecommunications services between points within the United States and between the United States and foreign locations as specified in this Guide. The Company's services and facilities are furnished to Customers for communications originating within the United States under terms of this Guide. The Company's services and facilities are available twenty-four hours per day, seven days per week.

The Company arranges for installation, operation, and maintenance of the communications services provided in this Guide for Customers in accordance with the terms and conditions set forth under this Guide.

### **1.2 Customer Responsibility**

ALL CUSTOMERS ASSUME GENERAL RESPONSIBILITIES IN CONNECTION WITH THE PROVISION AND USE OF THE COMPANY'S SERVICE. ALL CUSTOMERS ARE REQUIRED TO REVIEW THE COMPANY'S LEGAL TERMS AND CONDITIONS OF SERVICE FOR A COMPLETE DESCRIPTION OF THE TERMS AND CONDITIONS OF THE COMPANY SERVICES.

### **1.3 Limitations**

- 1.3.1** Service is offered subject to the availability of the necessary facilities and equipment, and is subject to the provisions of this Guide.
- 1.3.2** The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this Guide or the law.
- 1.3.3** The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 1.3.4** The Company reserves the right to discontinue service, limit service, or to impose requirements on Customers or Subscribers as required to meet changing regulatory or statutory rules and standards, or when such rules and standards have an adverse material affect on the business or economic feasibility of providing service, as determined by The Company in its reasonable judgment.

## **SECTION 1 -GENERAL TERMS AND CONDITIONS, (Cont'd.)**

### **1.4 Assignment or Transfer**

All services provided under this Guide are directly or indirectly controlled by the Company and neither the Customer nor the Subscriber may transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.

Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this Guide shall apply to all such permitted assignees or transferees, as well as all conditions of service.

### **1.5 Use of Recording Devices**

Customers and Authorized Users who use recording devices do so at their own risk. A Customer or Authorized User may only use a recording device if the Customer or Authorized User complies with the requirements of this section and only if the Customer or Authorized User is able to connect or disconnect the recording device, or turn the recording device on or off, at will.

**1.5.1** A Customer or Authorized User may record a conversation if the Customer or Authorized User obtains written or verbal consent to the recording of all parties to the conversation prior to or at the beginning of the conversation.

**1.5.2** A distinctive recorder tone must be repeated at intervals of approximately fifteen (15) seconds to alert all parties to the conversion that a recording device is being used.

**1.5.3** The requirements of 2.6.1 and 2.6.2 are waived for broadcast licensees who use a recording device to record a conversation for broadcast if all parties to the conversation are aware that the conversation will be broadcast.

### **1.6 Credit Worthiness**

Each applicant for service will be required to establish credit. Any applicant whose credit has not been established to the sole and exclusive satisfaction of the Company may be denied service. An existing Customer may be required to make an Advance Payment.

**SECTION 1 -GENERAL TERMS AND CONDITIONS, (Cont'd.)**

**1.7 Payment for Service**

- 1.7.1** The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or to an Authorized User of the Customer by Matrix. This includes payment for calls or services originated at the Customer's number(s) or incurred at the specific request of the Customer.
- 1.7.2** All charges due by the Customer are payable to the Company or to the Company's authorized billing agent (such as a local exchange telephone company). Any objections to billed charges must be reported to the Company or its billing agent within thirty (30) days after receipt of bill. Adjustments to Customer's bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.
- 1.7.3** All applicable taxes will be billed to the Customer unless the Customer can demonstrate to the Company's satisfaction that the Customer is collecting the applicable taxes from its customers.
- 1.7.4** In the event that the Company incurs fees or expenses, including attorney's fees, collecting, or attempting to collect, any charges owed to the Company, the Company may charge the Customer all such fees and expenses reasonably incurred, including a late fee on the unpaid charges.
- 1.7.5** Suspension and Restoration of Service: Service may be suspended due to nonpayment of bills. A restoration charge applies to the restoration of suspended service and is payable at the time that the restoration of the suspended service is arranged. The restoration charge does not apply when service is re-installed after disconnection.

Restoration of Service Charge:                      \$19.99

## **SECTION 1 -GENERAL TERMS AND CONDITIONS, (Cont=d.)**

### **1.8 Interconnection with Other Carriers**

Service furnished by the Company may be connected with the services or facilities of other carriers. Such service or facilities, if used, are provided under the terms, rates and conditions of the other carrier. The Customer is responsible for all charges billed by other carriers for use in connection with the Company's service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Customer.

### **1.9 Refusal or Discontinuance by Company**

The Company may refuse or discontinue service for non-compliance with and/or violation of any Federal, State or municipal law, ordinance or regulation pertaining to telephone service. Service may also be discontinued or refused for the following conditions:

- 1.9.1** For neglect or refusal to provide reasonable access to the Company for the purpose of inspection and maintenance of equipment owned by the Company.
- 1.9.2** For non-compliance with and/or violation of the Commission's regulations or the Company's rules and regulations.
- 1.9.3** For non-payment of bills for telephone service 30 days after bill rendering. Customer will be given written notice at least one week in advance of disconnection.
- 1.9.4** Without notice in the event of Customer use of equipment in such a manner as to adversely affect the Company's equipment or the Company's service to others.
- 1.9.5** Without notice in the event of tampering with the equipment furnished and owned by the Company.

**SECTION 1 -GENERAL TERMS AND CONDITIONS, (Cont' d.)**

**1.9 Refusal or Discontinuance by Company, (cont'd.)**

**1.9.6** Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.

**1.9.7** When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.

**1.9.8** Authorization Codes are issued only by the Company to its Customers and may not be sold or otherwise distributed without the written consent of the Company. Any unauthorized or unlawful use of such numbers or Authorization Codes will result in the immediate termination of the service without notice. The Company may block access to overseas points when fraudulent or unlawful use is substantial.

**1.10 Inspection, Testing and Adjustment**

Upon reasonable notice, the services provided by the Company shall be made available to the Company for tests and adjustments as may be deemed necessary by the Company for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made when the interruption is less than twenty-four consecutive hours.

## **SECTION 1 -GENERAL TERMS AND CONDITIONS, (Cont=d.)**

### **1.11 Interruption of Service**

Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications systems provided by the Customer, are subject to the general liability provisions set forth in Section 2.5 herein. It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, the Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customer and connected to Company's terminal. Interruptions caused by Customer-provided or Company-provided automatic dialing equipment are not deemed an interruption of service as defined in this Guide since the Customer has the option of using the long distance network via local exchange company access.

Customer credit will be issued for the pro-rated amount of service interrupted during the month. For the purposes of credit determination, a month will be considered to consist of thirty (30) days.

#### **1.11.1 Use of Another Means of Communication**

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

### **1.12 Cancellation of Service**

Customers may cancel service verbally or in writing at any time. The Company shall hold the Customer responsible for payment of all charges, including fixed fees, surcharges, etc., which accrue up to the cancellation date. Charges may be avoided by dialing another carrier's access code. In the event the Customer executes a term commitment agreement with the Company, the Customer must cancel service and terminate the agreement in accordance with the agreement terms.

### **1.13 Other Rules**

The Company may temporarily suspend service without notice to the Customer, by blocking traffic to certain cities or NXX exchanges, or by blocking calls using certain Personal Identification Numbers when the company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as service can be provided without undue risk.

**SECTION 1 -GENERAL TERMS AND CONDITIONS, (Cont'd.)**

**1.14 Carrier Selection**

**1.14.1** Carrier Selection is an arrangement whereby an end user may select and designate to the Company an interexchange carrier (IXC) to access, without an access code, for interstate calls. This IXC is referred to as the end user's Primary Interexchange Carrier (PIC). The end user may select the Company as its PIC, or may select any other IXC that orders originating Feature Group D switched Access Service at the end office or tandem which serves the end office serving the end user. After the end user's initial selection of a predesignated IXC, for any additional change in selection, a non-recurring charge, as set forth in this Guide applies. Notwithstanding the foregoing, the Company reserves the right to waive the nonrecurring charge for any end user of its local services who subsequently designates the Company as its PIC.

**1.14.2** New end users who are served by end offices equipped with Feature Group D Access, will be asked to presubscribe to an IXC at the time they place an order with the Company for exchange service. They may select either of the following options. There will be no additional charge for this initial selection.

- Designate an IXC as a PIC and dial 10XXX or 101XXXX to reach other IXCs.
- Designate that they do not want to be presubscribed to any IXC and choose to dial 10XXX or 101XXXX for all calls placed to an IXC.

**1.14.3 Rates and Charges**

	Non-Recurring <u>Charge</u>
Changing PIC to which an end user is presubscribed	\$ 5.00

**SECTION 1 -GENERAL TERMS AND CONDITIONS, (Cont=d.)**

**1.15 Call Charges**

- 1.15.1** Long distance usage charges are based on the actual usage of the Company's network. Chargeable time begins when the calling and the called station are connected.
- 1.15.2** Chargeable time ends when the calling service point terminates, thereby releasing the network connection. If the called party hangs up but the calling number does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.
- 1.15.3** The minimum and additional usage call duration for billing purposes is in the description for each product.
- 1.15.4** The Company will not bill for unanswered calls in areas where equal access is available. The Company will not knowingly bill for unanswered calls in areas where equal access is not available.
- 1.15.5** Calls are billed based on the rate in effect for the actual time period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rates in effect in that boundary for each portion of the call.

## **SECTION 2 – ON-NET INTERSTATE SERVICES AND RATES, (Cont'd.)**

### **2.1 On-Net Business Services**

On-Net Business Services are enhanced voice and data communications services provided via Matrix's Voice Over IP ("VoIP") network and carried over the Company's high-speed internet access network, also known as broadband internet service. Service is designed for business customers with five (5) or more outbound lines. This VoIP service is separate and distinct from other tariffed Matrix Network Bundled Service Offerings, long distance offers or local exchange service offerings by virtue of the technology utilized to deliver service to the Customer. Service is available on a term contract basis only. Customers who terminate service prior to the end of the contract term are required to pay a termination liability fee based upon the timeframe remaining and the contract term selected. Service is limited to areas where equipment and facilities exist.

#### **2.1.1 Services**

##### **A. Trinsic Advanced One Unlimited Edition includes the following:**

- .1 Unlimited local and domestic toll calling is included in the monthly recurring charge for each line.
- .2 Unlimited Toll Free calling for an additional monthly recurring charge per toll free access line.
- .3 High speed data/internet access and additional services such as email accounts and web hosting are available and is priced based on the data speed chosen as well as additive hosting and enhanced features.
- .4 Feature packages and additional calling features are available and described in the Company's local exchange state tariffs.
- .5 Travel Card Service

##### **B. International Calling**

International Calling using On-Net Business Service is available. See Section 4.3 of this Product and Services Guide for rates.

**SECTION 2 – ON-NET INTERSTATE SERVICES AND RATES, (Cont'd.)**

**2.1 On-Net Business Services, (Cont'd.)**

**2.1.1 Services, (Cont'd.)**

**C. Trinsic Advanced One Trunk Edition includes the following:**

- .1 Trinsic Advanced One Trunk Edition includes unlimited local calling. Trunks may be specified as Analog or Digital. A toll calling allowance for combined interstate and intrastate minutes per month is included with the service and based on the number of trunks purchased, as follows. Customers will be billed a per minute rate for calls above the allowance. This rate applies to direct dial and toll free termination usage.

<u>Number of Trunks</u>	<u>Toll Allowance - Minutes Per Month</u>
5 to 9 Trunks	7,500
10-15 Trunks	12,500
16 + Trunks	20,000

- .2 Travel Card Service is available but is not included in the Toll Allowance and is billed separately
- .3 Direct Inward Dial (DID) Service is available with Trunk Service. DID numbers are in specified blocks with a Monthly Recurring Charge associated with each block.

**SECTION 2 – ON-NET INTERSTATE SERVICES AND RATES, (Cont'd.)**

**2.1 On-Net Business Services, (Cont'd.)**

**2.1.1 Services, (Cont'd.)**

**D. Trinsic Advanced One Standard Edition includes the following**

- .1 Unlimited local calling is included in the monthly recurring charge for each line.
- .2 Access to Toll Calling and Toll Free calling at a per minute rate which varies based on the term selected by the Customer.
- .3 High speed data/internet access and additional services such as email accounts and web hosting are available and is priced based on the data speed chosen as well as additive hosting and email features.

**SECTION 2 – ON-NET INTERSTATE SERVICES AND RATES, (Cont'd.)**

**2.1 On-Net Business Services, (Cont'd.)**

**2.1.2 Rates and Charges**

**A. Trinsic Advanced One Unlimited Edition**

- .1 Monthly Service rate is dependent upon the number of lines presubscribed and the length of the term.

Number of lines	1 Year Term MRC Per Line	2 Year Term Discount	3 Year Term Discount
5-9	\$47.00	5%	7%
10+	\$45.00	5%	7%

- .2 Toll Free Service

Monthly Recurring charge, per line: \$3.00

Toll Free Routing - Per routing, per line. \$15.00

Time of Day, Day of Week and Geographic routing are available.

- .3 Installation Charge, per line is dependent upon the length of the term.

1 year term	\$500.00
2 year term	\$250.00
3 year term	\$0.00

- .4 Travel Card Service,

Per minute \$0.049

**SECTION 2 – ON-NET INTERSTATE SERVICES AND RATES, (Cont'd.)**

**2.1 On-Net Business Services, (Cont'd.)**

**2.1.2 Rates and Charges, (Cont'd.)**

**B. Trinsic Advanced One Trunk Edition**

- .1 Analog Trunk Service: Monthly Service rate is dependent upon the number of lines presubscribed and the length of the term.

Number of Trunks	1 Year Term MRC Per Line	2 Year Term Discount	3 Year Term Discount
5-9	\$47.00	5%	7%
10+	\$45.00	5%	7%

- .2 Digital Trunk Service: Monthly Service rate is dependent upon the number of lines presubscribed and the length of the term.

Number of Trunks	1 Year Term MRC Per Line	2 Year Term Discount	3 Year Term Discount
5-9	\$55.00	5%	7%
10+	\$50.00	5%	7%

- .3 DID Service is billed based on the number of DID lines, in blocks, purchased.

Number of DIDs	Monthly Recurring Charge
Block of 20	\$5
Block of 100	\$20

- .4 Calls above the toll call allowance are billed a per minute rate based on the term of the service, as follows:

Service Term	Rate Per Minute
1 year term	\$0.40
2 year term	\$0.35
3 year term	\$0.30

- .5 Travel Card Service

Per minute	\$0.49
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- .6 Installation Charge, per line is dependent upon the length of the term.

1 year term	\$500.00
2 year term	\$250.00
3 year term	\$0.00

**SECTION 2 – ON-NET INTERSTATE SERVICES AND RATES, (Cont'd.)**

**2.1 On-Net Business Services, (Cont'd.)**

**2.1.2 Rates and Charges, (Cont'd.)**

**C. Trinsic Advanced One Standard Edition**

Toll Service and Toll Free Service rates

Service Term	Rate Per Minute
1 year term	\$0.040
2 year term	\$0.035
3 year term	\$0.030

**SECTION 2 – ON-NET INTERSTATE SERVICES AND RATES, (Cont'd.)**

**2.1 On-Net Business Services, (Cont'd.)**

**2.1.3 Regulations**

- A.** All service is provided under a term agreement. Customers may choose a 1, 2 or 3 year term. The service period will automatically renew for a new term of the same length as originally chosen unless either the company or the Customer provides notice in writing at least sixty (60) days in advance of the new term period of its intent not to renew the term for this service.
  
- B.** Early Termination Penalty: If the customer terminates service prior to the end of the initial term or subsequent term, the Customer will be responsible for a early termination penalty. The penalty is based on a percentage of the amount of the remaining term as follows.

Month Disconnected	1 Year Term	2 Year Term	3 Year Term
month 1 to 6	75% of MRC x number of months left	60% of MRC x number of months left	50% of MRC x number of months left
Month 7 to 12	50% of MRC x number of months left	40% of MRC x number of months left	30% of MRC x number of months left
Month 13 to 24		25% of MRC x number of months left	25% of MRC x number of months left
Month 25 to 36			20% of MRC x number of months left

## **SECTION 2 – ON-NET INTERSTATE SERVICES AND RATES, (Cont'd.)**

### **2.2 Matrix Residential Suite Services**

Matrix Residential Suite Services provide enhanced voice and data communications service provided via Matrix's switch-based network. Matrix Residential Suite Services include member to member calling, which allows the Company's residential customers to call other Matrix residential Customers outside of local calling areas at no additional charge. Travel Card Service is available with these services for access away from home. In addition to the services listed below, Matrix provides an enhanced features service pack (Trinsic Center) free on each account which includes speech enabled dialing, address books, voice mail, find me, notify me, etc. Additional enhanced features service packs are available for a flat rate per month.

Service availability is limited to specific geographic areas.

Customers who purchase Matrix voice only services (Complete and Select) will have the option of electronic billing and will receive a \$1.00 monthly discount on each bill. Customers who purchase a Matrix voice service with a DSL service (Bundled Service) will only receive electronic billing.

The suite of services allows residential Customers to select the service best suited to their individual needs. Customers may subscribe to up to two (2) telephone lines per single service address. Lines can be mixed in any manner between Trinsic Complete and Trinsic Select.

#### **2.2.1 Matrix Services**

1. Trinsic Complete: A voice only service which provides unlimited local calling and toll calling, standard calling feature pack and Trinsic Center for a flat monthly rate.
2. Trinsic Select: A voice only service which provides unlimited local calling, toll calling at a per minute rate, standard calling feature pack for an additional \$3.00 per month and Trinsic Center at \$3.00 per month

**SECTION 2 – ON-NET INTERSTATE SERVICES AND RATES, (Cont'd.)**

**2.2 Matrix Residential Suite Services, (Cont'd.)**

**2.2.1 Matrix Services, (Cont'd.)**

3. Toll Calling Packs: Calling Packs are available for a monthly charge to Customers who want to pre-purchase toll calling based on number of minutes. Calling Packs are available in 200, 500 and 1000 minute quantities.
4. Trinsic Center<sup>1</sup>: A package of enhanced features such as Voice Dialing, Voice mail, Personal Address Book, Find Me, Notify Me, TeleMail and Conference Calling. Trinsic Center is available at no charge on the initial line and then a monthly recurring charge for each additional line. Trinsic Center is billed a monthly recurring charge for each Trinsic Select line.

<sup>1</sup> Trinsic Center consists of enhanced services not regulated by the Commission.

**SECTION 2 – ON-NET INTERSTATE SERVICES AND RATES, (Cont'd.)**

**2.2 Matrix Residential Suite Services, (Cont'd.)**

**2.2.1 Matrix Services, (Cont'd.)**

Trinsic Complete	\$49.99
Standard Calling Feature Pack:	Included
Toll Calling Packs	Unlimited toll calling included
Trinsic Center	
1 <sup>st</sup> Line:	Included
Each additional line:	\$3.00
Trinsic Select	\$19.99
Standard Calling Feature Pack:	\$3.00
Toll Calling Packs	
200 Minutes	\$8.00
500 Minutes	\$15.00
1000 Minutes	\$25.00
Interstate Toll Calling for non-Toll Calling Pack Customers or for calls above the selected Calling Pack	\$0.049 per minute
Trinsic Center	\$3.00

**SECTION 2 – ON-NET INTERSTATE SERVICES AND RATES, (Cont'd.)**

**2.2 Matrix Residential Suite Services, (Cont'd.)**

**2.2.2 Trinsic Broadband/DSL <sup>1</sup>**

DSL will be provided subject to the availability and limitations of the wire centers and outside plant facilities and is only available where technical capabilities permit. The actual data transmission rate, and therefore, a circuit's ability to accommodate multiple voice lines, depends on a number of factors, including, but not limited to (1) the distance from the Customer to the serving wire center, (2) the type of copper facility (wire gauge) and (3) the physical plant. Additionally, unlike many conventional telecommunications technologies, DSL requires that suitable electrical power be supplied at the Customer's premises for the service to be functional. Matrix is not responsible for service outage credits or other liabilities of any nature due to electrical power failure at the Customer's location(s).

Customers who agree to a 12 month term for DSL will receive a DSL Modem at no additional charge.

Customers who wish to terminate DSL service within sixty (60) days from account activation will be charged an Early Disconnection Fee of \$99.99. If the DSL modem is not returned, an additional fee of \$99.99 will apply.

<sup>1</sup> DSL is not regulated as it is used strictly for internet access. The service is described briefly in this tariff for informational purposes.

**SECTION 2 – ON-NET INTERSTATE SERVICES AND RATES, (Cont'd.)**

**2.2 Matrix Residential Suite Services, (Cont'd.)**

**2.2.2 Trinsic Broadband/DSL, (Cont'd.)**

Monthly Recurring Charges

- |    |   |         |
|----|---|---------|
| 1. | Trinsic Essential DSL:<br>Provides DSL service with speeds up to 512MBPS/128kbps    | \$20.00 |
| 2. | Trinsic Express DSL<br>Provides DSL service with speeds up to 1.5/384kps.           | \$30.00 |
| 3. | Trinsic Express Plus DSL:<br>Provides DSL service with speeds up to 3.0Mbps/768ksps | \$40.00 |
| 4. | Trinsic Extreme DSL:<br>Provides DSL service with speeds up to 6.0Mbps/768kbps      | \$50.00 |

**SECTION 2 – ON-NET INTERSTATE SERVICES AND RATES, (Cont'd.)**

**2.2 Matrix Residential Suite Services, (Cont'd.)**

**2.2.3 Trinsic Bundled Services (Voice Services plus DSL)**

Customers may opt for a combination of Trinsic Select or Trinsic Complete voice services bundled with a DSL offering.

Customers who wish to terminate DSL service within sixty (60) days from account activation will be charged an Early Disconnection Fee of \$99.99. If the DSL modem is not returned, an additional fee of \$99.99 will apply.

Customers who agrees to a 12 month term for DSL will receive a DSL Modem at no additional charge.

Trinsic Complete Bundles

	<u>Monthly Recurring Charge</u>
1. Trinsic Complete with Trinsic Essential DSL:	\$59.99
2. Trinsic Complete with Trinsic Express DSL:	\$69.99
3. Trinsic Complete with Trinsic Express Plus DSL:	\$79.99
4. Trinsic Complete with Trinsic Extreme DSL:	\$89.99

Trinsic Select Bundles

	<u>Monthly Recurring Charge</u>
1. Trinsic Select with Trinsic Express DSL:	\$49.99
2. Trinsic Select with Trinsic Express Plus DSL:	\$59.99
3. Trinsic Select with Trinsic Extreme DSL:	\$69.99

## **SECTION 2 – ON-NET INTERSTATE SERVICES AND RATES, (Cont'd.)**

### **2.3 Trinsic Select One Unlimited Edition**

Trinsic Select One Unlimited Edition is an enhanced voice and data communications service provided via Matrix's Voice Over IP ("VoIP") network and carried over DSL circuits. Service is designed for business customers with up to six (6) outbound lines. Service is available on a term contract basis only for a minimum of one (1) year. Terms are available to customers for two (2) and three (3) years. Customers who terminate service prior to the end of the contract term are required to pay a termination liability fee based upon the timeframe remaining and the contract term selected. Customers who cancel service orders will be charged cancellation fees based upon whether circuits have been installed or not prior to the cancellation request. Calling features may be purchased for an additional charge. Travel Card is available to Customers at an additional Charge. The service is available for toll free applications and a monthly charge per toll free line and for toll free routing will apply.

Trinsic Select One Unlimited Edition will be provided subject to the availability and limitations of the wire centers and outside plant facilities and is only available where technical capabilities permit. The actual data transmission rate, and therefore, a circuit's ability to accommodate multiple voice lines, depends on a number of factors, including, but not limited to (1) the distance from the Customer to the serving wire center, (2) the type of copper facility (wire gauge) and (3) the physical plant. Additional, unlike many conventional telecommunications technologies, DSL requires that suitable electrical power be supplied at the Customer's premises for the service to be functional. The Company is not responsible for service outage credits or other liabilities of any nature due to electrical power failure at the Customer's location(s).

#### **2.3.1 Trinsic Select One Unlimited Edition includes the following:**

- .1 Unlimited local and domestic toll calling
- .2 Unlimited Toll Free calling for an additional monthly recurring charge per toll free access line.
- .3 High speed data/internet access and additional services such as email accounts and web hosting are available and is priced based on the data speed chosen as well as additive hosting and email features.

