

Matrix Telecom, Inc. d/b/a Matrix Business Technologies
also d/b/a Trinsic Communications
7171 Forest Lane, Suite 700
Dallas, Texas 75230
Issued by: Scott Klopack

New Jersey Tariff No. 1
Original Title Page

Issued: November 13, 2007

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This tariff, Matrix Telecom, Inc. d/b/a Matrix Business Technologies also d/b/a Trinsic Communications
Kansas Tariff No. 1, replaces in its entirety Matrix Telecom, Inc. d/b/a Matrix Business Technologies
Kansas Tariff No. 1.

RATES, TERMS AND CONDITIONS
RELATING TO THE PROVISION OF
LOCAL EXCHANGE SERVICES
FOR MATRIX TELECOM, INC.
D/B/A MATRIX BUSINESS TECHNOLOGIES
ALSO D/B/A TRINSIC COMMUNICATIONS
IN THE STATE OF NEW JERSEY

Issued: November 13, 2007

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CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of local exchange service by Matrix Telecom, Inc d/b/a Matrix Business Technologies also d/b/a Trinsic Communications ("the Company") in the serving areas defined herein.

The provision of local exchange services is subject to existing regulations and terms and conditions specified in this tariff and may be revised, added to or supplemented by superseding issues.

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EXPLANATION OF SYMBOLS

The following symbols shall be used in this tariff for the purposes indicated below:

- C - To indicate changed regulation.
- D - To indicate discontinued rate or regulation.
- I - To indicate increased rate.
- M - To indicate a move in the location of text.
- N - To indicate new rate or regulation.
- R - To indicate reduced rate.
- T - To indicate a change in text but no change in rate or regulation.

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TARIFF FORMAT

- A. Page Numbering: Each page is numbered at the upper right corner of the page. Pages are numbered sequentially. New pages are occasionally added to the tariff between pages already in effect. In this case the new page number appears with a decimal added.
- B. Page Revision Numbers: Revision numbers also appear in the upper right corner of each page where applicable. These numbers are used to indicate the most current page version on file with the Commission. Consult the Check Sheet for the pages currently in effect.
- C. Paragraph Numbering Sequence: There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
 - 2.1
 - 2.1.1
 - 2.1.1.A
 - 2.1.1.A.1
 - 2.1.1.A.1.(a)
 - 2.1.1.A.1.(a).I
 - 2.1.1.A.1.(a).I.(i)
 - 2.1.1.A.1.(a).I.(i).(1)
- D. Check Sheets: When a tariff filing is made with the Commission, an updated Check Sheet will accompany the tariff filing. The Check Sheet lists the pages contained in the tariff, with a cross-reference to the current Revision Number. When new pages are added, the Check Sheet is changed to reflect that revision. All revisions made in a given filing are designated by an asterisk (*). The tariff user should refer to the latest Check Sheet to find out if a particular page is the most current on Commission file.

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EXPLANATION OF TERMS

Advance Payment: Part or all of a payment required before the start of service.

Agency: For 911 or E911 service, the government agency(s) designated as having responsibility for the control and staffing of the emergency report center.

Authorized User: A person, corporation or other entity that is authorized by the Company's customer to utilize service provided by the Company to the customer. The customer is responsible for all charges incurred by an Authorized User.

Attendant: An operator of a PBX console or telephone switchboard.

Building: A structure enclosed within exterior walls or fire walls, built, erected and framed of component structural parts and designed for permanent occupancy.

Call Initiation: The point in time when the exchange network facility is initially allocated for the establishment of a specific call.

Call Termination: The point in time when the exchange network facility allocated to a specific call is released for reuse by the network.

Central Office: An operating office of the incumbent local exchange company where connections are made between telephone exchange lines.

Customer: A person, firm, partnership, limited liability company, corporation, municipality, cooperative association or organization, governmental agency, or other entity receiving telecommunications services.

Emergency: A situation that appears to present immediate danger to person or property.

Emergency Service (Enhanced 911): Allows customers to reach appropriate emergency services, including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be provided to the primary E911 provider for display at the Public Safety Answering Point (PSAP).

E911 Service Area: The geographic area in which the government agency will respond to all E911 calls and dispatch appropriate emergency assistance.

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EXPLANATION OF TERMS, (CONT'D.)

E911 Customer: A governmental agency that is the customer of record and is responsible for all negotiations, operations and payment of bills in connection with the provision of E911 service.

Error: A discrepancy or unintentional deviation by the Company from what is correct or true. An "error" can also be an omission in records.

Exchange: An area, consisting of one or more central office districts, within which a call between any two points is a local call.

Exchange Access Line: A central office line furnished for direct or indirect access to the exchange system.

Final Account: A customer's outstanding charges still owed to the Company.

Investigative or Law Enforcement Officer: An officer of the United States, a state or a political subdivision of the United States which is empowered by law to investigate or make arrests for crimes related to communications, or an attorney authorized by law to prosecute those crimes.

Last Number Redial: Enables a station line user to redial the last called number by use of an access code rather than dialing the entire number.

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Local Call: A call which is not rated as a long distance call.

Local Calling Area: The area, consisting of one or more central office districts, within which a subscriber for exchange service may make telephone calls without a long distance charge.

Local Exchange Carrier: A company that furnishes exchange telephone service.

Local Service: Telephone exchange service within a local calling area.

Move: The disconnection of existing service at one location and reconnection of the same service at a new location in the same building or in a different building on the same premises.

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EXPLANATION OF TERMS, (CONT'D.)

PBX: A private branch exchange.

Presubscription: An arrangement whereby a Customer may select and designate to the Company an Exchange Carrier it wishes to access, without an access code, for completing intraLATA and interLATA toll calls. The selected Exchange Carrier is referred to as the End User's Primary Interexchange Carrier (PIC).

Private Branch Exchange Service: Service providing facilities for connecting central office trunks and tie lines to PBX stations, and for interconnecting PBX station lines by means of a switchboard or dial apparatus.

Rate Center: Company-designated service locations from which service is rendered or rated.

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Service Commencement Date: The first day following the date on which the Company notifies the customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

Service Order: The written request for Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Serving Central Office: The central office from which local service is furnished.

Speed Calling: Permits a station line user to dial selected numbers by using fewer digits than normally required. This is accomplished through the assignment of abbreviated codes to frequently called numbers. The speed calling list is customer-changeable.

Telecommunications Relay Service (TRS): Enables deaf, hard-of-hearing or speech-impaired persons who use a Text Telephone (TT) or similar devices to communicate freely with the hearing population not using TT or vice versa. A customer will be able to access the state provider to complete such calls.

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EXPLANATION OF TERMS, (CONT'D.)

Telephone Call: A voice connection between two or more telephone stations through the public switched exchange system.

Termination of Service: Discontinuance of both incoming and outgoing service.

Toll Blocking: Allows end users to block direct-dialed long distance calls from their telephones.

Toll Call: Any call extending beyond the local exchange of the originating caller which is rated on a toll schedule by the Company.

User: A customer or any other person authorized by a Customer to use service provided under this Tariff.

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SECTION 1 - REGULATIONS

1.1 Undertaking of the Company

- 1.1.1** The Company undertakes to provide the services in this tariff on the terms and conditions and at the rates and charges set forth herein.
- 1.1.2** The Company is responsible under this tariff only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity. Customers may use services and facilities provided under this tariff to obtain access to services offered by other service providers.
- 1.1.3** The Company will provide a toll-free number giving Customers access to service personnel during regular business hours.
- 1.1.4** The Company will comply with any applicable quality of service requirements according to New Jersey Board of Public Utilities laws and rules.

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SECTION 1 – REGULATIONS, (CONT'D.)