PBX, PBX-like equipment, auto-dialers, dial-up on-line service, broadcast fax transmissions, call center applications and data usage traffic are prohibited on Trinsic Select One Unlimited Edition. The Company may, without notice, suspend, restrict, or cancel the Customer's service or may adjust Customer's service to another plan if it is determined that such usage occurs.

**SECTION 2 – ON-NET INTERSTATE SERVICES AND RATES, (Cont'd.)**

**2.3 Trinsic Select One Unlimited Edition, (Cont'd.)**

**2.3.2 Rates and Charges - Line Service**

.1	Monthly Service rate is dependent upon the number of lines presubscribed and the length of the term.	
	Rate per line, per month:	\$50.00
.2	Toll Free Service:	See Note 1
.3	Installation Charge	\$200.00
.4	Travel Card Service, per minute	See Note 1

**2.3.3 Cancellation Fees**

1.	For orders cancelled prior to circuit installation:	\$150.00
2.	For orders cancelled after circuit installation:	\$300.00

Note 1: Rates for these services and features are found in this Product and Services Guide, Section 2.1.2.A

## **SECTION 3 – OFF-NET INTERSTATE SERVICES AND RATES**

### **3.1 General**

Rates for service may vary by call type and/or term commitments. Usage rates, per-call service charges, monthly fees and installation charges may apply. Call timing is defined in the description for each service. Service is available 24 hours per day, 7 days per week.. The Company does not offer discounts based on call mileage or holidays.

#### **3.1.1 Matrix Referral Program**

Any existing Matrix Customer who refers a potential customer to any Matrix service will receive a one-time credit should the referred customer subscribe to and remain a Matrix customer for at least 30 days. The referred customer must provide the name of the existing Matrix Customer who made the referral upon ordering the new Matrix service. The credit is applied only once to the Customer ' s next scheduled bill and expires with that bill. The credit does not apply separately for interstate or intrastate service and cannot be redeemed for cash.

One time Credit:           \$20.00

### **SECTION 3 – OFF-NET INTERSTATE SERVICES AND RATES**

#### **3.2 Network Exchange Bundled Service**

Matrix offers telecommunications services as a bundle or package, combining local, long distance and non-regulated services. Bundled service is available only where a corresponding intrastate service is available. Toll calls are billed in sixty (60) second increments.

### **SECTION 3 – OFF-NET INTERSTATE SERVICES AND RATES, (Cont'd.)**

#### **3.2 Network Exchange Bundled Service, (Cont'd.)**

##### **3.2.1 Affinity Pricing Plan - Trinsic Discount Program**

The Trinsic Affinity Pricing Plan - Trinsic Discount Program offers discounts on specific Matrix services to members of trade associations that represent business entities or individuals within an industry, professional or business classification; employees of business entities; members of organizations with affiliated franchisees, independent agents, independent distributors or business representatives; entities that are members of a buying group not organized only for the purpose of qualifying for the discounts provided herein; non-profit entities affiliated with non-profit chapters, agencies, administrative offices or organizations affiliated with charitable, religious, educational, scientific and literary organizations, or customers or members of commercial organizations or institutions, who have entered into an Affinity Marketing Agreement with the Company.

Customers will receive a 10% discount on the Monthly Recurring Charge for the following services: Trinsic Unlimited, Trinsic Value with PVA, Trinsic Basic with PVA and Trinsic LONGDISTANCE 500. The discount will remain in place as long as the employee, individual or member remains and employee, individual or member of the affinity group. All other terms and conditions of the above-mentioned tariffed services apply.

**SECTION 3 – OFF-NET INTERSTATE SERVICES AND RATES, (Cont'd.)**

**3.2 Network Exchange Bundled Service, (Cont'd.)**

**3.2.2 Trinsic Unlimited**

Customers who subscribe to Trinsic Unlimited service receive unlimited toll calling. The monthly recurring rate for this service may be found in the appropriate intrastate tariff. The following call types are not included in this service and will be billed separately: international calls, calls placed via the Trinsic Travel Card, calls to Directory Assistance and calls requiring operator assistance. This service is for use by Residential Customers for the purpose of individual-to-individual two-way residential voice applications. If the Customer uses Trinsic Unlimited Service for non-residential purposes, including but not limited to commercial facsimile, resale, telemarketing, dial-up internet connections, autodialing, three-way calling, voice chat line services, or home office use, the Company may, without notice, suspend, restrict, or cancel the Customer's service or may adjust Customer's service to another plan.

Trinsic Meet Me Conference Calling Service is available with Trinsic Unlimited but is billed separately per minute as rated in Section 3.9.

Service is only available where a currently offered corresponding intrastate service is available.

*Material now found on this page previously found in Section 8, Original Page 8*

### **SECTION 3 – OFF-NET INTERSTATE SERVICES AND RATES, (Cont'd.)**

#### **3.2 Network Exchange Bundled Service, (Cont'd.)**

##### **3.2.3 Trinsic Spectrum Unlimited Service \***

Trinsic Spectrum Unlimited Service is targeted primarily at business customers as a bundled local exchange and toll service offering. Customers receive unlimited local and long distance calling including calls completed through the Company's Personal Voice Assistant (PVA) for a flat monthly rate. The primary line also includes the following custom calling features: Caller ID, Call Waiting, Three-Way Calling, Speed Dial and Call Forwarding, as well as one voice mail box. The monthly recurring rates of this service may be found in the appropriate intrastate tariff.

Trinsic Spectrum Unlimited Service is available on up to a minimum of twelve (12) lines per location. Trinsic Communications, Inc. must be selected as both the local toll and interLATA toll carrier for all of your lines at a single location and on a single billing account. PBX, PBX-like equipment, autodialers, dial-up online service, broadcast fax transmissions and data usage traffic are prohibited under this plan. If usage exceeds the average usage per line of all customers on the plan in the Customer's state by (5) times over a three (3) month period, Customer may be moved to another plan.

Customers may purchase additional lines, however custom calling features and voice mail are not available with the purchase of additional lines except through Feature Packages.

Operator assisted calling, travel card calling and international calling are not included in the flat monthly rate for service. Trinsic Meet Me Conference Calling Service is available with this service at rates listed in Section 3.9.

\* This service was formerly known as Trinsic Business Simplicity Service.

**SECTION 3 – OFF-NET INTERSTATE SERVICES AND RATES, (Cont'd.)**

**3.2 Network Exchange Bundled Service, (Cont'd.)**

**3.2.3 Trinsic Spectrum Unlimited Service, (Cont'd.) \*\***

**A. Toll Free Service**

Toll Free Service is available to Customers for incoming calls. Calls originate from any interstate or intrastate location over a toll free number and terminate to a Customer-provided business switched access line. Trinsic Spectrum Unlimited Service Customers who migrate their long distance service to another carrier, but who retain Matrix as the local service provider will keep Trinsic Unlimited Toll Free Service until such time as that service is specifically identified as having migrated to another carrier. Call charges are billed to the Subscriber rather than to the originating caller. Rates are neither time-of-day sensitive nor mileage sensitive. Calls are billed in six (6) second increments. Rates are not mileage or time-of-day sensitive. A Monthly Recurring Charge applies in addition to usage rates.

Rate per minute:	\$0.049
Monthly Recurring Charge, Per toll free access line:	\$3.00
Toll Free Service Installation: *	\$20.00
Vanity Toll Free Number Search:	\$9.99

**B. Travel Card Service**

Trinsic Unlimited Travel Card Service is available to Trinsic Spectrum Unlimited Service Customers for calls made away from the Customer's business location and billed to the business account. Calls are billed in six (6) second increments.

Rate Per Minute:	\$0.049
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\* The Toll Free Service Installation charge is not applied when a customer migrates from another telephone company, or if Toll Free Service is included with the initial order for service.

\*\* This service was formerly known as Trinsic Business Simplicity Service.

**SECTION 3 – OFF-NET INTERSTATE SERVICES AND RATES, (Cont'd.)**

**3.2 Network Exchange Bundled Service, (Cont'd.)**

**3.2.4 Trinsic Options**

Trinsic Options provides Customers subscribed to the Company's Trinsic Options local exchange service bundle with access to interstate direct dial outbound service. This service includes Member-to-Member Service. For a full description Member-to-Member Service see section 3.5 of this tariff. Interstate calls are billed in one (1) minute increments.

Rate Per Minute: \$0.049

**SECTION 3 – OFF-NET INTERSTATE SERVICES AND RATES, (Cont'd.)**

**3.2 Network Exchange Bundled Service, (Cont'd.)**

**3.2.5 Trinsic Unlimited Plus**

Trinsic Unlimited Plus provides residential Customers subscribed to Trinsic Unlimited Service, a local exchange bundled service, unlimited direct dial interstate calling and unlimited direct dial calling from the United States to Canada. The monthly recurring rate for Trinsic Unlimited may be found in the appropriate intrastate tariff. The following call types are not included in this service and will be billed separately: international calls (except Canada), calls placed via the Trinsic Travel Card, calls to Directory Assistance and calls requiring operator assistance. This service is for use by Residential Customers for the purpose of individual-to-individual two-way residential voice applications. If the Customer uses Trinsic Unlimited Plus Service for non-residential purposes, including but not limited to commercial facsimile, resale, telemarketing, dial-up internet connections, autodialing, three-way calling, voice chat line services, or home office use, the Company may, without notice, suspend, restrict, or cancel the Customer's service or may adjust Customer's service to another plan.

Trinsic Meet Me Conference Calling Service is available with Trinsic Unlimited Plus but is billed separately per minute as rated in Section 3.9 of this tariff.

**SECTION 3 – OFF-NET INTERSTATE SERVICES AND RATES, (Cont'd.)**

**3.2 Network Exchange Bundled Service, (Cont'd.)**

**3.2.6 Trinsic Alternative**

Trinsic Alternative provides Customers subscribed to the Company's Trinsic Alternative local exchange service with a selection of Long Distance Call Packs for direct dial outbound intrastate and interstate toll and long distance calling. Trinsic Alternative is available only where a corresponding intrastate service is available. Calling Card, Toll Free and Operator Assisted usage are not included in the Call Packs. Minutes used in excess of the amount of minutes available in the Call Pack selected are billed in one (1) minute increments. Unused minutes expire monthly and do not carry over to the following month.

Long Distance Call Packs

200 Minute Pack:	\$5.00
450 Minute Pack:	\$10.00
700 Minute Pack:	\$15.00

<u>Overage Rate Per Minute:</u>	\$0.049
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**SECTION 3 – OFF-NET INTERSTATE SERVICES AND RATES, (Cont'd.)**

**3.2 Network Exchange Bundled Service, (Cont'd.)**

**3.2.7 Basic Service WA**

Basic Service WA provides Customers subscribed to the Company's Basic Service WA local exchange service bundle with access to interstate direct dial outbound service. This service includes Member-to-Member Service. For a full description Member-to-Member Service see section 3.5 of this tariff. Interstate calls are billed in one (1) minute increments.

Rate Per Minute: \$0.049

**SECTION 3 – OFF-NET INTERSTATE SERVICES AND RATES, (Cont'd.)**

**3.2 Network Exchange Bundled Service, (Cont'd.)**

**3.2.8 Trinsic Home Connection 500**

Trinsic Home Connection 500, a local exchange service bundle, provides Customers with a monthly allowance of 500 minutes of interstate and intrastate toll calling per line. The interstate and intrastate usage allowance applies at the line level and cannot be shared with additional lines on the account. Toll calls will be billed in sixty (60) second increments. Travel card calls are not included in the monthly toll call allowance for Trinsic Home Connection 500. This service includes Member-to-Member Service. For a full description Member-to-Member Service see section 3.5 of this tariff. Interstate calls are billed in one (1) minute increments.

This service is available where the corresponding intrastate service is available.

The monthly recurring rate may be found in the appropriate intrastate tariff.

Interstate toll calls above 500 minute allowance per line	
Interstate rate per minute:	\$0.049

**SECTION 3 – OFF-NET INTERSTATE SERVICES AND RATES, (Cont'd.)**

**3.3 Trinsic Travel Card Service**

Customers subscribing to any Matrix Residential or Business Service will receive a Travel Card for placing long distance calls while away from home. Calls originate via toll free access code dialing. Calls are billed in sixty (60) second increments with an initial period, for billing purposes, of sixty (60) seconds. There is no per call charge.

Rate per minute:	\$0.20
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**3.4 Directory Assistance**

Directory Assistance is available to Customers of Matrix. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number. Directory Assistance rates apply based on the Matrix service a Customer has subscribed to.

General Per Call Rate:	\$1.25
Business Service Call Rate	\$0.99

**3.4.1 Directory Assistance Call Completion**

Directory Assistance Call Completion (DACC) is a service that provides customers the option of having their local or intraLATA calls automatically completed when they request a telephone listing from the Directory Assistance operator. The call may be completed automatically or by the Directory Assistance operator.

General Per Call Rate:	\$0.30
Business Service Call Rate	\$0.30

### **SECTION 3 – OFF-NET INTERSTATE SERVICES AND RATES, (Cont'd.)**

#### **3.5 Member to Member Service**

Member to Member Service is available to all Matrix Customers of services listed below. Member to Member allows Matrix Customers to call other Matrix Customers without incurring per call usage charges or depleting the bundled minutes call allowance. Calls under the Member to Member option must originate on and terminate to a telephone number presubscribed to a Trinsic Network Exchange Bundled Service. Customers are not required to identify Customers in their calling circle. Such identification will be handled by the Company's network.

Member to Member calling between Matrix Customers applies to both intrastate and interstate calling. There is no limit to the number of minutes included in Member to Member.

Member to Member Service is available at no charge.

This service is available with Matrix services where noted in the description of each service.

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**SECTION 3 – OFF-NET INTERSTATE SERVICES AND RATES, (Cont'd.)**

**3.6 Trinsic Spectrum Plus Service \***

Trinsic Spectrum Plus Service is a local exchange service for small business Customers. Customers presubscribed to this service may subscribe to the toll services listed below.

**3.6.1 Trinsic Spectrum Plus Toll Service**

Trinsic Spectrum Plus Toll service is available only to Customers of Trinsic Spectrum Plus Local Exchange Service. Calls are billed in six (6) second increments. Service is available on a month-to-month basis or for a term commitment of one (1) or two (2) years. Trinsic Meet Me Conference Calling Service is available with Trinsic Spectrum Plus Service at rates listed in Section 3.9.

	<u>Rate Per Minute</u>
Month-to-Month Rate	\$0.049
One Year Term:	\$0.044
One Year Term with 2000 or more lines	\$0.039
Two Year Term	\$0.039

**3.6.2 Trinsic Spectrum Plus Toll Free Service**

Trinsic Spectrum Plus Toll Free Service is available to Customers for incoming calls. Service is available only to Customers of Trinsic Spectrum Plus Local Exchange Service. Calls originate from any interstate or intrastate location over a toll free number and terminate to a Customer-provided business switched access line. Call charges are billed to the Subscriber rather than to the originating caller. Rates are neither time-of-day sensitive nor mileage sensitive. Calls are billed in six (6) second increments. Rates are not mileage or time-of-day sensitive. A Monthly Recurring Charge applies in addition to usage rates.

	<u>Rate Per Minute</u>
Month to Month Rate:	\$0.049
One Year Term:	\$0.044
Two Year Term:	\$0.039
Monthly Recurring Charge Per toll free access line:	\$3.00
Toll Free Service Installation:	\$20.00
Vanity Toll Free Number Search:	\$9.99

\* This service was formerly known as Trinsic Business Plus Service.

**SECTION 3 – OFF-NET INTERSTATE SERVICES AND RATES, (Cont'd.)**

**3.6 Trinsic Spectrum Plus Service, (Cont'd.) \***

**3.6.3 Travel Card Service**

Trinsic Spectrum Plus Travel Card Service is available to Trinsic Spectrum Plus Local Exchange Service Customers who also purchase Trinsic Spectrum Plus Toll Service. Calls may be made away from the Customer's business location and billed to the business account. Calls are billed in six (6) second increments.

	Rate Per Minute
Month-to-Month Rate:	\$0.049
One Year Term:	\$0.044
Two Year Term:	\$0.039

**3.6.4 Business Network Service**

Business Network Service is an optional service available to Trinsic Spectrum Plus Customers for outbound calling from presubscribed lines. This service allows Trinsic Spectrum Plus Customers presubscribed to Matrix for long distance service to call other Matrix Customers without depleting the call allowance for the plan the Customer has chosen. Call may be made to other Matrix business Customers or to Matrix residential Customers. Calls are billed in six (6) second increments after the initial minimum period of six (6) seconds and originate and terminate on Customer-provided switched access lines. Rates are not mileage or time-of-day sensitive.

Rate Per Minute:	\$0.039
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**3.6.5 Account Code Billing**

Account Code Billing is a call originating service that prompts the Customer for an assigned Account Code (two to eight digits) prior to routing and terminating the call. Non-verified codes are established by the Customer and are not validated by the Company. These are available at no charge. Verified Account Codes are validated by the Company before the call is completed. An improper code will result in blocking of the call attempt. Verified codes are available for \$10.00 a month per location.

\* This service was formerly known as Trinsic Business Plus Service.

**SECTION 3 – OFF-NET INTERSTATE SERVICES AND RATES, (Cont'd.)**

**3.8 Trinsic LONG DISTANCE 500 Service:**

Trinsic LONG DISTANCE 500 Service is a presubscribed service providing outbound calling for residential customers. The service also provides access to the Company's Personal Voice Assistant Service (PVA) for call completion and enhanced services such as dialing assistance, contact lists, review of and delivery of emails <sup>1</sup>. The service includes a monthly call allowance of combined intrastate and interstate toll calling of 500 minutes and Member to Member calling at no charge. Calls placed above the call allowance will be billed in one (1) minute increments rates. Customers are provided a toll free number for placing calls while away from home and the same rates and call allowance applies. An interstate Monthly Recurring Charge applies to this service in addition to usage.

International calls are not included in the call allowance and are billed at the Company's International Residential Plan A. For fraud protection purposes, a domestic calling cap of 1,000 minutes and an international calling cap of 30 minutes will be imposed. Customers will not be disconnected from calls in progress, but will be required to contact the company for validation purposes before usage can be increased above those levels.

Trinsic Meet Me Conference Calling Service is available to Trinsic LONG DISTANCE 500 Customers at rates identified in Section 3.9.

Call Allowance:	500 minutes
Direct dial rate per minute above call allowance	\$0.049
PVA rate per minute above call allowance:	\$0.049
Monthly Recurring Charge:	\$19.95

<sup>1</sup> Contact lists and review of delivery of emails not services regulated by the Commission.

**SECTION 3 – OFF-NET INTERSTATE SERVICES AND RATES, (Cont'd.)**

**3.9 Trinsic Meet Me Conference Calling Service**

Trinsic Meet Me Conference Calling Service allows Customers to arrange a conference call between multiple end-users. Customers will call, via a toll-free number into a Meet Me Conference Calling bridge and through the use of a password or PIN will be connected to all other participating carriers for the duration of the call. For each conference call established, all legs of the conference call will be rated separately and aggregated into a single charge that will be rendered to the originator of the conference call. Calls are rated in one (1) minute increments for the Residential, LD, 800 and PVA products.

Trinsic Meet Me Conference Calling Service is not a stand-alone service but is available with all Matrix bundled services and long distance services.

**3.9.1 Rates and Charges**

The following usage rate applies for each leg of a Trinsic Meet Me Conference Calling Service Call.

Rate Per Minute:

Via Trinsic Spectrum Plus Service Conference Calling is billed in 6 second increments: \$0.0899

Via residential services: Trinsic, Trinsic LD, Trinsic LD 500, Trinsic 800 and Trinsic PVA Services, billed in 1 minute increments: \$0.069

**SECTION 3 – OFF-NET INTERSTATE SERVICES AND RATES, (Cont'd.)**

**3.10 Trinsic Basic Service with PVA**

Customers who subscribe to Trinsic Basic Service with PVA are able to place outbound interstate calls at the rates noted below. This service includes Personal Voice Mail Assistant (PVA), which allows the Customer access to enhanced features such as Address Book, including distribution lists, the ability to send and the ability to receive voice emails. Voice mail may be purchased at an additional charge. Trinsic Meet Me Conference Calling Service is available to Trinsic Basic Service with PVA Customers at rates identified in Section 3.9.

Trinsic Basic Service with PVA includes:

Member to Member Service

Direct Dial rate per minute:	\$0.049
Call completion through PVA per minute:	\$0.049

**SECTION 3 – OFF-NET INTERSTATE SERVICES AND RATES, (Cont'd.)**

**3.11 Trinsic Value with PVA\***

Matrix Customers who subscribe to Trinsic Value will receive a call allowance of fifty (50) minutes per month for toll calling. This call allowance may be used in any combination of intrastate or interstate toll calling. The following call types are not included in the call allowance: international calls, calls placed via the Trinsic Travel Card, calls to Directory Assistance and calls requiring operator assistance. This service includes Personal Voice Mail Assistant (PVA), which allows the Customer access to enhanced features such as Address Book, including distribution lists, the ability to send and the ability to receive voice emails. Voice mail is included with this service. All calls are rounded to the nearest full minute. Interstate calls above the call allowance are billed in one-minute increments. Trinsic Meet Me Conference Calling Service is available to Trinsic Value Service with PVA Customers at rates identified in Section 3.9.

Trinsic Value with PVA includes:

Member to Member Service

Direct Dial rate per minute:	\$0.049
Call completion through PVA per minute:	\$0.049

\* This service formerly known as Z-LineHOME Select with PVA.

**SECTION 3 – OFF-NET INTERSTATE SERVICES AND RATES, (Cont'd.)**

**3.12 Trinsic 800**

Trinsic 800 provides customers with a personal toll free telephone number with which to access the company's travel card platform and Personal Voice Assistant (PVA) enhanced services. Voice mail is included with this service as are the enhanced features Find Me, Notify Me<sup>1</sup>

This service may be purchased on a stand-alone basis without the purchase of any other Trinsic service. In addition, the service is available as an add-on to existing Trinsic Unlimited Service, Trinsic Basic with PVA and Trinsic Value with PVA services. When purchased with one of the above-mentioned services, a call allowance of 60 minutes is included.

Customers will use their personal toll free number to access the Company's travel card and PVA platform. End users wishing to contact the Customer or leave a message for the customer may do so through the Trinsic 800.

A call allowance of 120 minutes of inbound and/or outbound calling is included with this service. Calls above the call allowance will be billed in sixty (60) second increments.

Monthly Recurring Charge:	\$9.95
Monthly Recurring Charge as Add On to Trinsic Unlimited, Trinsic Basic with PVA and Trinsic Value with PVA	\$4.95
Rate Per minute above 120 Minute Call Allowance:	\$0.069

<sup>1</sup> Contact lists, review of and delivery of emails, VoiceMail, Find Me and Notify Me are enhanced services and not regulated.

**SECTION 3 – OFF-NET INTERSTATE SERVICES AND RATES, (Cont'd.)**

**3.13 Trinsic LONG DISTANCE Service**

Trinsic LONG DISTANCE Service is a presubscribed service providing outbound calling for residential Customers. The service also provides access to the Company's Personal Voice Assistant Service (PVA) for call completion and enhanced services such as dialing assistance, contact lists, review of and delivery of emails as well as VoiceMail, Find Me and Notify Me functions.<sup>1</sup> International calls are billed at the Company's International Residential Plan A. For fraud protection purposes, a domestic calling cap of 1,000 minutes and international calling cap of 30 minutes will be imposed. Customers will not be disconnected from calls in progress, but will be required to contact the company for validation purposes before usage can be increased above those levels. . Trinsic Meet Me Conference Calling Service is available to Matrix LONG DISTANCE Customers at rates identified in Section 3.9.

Calls are billed in one (1) minute increments. Customers are provided a toll free number for placing calls while away from home, and the same rates apply. An interstate Monthly Recurring Charge applies to this service in addition to usage.

Direct Dial rate per minute:	\$0.049
Call completion through PVA Rate Per Minute:	\$0.049
Monthly Recurring Charge	\$4.95

<sup>1</sup> Contact lists, review of and delivery of emails, VoiceMail, Find Me and Notify Me are enhanced services and not regulated.