1.2 Terms and Conditions

- 1.2.1** Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. The Customer will be required to execute any other documents as may be reasonably requested by the Company.
- 1.2.2** Service is provided for a minimum period of at least one month, 24 hours a day. A month is considered to have thirty days unless otherwise specified. At the expiration of the initial terms specified in each service order, or in any extension thereof, service shall continue on a month to month basis at the then current tariffed, month to month rates, unless terminated by the Customer. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.
- 1.2.3** This tariff shall be interpreted and governed by the laws of the State of New Jersey without regard for the State's choice of laws provisions.
- 1.2.4** Another telephone company must not interfere with the right of any person or entity to obtain service directly from the Company.
- 1.2.5** The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 1.2.6** In response to a subpoena or investigation or other demand issued or authorized by a court or government agency, the Company shall provide customer records and related information without further notice.
- 1.2.7** Customer shall not connect any equipment to the Company's network, except with at least ten (10) days prior written notice to the Company

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SECTION 1 – REGULATIONS, (CONT'D.)

1.3 Notification of Service Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in the normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventive maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service-affecting activities. The Company will work cooperatively with the Customer to determine reasonable notification requirements. With some emergency or unplanned service affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

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SECTION 1 – REGULATIONS, (CONT'D.)

1.4 Provision of Equipment and Facilities

- 1.4.1** The Company will make reasonable efforts to make services available to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with the regulations contained in this tariff. The Company does not guarantee availability by any such date and any liability of the Company will be limited by Section 1.5 of this tariff.
- 1.4.2** The Company shall use reasonable efforts to maintain the services that it furnishes to the Customer. The Customer may not rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the services provided by the Company, except upon the written consent of the Company. The Customer may not permit others to rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the services provided by the Company, except upon the written consent of the Company.
- 1.4.3** The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities, as well as the facilities the Company may obtain from other carriers, from time to time, to furnish service as required at the sole discretion of the Company.
- 1.4.4** Customer bears all responsibility in the event they utilize equipment not approved or authorized by the Company. Customer shall supply all electrical power and other utilities necessary to operate or use the services provided.

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SECTION 1 – REGULATIONS, (CONT'D.)

1.4 Provision of Equipment and Facilities, (Cont'd.)

1.4.5 The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of services offered under this tariff and to the maintenance and operation of such facilities. Beyond this responsibility, the Company shall not be responsible for:

- A.** the transmission of signals by Customer provided equipment or for the quality of, or defects in such transmission; or
- B.** the reception of signals by Customer provided equipment; or
- C.** network control signaling where such signaling is performed by Customer provided network control signaling equipment.

1.4.6 At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but at the Customer's request extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

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SECTION 1 – REGULATIONS, (CONT'D.)

1.5 Liability of the Company

- 1.5.1** The liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays or errors, other defects, or representations by the Company, or use of these services or damages arising out of the failure to furnish the service whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth below. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.
- 1.5.2** The Company's liability for willful misconduct, if established as a result of judicial or administrative proceedings, is not limited by this tariff. The Company's liability, if any, with regard to delayed installation of the Company facilities or commencement of service, shall not exceed \$1,000. With respect to any other claim or suit, by a Customer or by any others, for damages associated with the ordering (including the reservation of any specific number for use with a service), installation (including delays thereof), provision, termination, maintenance, repair, interruption or restoration of any service or facilities offered under this tariff, and subject to the provisions of Section 1.7.2, the Company's liability, if any, shall be limited as provided herein.

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SECTION 1 – REGULATIONS, (CONT'D.)

1.5 Liability of the Company, (Cont'd.)

1.5.3 The Company shall be indemnified, defended and held harmless against any claim, loss or damage arising from the use of service offered under this tariff, involving:

- A.** claims for libel, slander, invasions of privacy or infringement of copyright arising from any communication;
- B.** claims for patent infringement arising from combining or using the service furnished by the Company in connection with facilities or equipment furnished by others; or
- C.** claims for loss of profit; or
- D.** all other claims arising out of any act or omission of others in the course of using services provided pursuant to this tariff.

1.5.4 The Company's failure to provide or maintain services under this tariff shall be excused by labor difficulties, governmental orders, civil commissions, preemption of existing services to restore services in compliance with Part 64, Subpart D, Appendix A, of the F.C.C.'s Rules and Regulations, acts of God and other circumstances beyond the Company's control.

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SECTION 1 – REGULATIONS, (CONT'D.)

1.5 Liability of the Company, (Cont'd.)

1.5.5 The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps including, without limitation, obtaining, installing and maintaining all necessary equipment, materials and supplies for interconnecting the terminal equipment or communications system of the Customer, or any third party acting as its agent, to the Company's exchange access lines. If the Customer or its agent fails to maintain and operate its equipment and/or system or that of its agent properly, with resulting imminent harm to Company personnel, or the quality of service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the Company may, upon written notice, terminate the Customer's service without liability.

1.5.6 With Respect to Emergency Number 911 Service

This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person for any personal injury to or death of any person or persons and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or defects in the provision of this service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of any equipment and facilities furnishing this service.

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SECTION 1 – REGULATIONS, (CONT'D.)

1.5 Liability of the Company, (Cont'd.)

1.5.7 With Respect to Directory Listings

- A.** In the absence of gross negligence or willful misconduct, and except for any allowances stated below, no liability for damages arising from errors or mistakes in or omissions of any directory listings, or errors or mistakes in or omissions of listings obtainable from the directory assistance operator, including errors in the reporting thereof, shall attach to the Company.
- B.** An allowance for errors or mistakes in or omissions of any published directory listings or for errors or mistakes in or omissions of listings obtainable from the directory assistance operator shall be given as follows:
- 1. Free Listings:** For free or non-charged published directory listings credit shall be given at the rate of one times the monthly tariff rate for an additional or charge listing affected for the life of the directory or the charge period during which the error, mistake or omission occurs.
 - 2. Charge Listings:** For each additional or charge published directory listings, credit shall be given at the monthly tariff rate for each such listing for the life of the directory or the charge period during which the error, mistake or omission occurs
 - 3. Operator Records:** For free or charge listings obtainable from records used by the directory assistance operator, upon notification to the Company of the error, mistake or omission in such records by the subscriber, the Company shall be allowed a period of three business days to make a correction. If the correction is not made in that time, credit shall be given at the rate of 2/20ths of the basic monthly rate for the line or lines in question for each day thereafter that the records remain uncorrected.

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SECTION 1 – REGULATIONS, (CONT'D.)

1.5 Liability of the Company, (Cont'd.)

1.5.7 With Respect to Directory Listings, (Cont'd.)

- B.** An allowance for errors or mistakes in or omissions of any published directory listings or for errors or mistakes in or omissions of listings obtainable from the directory assistance operator shall be given as follows:, (Cont'd.)
- 4. Credit limitation:** The total amount of the credit provided for the preceding paragraphs (i) and (ii) shall not exceed, on a monthly basis the total of the charges for each charge listing as specified in paragraph (ii), for the line or lines in question.
 - 5. Definitions:** As used in paragraphs (i), (ii) and (iii) above, the terms "error," "mistake," or "omission" shall refer to a discrepancy in the directory listing or directory assistance records which the Company has failed to correct and where the error affects the ability to locate a particular subscriber's correct telephone number. The terms shall refer to addresses only to the extent that an error, mistake or omission of an address places the subscriber on a street or a community different from the one provided to the Company.
 - 6. Notice:** Such allowances or credits as specified in paragraphs (i) and (ii) above, shall be given upon notice to the Company by the subscriber that such error, mistake or omission has occurred; provided, however, that when it is administratively feasible for the Company to have knowledge of such error, mistake or omission, the Company shall give credit without the requirement of notification by the subscribers.