**SECTION 3 – OFF-NET INTERSTATE SERVICES AND RATES, (Cont'd.)**

**3.14 Trinsic Business Long Distance with PVA**

Trinsic Business Long Distance with PVA is a presubscribed long distance service providing outbound calling for business Customers. The service also provides access to the Company's Personal Voice Assistant enhanced service platform for call completion and enhanced services such as dialing assistance, contact lists, voice mail, and review of and delivery of emails, as well as Find Me and Notify Me functions.<sup>1</sup> Calls are billed in six (6) second increments. Customers are provided a toll free number for placing calls while away from the office, and the same rates apply. Trinsic Meet Me Conference Calling Service is available to Trinsic Business Long Distance with PVA Customers at rates identified in Section 3.9.

	Rate Per Minute
Month-to-Month Rate	\$0.049
One Year Term:	\$0.044
One Year Term with 2000 or more lines	\$0.039
Two Year Term	\$0.039

<sup>1</sup> Contact lists, review of and delivery of emails, VoiceMail, Find Me and Notify Me are enhanced services and not regulated.

**SECTION 3 – OFF-NET INTERSTATE SERVICES AND RATES, (Cont'd.)**

**3.15 Trinsic LONG DISTANCE Essential**

Trinsic LONG DISTANCE Essential is a presubscribed service providing outbound calling for residential Customers. Calls are billed in one (1) minute increments. An interstate Monthly Recurring Charge applies to this service in addition to usage.

Customers may request an optional toll free number, which terminates at the Customer's telephone number. Sixty (60) minutes per month of domestic inbound calling is included at no additional charge with the toll free line. Calls are billed in one (1) minute increments.

International calls are billed at the Company's International Residential Plan A rates.

Direct Dial rate per minute:	\$0.049
Direct Dial Monthly Recurring Charge:	\$3.95
Toll Free rate per minute	\$0.049
Toll Free Monthly Recurring Charge:	\$4.95

**SECTION 3 – OFF-NET INTERSTATE SERVICES AND RATES, (Cont'd.)**

**3.16 ISP Service Plan**

ISP Service Plan is offered to Customers who subscribe to Trinsic Unlimited Service in conjunction with a participating Internet Service Provider (ISP). The participating ISP must have a previously established service participation agreement with the Company. As part of this service, the Customer may utilize local dial-up access numbers of a participating ISP for internet access for up to 3000 minutes per month and the dial-up internet connection restriction associated with Trinsic Unlimited will not apply to those 3000 minutes per month. All other Trinsic Unlimited Service rates and restrictions apply.

**SECTION 3 – OFF-NET INTERSTATE SERVICES AND RATES, (Cont'd.)**

**3.17 Trinsic Spectrum Local Plus PPS**

Trinsic Spectrum Local Plus PPS is a service for small business Customers consisting of a local exchange services and access to intrastate and interstate toll, toll-free and travel card services on a measured usage basis.

**3.17.1 Trinsic Spectrum Local Plus PPS Toll Service**

Trinsic Spectrum Local Plus PPS Toll service is available only to Customers of Trinsic Spectrum Local Plus PPS Local Exchange Service. Calls are billed in six (6) second increments. Service is available on a month-to-month basis or for a term commitment of one (1) or two (2) years.

	<u>Rate Per Minute</u>
Month-to-Month:	\$0.0400
One Year Term:	\$0.0350
Two Year Term	\$0.0300

**3.17.2 Trinsic Spectrum Local Plus PPS Toll Free Service**

Trinsic Spectrum Local Plus PPS Toll Free Service is available to Customers for incoming calls. Service is available only to Customers of Trinsic Spectrum Local Plus PPS Local Exchange Service. Calls originate from any interstate or intrastate location over a toll free number and terminate to a Customer-provided business switched access line. Call charges are billed to the Subscriber rather than to the originating caller. Calls are billed in six (6) second increments. Rates are not mileage or time-of-day sensitive. A Monthly Recurring Charge applies in addition to usage rates.

	<u>Rate Per Minute</u>
Month to Month:	\$0.049
One Year Term:	\$0.044
Two Year Term:	\$0.039
Monthly Recurring Charge Per toll free access line:	\$3.00
Vanity Toll Free Number Search:	\$9.99

**SECTION 3 – OFF-NET INTERSTATE SERVICES AND RATES, (Cont'd.)**

**3.17 Trinsic Spectrum Local Plus PPS, (Cont'd.)**

**3.17.3 Trinsic Spectrum Local Plus PPS Travel Card Service**

Trinsic Spectrum Local Plus PPS Travel Card Service is available to Trinsic Spectrum Local Plus PPS Local Exchange Service Customers who also purchase Trinsic Spectrum Local Plus PPS Toll Service. Calls may be made away from the Customer's business location and billed to the business account. Calls are billed in six (6) second increments.

	<u>Rate Per Minute</u>
Month-to-Month:	\$0.049
One Year Term:	\$0.044
Two Year Term:	\$0.039

**3.17.4 Business Network Service**

Business Network Service is an optional service available to Trinsic Spectrum Local Plus PPS Customers for outbound calling from presubscribed lines. This service allows Trinsic Spectrum Local Plus PPS Customers presubscribed to the Company for long distance service to call other Company Customers without depleting the call allowance for the plan the Customer has chosen. Calls may be made to other Matrix business Customers or to Matrix residential Customers. Calls are billed in six (6) second increments after the initial minimum period of six (6) seconds and originate and terminate on Customer-provided switched access lines. Rates are not mileage or time-of-day sensitive.

Rate Per Minute:	\$0.039
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### **SECTION 3 – OFF-NET INTERSTATE SERVICES AND RATES, (Cont'd.)**

#### **3.18 Interstate Operator Services**

##### **3.18.1 General**

The Company's operator services, available to presubscribed Customers, are accessible on a twenty-four (24) hour per day seven (7) days per week basis. In addition to the per call service charge, usage rates apply. The types of calls handled are as follows:

Customer Dialed Calling/Credit Card Call - This charge applies in addition to usage charges for station to station calls billed to an authorized Calling Card or Commercial Credit Card. The Customer must dial the destination telephone number where the capability exists for the Customer to do so. A separate rate applies in the event operator assistance is requested for entering the Customer's card number for billing purposes.

Operator Dialed Calling/Credit Card Call - This charge applies in addition to usage charges for station to station calls billed to an authorized telephone Calling Card or Commercial Credit Card and the operator dials the destination telephone number at the request of the Customer.

Operator Station - These charges apply in addition to usage charges for non-Person-to-Person calls placed using the assistance of a Company operator and billed Collect, to a Third Party, by deposit of coins in Pay Telephones, or via some method other than a Calling Card or Commercial Credit Card.

Person-to-Person - This charge applies in addition to usage charges for calls placed with the assistance of a Company operator to a particular party at the destination number. This charge applies regardless of billing method, including but not limited to billing to a Calling Card, Commercial Credit Card, Collect, by deposit of coins in Pay Telephones, or to a Third Party. Charges do not apply unless the specified party or an acceptable substitute is available.

Usage charges for local operator assisted calls are those usage charges that would normally apply to the calling party's service. In addition to usage charges, an operator assistance charge applies to each call:

**SECTION 3 – OFF-NET INTERSTATE SERVICES AND RATES, (Cont'd.)**

**3.18 Interstate Operator Services, (Cont'd.)**

**3.18.2 Per Call Service Charges:**

The following rates apply to interstate calls made with operator assistance to Customers utilizing any Matrix service with the exceptions of Business Service.

Person to Person	\$12.50
Station to Station	\$5.00
Calling Card - Operator Assisted	\$7.50
Live Operator Handled	\$7.50
Calling Card - Automated	\$4.99
Third Party Billed	\$5.99
Collect	\$5.99

**3.18.3 Per Call Service Charges - Business Service**

Third Party Billed	\$3.00
Collect	\$3.00

## **SECTION 4 - INTERNATIONAL SERVICES AND RATES**

### **4.1 General**

Rates for service may vary by call type and/or term commitments. Usage rates, per-call service charges, monthly fees and installation charges may apply. Call timing is defined in the description for each service. Service is available 24 hours per day, 7 days per week.

## **SECTION 4 - INTERNATIONAL SERVICES AND RATES, (CONT'D.)**

### **4.2 International Outbound Service**

International Outbound Service allows Customers to complete international calls. Call timing varies based on the plan used. Calls terminate on Customer-provided switched access lines. Rates are not mileage or time-of-day sensitive. Service is offered on a month to month basis. No minimum commitment is required. Plans are available for business and residential Customers.

Travel Card Service is available at the same rates as the service plan provided to the Customer. There is no per call charge for Travel Card service. Calls that terminate to wireless telephones in international locations shall be charged the rates set forth herein. Absent express authorization from the Company, use of customer provided autodialers or other automated dialing equipment and services is considered fraudulent use of the network and expressly prohibited.

#### **4.2.1 Plan Descriptions**

The following plans are available:

##### **A. Standard International Rate Plan**

Standard International Rate Plan is available to Matrix Residential and Business a la Carte Customers. Calls are billed in sixty (60) second increments after the initial minimum period of sixty (60) seconds. There is no monthly recurring charge in addition to the per minute rate.

- .1 Residential Customers: A monthly credit limit equal to five times the amount of the calling plan applies to Residential Customers. If the credit limit is exceeded, the Company may suspend the Standard International Rate Plan of Customer until the Customer provides a prepayment to the Company equal to two times the expected monthly overage as determined by Matrix.
- .2 Business Customers: Matrix reserves the right to limit the Customer's monthly credit to \$2500.00 for Business Customers. If the credit limit is exceeded, the Company may suspend the Standard International Service of Customer until Customer provides a prepayment to the Company equal to two (2) times the expected monthly average billing.

**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (CONT'D.)**

**4.2 International Outbound Service, (Cont'd.)**

**4.2.1 Plan Descriptions, (cont'd.)**

**B. International Buy Down Plan**

International Buy Down Plan is available to new and existing Matrix residential Customers for \$0.95 per line per month. This Plan provides discounted rates for wireline termination direct dial calls to specific countries as identified in Section 4.2.2B of this Guide. Customers may dial direct or through the Company's PVA and obtain this program's rates. Customers on this service terminating calls to countries not on the service are charged Standard International Rate Plan rates.

**C. Trinsic Spectrum Plus International Service \***

Trinsic Spectrum Plus International Service is available to Trinsic Spectrum Plus Customers. Calls are billed in six (6) second increments after an initial minimum period, for billing purposes, of thirty (30) seconds. Matrix reserves the right to limit the Customer's monthly credit to \$2500.00. If the credit limit is exceeded, the Company may suspend Trinsic Spectrum Plus International Service until Customer provides a prepayment to the Company equal to two (2) times the expected monthly average billing as determined by the Company.

.1 General International Rate Plan

International rates for Spectrum Plus Customers.

.2 Trinsic World Rate Plan

Trinsic World Rate Plan is available as an optional calling plan that provides Spectrum Plus Customers with reduced per minute rates to selected countries. A Monthly Recurring Charge of \$2.95 applies in addition to usage.

\* This service was formerly known as Trinsic Business Plus International Service.

**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (CONT'D.)**

**4.2 International Outbound Service, (Cont'd.)**

**4.2.2 Rates**

**A. Standard International Rate Plan**

Rates shown below are in one (1) minute increments. Calls are billed in sixty (60) second increments after the initial minimum period of sixty (60) seconds.

<b>Country</b>	<b>Wireline Termination Rate</b>	<b>Wireless Termination Rate</b>
AFGHANISTAN	\$1.9404	\$1.9404
ALBANIA	\$1.2821	\$1.2821
ALGERIA	\$0.8085	\$0.8085
AMERICAN SAMOA	\$0.4389	\$0.4389
ANDORRA	\$0.5544	\$0.5544
ANGOLA	\$1.6863	\$1.6863
ANGUILLA	\$0.6815	\$0.6815
ANTARTICA (CASEY)	\$0.6237	\$0.6237
ANTARTICA (SCOTT)	\$0.6237	\$0.6237
ANTIGUA	\$0.5660	\$0.5660
ARGENTINA	\$0.4967	\$0.5100
ARMENIA	\$0.7623	\$0.7900
ARUBA	\$0.5429	\$0.5500
ASCENSION	\$1.3052	\$1.3052
AUSTRALIA	\$0.6237	\$0.6237
AUSTRALIAN EXTERNAL TERRITORIES	\$0.6237	\$0.6237
AUSTRIA	\$0.1848	\$0.2700
AZERBAIJAN	\$0.9818	\$0.9818
BAHAMAS	\$0.4043	\$0.4043
BAHRAIN	\$0.8547	\$0.8547
BANGLADESH	\$1.0511	\$1.0511
BARBADOS	\$0.6584	\$0.6584
BARBUDA	\$0.5660	\$0.5660
BELARUS	\$0.6237	\$0.6237
BELGIUM	\$0.3234	\$0.3234
BELIZE	\$0.9125	\$0.9125
BENIN	\$0.7739	\$0.7739
BERMUDA	\$0.4736	\$0.4736
BHUTAN	\$2.1021	\$2.1021

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**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (CONT'D.)**

**4.2 International Outbound Service, (Cont'd.)**

**4.2.2 Rates, (Cont'd.)**

**A. Standard International Rate Plan, (Cont'd.)**

<b>Country</b>	<b>Wireline Termination Rate</b>	<b>Wireless Termination Rate</b>
BOLIVIA	\$0.5544	\$0.5544
BOSNIA	\$0.9240	\$0.9240
BOTSWANA	\$0.9818	\$0.9818
BRAZIL	\$0.3003	\$0.3400
BRITISH VIRGIN ISLANDS	\$0.5544	\$0.5544
BRUNEI	\$0.9933	\$0.9933
BULGARIA	\$0.7508	\$0.7508
BURKINA FASIO	\$1.2012	\$1.2012
BURMA (Myanmar)	\$2.7700	\$2.7700
BURUNDI	\$2.1599	\$2.1599
CAICOS ISLANDS	\$0.6237	\$0.6237
CAMBODIA	\$2.6565	\$2.6565
CAMEROON	\$1.1435	\$1.1435
CANADA	\$0.1040	\$0.1040
CAPE VERDE	\$0.9587	\$0.9587
CAYMAN ISLANDS	\$0.5429	\$0.5429
CENTRAL AFRICAN REPUBLIC	\$1.7210	\$1.7210
CHAD REPUBLIC	\$2.8182	\$2.8182
CHILE	\$0.4274	\$0.4274
CHINA	\$0.4043	\$0.4043
CHRISTMAS ISLAND	\$0.6237	\$0.6237
COCOS - KELLING ISLAND	\$0.6237	\$0.6237
COLOMBIA	\$0.4100	\$0.4900
COMOROS	\$4.0772	\$4.0772
CONGO (Democratic Republic of the)	\$0.9125	\$0.9125
CONGO (Republic of the)	\$0.8663	\$0.8663
COOK ISLANDS	\$0.8950	\$0.8950
COSTA RICA	\$0.5775	\$0.5775
CROATIA	\$0.6353	\$0.6353
CUBA	\$1.1800	\$1.1800
CYPRUS	\$0.6815	\$0.6815
CZECH REPUBLIC	\$0.6930	\$0.6930

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**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (CONT'D.)**

**4.2 International Outbound Service, (Cont'd.)**

**4.2.2 Rates, (cont'd.)**

**A. Standard International Rate Plan, (continued)**

<b>Country</b>	<b>Wireline Termination Rate</b>	<b>Wireless Termination Rate</b>
DENMARK	\$0.2310	\$0.2310
DIEGO GARCIA	\$1.7400	\$1.7400
DJIBOUTI	\$1.1204	\$1.1204
DOMINICA	\$0.6237	\$0.6237
DOMINICAN REPUBLIC	\$0.4274	\$0.4274
EAST TIMOR	\$4.7500	\$4.7500
ECUADOR	\$0.5082	\$0.5082
EGYPT	\$0.7392	\$0.7392
EL SALVADOR	\$0.4967	\$0.4967
EMSAT	\$1.9200	\$1.9200
EQUATORIAL GUINEA	\$2.9684	\$2.9684
ERITREA	\$1.4438	\$1.4438
ESTONIA	\$0.7739	\$0.8200
ETHIOPIA	\$1.2474	\$1.2474
FAEROE ISLANDS	\$0.6237	\$0.6237
FALKLAND ISLANDS	\$1.3860	\$1.3860
FIJI	\$1.2012	\$1.2012
FINLAND	\$0.3234	\$0.3234
FRANCE	\$0.1848	\$0.2800
FRENCH ANTILLES	\$0.7739	\$0.7739
FRENCH GUIANA	\$0.7739	\$0.7739
FRENCH POLYNESIA	\$1.5362	\$1.5362
GABON REPUBLIC	\$1.3398	\$1.3398
GAMBIA	\$0.7739	\$0.7739
GEORGIA	\$0.9240	\$0.9240
GERMANY	\$0.1848	\$0.2800
GHANA	\$0.7277	\$0.7277
GIBRALTAR	\$1.2012	\$1.2012

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**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (CONT'D.)**

**4.2 International Outbound Service, (Cont'd.)**

**4.2.2 Rates, (cont'd.)**

**A. Standard International Rate Plan, (continued)**

<b>Country</b>	<b>Wireline Termination Rate</b>	<b>Wireless Termination Rate</b>
GILBERT ISLAND	\$1.4091	\$1.4091
GLOBAL MOBILE SATELLITE SYSTEM	\$5.7750	\$5.7750
GREECE	\$0.1848	\$0.3500
GREENLAND	\$0.6930	\$0.6930
GRENADA	\$0.5544	\$0.5544
GRENADINE ISLANDS	\$0.6699	\$0.8450
GUADELOUPE	\$0.7508	\$0.8300
GUANTANAMO BAY	\$0.1800	\$0.1800
GUATEMALA	\$0.4389	\$0.4389
GUINEA BISSAU	\$1.8827	\$1.8827
GUINEA REPUBLIC	\$0.9587	\$0.9587
GUYANA	\$0.9702	\$0.9702
HAITI	\$0.8778	\$0.8778
HERZEGOVINA	\$0.9240	\$0.9240
HONDURAS	\$0.5082	\$0.5082
HONG KONG	\$0.2195	\$0.2195
HUNGARY	\$0.6122	\$0.6122
ICELAND	\$0.5891	\$0.5891
INDIA	\$0.6237	\$0.6237
INDONESIA	\$0.4967	\$0.4967
INMARSAT SNAC	\$10.3950	\$10.3950
INMARSAT(Atlantic Ocean East)	\$10.3950	\$10.3950
INMARSAT(Atlantic Ocean-West)	\$10.3950	\$10.3950
INMARSAT(Indian Ocean)	\$10.3950	\$10.3950
INMARSAT(Pacific Ocean)	\$10.3950	\$10.3950
INTERNATIONAL FREEPHONE SERVICE	\$5.7750	\$5.7750
INTERNAT NETWORKS SHARED CODE	\$1.9200	\$1.9200
IRAN	\$0.9356	\$0.9356
IRAQ	\$1.5477	\$1.5477
IRELAND	\$0.1848	\$0.2500
ISRAEL	\$0.1848	\$0.2100
ITALY	\$0.1848	\$0.2900

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**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (CONT'D.)**

**4.2 International Outbound Service, (Cont'd.)**

**4.2.2 Rates, (cont'd.)**

**A. Standard International Rate Plan, (continued)**

<b>Country</b>	<b>Wireline Termination Rate</b>	<b>Wireless Termination Rate</b>
IVORY COAST	\$1.4322	\$1.4322
JAMAICA	\$0.6584	\$0.6584
JAPAN	\$0.1848	\$0.2400
JORDAN	\$1.0973	\$1.0973
KAZAKHSTAN	\$0.3812	\$0.3812
KENYA	\$1.0049	\$1.0049
KIRIBATI	\$1.4091	\$1.4099
KUWAIT	\$1.0973	\$1.0973
KYRGYZSTAN	\$1.2936	\$1.2936
LAOS	\$2.7836	\$2.7836
LATVIA	\$0.7970	\$0.7970
LEBANON	\$0.9356	\$0.9356
LESOTHO	\$0.9818	\$0.9818
LIBERIA	\$0.7854	\$0.7854
LIBYA	\$1.1204	\$1.1204
LIECHTENSTEIN	\$0.2772	\$0.4800
LITHUANIA	\$0.8663	\$0.8663
LUXEMBOURG	\$0.3234	\$0.3234
MACAU	\$0.9009	\$0.9009
MACEDONIA	\$0.6815	\$0.6815
MADAGASCAR	\$2.5641	\$2.5641
MALAWI	\$0.8432	\$0.8432
MALAYSIA	\$0.3927	\$0.3927
MALDIVES	\$1.6517	\$1.6517
MALI REP	\$1.2128	\$1.2128
MALTA	\$0.8432	\$0.8432
MARITIME MOBILE SERVICE	\$10.3950	\$10.3950
MARSHALL ISLANDS	\$0.8663	\$0.8663
MARTINIQUE (FRENCH DEPARTMENT OF)	\$0.7739	\$0.7739
MAURITANIA	\$1.1550	\$1.1550
MAURITIUS	\$1.4322	\$1.4322
MAYOTTE	\$4.0772	\$3.9500

**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (CONT'D.)**

**4.2 International Outbound Service, (Cont'd.)**

**4.2.2 Rates, (cont'd.)**

**A. Standard International Rate Plan, (continued)**

<b>Country</b>	<b>Wireline Termination Rate</b>	<b>Wireless Termination Rate</b>
MEXICO	\$0.2079	\$0.2079
MICRONESIA	\$0.9009	\$0.9009
MIQUELON	\$0.5775	\$0.5775
MOLDOVA	\$0.9818	\$0.9818
MONACO	\$0.3234	\$0.3234
MONGOLIA	\$1.9404	\$1.9404
MONTserrat	\$0.6468	\$0.6468
MOROCCO	\$0.9702	\$0.9702
MOZAMBIQUE	\$1.4553	\$1.4553
MYANMAR	\$2.7700	\$2.7700
NAMIBIA	\$0.9356	\$0.9356
NAURU	\$1.3283	\$1.3283
NEPAL	\$1.4784	\$1.4784
NETHERLANDS	\$0.2300	\$0.3100
NETHERLANDS ANTILLES	\$0.5198	\$0.5198
NEVIS	\$0.6930	\$0.6930
NEW CALEDONIA	\$1.6517	\$1.6517
NEW ZEALAND	\$0.1500	\$0.3600
NICARAGUA	\$0.5544	\$0.5544
NIGER REPUBLIC	\$1.0742	\$1.0742
NIGERIA	\$0.8085	\$0.8085
NIUE ISLAND	\$2.0675	\$2.0675
NORFOLK ISLAND	\$0.6237	\$0.6237
NORTH KOREA	\$1.9800	\$1.9800
NORWAY	\$0.3234	\$0.3234
OMAN	\$1.2243	\$1.2243
PAKISTAN	\$0.6237	\$0.6237
PALAU	\$1.4784	\$1.4784
PALESTINE	\$0.2825	\$0.2825
PANAMA	\$0.4967	\$0.4967
PAPUA NEW GUINEA	\$1.2128	\$1.2128

**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (CONT'D.)**

**4.2 International Outbound Service, (Cont'd.)**

**4.2.2 Rates, (cont'd.)**

**A. Standard International Rate Plan, (continued)**

<b>Country</b>	<b>Wireline Termination Rate</b>	<b>Wireless Termination Rate</b>
PARAGUAY	\$0.5544	\$0.5544
PERU	\$0.4967	\$0.5200
PHILIPPINES	\$0.3350	\$0.3350
POLAND	\$0.3119	\$0.3500
PORTUGAL	\$0.2772	\$0.3400
PRINCIPE	\$1.8134	\$1.8134
QATAR	\$1.0973	\$1.0973
REUNION ISLAND	\$1.1781	\$1.1781
ROMANIA	\$0.9933	\$0.9933
RUSSIA	\$0.3812	\$0.3812
RWANDESE REP	\$1.3629	\$1.3629
SAMOA	\$1.2595	\$1.2595
SAN MARINO	\$1.2128	\$1.2128
SAO TOME	\$1.8134	\$1.8134
SAUDI ARABIA	\$0.7739	\$0.7739
SENEGAL	\$1.7325	\$1.7325
SEYCHELLES	\$1.7210	\$1.7210
SIERRA LEONE	\$1.0511	\$1.0511
SINGAPORE	\$0.2772	\$0.2772
SLOVAKIA	\$0.6930	\$0.6930
SLOVENIA	\$0.6699	\$0.6699
SOLOMON ISLANDS	\$1.3745	\$1.3745
SOMALIA	\$1.8711	\$1.8711
SOUTH AFRICA	\$0.5891	\$0.5891
SOUTH KOREA	\$0.1848	\$0.1848
SPAIN	\$0.1848	\$0.2900
SRI LANKA	\$1.2359	\$1.2359
ST. HELENA	\$1.3167	\$1.3167

**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (CONT'D.)**

**4.2 International Outbound Service, (Cont'd.)**

**4.2.2 Rates, (cont'd.)**

**A. Standard International Rate Plan, (continued)**

<b>Country</b>	<b>Wireline Termination Rate</b>	<b>Wireless Termination Rate</b>
ST. KITTS	\$0.6930	\$0.6930
ST. LUCIA	\$0.5891	\$0.5891
ST. PIERRE	\$0.5775	\$0.5775
ST. VINCENT	\$0.6699	\$0.6699
SUDAN	\$1.5824	\$1.5824
SURINAME	\$1.4322	\$1.4322
SWAZILAND	\$0.8894	\$0.8894
SWEDEN	\$0.1500	\$0.2700
SWITZERLAND	\$0.1500	\$0.3800
SYRIA	\$1.4438	\$1.4438
TAIWAN	\$0.1964	\$0.1964
TAJKISTAN	\$1.0395	\$1.0395
TANZANIA	\$1.0626	\$1.0626
THAILAND	\$0.5082	\$0.5082
THURAYA SATELLITE	\$2.3500	\$2.3500
TOGOLESE REP	\$1.2705	\$1.2705
TOKELAU	\$5.7750	\$5.7750
TOBAGO	\$0.7046	\$0.7046
TONGA	\$1.7903	\$1.7903
TRINIDAD	\$0.7046	\$0.7046
TUNISIA	\$0.9240	\$0.9240
TURKEY	\$0.4967	\$0.4967
TURKMENISTAN	\$1.1550	\$1.1550
TURKS/CAICOS ISLANDS	\$0.6237	\$0.6237
TUVALU	\$2.0906	\$2.0906
UGANDA	\$0.9702	\$0.9702
UKRAINE	\$0.4274	\$0.4274

**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (CONT'D.)**

**4.2 International Outbound Service, (Cont'd.)**

**4.2.2 Rates, (cont'd.)**

**A. Standard International Rate Plan, (continued)**

<b>Country</b>	<b>Wireline Termination Rate</b>	<b>Wireless Termination Rate</b>
UNITED ARAB EMIRATES	\$0.6353	\$0.6353
UNITED KINGDOM	\$0.1155	\$0.3350
UNLISTED COUNTRY	\$5.7750	\$10.0000
URUGUAY	\$0.5775	\$0.6100
UZBEKISTAN	\$0.6353	\$0.6353
VANUATU	\$2.8000	\$2.8000
VATICAN CITY	\$0.1964	\$0.1964
VENEZUELA	\$0.2800	\$0.4600
VIETNAM	\$0.9125	\$0.9125
WALLIS & FUTUNA	\$2.9000	\$2.9000
WESTERN SAMOA (Samoa)	\$1.2595	\$1.2595
YEMEN REPUBLIC	\$1.1781	\$1.1781
YUGOSLAVIA /SERBIA	\$0.9587	\$0.9587
ZAIRE (Democratic Republic of the Congo)	\$0.9125	\$0.9125
ZAMBIA	\$0.9818	\$0.9818
ZIMBABWE	\$0.9702	\$0.9702
ZANZIBAR	\$1.9058	\$1.9058

**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (CONT'D.)**

**4.2 International Outbound Service, (Cont'd.)**

**4.2.2 Rates, (cont'd.)**

**A. Standard International Rate Plan, (continued)**

- .1 If a call terminates to a foreign location and the Company cannot identify the terminating location for technical reasons the call will be billed at \$5.78 per minute.
- .2 If an international call is carried through international satellite network (Country Code 882) the call will be billed at \$1.92 per minute.

**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (CONT'D.)**

**4.2 International Outbound Service, (Cont'd.)**

**4.2.2 Rates, (cont'd.)**

**B. International Buy Down Plan**

<b>Country</b>	<b>Buy Down Plan Rate</b>
ANTIGUA	\$0.3053
AUSTRALIA	\$0.0900
BAHAMAS	\$0.2200
BARBADOS	\$0.3091
BARBUDA	\$0.3053
BELGIUM	\$0.1050
BRAZIL	\$0.1700
CANADA	\$0.0490
COLOMBIA	\$0.1600
COSTA RICA	\$0.2100
DOMINICAN REPUBLIC	\$0.1400
ECUADOR	\$0.2409
EL SALVADOR	\$0.2210
FRANCE	\$0.1000
GERMANY	\$0.1000
GHANA	\$0.3033
GREECE	\$0.1000
GRENADA	\$0.3663
GRENADINE ISLANDS	\$0.3838
GUATEMALA	\$0.2242
GUYANA	\$0.4527
HAITI	\$0.3047
HONDURAS	\$0.4025
INDIA	\$0.2500
IRELAND	\$0.1000
ISRAEL	\$0.0900
ITALY	\$0.1000

**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (CONT'D.)**

**4.2 International Outbound Service, (Cont'd.)**

**4.2.2 Rates, (cont'd.)**

**B. International Buy Down Plan (continued)**

<b>Country</b>	<b>Buy Down Plan Rate</b>
JAMAICA	\$0.2000
JAPAN	\$0.1000
MEXICO	\$0.1200
NETHERLANDS	\$0.1100
NICARAGUA	\$0.3100
NIGERIA	\$0.3002
PAKISTAN	\$0.3100
PANAMA	\$0.2531
PHILIPPINES	\$0.2100
POLAND	\$0.1700
PORTUGAL	\$0.1500
SOUTH KOREA	\$0.0913
SPAIN	\$0.1000
ST. LUCIA	\$0.3295
ST. VINCENT	\$0.3828
SWEDEN	\$0.1000
SWITZERLAND	\$0.1100
TOBAGO	\$0.4000
TRINIDAD	\$0.4000
UNITED KINGDOM	\$0.0850
VENEZUELA	\$0.2200

**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (CONT'D.)**

**4.2 International Outbound Service, (Cont'd.)**

**4.2.2 Rates, (cont'd.)**

**C. Trinsic Spectrum Plus International Service \***

Rates shown below are in one (1) minute increments. Calls are billed in six (6) second increments after the initial minimum period of thirty (30) seconds.

COUNTRY or LOCALITY	GENERAL CALLING PLAN		TRINSIC WORLD CALLING PLAN	
	Landline Termination	Wireless Termination	Landline Termination	Wireless Termination
	AFGHANISTAN	\$1.6900	\$1.6900	\$1.6900
ALBANIA	\$0.6790	\$0.6790	\$0.6790	\$0.6790
ALGERIA	\$0.5160	\$0.5160	\$0.5160	\$0.5160
AMERICAN SAMOA	\$0.3900	\$0.3900	\$0.3900	\$0.3900
ANDORRA	\$0.2400	\$0.2400	\$0.2400	\$0.2400
ANGOLA	\$0.8100	\$0.8100	\$0.8100	\$0.8100
ANGUILLA	\$0.4500	\$0.4500	\$0.4500	\$0.4500
ANTARCTICA (Casey)	\$0.9840	\$0.9840	\$0.9840	\$0.9840
ANTARCTICA (Scott)	\$1.0000	\$1.0000	\$1.0000	\$1.0000
ANTIGUA	\$0.3720	\$0.3720	\$0.3720	\$0.3720
ARGENTINA	\$0.3965	\$0.3965	\$0.3500	\$0.3965
ARMENIA	\$0.6600	\$0.6600	\$0.6600	\$0.6600
ARUBA	\$0.3480	\$0.3480	\$0.3480	\$0.3480
ASCENSION	\$1.1500	\$1.1500	\$1.1500	\$1.1500
AUSTRALIA	\$0.1620	\$0.3500	\$0.1400	\$0.3500
AUSTRALIAN EXTERNAL TERR	\$0.1620	\$0.3500	\$0.1620	\$0.3500
AUSTRIA	\$0.1500	\$0.4000	\$0.1400	\$0.4000
AZERBAIJAN	\$0.8340	\$0.8340	\$0.8340	\$0.8340
BAHAMAS	\$0.2100	\$0.2500	\$0.2100	\$0.2500
BAHRAIN	\$0.5580	\$0.5580	\$0.5580	\$0.5580
BANGLADESH	\$0.8890	\$0.8890	\$0.8890	\$0.8890
BARBADOS	\$0.4200	\$0.4200	\$0.4200	\$0.4200
BARBUDA	\$0.5660	\$0.5660	\$0.5660	\$0.5660
BELARUS	\$0.4800	\$0.4800	\$0.4800	\$0.4800
BELGIUM	\$0.1620	\$0.4000	\$0.1400	\$0.4000
BELIZE	\$0.5400	\$0.5400	\$0.5400	\$0.5400
BENIN	\$0.5070	\$0.5070	\$0.5070	\$0.5070
BERMUDA	\$0.3000	\$0.3500	\$0.3000	\$0.3500
BHUTAN	\$1.2300	\$1.2300	\$1.2300	\$1.2300

This service was formerly known as Trinsic Business Plus International Service.

**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (CONT'D.)**

**4.2 International Outbound Service, (Cont'd.)**

**4.2.2 Rates, (cont'd.)**

**C. Trinsic Spectrum Plus International Service, (continued)**

COUNTRY or LOCALITY	GENERAL CALLING PLAN		TRINSIC WORLD CALLING PLAN	
	Landline	Wireless	Landline	Wireless
	Termination	Termination	Termination	Termination
BOLIVIA	\$0.4680	\$0.4680	\$0.4680	\$0.4680
BOSNIA	\$0.5580	\$0.5580	\$0.5580	\$0.5580
BOTSWANA	\$0.4740	\$0.4740	\$0.4740	\$0.4740
BRAZIL	\$0.3480	\$0.4000	\$0.3000	\$0.4000
BRITISH VIRGIN ISL	\$0.3520	\$0.3520	\$0.3520	\$0.3520
BRUNEI	\$0.6520	\$0.6520	\$0.6520	\$0.6520
BULGARIA	\$0.3680	\$0.4000	\$0.3680	\$0.4000
BURKINA FASIO	\$0.6738	\$0.6738	\$0.6738	\$0.6738
BURMA (MYANMAR)	\$2.6334	\$2.6334	\$2.6334	\$2.6334
BURUNDI	\$1.4180	\$1.4180	\$1.4180	\$1.4180
CAICOS ISLANDS	\$0.6237	\$0.6237	\$0.6237	\$0.6237
CAMBODIA	\$1.3800	\$1.3800	\$1.3800	\$1.3800
CAMEROON	\$0.6900	\$0.6900	\$0.6900	\$0.6900
CANADA	\$0.1027	\$0.1000	\$0.0800	\$0.1000
CAPE VERDE	\$0.6220	\$0.6220	\$0.6220	\$0.6220
CAYMAN ISLANDS	\$0.3120	\$0.3000	\$0.3120	\$0.3120
CENTRAL AFRICAN REP	\$1.1290	\$1.1290	\$1.1290	\$1.1290
CHAD REPUBLIC	\$1.8490	\$1.8490	\$1.8490	\$1.8490
CHILE	\$0.3120	\$0.3120	\$0.2900	\$0.3120
CHINA	\$0.4500	\$0.4500	\$0.4000	\$0.4500
CHRISTMAS ISLAND	\$0.4200	\$0.4200	\$0.4200	\$0.4200
COCOS - KELLING ISL	\$0.4900	\$0.4900	\$0.4900	\$0.4900
COLOMBIA	\$0.4050	\$0.4050	\$0.3500	\$0.4050
COMOROS	\$1.2900	\$1.2900	\$1.2900	\$1.2900
CONGO (DEM REP)	\$0.6849	\$0.6849	\$0.6849	\$0.6849
CONGO (REPUBLIC)	\$0.8663	\$0.8663	\$0.8663	\$0.8663
COOK ISLANDS	\$1.2380	\$1.2380	\$1.2380	\$1.2380
COSTA RICA	\$0.3600	\$0.3600	\$0.3600	\$0.3600
CROATIA	\$0.4200	\$0.4200	\$0.4200	\$0.4200
CUBA	\$0.9500	\$0.9500	\$0.9500	\$0.9500
CYPRUS	\$0.4500	\$0.4500	\$0.4500	\$0.4500
CZECH REPUBLIC	\$0.4380	\$0.4380	\$0.4380	\$0.4380

**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (CONT'D.)**

**4.2 International Outbound Service, (Cont'd.)**

**4.2.2 Rates, (cont'd.)**

**C. Trinsic Spectrum Plus International Service, (continued)**

COUNTRY or LOCALITY	GENERAL CALLING PLAN		TRINSIC WORLD CALLING PLAN	
	Landline	Wireless	Landline	Wireless
	Termination	Termination	Termination	Termination
DENMARK	\$0.1500	\$0.3000	\$0.1400	\$0.3000
DIEGO GARCIA	\$1.7264	\$1.7264	\$1.7264	\$1.7264
DJIBOUTI	\$0.7310	\$0.7310	\$0.7310	\$0.7310
DOMINICA	\$0.4700	\$0.4700	\$0.4700	\$0.4700
DOMINICAN REPUBLIC	\$0.2820	\$0.4000	\$0.2500	\$0.4000
EAST TIMOR	\$5.7750	\$5.7750	\$5.7750	\$5.7750
ECUADOR	\$0.4680	\$0.4680	\$0.4000	\$0.4680
EGYPT	\$0.6180	\$0.6180	\$0.5500	\$0.6180
EL SALVADOR	\$0.4310	\$0.4310	\$0.3500	\$0.4310
EQUATORIAL GUINEA	\$1.5410	\$1.5410	\$1.5410	\$1.5410
ERITREA	\$0.9480	\$0.9480	\$0.9480	\$0.9480
ESTONIA	\$0.5290	\$0.5290	\$0.5290	\$0.5290
ETHIOPIA	\$0.9160	\$0.9160	\$0.9160	\$0.9160
FAEROE ISLANDS	\$0.3600	\$0.3600	\$0.3600	\$0.3600
FALKLAND ISLANDS	\$0.9110	\$0.9110	\$0.9110	\$0.9110
FIJI	\$0.7310	\$0.7310	\$0.7310	\$0.7310
FINLAND	\$0.1500	\$0.3000	\$0.1500	\$0.3000
FRANCE	\$0.1500	\$0.5000	\$0.1350	\$0.5000
FRENCH ANTILLES	\$0.3810	\$0.3810	\$0.3810	\$0.3810
FRENCH GUIANA	\$0.5100	\$0.5100	\$0.5100	\$0.5100
FRENCH POLYNESIA	\$0.9900	\$0.9900	\$0.9900	\$0.9900
GABON REPUBLIC	\$0.6190	\$0.6190	\$0.6190	\$0.6190
GAMBIA	\$0.5100	\$0.5100	\$0.5100	\$0.5100
GEORGIA	\$0.7390	\$0.7390	\$0.7390	\$0.7390
GERMANY	\$0.1350	\$0.5000	\$0.1150	\$0.5000
GHANA	\$0.4860	\$0.4860	\$0.4860	\$0.4860
GIBRALTAR	\$0.5910	\$0.5910	\$0.5910	\$0.5910
GILBERT ISLAND	\$4.1491	\$4.1491	\$4.1491	\$4.1491
GLOBAL MOBILE SAT SYS	\$5.7750	\$5.7750	\$5.7750	\$5.7750
GREECE	\$0.2100	\$0.4000	\$0.1900	\$0.4000
GREENLAND	\$0.4700	\$0.4700	\$0.4700	\$0.4700
GRENADA	\$0.4900	\$0.4900	\$0.4900	\$0.4900
GRENADINE ISLANDS	\$0.6699	\$0.6699	\$0.6699	\$0.6699
GUADELOUPE	\$0.4020	\$0.4020	\$0.4020	\$0.4020

**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (CONT'D.)**

**4.2 International Outbound Service, (Cont'd.)**

**4.2.2 Rates, (cont'd.)**

**C. Trinsic Spectrum Plus International Service, (continued)**

COUNTRY or LOCALITY	GENERAL CALLING PLAN		TRINSIC WORLD CALLING PLAN	
	Landline Termination	Wireless Termination	Landline Termination	Wireless Termination
GUATEMALA	\$0.4050	\$0.4050	\$0.3500	\$0.4050
GUINEA BISSAU	\$0.9300	\$0.9300	\$0.9300	\$0.9300
GUINEA REPUBLIC	\$0.6300	\$0.6300	\$0.6300	\$0.6300
GUYANA	\$0.7819	\$0.7819	\$0.7819	\$0.7819
HAITI	\$0.6000	\$0.6000	\$0.6000	\$0.6000
HERZEGOVINA	\$0.5580	\$0.5580	\$0.5580	\$0.5580
HONDURAS	\$0.5012	\$0.5012	\$0.5012	\$0.5012
HONG KONG	\$0.2000	\$0.2000	\$0.1400	\$0.2000
HUNGARY	\$0.3420	\$0.5000	\$0.3420	\$0.5000
ICELAND	\$0.3900	\$0.5000	\$0.3900	\$0.5000
INDIA	\$0.5820	\$0.5820	\$0.5820	\$0.5820
INDONESIA	\$0.4310	\$0.4310	\$0.5500	\$0.4310
INMARSAT SNAC	\$10.3950	\$10.3950	\$10.3950	\$10.3950
INMARSAT(ATL OCEAN E)	\$10.3950	\$10.3950	\$10.3950	\$10.3950
INMARSAT(ATL OCEAN W)	\$10.3950	\$10.3950	\$10.3950	\$10.3950
INMARSAT(INDIAN OCEAN)	\$10.3950	\$10.3950	\$10.3950	\$10.3950
INMARSAT(PACIFIC OCEAN)	\$10.3950	\$10.3950	\$10.3950	\$10.3950
IRAN	\$0.8290	\$0.8290	\$0.8000	\$0.8290
IRAQ	\$1.0581	\$1.0581	\$1.0581	\$1.0581
IRELAND	\$0.1500	\$0.5000	\$0.1350	\$0.5000
ISRAEL	\$0.2500	\$0.2500	\$0.1900	\$0.2500
ITALY	\$0.1500	\$0.5000	\$0.1350	\$0.5000
IVORY COAST	\$0.8700	\$0.8700	\$0.8700	\$0.8700
JAMAICA	\$0.5510	\$0.5510	\$0.5510	\$0.5510
JAPAN	\$0.1620	\$0.3000	\$0.1400	\$0.3000
JORDAN	\$0.7010	\$0.7010	\$0.7010	\$0.7010

**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (CONT'D.)**

**4.2 International Outbound Service, (Cont'd.)**

**4.2.2 Rates, (cont'd.)**

**C. Trinsic Spectrum Plus International Service, (continued)**

COUNTRY or LOCALITY	GENERAL CALLING PLAN		TRINSIC WORLD CALLING PLAN	
	Landline Termination	Wireless Termination	Landline Termination	Wireless Termination
KAZAKHSTAN	\$0.4400	\$0.4400	\$0.4400	\$0.4400
KENYA	\$0.6110	\$0.6110	\$0.6110	\$0.6110
KIRIBATI	\$0.9190	\$0.9190	\$0.9190	\$0.9190
KUWAIT	\$0.7200	\$0.7200	\$0.6500	\$0.7200
KYRGYZSTAN	\$0.8510	\$0.8510	\$0.8510	\$0.8510
LAOS	\$1.4290	\$1.4290	\$1.4290	\$1.4290
LATVIA	\$0.5290	\$0.5290	\$0.5290	\$0.5290
LEBANON	\$0.6600	\$0.6600	\$0.6000	\$0.6600
LESOTHO	\$0.6410	\$0.6410	\$0.6410	\$0.6410
LIBERIA	\$0.4800	\$0.4800	\$0.4800	\$0.4800
LIBYA	\$0.7310	\$0.7310	\$0.7310	\$0.7310
LIECHTENSTEIN	\$0.1910	\$0.1910	\$0.1910	\$0.1910
LITHUANIA	\$0.6900	\$0.6900	\$0.6900	\$0.6900
LUXEMBOURG	\$0.1620	\$0.4000	\$0.1620	\$0.4000
MACAU	\$0.5850	\$0.5850	\$0.5850	\$0.5850
MACEDONIA	\$0.4500	\$0.4500	\$0.4500	\$0.4500
MADAGASCAR	\$1.9400	\$1.9400	\$1.9400	\$1.9400
MALAWI	\$0.5100	\$0.5100	\$0.5100	\$0.5100
MALAYSIA	\$0.3420	\$0.3420	\$0.3420	\$0.3420
MALDIVES	\$0.9710	\$0.9710	\$0.9710	\$0.9710
MALI REP	\$0.8090	\$0.8090	\$0.8090	\$0.8090
MALTA	\$0.5510	\$0.5510	\$0.5510	\$0.5510
MARSHALL ISLANDS	\$0.5700	\$0.5700	\$0.5700	\$0.5700
MARTINIQUE (FRENCH DEP)	\$0.7739	\$0.7739	\$0.7739	\$0.7739
MAURITANIA	\$0.7610	\$0.7610	\$0.7610	\$0.7610
MAURITIUS	\$0.8890	\$0.8890	\$0.8890	\$0.8890
MAYOTTE	\$1.4160	\$1.4160	\$1.4160	\$1.4160
MEXICO	\$0.1800	\$0.1800	\$0.1500	\$0.1800
MICRONESIA	\$0.5900	\$0.5900	\$0.5900	\$0.5900
MIQUELON	\$0.5775	\$0.5775	\$0.5775	\$0.5775
MOLDOVA	\$0.7690	\$0.7690	\$0.7690	\$0.7690

**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (CONT'D.)**

**4.2 International Outbound Service, (Cont'd.)**

**4.2.2 Rates, (cont'd.)**

**C. Trinsic Spectrum Plus International Service, (continued)**

COUNTRY or LOCALITY	GENERAL CALLING PLAN		TRINSIC WORLD CALLING PLAN	
	Landline	Wireless	Landline	Wireless
	Termination	Termination	Termination	Termination
MONACO	\$0.1620	\$0.1620	\$0.1620	\$0.1620
MONGOLIA	\$1.2710	\$1.2710	\$1.2710	\$1.2710
MONTERRAT	\$0.5000	\$0.5000	\$0.5000	\$0.5000
MOROCCO	\$0.6110	\$0.6110	\$0.6110	\$0.6110
MOZAMBIQUE	\$0.9410	\$0.9410	\$0.9410	\$0.9410
MYANMAR	\$1.8800	\$1.8800	\$1.8800	\$1.8800
NAMIBIA	\$0.5510	\$0.5510	\$0.5510	\$0.5510
NAURU	\$4.3700	\$4.3700	\$4.3700	\$4.3700
NEPAL	\$0.7800	\$0.7800	\$0.7800	\$0.7800
NETHERLANDS	\$0.1500	\$0.5000	\$0.1400	\$0.5000
NETHERLANDS ANTILLES	\$0.3450	\$0.4000	\$0.3450	\$0.4000
NEVIS	\$0.3790	\$0.3790	\$0.3790	\$0.3790
NEW CALEDONIA	\$0.8400	\$0.8400	\$0.8400	\$0.8400
NEW ZEALAND	\$0.3700	\$0.3700	\$0.3700	\$0.3700
NICARAGUA	\$0.4310	\$0.4310	\$0.4310	\$0.4310
NIGER REPUBLIC	\$0.7090	\$0.7090	\$0.7090	\$0.7090
NIGERIA	\$0.6600	\$0.6600	\$0.6600	\$0.6600
NIUE ISLAND	\$1.5914	\$1.5914	\$1.5914	\$1.5914
NORFOLK ISLAND	\$1.7800	\$1.7800	\$1.7800	\$1.7800
NORTH KOREA	\$1.9310	\$1.9310	\$1.9310	\$1.9310
NORWAY	\$0.1500	\$0.4000	\$0.1500	\$0.4000
OMAN	\$0.7090	\$0.7090	\$0.7090	\$0.7090
PAKISTAN	\$0.7680	\$0.7680	\$0.7000	\$0.7680
PALAU	\$0.8510	\$0.8510	\$0.8510	\$0.8510
PALESTINE	\$0.3000	\$0.3000	\$0.3000	\$0.3000
PANAMA	\$0.4310	\$0.4310	\$0.3500	\$0.4310
PAPUA NEW GUINEA	\$0.5590	\$0.5590	\$0.5590	\$0.5590
PARAGUAY	\$0.4740	\$0.4740	\$0.4740	\$0.4740
PERU	\$0.4680	\$0.5000	\$0.4000	\$0.5000
PHILIPPINES	\$0.3420	\$0.5000	\$0.3000	\$0.5000
POLAND	\$0.3180	\$0.5000	\$0.3180	\$0.5000
PORTUGAL	\$0.1620	\$0.5000	\$0.1620	\$0.5000
PRINCIPE	\$1.8134	\$1.8134	\$1.8134	\$1.8134
QATAR	\$0.7200	\$0.7200	\$0.7200	\$0.7200