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SECTION 1 – REGULATIONS, (CONT'D.)

1.5 Liability of the Company, (Cont'd.)

1.5.8 With Respect to Caller ID Blocking

- A.** The Company shall have no liability for monetary damages (including without limitation claims for direct, indirect, special, incidental or consequential damages, whether or not the Company has been advised of the possibility of such damages), arising from any failures, errors, malfunctions or omissions of Caller ID Blocking, whether or not arising from or relating to any ordinary negligence by the Company.

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SECTION 1 – REGULATIONS, (CONT'D.)

1.6 Directory Listings

- 1.6.1** The Company will, as a service to the Customer, arrange for listing of Customer's phone number in the local white pages telephone directories, such listing to consist of one line of standard type. The Company's liability with respect to directory listings is set forth in Section 1.5.7 preceding. Customer must contact its yellow pages representative concerning its advertising in yellow pages directories.
- 1.6.2** When a Customer with a non-published telephone number, as defined herein, places a call to Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Emergency 911 Service upon request of such governmental authority. By subscribing to service under this tariff, Customer acknowledges and agrees with the release of information as described above.
- 1.6.3** In conjunction with a non-published telephone number, the Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by number. The Company will try to prevent the disclosure of such telephone number, but will not be liable should such number be divulged.
- 1.6.4** The Company shall not be liable for any act or omission concerning the implementation of presubscription as defined herein.

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SECTION 1 – REGULATIONS, (CONT'D.)

1.7 Interruptions in Service

An interruption is deemed to have occurred when the phone lines of the underlying carrier are inoperative. If a Customer reports a facility, service or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

1.7.1 Temporary Suspension for Repairs

The Company's underlying provider shall have the right to make necessary repairs or changes in its facilities at any time and will have the right to suspend or interrupt service temporarily for the purpose of making the necessary repairs or changes in its system. When such suspension or interruption of service for any appreciable period is necessary, the Company will give the Customers who may be affected as reasonable notice thereof as circumstances will permit, and will perform the work with reasonable diligence, and if practicable at times that will cause the Customer the least inconvenience. When the Company's services are being repaired or changed, it shall take appropriate precautions to avoid unnecessary interruptions of Customer's service.

1.7.2 Credit Allowance for Interruptions

- A.** Interruptions of more than 24 hour periods which are reported to or detected by the Company, and which are not due to the negligence or willful act of the Customer are credited to the Customer at the pro rata monthly charge involved for each twenty-four hours or fraction thereof of interruption. Credit is not allowed for interruptions to service of less than 24 hours.
- B.** For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the monthly recurring charges specified there under for local line or local trunk service and is dependent upon the length of interruption. Only those facilities on the interrupted portion of circuit will receive a credit.

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SECTION 1 – REGULATIONS, (CONT'D.)

1.7 Interruptions in Service, (Cont'd.)

1.7.3 Limitations on Credit Allowances

No credit allowances will be made for:

- A.** interruptions due to the negligence of, or non-compliance with the provisions of this Tariff by the Customer;
- B.** interruptions which are restored on or before the day after the interruption is reported or discovered by the Company.

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SECTION 1 – REGULATIONS, (CONT'D.)

1.8 Obligations of the Customer

1.8.1 Customer Responsibility

The Customer shall be responsible for:

- A.** the payment of all applicable charges pursuant to this Tariff;
- B.** providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's services.

1.8.2 Claims

- A.** With respect to any service provided by the Company, Customer shall indemnify, defend and hold the Company harmless from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorney's fees for:
 - 1.** Any loss, destruction or damage to property of the Company or any third party, or the death or injury to persons, including, but not limited to employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
 - 2.** Any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

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SECTION 1 – REGULATIONS, (CONT'D.)