**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (CONT'D.)**

**4.2 International Outbound Service, (Cont'd.)**

**4.2.2 Rates, (cont'd.)**

**C. Trinsic Spectrum Plus International Service, (continued)**

COUNTRY or LOCALITY	GENERAL CALLING PLAN		TRINSIC WORLD CALLING PLAN	
	Landline	Wireless	Landline	Wireless
	Termination	Termination	Termination	Termination
REUNION ISLAND	\$0.7690	\$0.7690	\$0.7690	\$0.7690
ROMANIA	\$0.4860	\$0.4860	\$0.4860	\$0.4860
RUSSIA	\$0.3180	\$0.3180	\$0.3180	\$0.3180
RWANDESE REP	\$0.8890	\$0.8890	\$0.8890	\$0.8890
SAMOA	\$0.5000	\$0.5000	\$0.5000	\$0.5000
SAN MARINO	\$0.2670	\$0.2670	\$0.2670	\$0.2670
SAO TOME	\$1.3990	\$1.3990	\$1.3990	\$1.3990
SATELLITE (EMSAT/THUR)	\$1.7500	\$1.7500	\$1.7500	\$1.7500
SAUDI ARABIA	\$0.7680	\$0.7680	\$0.7000	\$0.7680
SENEGAL	\$0.9190	\$0.9190	\$0.9190	\$0.9190
SEYCHELLES	\$1.0500	\$1.0500	\$1.0500	\$1.0500
SIERRA LEONE	\$0.7050	\$0.7050	\$0.7050	\$0.7050
SINGAPORE	\$0.2600	\$0.2600	\$0.1900	\$0.2600
SLOVAKIA	\$0.4390	\$0.4390	\$0.4390	\$0.4390
SLOVENIA	\$0.4390	\$0.4390	\$0.4390	\$0.4390
SOLOMON ISLANDS	\$0.8810	\$0.8810	\$0.8810	\$0.8810
SOMALIA	\$1.3199	\$1.3199	\$1.3199	\$1.3199
SOUTH AFRICA	\$0.3780	\$0.5000	\$0.3780	\$0.5000
SOUTH KOREA	\$0.2100	\$0.2100	\$0.1900	\$0.2100
SPAIN	\$0.1500	\$0.5000	\$0.1400	\$0.5000
SRI LANKA	\$0.7390	\$0.7390	\$0.7390	\$0.7390
ST. HELENA	\$0.8590	\$0.8590	\$0.8590	\$0.8590
ST. KITTS	\$0.3790	\$0.3790	\$0.3790	\$0.3790
ST. LUCIA	\$0.3900	\$0.3900	\$0.3900	\$0.3900
ST. PIERRE	\$0.3600	\$0.3600	\$0.3600	\$0.3600
ST. VINCENT	\$0.4390	\$0.4390	\$0.4390	\$0.4390
SUDAN	\$0.9490	\$0.9490	\$0.9490	\$0.9490
SURINAME	\$0.9110	\$0.9110	\$0.9110	\$0.9110
SWAZILAND	\$0.5820	\$0.5820	\$0.5820	\$0.5820

**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (CONT'D.)**

**4.2 International Outbound Service, (Cont'd.)**

**4.2.2 Rates, (cont'd.)**

**C. Trinsic Spectrum Plus International Service, (continued)**

COUNTRY or LOCALITY	GENERAL CALLING PLAN		TRINSIC WORLD CALLING PLAN	
	Landline	Wireless	Landline	Wireless
	Termination	Termination	Termination	Termination
SWEDEN	\$0.1500	\$0.5000	\$0.1400	\$0.5000
SWITZERLAND	\$0.1500	\$0.5000	\$0.1400	\$0.5000
SYRIA	\$0.7690	\$0.7690	\$0.7690	\$0.7690
TAIWAN	\$0.2500	\$0.2500	\$0.1900	\$0.2500
TAJKISTAN	\$0.3611	\$0.3611	\$0.3611	\$0.3611
TANZANIA	\$0.6110	\$0.6110	\$0.6110	\$0.6110
THAILAND	\$0.3710	\$0.3710	\$0.3710	\$0.3710
TOBAGO	\$0.7046	\$0.7046	\$0.7046	\$0.7046
TOGOLESE REP	\$0.7610	\$0.7610	\$0.7610	\$0.7610
TOKELAU	\$5.7750	\$5.7750	\$5.7750	\$5.7750
TONGA	\$0.7690	\$0.7690	\$0.7690	\$0.7690
TRINIDAD	\$0.4860	\$0.4860	\$0.4860	\$0.4860
TUNISIA	\$0.4500	\$0.4500	\$0.4500	\$0.4500
TURKEY	\$0.4020	\$0.5000	\$0.4020	\$0.5000
TURKMENISTAN	\$0.8210	\$0.8210	\$0.8210	\$0.8210
TURKS/CAICOS ISLANDS	\$0.4137	\$0.4137	\$0.4137	\$0.4137
TUVALU	\$1.3690	\$1.3690	\$1.3690	\$1.3690
UGANDA	\$0.5820	\$0.5820	\$0.5820	\$0.5820
UKRAINE	\$0.4800	\$0.4800	\$0.4800	\$0.4800
UNITED ARAB EMIRATES	\$0.4800	\$0.4800	\$0.4000	\$0.4800
UNITED KINGDOM	\$0.0800	\$0.5000	\$0.0700	\$0.5000
URUGUAY	\$0.4680	\$0.5000	\$0.4680	\$0.5000
UZBEKISTAN	\$0.4220	\$0.4220	\$0.4220	\$0.4220
VANUATU	\$1.9030	\$1.9030	\$1.9030	\$1.9030

**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (CONT'D.)**

**4.2 International Outbound Service, (Cont'd.)**

**4.2.2 Rates, (cont'd.)**

**C. Trinsic Spectrum Plus International Service, (continued)**

<b>COUNTRY or LOCALITY</b>	<b>GENERAL CALLING PLAN</b>		<b>TRINSIC WORLD CALLING PLAN</b>	
	<b>Landline Termination</b>	<b>Wireless Termination</b>	<b>Landline Termination</b>	<b>Wireless Termination</b>
VATICAN CITY	\$0.1620	\$0.3000	\$0.1350	\$0.3000
VENEZUELA	\$0.3480	\$0.3480	\$0.3480	\$0.3480
VIETNAM	\$0.8400	\$0.8400	\$0.8400	\$0.8400
WALLIS & FUTUNA	\$1.3800	\$1.3800	\$1.3800	\$1.3800
WESTERN SAMOA (SAMOA)	\$0.6840	\$0.6840	\$0.6840	\$0.6840
YEMEN REPUBLIC	\$0.7020	\$0.7020	\$0.7020	\$0.7020
YUGOSLAVIA /SERBIA	\$0.5510	\$0.5510	\$0.5510	\$0.5510
ZAIRE (DEM REP CONGO)	\$0.5700	\$0.5700	\$0.5700	\$0.5700
ZAMBIA	\$0.6110	\$0.6110	\$0.6110	\$0.6110
ZIMBABWE	\$0.5100	\$0.5100	\$0.5100	\$0.5100
ZANZIBAR	\$1.9058	\$1.9058	\$1.9058	\$1.9058

**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (CONT'D.)**

**4.2 International Outbound Service, (Cont'd.)**

**4.2.2 Rates, (cont'd.)**

**C. Trinsic Spectrum Plus International Service, (continued)**

- .1 If a call terminates to a foreign location and the Company cannot identify the terminating location for technical reasons the call will be billed at \$5.78 per minute.
- .2 If an international call is carried through international satellite network (Country Code 882) the call will be billed at \$1.92 per minute.

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**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (Cont'd.)**

**4.3 Trinsic International Business Service**

**4.3.1 Description**

For a full description of On-Net Business Service please see Section 2.1 of this Product and Services Guide.

**4.3.2 Rates**

Rates shown below are in one (1) minute increments. Calls are billed in six (6) second increments after the initial minimum period of thirty (30) seconds.

<b>COUNTRY/LOCALITY</b>	<b>Landline Termination Rate</b>	<b>Cellular/Wireless Termination Rate</b>
AFGHANISTAN	\$0.600	\$1.690
ALBANIA	\$0.680	\$0.680
ALGERIA	\$0.520	\$0.520
AMERICAN SAMOA	\$0.390	\$0.390
ANDORRA	\$0.240	\$0.240
ANGOLA	\$0.810	\$0.810
ANGUILLA	\$0.250	\$0.450
ANTARTICA (CASEY)	\$0.980	\$0.980
ANTARTICA (SCOTT)	\$1.000	\$1.000
ANTIGUA	\$0.250	\$0.372
ARGENTINA	\$0.060	\$0.200
ARMENIA	\$0.660	\$0.660
ARUBA	\$0.150	\$0.350
ASCENSION	\$1.150	\$1.150
AUSTRALIA	\$0.050	\$0.350
AUSTRALIAN EXTERNAL TERRITORIES	\$0.900	\$0.350
AUSTRIA	\$0.050	\$0.400
AZERBAIJAN	\$0.250	\$0.834
BAHAMAS	\$0.100	\$0.250
BAHRAIN	\$0.560	\$0.560

**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (Cont'd.)**

**4.3 Trinsic International Business Service, (Cont'd.)**

**4.3.2 Rates, (Cont'd.)**

<b>COUNTRY/LOCALITY</b>	<b>Landline Termination Rate</b>	<b>Cellular/Wireless Termination Rate</b>
BANGLADESH	\$0.890	\$0.890
BARBADOS	\$0.250	\$0.420
BARBUDA	\$0.250	\$0.566
BELARUS	\$0.400	\$0.480
BELGIUM	\$0.050	\$0.400
BELIZE	\$0.540	\$0.540
BENIN	\$0.510	\$0.510
BERMUDA	\$0.120	\$0.350
BHUTAN	\$1.230	\$1.230
BOLIVIA	\$0.150	\$0.558
BOSNIA	\$0.560	\$0.560
BOTSWANA	\$0.470	\$0.470
BRAZIL	\$0.060	\$0.400
BRITISH VIRGIN ISLANDS	\$0.250	\$0.352
BRUNEI	\$0.650	\$0.650
BULGARIA	\$0.150	\$0.400
BURKINA FASIO	\$0.670	\$0.670
BURMA (Myanmar)	\$2.630	\$2.630
BURUNDI	\$1.420	\$1.420
CAICOS ISLANDS	\$0.620	\$0.620
CAMBODIA	\$1.380	\$1.380
CAMEROON	\$0.690	\$0.690
CANADA	\$0.050	\$0.100
CAPE VERDE	\$0.620	\$0.620
CAYMAN ISLANDS	\$0.200	\$0.300
CENTRAL AFRICAN REPUBLIC	\$1.130	\$1.130
CHAD REPUBLIC	\$1.850	\$1.850
CHILE	\$0.060	\$0.250
CHINA	\$0.060	\$0.200

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**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (Cont'd.)**

**4.3 Trinsic International Business Service, (Cont'd.)**

**4.3.2 Rates, (Cont'd.)**

<b>COUNTRY/LOCALITY</b>	<b>Landline Termination Rate</b>	<b>Cellular/Wireless Termination Rate</b>
CHRISTMAS ISLAND	\$0.420	\$0.420
COCOS - KELLING ISLAND	\$0.490	\$0.490
COLOMBIA	\$0.100	\$0.350
COMOROS	\$1.290	\$1.290
CONGO (Democratic Republic of the)	\$0.680	\$0.680
CONGO (Republic of the)	\$0.870	\$0.870
COOK ISLANDS	\$1.240	\$1.240
COSTA RICA	\$0.100	\$0.300
CROATIA	\$0.150	\$0.300
CUBA	\$0.950	\$0.950
CYPRUS	\$0.450	\$0.450
CZECH REPUBLIC	\$0.050	\$0.300
DENMARK	\$0.050	\$0.300
DIEGO GARCIA	\$1.730	\$1.730
DJIBOUTI	\$0.730	\$0.730
DOMINICA	\$0.200	\$0.400
DOMINICAN REPUBLIC	\$0.120	\$0.400
EAST TIMOR	\$5.780	\$5.780
ECUADOR	\$0.180	\$0.300
EGYPT	\$0.300	\$0.350
EL SALVADOR	\$0.150	\$0.350
EQUATORIAL GUINEA	\$1.540	\$1.540
ERITREA	\$0.950	\$0.950
ESTONIA	\$0.530	\$0.530
ETHIOPIA	\$0.920	\$0.920
FAEROE ISLANDS	\$0.360	\$0.360
FALKLAND ISLANDS	\$0.910	\$0.910
FIJI	\$0.730	\$0.730
FINLAND	\$0.100	\$0.300
FRANCE	\$0.050	\$0.500

**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (Cont'd.)**

**4.3 Trinsic International Business Service, (Cont'd.)**

**4.3.2 Rates, (Cont'd.)**

<b>COUNTRY/LOCALITY</b>	<b>Landline Termination Rate</b>	<b>Cellular/Wireless Termination Rate</b>
FRENCH ANTILLES	\$0.380	\$0.380
FRENCH GUIANA	\$0.510	\$0.510
FRENCH POLYNESIA	\$0.990	\$0.990
GABON REPUBLIC	\$0.620	\$0.620
GAMBIA	\$0.510	\$0.510
GEORGIA	\$0.250	\$0.740
GERMANY	\$0.050	\$0.500
GHANA	\$0.490	\$0.490
GIBRALTAR	\$0.590	\$0.590
GILBERT ISLAND	\$4.150	\$4.150
GLOBAL MOBILE SATELLITE SYSTEM	\$5.780	\$5.780
GREECE	\$0.050	\$0.400
GREENLAND	\$0.470	\$0.470
GRENADA	\$0.300	\$0.490
GRENADINE ISLANDS	\$0.670	\$0.670
GUADELOUPE	\$0.400	\$0.400
GUATEMALA	\$0.150	\$0.350
GUINEA BISSAU	\$0.930	\$0.930
GUINEA REPUBLIC	\$0.630	\$0.630
GUYANA	\$0.780	\$0.780
HAITI	\$0.450	\$0.600
HERZEGOVINA	\$0.560	\$0.560
HONDURAS	\$0.400	\$0.500
HONG KONG	\$0.050	\$0.100
HUNGARY	\$0.100	\$0.500
ICELAND	\$0.100	\$0.500
INDIA	\$0.250	\$0.350
INDONESIA	\$0.120	\$0.431
INMARSAT SNAC	\$10.40	\$10.40
INMARSAT(Atlantic Ocean East)	\$10.40	\$10.40

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**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (Cont'd.)**

**4.3 Trinsic International Business Service, (Cont'd.)**

**4.3.2 Rates, (Cont'd.)**

<b>COUNTRY/LOCALITY</b>	<b>Landline Termination Rate</b>	<b>Cellular/Wireless Termination Rate</b>
INMARSAT(Atlantic Ocean-West)	\$10.40	\$10.40
INMARSAT(Indian Ocean)	\$10.40	\$10.40
INMARSAT(Pacific Ocean)	\$10.40	\$10.40
IRAN	\$0.800	\$0.800
IRAQ	\$1.060	\$1.060
IRELAND	\$0.050	\$0.500
ISRAEL	\$0.050	\$0.250
ITALY	\$0.050	\$0.500
IVORY COAST	\$0.870	\$0.870
JAMAICA	\$0.060	\$0.500
JAPAN	\$0.060	\$0.300
JORDAN	\$0.700	\$0.700
KAZAKHSTAN	\$0.440	\$0.440
KENYA	\$0.610	\$0.610
KIRIBATI	\$0.920	\$0.920
KUWAIT	\$0.250	\$0.650
KYRGYZSTAN	\$0.850	\$0.850
LAOS	\$1.430	\$1.430
LATVIA	\$0.530	\$0.530
LEBANON	\$0.150	\$0.600
LESOTHO	\$0.640	\$0.640
LIBERIA	\$0.480	\$0.480
LIBYA	\$0.730	\$0.730
LIECHTENSTEIN	\$0.150	\$0.191
LITHUANIA	\$0.200	\$0.500
LUXEMBOURG	\$0.100	\$0.400
MACAU	\$0.590	\$0.590
MACEDONIA	\$0.450	\$0.450
MADAGASCAR	\$0.300	\$0.500
MALAWI	\$0.510	\$0.510

**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (Cont'd.)**

**4.3 Trinsic International Business Service, (Cont'd.)**

**4.3.2 Rates, (Cont'd.)**

<b>COUNTRY/LOCALITY</b>	<b>Landline Termination Rate</b>	<b>Cellular/Wireless Termination Rate</b>
MALAYSIA	\$0.200	\$0.340
MALDIVES	\$0.970	\$0.970
MALI REP	\$0.810	\$0.810
MALTA	\$0.550	\$0.550
MARSHALL ISLANDS	\$0.570	\$0.570
MARTINIQUE (FRENCH DEPT OF)	\$0.770	\$0.770
MAURITANIA	\$0.760	\$0.760
MAURITIUS	\$0.890	\$0.890
MAYOTTE	\$1.420	\$1.420
MEXICO	\$0.120	\$0.150
MICRONESIA	\$0.590	\$0.590
MIQUELON	\$0.580	\$0.580
MOLDOVA	\$0.770	\$0.770
MONACO	\$0.160	\$0.160
MONGOLIA	\$0.250	\$0.250
MONTSERRAT	\$0.500	\$0.500
MOROCCO	\$0.400	\$0.500
MOZAMBIQUE	\$0.940	\$0.940
MYANMAR	\$1.880	\$1.880
NAMIBIA	\$0.550	\$0.550
NAURU	\$4.370	\$4.370
NEPAL	\$0.780	\$0.780
NETHERLANDS	\$0.050	\$0.500
NETHERLANDS ANTILLES	\$0.250	\$0.400
NEVIS	\$0.390	\$0.390
NEW CALEDONIA	\$0.840	\$0.840
NEW ZEALAND	\$0.050	\$0.500
NICARAGUA	\$0.250	\$0.430
NIGER REPUBLIC	\$0.710	\$0.710
NIGERIA	\$0.660	\$0.660
NIUE ISLAND	\$1.590	\$1.590
NORFOLK ISLAND	\$1.780	\$1.780
NORTH KOREA	\$1.930	\$1.930
NORWAY	\$0.050	\$0.400

**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (Cont'd.)**

**4.3 Trinsic International Business Service, (Cont'd.)**

**4.3.2 Rates, (Cont'd.)**

<b>COUNTRY/LOCALITY</b>	<b>Landline Termination Rate</b>	<b>Cellular/Wireless Termination Rate</b>
OMAN	\$0.710	\$0.710
PAKISTAN	\$0.500	\$0.500
PALAU	\$0.850	\$0.850
PALESTINE	\$0.300	\$0.300
PANAMA	\$0.200	\$0.350
PAPUA NEW GUINEA	\$0.560	\$0.560
PARAGUAY	\$0.150	\$0.400
PERU	\$0.080	\$0.500
PHILIPPINES	\$0.250	\$0.500
POLAND	\$0.100	\$0.500
PORTUGAL	\$0.050	\$0.500
PRINCIPE	\$1.810	\$1.810
QATAR	\$0.450	\$0.720
REUNION ISLAND	\$0.770	\$0.770
ROMANIA	\$0.200	\$0.500
RUSSIA	\$0.200	\$0.200
RWANDESE REP	\$0.890	\$0.890
SAMOA	\$0.500	\$0.500
SAN MARINO	\$0.270	\$0.270
SAO TOME	\$1.400	\$1.400
SAUDI ARABIA	\$0.250	\$0.700
SENEGAL	\$0.920	\$0.920
SEYCHELLES	\$1.050	\$1.050
SIERRA LEONE	\$0.710	\$0.710
SINGAPORE	\$0.050	\$0.100
SLOVAKIA	\$0.440	\$0.440
SLOVENIA	\$0.440	\$0.440
SOLOMON ISLANDS	\$0.880	\$0.880
SOMALIA	\$1.320	\$1.320

**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (Cont'd.)**

**4.3 Trinsic International Business Service, (Cont'd.)**

**4.3.2 Rates, (Cont'd.)**

<b>COUNTRY/LOCALITY</b>	<b>Landline Termination Rate</b>	<b>Cellular/Wireless Termination Rate</b>
SOUTH AFRICA	\$0.150	\$0.500
SOUTH KOREA	\$0.050	\$0.150
SPAIN	\$0.050	\$0.500
SRI LANKA	\$0.740	\$0.740
ST. HELENA	\$0.860	\$0.860
ST. KITTS	\$0.250	\$0.379
ST. LUCIA	\$0.250	\$0.390
ST. PIERRE	\$0.360	\$0.360
ST. VINCENT	\$0.250	\$0.439
SUDAN	\$0.950	\$0.950
SURINAME	\$0.910	\$0.910
SWAZILAND	\$0.580	\$0.580
SWEDEN	\$0.050	\$0.500
SWITZERLAND	\$0.050	\$0.500
SYRIA	\$0.770	\$0.770
TAIWAN	\$0.050	\$0.150
TAJKISTAN	\$0.360	\$0.360
TANZANIA	\$0.610	\$0.610
THAILAND	\$0.200	\$0.300
TOBAGO	\$0.400	\$0.400
TOGOLESE REP	\$0.760	\$0.760
TOKELAU	\$5.780	\$5.780
TONGA	\$0.770	\$0.770
TRINIDAD	\$0.400	\$0.400
TUNISIA	\$0.450	\$0.450
TURKEY	\$0.250	\$0.500
TURKMENISTAN	\$0.820	\$0.820
TURKS/CAICOS ISLANDS	\$0.250	\$0.414

**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (Cont'd.)**

**4.3 Trinsic International Business Service, (Cont'd.)**

**4.3.2 Rates, (Cont'd.)**

<b>COUNTRY/LOCALITY</b>	<b>Landline Termination Rate</b>	<b>Cellular/Wireless Termination Rate</b>
TUVALU	\$1.370	\$1.370
UGANDA	\$0.580	\$0.580
UKRAINE	\$0.250	\$0.350
UNITED ARAB EMIRATES	\$0.400	\$0.400
UNITED KINGDOM	\$0.070	\$0.500
URUGUAY	\$0.150	\$0.500
UZBEKISTAN	\$0.420	\$0.420
VANUATU	\$1.900	\$1.900
VATICAN CITY	\$0.100	\$0.300
VENEZUELA	\$0.060	\$0.300
VIETNAM	\$0.500	\$0.750
WALLIS & FUTUNA	\$1.380	\$1.380
WESTERN SAMOA (Samoa)	\$0.680	\$0.680
YEMEN REPUBLIC	\$0.700	\$0.700
YUGOSLAVIA /SERBIA	\$0.200	\$0.500
ZAMBIA	\$0.610	\$0.610
ZANZIBAR	\$1.910	\$1.910
ZIMBABWE	\$0.510	\$0.510

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**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (Cont'd.)**

**4.4 Trinsic International Residential Service**

**4.4.1 Description**

Trinsic International Residential Service is available to Residential Customers who are subscribed to the Trinsic Residential Suite Services (See Section 2.2 of this Product and Services Guide). Customers may choose the Standard International Rate Plan (See Sections 4.2.1.A and 4.2.2.A of this Product and Services Guide) or may subscribe to a Regional or the World Plan that, for a Monthly Recurring Charge, provides Customers with reduced per minute rates for countries within the region selected.

Calls are billed in sixty (60) second increments after the initial minimum period of sixty (60) seconds.

Residential Customers have a monthly credit limit equal to five times the amount of the calling plan. If the credit limit is exceeded, the Company may suspend the Customer's PVA International Rate Plan until the Customer provides a deposit to the Company equal to two times the expected monthly overage.

**4.4.2 Regional and World Plan Monthly Recurring Charges**

<b>Plan</b>	<b>Region</b>	<b>Monthly Recurring Charge</b>
Non Selected	N/A	\$0.00
Europe	1	\$3.00
Africa	2	\$3.00
Asia	3	\$3.00
North America	4	\$3.00
South & Central America	5	\$3.00
Caribbean	6	\$3.00
Middle East	7	\$3.00
World*	1 through 7	\$5.00

\* PVA World Plan includes calls placed to Inmarsat and Antarctica.

**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (Cont'd.)**

**4.4 Trinsic International Residential Service, (Cont'd.)**

**4.4.3 Usage Rates**

Customers of Trinsic Residential Suite Services make access international calling and will be billed the Standard International Rates (See Section 4.2.2.A of this Product and Services Guide).

Customers selecting the optional MRC plans will be billed usage rates as delineated under the PVA International Rate Plan – Residential (See Section 4.2.2.C of this Product and Services Guide).

**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (Cont'd.)**

**4.5 International Operator Service**

International calls placed using operator assistance are billed the usage charge for the service the Customer is subscribed to. In addition, a per call charge is applied based on call type.

**4.5.1 Per Call Service Charges:**

Person to Person	\$9.99
All other types of calls	\$6.50

**4.5.2 Per Call Service Charges - Trinsic Business Service**

Third Party Billed	\$3.00
Collect	\$3.00

**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (Cont'd.)**

**4.5 Trinsic Complete Residential International Service**

**4.5.1 General**

Trinsic Complete Residential International Service is offered to Customers subscribed to Trinsic Complete Plus, Trinsic Complete Nation, Trinsic Complete Nation II, Trinsic Complete 250 or Trinsic Complete 50 bundled service plans.

Direct Dial and Travel Card calls are billed in one minute increments.

**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (Cont'd.)**

**4.5 Trinsic Complete Residential International Service, (Cont'd.)**

**4.5.2 Per Minute Rates from United States to International Locations**

<b>Country</b>	<b>Complete Nation &amp; Nation II</b>	<b>Complete Nation &amp; Nation II w/Intl Option</b>	<b>Complete Plus, 50 &amp; 250</b>	<b>Complete Plus, 50 &amp; 250 w/Intl Option</b>	<b>Travel Card</b>
AFGHANISTAN	7.7100	6.3700	7.7100	6.3700	1.7504
ALBANIA	6.7600	1.5100	6.7600	1.5100	1.1521
ALGERIA	4.1700	0.6400	4.1700	0.6400	0.5085
AMERICAN SAMOA	0.0000	0.0000	0.0700	0.0700	0.4389
ANDORRA	3.0500	0.6500	3.0500	0.6500	0.5544
ANGOLA	9.2300	1.9800	9.2300	1.9800	1.4263
ANGUILLA	2.9700	0.7900	2.9700	0.7900	0.6115
ANTIGUA & BARBUDA	2.8100	0.6100	2.8100	0.6100	0.5660
ARGENTINA	3.5000	0.1900	3.5000	0.1900	0.2825
ARMENIA	4.8000	0.7700	4.8000	0.7700	0.6023
ARUBA	2.7300	0.6400	2.7300	0.6400	0.4929
ASCENSION	5.3800	1.7000	5.3800	1.7000	1.2552
AUSTRALIA	2.7500	0.1200	2.7500	0.1200	0.6237
AUSTRALIAN EXTERNAL TERR.	8.0000	6.3800	8.0000	6.3800	1.0137
AUSTRIA	2.7100	0.1200	2.7100	0.1200	0.1148
AZERBAIJAN	4.7200	1.1600	4.7200	1.1600	0.8918
BAHAMAS	2.1700	0.3300	2.1700	0.3300	0.4043
BAHRAIN	4.0200	0.8500	4.0200	0.8500	0.6447
BANGLADESH	7.0300	0.7200	7.0300	0.7200	0.5411
BARBADOS	2.8800	0.6800	2.8800	0.6800	0.6584
BELARUS	4.8400	0.4600	4.8400	0.4600	0.3837
BELGIUM	2.7300	0.1200	2.7300	0.1200	0.3234
BELIZE	3.5500	0.8500	3.5500	0.8500	0.3682
BENIN	4.2500	0.9000	4.2500	0.9000	0.6839
BERMUDA	2.4300	0.2500	2.4300	0.2500	0.2436
BHUTAN	8.7000	2.4700	8.7000	2.4700	2.1021
BOLIVIA	3.8100	0.5200	3.8100	0.5200	0.4544
BOSNIA & HERZEGOVINA	3.4700	0.4600	3.4700	0.4600	0.4240
BOTSWANA	3.7400	1.1400	3.7400	1.1400	0.9818
BRAZIL	3.3700	0.1900	3.3700	0.1900	0.3003
BRITISH VIRGIN ISLANDS	3.8800	0.6500	3.8800	0.6500	0.5244

**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (Cont'd.)**

**4.5 Trinsic Complete Residential International Service, (Cont'd.)**

**4.5.2 Per Minute Rates from United States to International Locations, (Cont'd.)**

<b>Country</b>	<b>Complete Nation &amp; Nation II</b>	<b>Complete Nation &amp; Nation II w/Intl Option</b>	<b>Complete Plus, 50 &amp; 250</b>	<b>Complete Plus, 50 &amp; 250 w/Intl Option</b>	<b>Travel Card</b>
BRUNEI	2.8000	1.1700	2.8000	1.1700	0.9233
BULGARIA	3.9700	0.4600	3.9700	0.4600	0.4008
BURKINA FASIO	6.1200	1.4000	6.1200	1.4000	1.2012
BURUNDI	8.2200	2.5400	8.2200	2.5400	2.1599
CAMBODIA	8.1100	3.1200	8.1100	3.1200	2.4265
CAMEROON	4.4900	0.6400	4.4900	0.6400	0.5235
CANADA**	0.0000	0.0000	1.0200	0.0600	0.1040
CAPE VERDE	5.7300	1.1200	5.7300	1.1200	0.9587
CAYMAN ISLANDS	2.8600	0.3300	2.8600	0.3300	0.3529
CENTRAL AFRICAN REPUBLIC	9.0400	2.0200	9.0400	2.0200	1.5710
CHAD REPUBLIC	9.3100	3.3000	9.3100	3.3000	2.5582
CHILE/ EASTER ISLAND	3.2600	0.2000	3.2600	0.2000	0.3074
CHINA	4.9200	0.1600	4.9200	0.1600	0.1943
CHRISTMAS ISL/COCOS ISL	8.0000	6.3800	8.0000	6.3800	0.6237
COLOMBIA	3.5200	0.1900	3.5200	0.1900	0.4100
COMOROS	7.9500	4.7800	7.9500	4.7800	2.3272
CONGO (Democratic Republic of the)	8.8500	0.7700	8.8500	0.7700	0.9125
CONGO (Republic of the)	4.0200	0.7700	4.0200	0.7700	0.8663
COOK ISLANDS	8.9300	2.2100	8.9300	2.2100	0.8950
COSTA RICA	3.0700	0.2800	3.0700	0.2800	0.5775
CROATIA	3.3800	0.4600	3.3800	0.4600	0.3853
CUBA & GUANTANAMO BAY	3.7700	0.8300	3.7700	0.8300	1.1800
CYPRUS	3.4200	0.7300	3.4200	0.7300	0.5415
CZECH REPUBLIC	3.6300	0.3800	3.6300	0.3800	0.2930
DENMARK	2.7300	0.1200	2.7300	0.1200	0.1510
DIEGO GARCIA	6.4900	1.9800	6.4900	1.9800	1.7400
DJIBOUTI	6.4100	1.3100	6.4100	1.3100	1.1204
DOMINICA	3.0600	0.6600	3.0600	0.6600	0.5537
DOMINICAN REPUBLIC	3.0900	0.1900	3.0900	0.1900	0.4274
DOMINICAN REPUBLIC	3.0900	0.1900	3.0900	0.1900	0.4274

**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (Cont'd.)**

**4.5 Trinsic Complete Residential International Service, (Cont'd.)**

**4.5.2 Per Minute Rates from United States to International Locations, (Cont'd.)**

<b>Country</b>	<b>Complete Nation &amp; Nation II</b>	<b>Complete Nation &amp; Nation II w/Intl Option</b>	<b>Complete Plus, 50 &amp; 250</b>	<b>Complete Plus, 50 &amp; 250 w/Intl Option</b>	<b>Travel Card</b>
EAST TIMOR	4.2700	0.4000	4.2700	0.4000	4.7500
ECUADOR	3.5700	0.3500	3.5700	0.3500	0.5082
EGYPT	4.2600	0.5100	4.2600	0.5100	0.5792
EL SALVADOR	3.4700	0.2900	3.4700	0.2900	0.4967
EQUATORIAL GUINEA	7.9800	3.4800	7.9800	3.4800	2.3584
ERITREA	5.1000	1.1600	5.1000	1.1600	0.9238
ESTONIA	4.9500	0.9200	4.9500	0.9200	0.6839
ETHIOPIA	5.0800	1.3400	5.0800	1.3400	1.0274
FAEROE ISLANDS	4.4900	0.7300	4.4900	0.7300	0.6237
FALKLAND ISLANDS	6.5100	1.7900	6.5100	1.7900	1.3860
FIJI	5.0300	1.3700	5.0300	1.3700	1.0712
FINLAND	2.7300	0.1200	2.7300	0.1200	0.1134
FRANCE	2.4300	0.1200	2.4300	0.1200	0.1848
FRENCH GUIANA	4.5300	0.9100	4.5300	0.9100	0.6539
FRENCH POLYNESIA	4.8500	1.8100	4.8500	1.8100	1.2562
GABON REPUBLIC	4.0000	1.5700	4.0000	1.5700	1.3398
GAMBIA	4.7600	0.7700	4.7600	0.7700	0.5839
GEORGIA	4.7600	1.0500	4.7600	1.0500	0.8040
GERMANY	2.3200	0.1200	2.3200	0.1200	0.1848
GHANA	4.2100	0.6400	4.2100	0.6400	0.7277
GIBRALTAR	3.2100	1.4000	3.2100	1.4000	1.2012
GLOBAL MOBILE SA	1.9900	1.9900	1.9900	1.9900	5.7750
GREECE	3.8100	0.1200	3.8100	0.1200	0.1848
GREENLAND	4.0100	0.8100	4.0100	0.8100	0.6930
GRENADA	3.0700	0.5900	3.0700	0.5900	0.5544
GUADELOUPE	3.1400	0.8200	3.1400	0.8200	0.6108
GUAM*	0.0000	0.0000	0.0000	0.0000	0.0000
GUATEMALA	3.4500	0.2800	3.4500	0.2800	0.4389
GUINEA BISSAU	8.1900	2.2100	8.1900	2.2100	1.8827
GUINEA REPUBLIC	5.1800	1.1200	5.1800	1.1200	0.8887
GUYANA	4.2300	1.1400	4.2300	1.1400	0.9702

**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (Cont'd.)**

**4.5 Trinsic Complete Residential International Service, (Cont'd.)**

**4.5.2 Per Minute Rates from United States to International Locations, (Cont'd.)**

<b>Country</b>	<b>Complete Nation &amp; Nation II</b>	<b>Complete Nation &amp; Nation II w/Intl Option</b>	<b>Complete Plus, 50 &amp; 250</b>	<b>Complete Plus, 50 &amp; 250 w/Intl Option</b>	<b>Travel Card</b>
HAITI	3.4900	0.6400	3.4900	0.6400	0.8778
HONDURAS	3.6500	0.4200	3.6500	0.4200	0.5082
HONG KONG	3.2400	0.1000	3.2400	0.1000	0.1495
HUNGARY	3.2400	0.3800	3.2400	0.3800	0.2722
ICELAND	3.1600	0.6400	3.1600	0.6400	0.5291
INDIA	5.3000	0.3300	5.3000	0.3300	0.6237
INDONESIA	4.2700	0.3400	4.2700	0.3400	0.3637
INMARSAT SNAC	9.7500	9.7500	9.7500	9.7500	10.3950
INMARSAT(Atlantic Ocean East)	9.7500	9.7500	9.7500	9.7500	10.3950
INMARSAT(Atlantic Ocean-West)	9.7500	9.7500	9.7500	9.7500	10.3950
INMARSAT(Indian Ocean)	9.7500	9.7500	9.7500	9.7500	10.3950
INMARSAT(Pacific Ocean)	9.7500	9.7500	9.7500	9.7500	10.3950
INTL FREEPHONE SERVICE	0.0000	0.0000	0.0000	0.0000	5.7750
INTL NETWORKS SHARED CODE	1.9900	1.9900	1.9900	1.9900	2.3500
IRAN	5.0200	0.7700	5.0200	0.7700	0.5756
IRAQ	6.1000	1.1600	6.1000	1.1600	0.7877
IRELAND	2.5300	0.1200	2.5300	0.1200	0.1848
ISRAEL	3.5300	0.1800	3.5300	0.1800	0.1848
ITALY	2.8700	0.1200	2.8700	0.1200	0.1848
IVORY COAST	4.9100	0.9000	4.9100	0.9000	0.6822
JAMAICA	3.0700	0.5900	3.0700	0.5900	0.6584
JAPAN	2.6700	0.1000	2.6700	0.1000	0.1848
JORDAN	3.6100	0.7700	3.6100	0.7700	0.5873
KAZAKHSTAN	4.7800	0.3000	4.7800	0.3000	0.2212
KENYA	4.2600	0.9000	4.2600	0.9000	0.6449
KIRIBATI	5.7700	1.6500	5.7700	1.6500	1.2591
KUWAIT	3.6100	0.6100	3.6100	0.6100	0.5273
KYRGYZSTAN	4.9100	0.5900	4.9100	0.5900	0.2536

**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (Cont'd.)**

**4.5 Trinsic Complete Residential International Service, (Cont'd.)**

**4.5.2 Per Minute Rates from United States to International Locations, (Cont'd.)**

Country	Complete Nation & Nation II	Complete Nation & Nation II w/Intl Option	Complete Plus, 50 & 250	Complete Plus, 50 & 250 w/Intl Option	Travel Card
	LAOS	10.1600	3.2600	10.1600	
LATVIA	5.5800	0.4600	5.5800	0.4600	0.4270
LEBANON	6.1100	0.7200	6.1100	0.7200	0.6256
LESOTHO	3.6600	1.1400	3.6600	1.1400	0.8818
LIBERIA	4.1400	0.7700	4.1400	0.7700	0.6654
LIBYA	4.0800	1.3100	4.0800	1.3100	1.0104
LIECHTENSTEIN	2.7500	0.1000	2.7500	0.1000	0.1472
LITHUANIA	4.9000	0.4600	4.9000	0.4600	0.3863
LUXEMBOURG	2.5700	0.1200	2.5700	0.1200	0.1534
MACAU	4.6800	1.0500	4.6800	1.0500	0.8509
MACEDONIA	3.4000	0.7300	3.4000	0.7300	0.6215
MADAGASCAR	8.9300	3.0200	8.9300	3.0200	2.3541
MALAWI	3.6700	0.6400	3.6700	0.6400	0.5432
MALAYSIA	3.6300	0.1900	3.6300	0.1900	0.2327
MALDIVES	7.1800	2.0200	7.1800	2.0200	1.6517
MALI REP	6.3800	1.4300	6.3800	1.4300	0.9728
MALTA	3.9600	0.9900	3.9600	0.9900	0.7632
MARITIME MOBILE SERVICE	9.7500	9.7500	9.7500	9.7500	10.3950
MARSHALL ISLANDS	4.2400	1.0100	4.2400	1.0100	0.7563
MARTINIQUE & FR ANTILLES	3.1400	0.9000	3.1400	0.9000	0.7739
MAURITANIA	5.3800	1.3500	5.3800	1.3500	1.0550
MAURITIUS	6.5200	1.6800	6.5200	1.6800	1.2922
MEXICO	2.1600	0.1900	2.1600	0.1900	0.2079
MICRONESIA	4.4500	1.0500	4.4500	1.0500	0.8309
MOLDOVA	5.3200	0.6400	5.3200	0.6400	0.5218
MONACO	2.3600	0.1600	2.3600	0.1600	0.1534
MONGOLIA	9.1000	2.2800	9.1000	2.2800	1.7504
MONTSERRAT	3.0200	0.7300	3.0200	0.7300	0.5568

**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (Cont'd.)**

**4.5 Trinsic Complete Residential International Service, (Cont'd.)**

**4.5.2 Per Minute Rates from United States to International Locations, (Cont'd.)**

Country	Complete Nation & Nation II	Complete Nation & Nation II w/Intl Option	Complete Plus, 50 & 250	Complete Plus, 50 & 250 w/Intl Option	Travel Card
MOROCCO	5.1100	0.7700	5.1100	0.7700	0.6102
MOZAMBIQUE	6.6900	1.7200	6.6900	1.7200	1.3553
MYANMAR	11.4500	3.6300	11.4500	3.6300	2.7700
NAMIBIA	4.0000	1.0900	4.0000	1.0900	0.8556
NAURU	6.7300	1.5600	6.7300	1.5600	1.3283
NEPAL	5.8000	1.7400	5.8000	1.7400	1.3684
NETHERLANDS	2.4000	0.1200	2.4000	0.1200	0.2300
NETHERLANDS ANTILLES	2.7200	0.5500	2.7200	0.5500	0.4598
NEW CALEDONIA	4.0000	1.9400	4.0000	1.9400	1.4917
NEW ZEALAND	3.4800	0.1200	3.4800	0.1200	0.1500
NICARAGUA	3.5600	0.4000	3.5600	0.4000	0.5544
NIGER REPUBLIC	5.2600	1.2600	5.2600	1.2600	0.9942
NIGERIA	3.7300	0.7700	3.7300	0.7700	0.8085
NIUE ISLAND	9.4500	2.4200	9.4500	2.4200	2.0675
NORTH KOREA	9.8600	4.3200	9.8600	4.3200	2.2000
NORTHERN MARIANA ISLANDS*	0.0000	0.0000	0.0000	0.0000	0.0000
NORWAY	2.5000	0.1200	2.5000	0.1200	0.1434
OMAN	4.0900	1.4400	4.0900	1.4400	1.1242
PAKISTAN	7.7900	0.3300	7.7900	0.3300	0.6237
PALAU	7.3600	1.7400	7.3600	1.7400	1.3484
PALESTINE	3.5300	0.1500	3.5300	0.1500	0.2025
PANAMA	3.3700	0.3500	3.3700	0.3500	0.4967
PAPUA NEW GUINEA	4.0500	1.4300	4.0500	1.4300	1.1528
PARAGUAY	4.2300	0.5200	4.2300	0.5200	0.4544
PERU	3.7200	0.2500	3.7200	0.2500	0.2667
PHILIPPINES	3.8400	0.1800	3.8400	0.1800	0.3350
POLAND	3.1300	0.3000	3.1300	0.3000	0.3119
PORTUGAL	3.1100	0.1200	3.1100	0.1200	0.2772
PUERTO RICO*	0.0000	0.0000	0.0000	0.0000	0.0000

**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (Cont'd.)**

**4.5 Trinsic Complete Residential International Service, (Cont'd.)**

**4.5.2 Per Minute Rates from United States to International Locations, (Cont'd.)**

<b>Country</b>	<b>Complete Nation &amp; Nation II</b>	<b>Complete Nation &amp; Nation II w/Intl Option</b>	<b>Complete Plus, 50 &amp; 250</b>	<b>Complete Plus, 50 &amp; 250 w/Intl Option</b>	<b>Travel Card</b>
QATAR	3.9300	1.2900	3.9300	1.2900	1.0173
REUNION ISLAND	6.3200	1.3800	6.3200	1.3800	1.0781
ROMANIA	4.5200	0.4600	4.5200	0.4600	0.3733
RUSSIA	4.7800	0.3000	4.7800	0.3000	0.2212
RWANDESE REP	6.5700	1.6000	6.5700	1.6000	1.2229
SAMOA	6.8800	1.4000	6.8800	1.4000	1.0995
SAN MARINO	2.7000	1.4200	2.7000	1.4200	1.1528
SAO TOME	8.5600	2.1200	8.5600	2.1200	1.6364
SAUDI ARABIA	3.9900	0.6400	3.9900	0.6400	0.5339
SENEGAL	5.9000	0.9000	5.9000	0.9000	0.6725
SERBIA / YUGOSLAVIA	3.7300	0.5900	3.7300	0.5900	0.5287
SEYCHELLES	6.2100	2.0200	6.2100	2.0200	1.5310
SIERRA LEONE	6.2600	0.7700	6.2600	0.7700	0.6011
SINGAPORE	2.9100	0.1400	2.9100	0.1400	0.1272
SLOVAKIA	3.5800	0.3300	3.5800	0.3300	0.2530
SLOVENIA	3.6100	0.7800	3.6100	0.7800	0.6699
SOLOMON ISLANDS	7.5300	1.6400	7.5300	1.6400	1.2745
SOMALIA	5.4700	2.2000	5.4700	2.2000	1.7211
SOUTH AFRICA	3.2600	0.5100	3.2600	0.5100	0.3691
SOUTH KOREA	3.2800	0.1000	3.2800	0.1000	0.1848
SPAIN	3.0300	0.1200	3.0300	0.1200	0.1848
SRI LANKA	6.2600	1.3300	6.2600	1.3300	1.0559
ST. HELENA	5.8600	1.5500	5.8600	1.5500	1.2167
ST. KITTS & NEVIS	2.9700	1.2500	2.9700	1.2500	0.5360
ST. LUCIA	3.0200	0.5300	3.0200	0.5300	0.5891
ST. PIERRE & MIQUELON	2.2800	0.6800	2.2800	0.6800	0.5275
ST. VINCENT & GRENADINE ISLS	3.8300	0.7400	3.8300	0.7400	0.6699
SUDAN	8.0100	1.1600	8.0100	1.1600	0.9324

**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (Cont'd.)**

**4.5 Trinsic Complete Residential International Service, (Cont'd.)**

**4.5.2 Per Minute Rates from United States to International Locations, (Cont'd.)**

<b>Country</b>	<b>Complete Nation &amp; Nation II</b>	<b>Complete Nation &amp; Nation II w/Intl Option</b>	<b>Complete Plus, 50 &amp; 250</b>	<b>Complete Plus, 50 &amp; 250 w/Intl Option</b>	<b>Travel Card</b>
SURINAME	5.4300	1.6800	5.4300	1.6800	1.3022
SWAZILAND	3.8400	1.0400	3.8400	1.0400	0.8494
SWEDEN	2.4000	0.1200	2.4000	0.1200	0.1500
SWITZERLAND	2.4800	0.1200	2.4800	0.1200	0.1500
SYRIA	6.7300	1.1600	6.7300	1.1600	0.9438
TAIWAN	3.2800	0.1000	3.2800	0.1000	0.1064
TAJKISTAN	4.8000	0.4000	4.8000	0.4000	0.3595
TANZANIA	4.1400	0.6400	4.1400	0.6400	0.5526
THAILAND	3.6800	0.2500	3.6800	0.2500	0.2382
TOGOLESE REP	4.4900	1.5000	4.4900	1.5000	1.1205
TOKELAU	7.9800	1.5000	7.9800	1.5000	1.2550
TONGA	5.9000	2.0900	5.9000	2.0900	1.5903
TRINIDAD & TOBAGO	3.1500	0.4600	3.1500	0.4600	0.7046
TUNISIA	4.0800	0.6400	4.0800	0.6400	0.5740
TURKEY	3.4500	0.5900	3.4500	0.5900	0.4967
TURKMENISTAN	4.7600	0.5900	4.7600	0.5900	0.5250
TURKS / CAICOS ISLANDS	2.8900	0.7300	2.8900	0.7300	0.5737
TUVALU	9.8400	2.4400	9.8400	2.4400	1.8706
UGANDA	4.1300	0.6400	4.1300	0.6400	0.4802
UKRAINE	4.8700	0.3800	4.8700	0.3800	0.3074
UNITED ARAB EMIRATES	3.2900	0.5100	3.2900	0.5100	0.4753
UNITED KINGDOM	2.0600	0.0800	2.0600	0.0800	0.1155
UNLISTED COUNTRY	0.0000	0.0000	0.0000	0.0000	5.7750
URUGUAY	3.5800	0.5200	3.5800	0.5200	0.4500
US VIRGIN ISLANDS*	0.0000	0.0000	0.0700	0.0700	0.0000
UZBEKISTAN	4.8000	0.5900	4.8000	0.5900	0.4853
VANUATU	8.4400	3.1900	8.4400	3.1900	2.4300
VATICAN CITY	2.8700	0.1200	2.8700	0.1200	0.1590
VENEZUELA	2.4800	0.2300	2.4800	0.2300	0.2800
VIETNAM	5.6400	0.8700	5.6400	0.8700	0.6325
WALLIS & FUTUNA	7.9800	3.1300	7.9800	3.1300	2.4300
YEMEN REPUBLIC	3.5800	1.3100	3.5800	1.3100	1.1781
ZAMBIA	3.1900	0.7700	3.1900	0.7700	0.6618
ZIMBABWE	3.7300	0.6400	3.7300	0.6400	0.5202

**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (Cont'd.)**

**4.6 Trinsic Complete Business International Service**

**4.6.1 General**

Trinsic Complete Business International Service is offered to Customers subscribed to Trinsic Complete Local for Business, Trinsic Complete Nation for Business and Trinsic Complete Premium for Business bundled service plans.

Direct Dial and Travel Card calls are billed in six (6) second increments after an initial period for billing purposes of thirty (30) seconds.

**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (Cont'd.)**

**4.6 Trinsic Complete Business International Service, (Cont'd.)**

**4.6.2 Per Minute Rates from United States to International Locations**

<b>Country</b>	<b>Complete Business</b>	<b>Complete Business w/ Intl Option</b>	<b>Travel Card</b>
AFGHANISTAN	1.6820	3.6300	1.6900
ALBANIA	0.6960	0.9900	0.6790
ALGERIA	0.5160	0.6200	0.5160
AMERICAN SAMOA	0.0600	0.0600	0.3900
ANDORRA	0.7450	0.8900	0.2400
ANGOLA	0.8460	1.3300	0.8100
ANGUILLA	0.4560	0.5100	0.4500
ANTIGUA & BARBUDA	0.3720	0.4400	0.3720
ARGENTINA	0.8390	0.4000	0.3965
ARMENIA	0.6840	0.8100	0.6600
ARUBA	0.7830	0.3800	0.3480
ASCENSION	1.1280	1.6100	1.1500
AUSTRALIA	0.5190	0.1300	0.1620
AUSTRALIAN EXTERNAL TERRITORIES	1.7700	0.7900	0.1620
AUSTRIA	0.3490	0.1300	0.1500
AZERBAIJAN	0.8340	1.1000	0.8340
BAHAMAS	0.5750	0.2000	0.2100
BAHRAIN	0.5580	0.7200	0.5580
BANGLADESH	0.9360	1.0100	0.8890
BARBADOS	0.4200	0.4500	0.4200
BELARUS	0.5640	0.6400	0.4800
BELGIUM	0.3490	0.1300	0.1620
BELIZE	0.5760	0.6700	0.5400
BENIN	0.5580	0.5900	0.5070
BERMUDA	0.3000	0.2700	0.3000
BHUTAN	1.4100	1.7400	1.2300
BOLIVIA	0.9430	0.5400	0.4680
BOSNIA & HERZEGOVINA	0.5580	0.7100	0.5580

**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (Cont'd.)**

**4.6 Trinsic Complete Business International Service, (Cont'd.)**

**4.6.2 Per Minute Rates from United States to International Locations, (Cont'd.)**

Country	Complete Business	Complete Business w/ Intl Option	Travel Card
BOTSWANA	1.3960	0.7300	0.4740
BRAZIL	0.7640	0.3300	0.3480
BRITISH VIRGIN ISLANDS	0.3600	0.3800	0.3520
BRUNEI	0.6960	0.7500	0.6520
BULGARIA	0.4140	0.5500	0.3680
BURKINA FASIO	1.4810	0.8400	0.6738
BURUNDI	1.5540	1.6600	1.4180
CAMBODIA	1.5540	1.9500	1.3800
CAMEROON	0.7020	0.8900	0.6900
CANADA**	0.1890	0.0700	0.1027
CAPE VERDE	0.6420	0.7600	0.6220
CAYMAN ISLANDS	0.8020	0.3800	0.3120
CENTRAL AFRICAN REPUBLIC	1.4100	2.1200	1.1290
CHAD REPUBLIC	2.2220	2.3300	1.8490
CHILE/EASTER ISLAND	0.5750	0.3100	0.3120
CHINA	1.2070	0.3400	0.4500
CHRISTMAS ISLAND/COCOS ISLAND	0.5190	0.1300	0.1620
COLOMBIA	0.8390	0.4000	0.4050
COMOROS	1.4160	3.3600	1.2900
CONGO (Democratic Republic of the)	0.6420	0.7000	0.6849
CONGO (Republic of the)	0.8460	1.0500	0.8663
COOK ISLANDS	1.4100	2.4000	1.2380
COSTA RICA	0.4440	0.3300	0.3600
CROATIA	0.4200	0.4600	0.4200
CUBA & GUANTANAMO BAY	1.0600	0.7600	0.9500
CYPRUS	0.4980	0.4900	0.4500
CZECH REPUBLIC	0.4400	0.4500	0.4380
DENMARK	0.3490	0.1300	0.1500

**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (Cont'd.)**

**4.6 Trinsic Complete Business International Service, (Cont'd.)**

**4.6.2 Per Minute Rates from United States to International Locations, (Cont'd.)**

Country	Complete Business	Complete Business w/ Intl Option	Travel Card
DIEGO GARCIA	0.9840	1.3900	1.7264
DJIBOUTI	0.8460	0.9100	0.7310
DOMINICA	0.4140	0.5700	0.4700
DOMINICAN REPUBLIC	0.6510	0.2600	0.2820
DOMINICAN REPUBLIC	0.6510	0.2600	0.2820
EAST TIMOR	0.4320	2.4000	5.7750
ECUADOR	0.9430	0.5000	0.4680
EGYPT	0.6200	0.6300	0.6180
EL SALVADOR	0.5400	0.4600	0.4310
EQUATORIAL GUINEA	1.6200	2.1300	1.5410
ERITREA	0.9480	1.1200	0.9480
ESTONIA	0.5820	0.8200	0.5290
ETHIOPIA	0.9540	0.9400	0.9160
FAEROE ISLANDS	0.3900	2.1600	0.3600
FALKLAND ISLANDS	1.1970	2.1300	0.9110
FIJI	0.8460	0.9200	0.7310
FINLAND	0.3490	0.1300	0.1500
FRANCE	0.3490	0.1300	0.1500
FRENCH GUIANA	0.4200	0.5400	0.5100
FRENCH POLYNESIA	0.5580	0.6000	0.9900
GABON REPUBLIC	0.9900	1.0800	0.6190
GAMBIA	0.6840	0.9800	0.5100
GEORGIA	0.8400	0.9300	0.7390
GERMANY	0.3490	0.1300	0.1350
GHANA	0.9150	0.5800	0.4860
GIBRALTAR	1.4990	0.9600	0.5910
GLOBAL MOBILE SATELLITE SYSTEM	1.9900	1.9900	5.7750
GREECE	0.7450	0.1900	0.2100

**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (Cont'd.)**

**4.6 Trinsic Complete Business International Service, (Cont'd.)**

**4.6.2 Per Minute Rates from United States to International Locations, (Cont'd.)**

Country	Complete Business	Complete Business w/ Intl Option	Travel Card
GREENLAND	0.3900	1.0500	0.4700
GRENADA	0.4700	0.4800	0.4900
GUADELOUPE	0.4200	0.5400	0.4020
GUAM*	0.0000	0.0000	0.0000
GUATEMALA	0.8390	0.4300	0.4050
GUINEA BISSAU	0.9900	1.7900	0.9300
GUINEA REPUBLIC	0.6480	0.7300	0.6300
GUYANA	0.8830	0.9900	0.7819
HAITI	0.6000	0.5900	0.6000
HONDURAS	0.5400	0.4900	0.5012
HONG KONG	0.6880	0.1800	0.2000
HUNGARY	1.0660	0.4400	0.3420
ICELAND	0.4140	0.4300	0.3900
INDIA	1.2350	0.5600	0.5820
INDONESIA	0.4320	0.4500	0.4310
INMARSAT SNAC	9.9900	9.9900	10.3950
INMARSAT(Atlantic Ocean East)	9.9900	9.9900	10.3950
INMARSAT(Atlantic Ocean-West)	9.9900	9.9900	10.3950
INMARSAT(Indian Ocean)	9.9900	9.9900	10.3950
INMARSAT(Pacific Ocean)	9.9900	9.9900	10.3950
INTL NETWORKS SHARED CODE	1.9900	1.9900	2.3500
IRAN	0.8400	1.0700	0.8290
IRAQ	1.1400	1.2900	1.0581
IRELAND	0.3490	0.1300	0.1500
ISRAEL	0.7540	0.2400	0.2500
ITALY	0.3490	0.1300	0.1500
IVORY COAST	0.8760	1.1100	0.8700
JAMAICA	0.6900	0.5800	0.5510

**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (Cont'd.)**

**4.6 Trinsic Complete Business International Service, (Cont'd.)**

**4.6.2 Per Minute Rates from United States to International Locations, (Cont'd.)**

Country	Complete Business	Complete Business w/ Intl Option	Travel Card
JAPAN	0.5190	0.1500	0.1620
JORDAN	0.7440	0.8000	0.7010
KAZAKHSTAN	0.4370	0.4200	0.4400
KENYA	0.6480	0.7300	0.6110
KIRIBATI	1.1220	1.3700	0.9190
KUWAIT	0.7260	0.8000	0.7200
KYRGYZSTAN	0.8500	3.2900	0.8510
LAOS	1.5540	2.3000	1.4290
LATVIA	0.5580	0.8400	0.5290
LEBANON	0.7020	0.9800	0.6600
LESOTHO	0.7080	0.8000	0.6410
LIBERIA	0.8580	0.5700	0.4800
LIBYA	0.8460	0.9000	0.7310
LIECHTENSTEIN	0.1920	0.1900	0.1910
LITHUANIA	0.5850	1.0800	0.6900
LUXEMBOURG	0.8300	0.2000	0.1620
MACAU	2.1030	0.6800	0.5850
MACEDONIA	0.4980	0.4900	0.4500
MADAGASCAR	2.1670	1.9200	1.9400
MALAWI	0.5580	0.6700	0.5100
MALAYSIA	0.6040	0.3300	0.3420
MALDIVES	1.1280	2.4000	0.9710
MALI REP	0.8400	0.9400	0.8090
MALTA	0.5640	0.6400	0.5510
MARSHALL ISLANDS	0.3600	0.5400	0.5700
MARTINIQUE & FRENCH ANTILLES	0.4200	0.5400	0.7739
MAURITANIA	0.8520	0.9200	0.7610
MAURITIUS	0.9900	1.1600	0.8890
MEXICO	0.4420	0.1900	0.1800

**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (Cont'd.)**

**4.6 Trinsic Complete Business International Service, (Cont'd.)**

**4.6.2 Per Minute Rates from United States to International Locations, (Cont'd.)**

Country	Complete Business	Complete Business w/ Intl Option	Travel Card
MICRONESIA	0.6480	0.0000	0.5900
MOLDOVA	0.8400	2.6000	0.7690
MONACO	0.3490	0.1700	0.1620
MONGOLIA	1.4160	1.6000	1.2710
MONTserrat	1.1320	0.5100	0.5000
MOROCCO	0.6540	0.6900	0.6110
MOZAMBIQUE	0.9900	1.1900	0.9410
MYANMAR	1.8420	3.4400	1.8800
NAMIBIA	0.6480	0.7100	0.5510
NAURU	3.4440	1.2100	4.3700
NEPAL	0.8460	1.1600	0.7800
NETHERLANDS	0.3490	0.1300	0.1500
NETHERLANDS ANTILLES	0.7450	0.4400	0.3450
NEW CALEDONIA	0.9840	1.3600	0.8400
NEW ZEALAND	0.6320	0.2300	0.3700
NICARAGUA	0.4440	0.4800	0.4310
NIGER REPUBLIC	0.7560	0.8500	0.7090
NIGERIA	0.6480	0.7000	0.6600
NIUE ISLAND	1.7860	3.2700	1.5914
NORTH KOREA	1.9860	2.6900	1.9310
NORTHERN MARIANA ISLANDS*	0.0000	0.0000	0.0000
NORWAY	0.3490	0.1300	0.1500
OMAN	0.7260	0.9800	0.7090
PAKISTAN	0.7700	0.9100	0.7680
PALAU	0.9900	1.2100	0.8510
PALESTINE	0.7540	0.2400	0.3000
PANAMA	0.4320	0.4600	0.4310
PAPUA NEW GUINEA	0.6420	0.9300	0.5590
PARAGUAY	1.0660	0.5300	0.4740

**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (Cont'd.)**

**4.6 Trinsic Complete Business International Service, (Cont'd.)**

**4.6.2 Per Minute Rates from United States to International Locations, (Cont'd.)**

Country	Complete Business	Complete Business w/ Intl Option	Travel Card
PERU	0.9150	0.4500	0.4680
PHILIPPINES	0.8390	0.3500	0.3420
POLAND	0.7450	0.3100	0.3180
PORTUGAL	0.1620	0.1300	0.1620
PUERTO RICO*	0.0000	0.0000	0.0000
QATAR	0.7140	0.9400	0.7200
REUNION ISLAND	0.8400	0.9300	0.7690
ROMANIA	1.2920	0.7300	0.4860
RUSSIA	1.3110	0.3100	0.3180
RWANDESE REP	0.9840	1.9500	0.8890
SAMOA	0.6840	0.9200	0.5000
SAN MARINO	1.0450	1.8400	0.2670
SAO TOME	1.5900	3.0800	1.3990
SAUDI ARABIA	0.7700	0.7900	0.7680
SENEGAL	0.9840	1.2300	0.9190
SERBIA / YUGOSLAVIA	0.5640	0.5300	0.5510
SEYCHELLES	1.1280	2.3700	1.0500
SIERRA LEONE	0.7200	0.8500	0.7050
SINGAPORE	0.5750	0.2600	0.2600
SLOVAKIA	0.4560	0.5300	0.4390
SLOVENIA	0.4440	0.4900	0.4390
SOLOMON ISLANDS	3.4560	2.5100	0.8810
SOMALIA	1.4100	1.3600	1.3199
SOUTH AFRICA	0.3780	0.3800	0.3780
SOUTH KOREA	0.6880	0.1900	0.2100
SPAIN	0.4530	0.1300	0.1500

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**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (Cont'd.)**

**4.6 Trinsic Complete Business International Service, (Cont'd.)**

**4.6.2 Per Minute Rates from United States to International Locations, (Cont'd.)**

<b>Country</b>	<b>Complete Business</b>	<b>Complete Business w/ Intl Option</b>	<b>Travel Card</b>
SRI LANKA	0.8400	0.9100	0.7390
ST. HELENA	1.1400	1.3400	0.8590
ST. KITTS & NEVIS	0.3900	0.4400	0.3790
ST. LUCIA	0.3900	0.4400	0.3900
ST. PIERRE & MIQUELON	0.4140	0.5200	0.3600
ST. VINCENT & GRENADINE ISLANDS	0.4440	0.5800	0.4390
SUDAN	0.9840	1.1200	0.9490
SURINAME	0.9240	1.2000	0.9110
SWAZILAND	0.6480	0.7000	0.5820
SWEDEN	0.3490	0.1300	0.1500
SWITZERLAND	0.3490	0.1300	0.1500
SYRIA	0.8400	1.0700	0.7690
TAIWAN	0.7070	0.2400	0.2500
TAJKISTAN	0.4280	1.6500	0.3611
TANZANIA	0.6480	0.8200	0.6110
THAILAND	0.3720	0.3800	0.3710
TOGOLESE REP	0.8580	0.9800	0.7610
TOKELAU	1.9800	2.4000	5.7750
TONGA	1.2280	1.4600	0.7690
TRINIDAD & TOBAGO	0.4920	0.5100	0.4860
TUNISIA	0.4980	0.7000	0.4500
TURKEY	0.7540	0.4000	0.4020
TURKMENISTAN	0.8460	1.6200	0.8210
TURKS / CAICOS ISLANDS	0.4140	0.4900	0.4137
TUVALU	1.9100	3.4000	1.3690
UGANDA	1.3480	0.7200	0.5820
UKRAINE	0.5580	0.6100	0.4800

**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (Cont'd.)**

**4.6 Trinsic Complete Business International Service, (Cont'd.)**

**4.6.2 Per Minute Rates from United States to International Locations, (Cont'd.)**

<b>Country</b>	<b>Complete Business</b>	<b>Complete Business w/ Intl Option</b>	<b>Travel Card</b>
UNITED ARAB EMIRATES	1.0660	0.4800	0.4800
UNITED KINGDOM	0.2360	0.0600	0.0800
URUGUAY	0.9150	0.5300	0.4680
US VIRGIN ISLANDS*	0.0000	0.0000	0.0000
UZBEKISTAN	0.5200	0.4100	0.4220
VANUATU	2.3000	2.2300	1.9030
VATICAN CITY	0.3490	0.1300	0.1620
VENEZUELA	0.6700	0.3500	0.3480
VIETNAM	0.8550	0.8400	0.8400
WALLIS & FUTUNA	1.9800	2.4000	1.3800
YEMEN REPUBLIC	0.7080	0.0000	0.7020
ZAMBIA	0.6540	0.7500	0.6110
ZIMBABWE	0.5580	0.6600	0.5100

**SECTION 4 - INTERNATIONAL SERVICES AND RATES, (Cont'd.)**

**4.7 Matrix Business International Service**

**4.7.1 General**

Matrix International Service is offered to Customers subscribing to any Matrix local or long distance plan, except as excluded above.

Direct Dial and Travel Card calls are billed in six (6) second increments after an initial period for billing purposes of thirty (30) seconds.

#### **4.7 Matrix Business International Service**

##### **4.7.1 Per Minute Rates from United States to International Locations, (Cont'd.)**

<b>Country</b>	<b>Initial Increment</b>	<b>Additional Increment</b>
AFGHANISTAN	1.495	0.299
ALBANIA	0.295	0.059
ALGERIA	0.245	0.049
AMERICAN SAMOA	0.200	0.040
ANDORRA	0.170	0.034
ANGOLA	0.370	0.074
ARGENTINA	0.170	0.034
ARMENIA	0.345	0.069
ARUBA	0.200	0.040
ASCENSION	0.770	0.154
AUSTRALIA	0.065	0.013
AUSTRIA	0.095	0.019
AZERBAIJAN	0.395	0.079
BAHRAIN	0.270	0.054
BANGLADESH	0.395	0.079
BELARUS	0.245	0.049
BELGIUM	0.080	0.016
BELIZE	0.370	0.074
BENIN	0.295	0.059
BHUTAN	0.645	0.129
BOLIVIA	0.270	0.054
BOSNIA & HERZEGOVINA	0.270	0.054

#### **4.7 Matrix Business International Service**

##### **4.7.1 Per Minute Rates from United States to International Locations, (Cont'd.)**

<b>Country</b>	<b>Initial Increment</b>	<b>Additional Increment</b>
BOTSWANA	0.270	0.054
BRAZIL	0.120	0.024
BRUNEI	0.295	0.059
BULGARIA	0.220	0.044
BURKINA FASIO	0.345	0.069
BURUNDI	0.645	0.129
CAMBODIA	0.770	0.154
CAMEROON	0.345	0.069
CAPE VERDE	0.345	0.069
CENTRAL AFRICAN REPUBLIC	0.495	0.099
CHAD REPUBLIC	1.295	0.259
CHILE/EASTER ISLAND	0.120	0.024
CHINA	0.200	0.040
COLOMBIA	0.170	0.034
COMOROS	0.645	0.129
CONGO	0.370	0.074
COOK ISLANDS	0.895	0.179
COSTA RICA	0.200	0.040
CROATIA	0.245	0.049
CUBA & GUANTANAMO BAY	0.720	0.144
CYPRUS	0.245	0.049
CZECH REPUBLIC	0.170	0.034
DENMARK	0.095	0.019

#### **4.7 Matrix Business International Service**

##### **4.7.1 Per Minute Rates from United States to International Locations, (Cont'd.)**

<b>Country</b>	<b>Initial Increment</b>	<b>Additional Increment</b>
DIEGO GARCIA	0.795	0.159
DJIBOUTI	0.495	0.099
EAST TIMOR	0.245	0.049
ECUADOR	0.245	0.049
EGYPT	0.345	0.069
EQUATORIAL GUINEA	.0770	0.154
ERITREA	0.645	0.129
ESTONIA	0.245	0.049
ETHIOPIA	0.645	0.129
FAEROE ISLANDS	0.200	0.040
FALKLAND ISLANDS	0.745	0.149
FIJI	0.445	0.089
FINLAND	0.095	0.019
FRANCE	0.0575	0.0115
FRENCH GUIANA	0.270	0.054
FRENCH POLYNESIA	0.420	0.084
GABON REPUBLIC	0.345	0.069
GAMBIA	0.295	0.059
GEORGIA	0.420	0.084
GERMANY	0.0575	0.0115
GHANA	0.245	0.049
GIBRALTAR	0.345	0.069
GREECE	0.120	0.024

#### **4.7 Matrix Business International Service**

##### **4.7.1 Per Minute Rates from United States to International Locations, (Cont'd.)**

<b>Country</b>	<b>Initial Increment</b>	<b>Additional Increment</b>
GREENLAND	0.270	0.054
GUADELOUPE	0.245	0.049
GUATEMALA	0.220	0.044
GUINEA BISSAU	0.495	0.099
GUINEA REPUBLIC	0.370	0.074
GUYANA	0.495	0.099
HAITI	0.295	0.059
HONDURAS	0.270	0.054
HONG KONG	0.095	0.019
HUNGARY	0.170	0.034
ICELAND	0.270	0.054
INDIA	0.370	0.074
INDONESIA	0.220	0.044
INMARSAT SNAC	3.97	0.794
INMARSAT(Atlantic Ocean East)	3.97	0.794
INMARSAT(Atlantic Ocean-West)	3.97	0.794
INMARSAT(Indian Ocean)	3.97	0.794
INMARSAT(Pacific Ocean)	3.97	0.794
INTL NETWORKS SHARED CODE	0.320	0.064
IRAN	0.495	0.099
IRAQ	0.770	0.154
IRELAND	0.080	0.016
ISRAEL	0.120	0.024
ITALY	0.095	0.019

#### **4.7 Matrix Business International Service**

##### **4.7.1 Per Minute Rates from United States to International Locations, (Cont'd.)**

<b>Country</b>	<b>Initial Increment</b>	<b>Additional Increment</b>
JAPAN	0.070	0.014
JORDAN	0.345	0.069
KENYA	0.295	0.059
KIRIBATI	0.645	0.129
KUWAIT	0.295	0.059
KYRGYZSTAN	0.495	0.099
LAOS	0.645	0.129
LATVIA	0.295	0.059
LEBANON	0.320	0.064
LESOTHO	0.320	0.064
LIBERIA	0.295	0.059
LIBYA	0.295	0.059
LIECHTENSTEIN	0.105	0.021
LITHUANIA	0.295	0.059
LUXEMBOURG	0.095	0.019
MACAU	0.345	0.069
MACEDONIA	0.295	0.059
MADAGASCAR	1.170	0.234
MALAWI	0.270	0.054
MALAYSIA	0.145	0.029
MALDIVES	0.645	0.129
MALI REP	0.420	0.084
MALTA	0.245	0.049
MARSHALL ISLANDS	0.495	0.099
MAURITANIA	0.395	0.079
MAURITIUS	0.445	0.089
MEXICO	0.100	0.020

#### **4.7 Matrix Business International Service**

##### **4.7.1 Per Minute Rates from United States to International Locations, (Cont'd.)**

<b>Country</b>	<b>Initial Increment</b>	<b>Additional Increment</b>
MICRONESIA	0.495	0.099
MOLDOVA	0.395	0.079
MONACO	0.105	0.021
MONGOLIA	0.645	0.129
MOROCCO	0.295	0.059
MOZAMBIQUE	0.445	0.089
MYANMAR	0.895	0.179
NAMIBIA	0.270	0.054
NAURU	0.895	0.179
NEPAL	0.495	0.099
NETHERLANDS	0.080	0.016
NETHERLANDS ANTILLES	0.170	0.034
NEW CALEDONIA	0.445	0.089
NEW ZEALAND	0.120	0.024
NICARAGUA	0.270	0.054
NIGER REPUBLIC	0.370	0.074
NIGERIA	0.345	0.069
NIUE ISLAND	1.520	0.304
NORTH KOREA	0.895	0.179
NORWAY	0.095	0.019
OMAN	0.395	0.079
PAKISTAN	0.420	0.084
PALAU	0.645	0.129
PALESTINE	0.145	0.029
PANAMA	0.245	0.049
PAPUA NEW GUINEA	0.320	0.064
PARAGUAY	0.245	0.049

#### **4.7 Matrix Business International Service**

##### **4.7.1 Per Minute Rates from United States to International Locations, (Cont'd.)**

<b>Country</b>	<b>Initial Increment</b>	<b>Additional Increment</b>
PERU	0.220	0.044
PHILIPPINES	0.170	0.034
POLAND	0.170	0.034
PORTUGAL	0.105	0.021
QATAR	0.445	0.089
REUNION ISLAND	0.445	0.089
ROMANIA	0.220	0.044
RUSSIA	0.220	0.044
RWANDESE REP	0.495	0.099
SAMOA	0.445	0.089
SAN MARINO	0.345	0.069
SAO TOME	0.895	0.179
SAUDI ARABIA	0.345	0.069
SENEGAL	0.445	0.089
SERBIA / YUGOSLAVIA	0.245	0.049
SEYCHELLES	0.645	0.129
SIERRA LEONE	0.370	0.074
SINGAPORE	0.095	0.019
SLOVAKIA	0.200	0.040
SLOVENIA	0.245	0.049
SOLOMON ISLANDS	0.770	0.154
SOMALIA	0.770	0.154
SOUTH AFRICA	0.220	0.044
SOUTH KOREA	0.120	0.024
SPAIN	0.080	0.016

#### **4.7 Matrix Business International Service**

##### **4.7.1 Per Minute Rates from United States to International Locations, (Cont'd.)**

<b>Country</b>	<b>Initial Increment</b>	<b>Additional Increment</b>
SRI LANKA	0.395	0.079
ST. HELENA	0.645	0.129
ST. PIERRE & MIQUELON	0.320	0.064
SUDAN	0.470	0.094
SURINAME	0.645	0.129
SWAZILAND	0.295	0.059
SWEDEN	0.080	0.016
SWITZERLAND	0.0575	0.0115
SYRIA	0.495	0.099
TAIWAN	0.120	0.024
TAJKISTAN	0.270	0.054
THAILAND	0.200	0.040
TOGOLESE REP	0.495	0.099
TOKELAU	1.320	0.264
TONGA	0.645	0.129
TUNISIA	0.245	0.049
TURKEY	0.200	0.040
TURKMENISTAN	0.495	0.099
TUVALU	1.170	0.234
UGANDA	0.270	0.054
UKRAINE	0.245	0.049
UNITED ARAB EMIRATES	0.245	0.049
UNITED KINGDOM	0.0475	0.0095
URUGUAY	0.245	0.049
UZBEKISTAN	0.295	0.059
VANUATU	1.225	0.245
VATICAN CITY	0.095	0.019
VENEZUELA	0.170	0.034
VIETNAM	0.495	0.099
WALLIS & FUTUNA	0.995	0.199
YEMEN REPUBLIC	0.495	0.099
ZAMBIA	0.320	0.064
ZIMBABWE	0.245	0.049

## **SECTION 5 - PROMOTIONS**

### **5.1 Trinsic PVA Promotion - Trial Period**

Customers may choose to use Trinsic PVA for a free thirty (30) day trial period. The trial period will include thirty (30) free minutes of calling. The thirty (30) minute promotional call allowance is voided at the end of the thirty (30) day trial period and has no cash value and does not rollover to the following month's service. Customers who utilize the service after the trial period will automatically begin to be billed at the standard service rate noted in Section 2.3.6 of this Product and Services Guide.

## **SECTION 5 – PROMOTIONS, (Cont'd.)**

### **5.2 Non-Cash Incentive Promotion**

From time to time the company may offer non-cash incentives to potential customers who select one of the company ' s residential services and retain the service for a minimum of thirty (30) days. These incentives will be available at various times through a variety of sales channels. The value of each non-cash incentive will not exceed a cost to the Company of \$100. Eligibility is contingent on the Customer's proactive response to company marketing materials or in response to telemarketing on behalf of the Company. A marketing program associated enrollment number may be required to obtain the non-cash promotion. This promotion is limited to one offer per Customer for a consecutive twelve month period. The Company may also offer such non-cash incentives to existing Customers to encourage retention of the Company's services. Customers who discontinue service or whose service is discontinued by the Company forfeit any remaining unused credit.

## **SECTION 5 – PROMOTIONS, (Cont'd.)**

### **5.3 Spectrum Unlimited- Free Months Promotion**

Beginning with the effective date of this filing, (April 30, 2004) and continuing through January 17, 2005, new Company Customers who subscribe to Spectrum Unlimited Service may subscribe for a term commitment of 1 year or 2 years. Term Customers will receive a credit on their bill equal to the monthly recurring charge of the primary and additional lines presubscribed to this service based on the schedule as follows:

One (1) year term commitment Customers will receive a credit for all primary and additional lines presubscribed to this service for the 6<sup>th</sup> month of service. The credit will appear on the month 7 invoice.

Customers who subscribe for a two (2) year term commitment will receive a credit for all primary and additional lines presubscribed to this service for the 6<sup>th</sup> and 18<sup>th</sup> months of service. The credit will appear on the month 7 and month 19 invoices respectively.

Lines that are disconnected prior to the end of the term of the contract will have a \$150.00 per line termination penalty unless a replacement line is put in place at the same time, as in the case of a move.

### **5.4 Minnesota Acquisition Promotion**

Through May 1, 2005, New Minnesota Company Customers who subscribe to the Company's toll services as listed below will receive the 1<sup>st</sup> and 6<sup>th</sup> month Monthly Recurring Charge for the service selected at no charge. Customers must make timely payment of their Monthly Recurring Charges through the 5<sup>th</sup> month of service in order to retain eligibility for the waiver of the MRC in the 6<sup>th</sup> month.

## **SECTION 5 – PROMOTIONS, (Cont'd.)**

### **5.5 Home Connection Unlimited Promotion**

Home Connection Unlimited is a bundled local and unlimited long distance service promotion. New The Company Customers are eligible to subscribe to Trinsic Unlimited Service at a special promotional rate. This promotion is available from October 14, 2006 until October 14, 2007 where a corresponding intrastate promotion is available.

The monthly recurring promotional rate may be found in the appropriate intrastate tariff.

## **SECTION 6 - MISCELLANEOUS CHARGES**

### **6.1 Taxes, Surcharges and Utility Fees**

All state and local taxes, including but not limited to gross receipts taxes, sales taxes, and municipal utilities taxes are listed as separate line items and are not included in the rates listed in this Guide.

**6.1.1** To the extent that a municipality, other political subdivision or local agency of government, state or federal Commission imposes upon and collects from the Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee or regulatory fee, such taxes and fees shall, insofar as practicable and allowed by law, be billed pro rata to Customers receiving service from the Company within the territorial limits of such municipality, other political subdivision or local agency of government.

**6.1.2** The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs include, but are not limited to, the Universal Service Fund (USF), the Presubscribed Interexchange Carrier Charge (PIC), and compensation to pay telephone service providers for the use of their pay telephones to access the Company's service.

## **SECTION 6 - MISCELLANEOUS CHARGES, (Cont'd.)**

### **6.2 Public Pay Telephone Surcharge**

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. This surcharge, which is in addition to standard Guided usage charges and any applicable service charges and surcharges associated with the Company service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any retransmitted call (i.e., using the "#" symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

	<u>Residential</u>	<u>Business</u>
Rate per Call:	\$0.60	\$0.30

### **6.3 Universal Service Fund Contribution**

In connection with the FCC's Universal Service Orders, Matrix will pay a percentage of its retail revenues to support the Universal Service Fund ("USF"). Matrix will pass-through the USF assessment to its Customers by assessing a surcharge applicable to all interstate and international usage charges, exclusive of taxes. This surcharge is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service. The percentage shall be as dictated by the FCC and adjusted periodically in accordance with FCC requirements.

**SECTION 6 - MISCELLANEOUS CHARGES, (Cont'd.)**

**6.4 Interstate Recovery Fee**

This fee allows the Company to recover for the administrative expenses associated with the billing, collection and remittance of federal USF. The charge is applied to each business and residential line each month.

	<u>Business</u>	<u>Residential</u>
Interstate Recovery Fee:	\$0.50	\$1.24

**6.5 Federal Regulatory Compliance Fee**

This fee will assist Matrix in recovering the costs of administering, adhering to and filling expenses associated with regulatory proceedings and compliance. This fee will be applied on a per line basis to all Customers presubscribed to a residential bundled service. This fee is not a tax or charge required by the federal government.

Rate Per Month	\$1.94
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**6.6 Single Bill Fee**

This bill statement fee will be applied to all Customer bills for Customers who choose to have Matrix long distance service billed as part of the Customer's local exchange bill, when the local exchange company is a company other than The Company.

Rate Per Month, per bill	\$2.00
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## **SECTION 7 - DEFINITIONS**

**Access Line** - An arrangement which connects the Customer's telephone to a Matrix designated switching center or point of presence.

**Account** - A Company accounting category containing up to two (2) residential local exchange access lines billed to the same Customer at the same address. The second or non-primary local exchange access line will share any call allowance of the primary local exchange access line. The second or non-primary local exchange access line therefore will not be provisioned to include a separate call allowance structure. No features are provided with the second or non-primary local exchange access line.

**Authorization Code** - A pre-defined series of numbers to be dialed by the Customer or End User upon access to the Company's system to notify the caller and validate the caller's authorization to use the services provided. The Customer is responsible for charges incurred through the use of his or her assigned Authorization Code.

**Authorized User** - A person, firm, corporation, or any other entity authorized by the Customer to utilize the Carrier's service under the terms and conditions of this Guide. The Customer remains responsible for payment of services.

**Commission** - Federal Communication Commission

**Company or Carrier** - Matrix Telecom, Inc. d/b/a Matrix Business Technologies unless otherwise clearly indicated by the context.

**Customer** - The person, firm, corporation or other entity which orders, cancels, amends or uses service and is responsible for payment of charges and compliance with the Company's Guide.

**Guide** - Refers to this document, Matrix's Interstate and International Product and Services Guide No. 1.

**Initial And Additional Period** - The Initial Period denotes the interval of time allowed at the rate specified for a connection between given service points. The Additional Period denotes the interval of time used for measuring and charging for time in excess of the Initial Period.

**LATA** - Local Access and Transport Area. A geographic area established by the US District Court for the District of Columbia in Civil Action No. 17-49, within which a Local Exchange Company provides communications services.

**LEC** - Local Exchange Company.

**SECTION 7 – DEFINITIONS, (Cont'd.)**

**NECA** - National Exchange Carriers Association.

**Personal Identification Number (PIN)** - See Authorization Code.

**Premises** - The physical space designated by the Customer for the termination of the Company's service.

**Serving Wire Center** - A specified geographic point from which the vertical and horizontal coordinate is used in calculation of airline mileage.

**Subscriber** - The person, firm, corporation, or other legal entity which arranges for services of the Company on behalf of third party Customers or Authorized Users. The Subscriber is responsible for compliance with the terms and conditions of this Guide. A Subscriber is also a Customer under the terms of the Guide.

**Switched Access Origination/Termination** - Where access between the Customer and the interexchange carrier is provided on local exchange company Feature Group circuits and the connection to the Customer is a LEC-provided business or residential access line. The cost of switched Feature Group access is billed to the interexchange carrier.

**Trinsic** - Refers to Matrix Telecom, Inc. d/b/a Matrix Business Technologies unless otherwise indicated by the context.

**United States** - The contiguous 48 United States, Alaska, Hawaii, Puerto Rico, Guam, the U.S. Virgin Island and the Commonwealth of the Northern Marianas Islands (CNI).

## SECTION 8 - GRANDFATHERED SERVICES

### 8.1. Trinsic Standard Service \*\* (1)

Matrix Customers who subscribe to Trinsic Standard Service will receive interstate calling, above the call allowance for the service, at the rate specified below. Standard Service Customers will also receive Member to Member service (See Section 4.3) at no additional charge, included with the Standard Service.

	<u>Per Minute Rate</u>
Direct Dial Access:	\$0.079

### 8.2. Trinsic Basic Service\*\* (2)

Matrix Customers who subscribe to Trinsic Basic Service will receive interstate calling, above the call allowance for the service, at the rate specified below.

	<u>Per Minute Rate</u>
Customers subscribed to Trinsic Basic Service: as of September 16, 2001 Direct Dial Access	\$0.069
as of January 17, 2005 Direct Dial Access	\$0.090

### 8.3. Trinsic Business Service \*

Matrix Customers who subscribe to Trinsic Business Service will receive interstate calling, above the call allowance for the service, at the rate specified below.

	<u>Per Minute Rate</u>
Direct Dial Access	\$0.074

\* This service grandfathered effective August 27, 2002 and is available to existing customers only.

\*\* This option grandfathered effective November 15, 2002 and is available to existing Customers only

- (1) This service was formerly known as Home Edition – Standard Service.
- (2) This service was formerly known as Home Edition – Basic Service.

**SECTION 8 - GRANDFATHERED SERVICES, (Cont'd.)**

**8.4. Trinsic Business A La Carte Service \***

Trinsic Business A La Carte Service is targeted at small business Customers and provides options based in the Customers calling patterns and estimated usage. Customer who subscribe to this service must designate Matrix as the presubscribed carrier for local, intraLATA and interLATA calling concurrent with enrollment for this service. InterLATA toll calling is billed in six (6) second increments. Customers may choose to purchase Long Distance Calling Packs which provide a set number of long distance calling minutes for a flat rate per month. Toll Free Service is not included in the Long Distance Calling Packs. Minutes above the purchased Calling Packs are billed in six (6) second increments.

**8.4.1 Toll Service**

**.1 Long Distance Service**

Long distance service is billed in six (6) second increments.

Rate Per Minute: \$0.069

**.2 Long Distance Calling Packs**

Customers may choose to purchase Long Distance Calling Packs which provide a set number of long distance calling minutes for a flat rate per month. Toll Free Service is not included in Long Distance Calling Packs. Minutes above the purchased Calling Pack are billed in six (6) second increments.

	<b>LD Minutes Pack</b>	
<b>LD Minutes</b>	<b>Monthly Rate</b>	<b>Intrastate Overage</b>
1,000 Long Distance Minutes Pack	\$59.00	\$0.059
5,000 Long Distance Minutes Pack	\$245.00	\$0.049

*\* This option grandfathered effective May 31, 2003 and is available to existing Customers only.*

**SECTION 8 - GRANDFATHERED SERVICES, (Cont'd.)**

**8.4. Trinsic Business A La Carte Service \*, (Cont'd.)**

**8.4.2 Toll Free Service**

Toll Free Service is available to Customers for incoming calls. Calls originate from any interstate or intrastate location over a toll free number and terminate to a Customer-provided business switched access line. In the event Matrix adds custom calling features to its Network Exchange Bundled Services, such features will be available upon the tariff effective date (where technically feasible) to all new Customers. Existing Customers will be informed of the new features availability but must contact the Company to obtain the new features. Any Service Order Charges, which would normally apply, will be waived. Call charges are billed to the Subscriber rather than to the originating caller. Rates are neither time-of-day sensitive nor mileage sensitive. Calls are billed in six (6) second increments. Rates are not mileage or time-of-day sensitive. A Monthly Recurring Charge applies in addition to usage rates.

Rate per minute:	\$0.069
Monthly Recurring Charge Per toll free access line	\$3.00
Toll Free Service Installation	\$20.00
Vanity Toll Free Number Search	\$ 9.99

**.1 Enhanced Toll-Free Call Routing Services**

	<u>MRC</u>	<u>NRC</u>
Origin of Call Routing	\$15.00	\$25.00
Percent Allocation Call Routing	\$15.00	\$25.00
Time of Day Routing	\$15.00	\$25.00
Day of Week Routing	\$15.00	\$25.00
Day of Year Routing	\$15.00	\$25.00
Statutory Holidays Routing	\$15.00	\$25.00

*\* This option grandfathered effective May 31, 2003 and is available to existing Customers only.*

## **SECTION 8 - GRANDFATHERED SERVICES, (Cont'd.)**

### **8.4. Trinsic Business A La Carte Service \*, (Cont'd.)**

#### **8.4.3 Business Network Rate Service**

Business Network Rate Service is available to Matrix business Customers for outbound calling from presubscribed lines. This service allows Trinsic Business A La Carte Customers presubscribed to Matrix for long distance service to call other Matrix Customers without depleting the call allowance for the plan the Customer has chosen. Call may be made to other Matrix business Customers or to Matrix residential Customers. Calls are billed in six (6) second increments after the initial minimum period of six (6) seconds and originate and terminate on Customer-provided switched access lines. Rates are not mileage or time-of-day sensitive.

Rate per minute:                      \$0.039

#### **8.4.4 Guarantee Incentive Program**

If a Customer is not satisfied with the Trinsic Business A La Carte Service, for any reason, during the first ninety (90) days of service, Matrix will switch the Customer back to the Customer's previous local exchange provider at no charge. The Customer will not be required to pay any installation charges incurred when switching back to their previous local service provider. This offer only applies to installation charges on existing business lines migrated back to the local service provided subscribed to before switching to Matrix. This offer does not extend to any new service lines established with Trinsic that are switched back to the previous provider. Customers requesting a switch to the previous provider must have a zero billed balance with Matrix. Customers will be required to complete and sign a form requesting this offer. This form may be obtained by calling Matrix's toll free customer service telephone number.

*\* This option grandfathered effective May 31, 2003 and is available to existing Customers only.*

**SECTION 8 - GRANDFATHERED SERVICES, (Cont'd.)**

**8.5. Trinsic Value <sup>\*(1)</sup>**

Matrix Customers who subscribe to Trinsic Value will receive a call allowance of fifty (50) minutes per month for toll calling. This call allowance may be used in any combination of intrastate or interstate toll calling. The following call types are not included in the call allowance: international calls, calls placed via the Trinsic Travel Card, calls to Directory Assistance and calls requiring operator assistance. All calls are rounded to the nearest full minute. Interstate calls above the call allowance are billed in one minute increments.

Per minute rate, above call allowance:	\$0.069
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*\* This option grandfathered effective September 5, 2003 and is available to existing Customers only.*

<sup>(1)</sup> This service formerly known as Z-LineHOME Select.

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**SECTION 8 - GRANDFATHERED SERVICES, (Cont'd.)**

**8.6 Trinsic Center PVA\* (1)**

Trinsic Center PVA allows residential customers to access the Company's Personal Voice Assistant (PVA) for call completion and enhanced services such as dialing assistance, contact lists, review of and delivery of emails, voice mail and Follow Me/Find Me, Notify Me and Fast Access service <sup>1</sup>. Access is via toll free number. Service is available 24 hours a day, 7 days a week. A monthly recurring charge applies. All calls made through this service will be billed in one (1) minute increments. Trinsic Meet Me Conference Calling Service is available to Trinsic Center PVA Customers at rates identified in Section 3.9.

**8.6.1 Per Minute Option**

Rate Per Minute:	\$0.069
Monthly Recurring Charge	\$4.95

For fraud protection purposes, a domestic calling cap of 1,000 minutes and an international calling cap of 30 minutes will be imposed. Customers will not be disconnected from calls in progress, but will be required to contact the company for validation purposes before usage can be increased above those levels.

**8.6.2 PVA Prepaid Option**

Service includes 200 minutes of PVA platform time, which may be used for outbound calling as well as access to PVA features. Access is via toll free number. Service expires 90 days after activation. Customers will receive a voice interrupt message 1 minute prior to the end of the 200 minute allowance notifying them that their allowance is about to expire. The Customer will also be voice prompted when access their PVA with the number of minutes remaining. Additional service is available through recharging in 100 minute increments. There is no limit to the number of recharges for this product. International calling is not available through this service.

Service Price	\$9.95
Recharge for each 100 minutes	\$9.95

PVA DA access is charged at 5 minutes of usage per instance

Payphone Surcharge is charged at 5 minutes of usage per instance

<sup>1</sup> Voice mail, review and delivery of emails, Follow Me/Find Me, Notify Me and Fast Access services are not regulated by the Commission.

\* This service formerly known as Z-Line PVA.

(1) This service is grandfathered, effective June 8, 2005, and available to existing Customers only.

**SECTION 8 - GRANDFATHERED SERVICES, (Cont'd.)**

**8.6 Trinsic Center PVA, (Cont'd.) (1)**

**8.6.3 Special Edition Prepaid Option**

Service includes 500 minutes of inbound and outbound calling, as well as use of PVA features and expires 90 days after activation. Access is via personal 800 services. Customers will receive a voice interrupt message 1 minute prior to the end of the 500 minute call allowance notifying them that their minute allowance is about to expire. The Customer will also be voice prompted when accessing their PVA with the number of minutes remaining. Additional service is available through recharging in 100 minute increments. There is no limit to the number of recharges for this product. International calling is not available through this service.

Service Price	\$19.95
Recharge for each 100 minutes	\$9.95

PVA DA access is charged at 5 minutes of usage per instance

Payphone Surcharge is charged at 5 minutes of usage per instance

(1) This service is grandfathered, effective June 8, 2005, and available to existing Customers only.

**SECTION 8 - GRANDFATHERED SERVICES, (Cont'd.)**

**8.8 Trinsic Complete Long Distance Services\*\***

**8.8.1 Standard LD**

Standard LD is an outbound long distance calling plan available to residential Customers, except USAA affiliate subscribers, of Trinsic Complete 250, Trinsic Complete 50 and Trinsic Complete Plus. Calls are billed in one (1) minute increments. Partial minutes are rounded up to the next whole minute.

Interstate, per minute: \$0.07

**8.8.2 LD Standard (S)**

LD Standard (S) is an outbound long distance calling plan available to USAA affiliate subscribers of Trinsic Complete 250, Trinsic Complete 50 and Trinsic Complete Plus. Calls are billed in one (1) minute increments. Partial minutes are rounded up to the next whole minute.

Interstate, per minute: \$0.0649

**8.8.3 Standard LD – Complete Unlimited**

Standard LD – Complete Unlimited is an outbound long distance calling plan available to residential Customers of Trinsic Complete Nation and Complete Nation II. Calls are billed in one (1) minute increments. Partial minutes are rounded up to the next whole minute.

Interstate, per minute: \$0..00

\*\* Effective October 14, 2006 these services are grandfathered and available to existing Customers only.

*Material now found on this page previously found in Section 3, 2<sup>nd</sup> Revised Page 11*

**SECTION 8 - GRANDFATHERED SERVICES, (Cont'd.)**

**8.8 Trinsic Complete Long Distance Services, (Cont'd.)\*\***

**8.8.4 Long Distance – Complete**

Long Distance - Complete is an outbound long distance calling plan available to business Customers of Trinsic Complete Local for Business. Calls are billed in six (6) second increments after an initial period for billing purposes of eighteen (18) seconds.

Interstate, per minute: \$0.06

**8.8.5 Long Distance – Unlimited**

Long Distance - Unlimited is an outbound long distance calling plan available to business Customers of Trinsic Complete Nation for Business and Trinsic Complete Premium for Business. Calls are billed in six (6) second increments after an initial period for billing purposes of eighteen (18) seconds.

Interstate, per minute: \$0.00

\*\* Effective October 14, 2006 these services are grandfathered and available to existing Customers only.

*Material now found on this page previously found in Section 3, 2<sup>nd</sup> Revised Page 12*