1.8 Obligations of the Customer, (Cont'd.)

1.8.3 Station Equipment

The Customer is responsible for providing and maintaining any terminal equipment on the Customer premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of a service is required; however, where prior notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the discontinuance, credit allowance for service interruptions as set forth in Section 1.7.2 is not applicable.

1.8.4 Interconnection of Facilities

- A.** Any special interface equipment necessary to achieve compatibility between the facilities used by the Company for furnishing local exchange service and the channels, facilities, or the equipment of others may be provided at the Customer's expense. Customer shall be liable for damages resulting from Customer's use of non-compatible equipment.
- B.** Local services may be connected to the services or facilities of other communication carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communication carriers which are applicable to such connections.
- C.** Services furnished under this tariff may be connected to Customer provided terminal equipment in accordance with the provisions of this tariff.

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SECTION 1 – REGULATIONS, (CONT'D.)

1.8 Obligations of the Customer, (Cont'd.)

1.8.5 Inspections

- A.** Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in this tariff for the installation, operation, and maintenance of Customer-provided facilities and equipment to Company-provided facilities. No credit will allowed for any interruptions occurring during such inspections.

- B.** If the protective requirements for the Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice the customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm. The Company will, upon request 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

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SECTION 1 – REGULATIONS, (CONT'D.)

1.9 Payment Arrangements

The Customer is responsible for payment of all charges for services furnished by the Company to the Customer or its Authorized Users. Objections must be received by the Company within a reasonable period of time after receipt of bill, or all the charges shall be deemed correct and binding upon the Customer. If an entity other than the Company imposes charges of the Company, in addition to its own internal costs, in connection with a service for which a Company non-recurring charge is specified, those charges may be passed on to the customer.

1.9.1 Taxes and Surcharges

The Customer is responsible for the payment of any sales, use, excise, access or other local, state and federal taxes, charges or surcharges (however designated) excluding taxes on the Company's net income imposed on or based upon the provision of local exchange service, all of which shall be separately designated on the Company's invoices. Any taxes or surcharges imposed by a local jurisdiction (e.g. county and municipal taxes) will only be recovered from those Customers located in the affected jurisdictions. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively.

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SECTION 1 – REGULATIONS, (CONT'D.)

1.9 Payment Arrangements, (Cont'd.)

1.9.2 Bills and Collection of Charges

- A.** Bills will be rendered monthly to Customer. Fixed monthly recurring charges are billed in advance. Usage charges and minimum charges for service are billed in arrears. Customer shall be liable for all accrued local charges, directory charges, long distance charges and other charges arising prior to the service commencement date, as defined herein, and shall pay the Company for any such charges which may be assessed against the Company in any manner.
- B.** All service, installation, monthly recurring charges and non-recurring charges are due and payable upon receipt.
- C.** For new customers or existing customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
- D.** Amounts not paid within 30 days after the date of invoice are considered past due. A late payment charge of 1.5%, or lower if required by law, per month shall apply to amounts shown on a monthly bill which remain after the due date. The late payment charge does not apply to any taxes the Company is required by law to levy on a customer. In the event the Company incurs fees or expenses, including attorney's fees, in collecting or attempting to collect any charges owed the Company, the Customer will be liable to the Company for payment of all such fees and expenses reasonably incurred.
- E.** A \$15.00 charge will be assessed for checks with insufficient funds or non-existing accounts.
- F.** If Customer chooses to place calls or receives calls via a non-Matrix Telecom affiliated carrier, the Company will not be liable for any charges related to such calls.

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SECTION 1 – REGULATIONS, (CONT'D.)

1.9 Bills and Collection of Charges, (Cont'd.)

1.9.3 Disputed Bills

- A.** The Customer shall notify the Company of any disputed items on a bill within a reasonable period of time after receipt of the bill. The existence of a disputed amount does not relieve the customer of their obligation to pay current charges. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Commission in accordance with the Commission's rules of procedure.
- B.** The date of the dispute shall be the date the Company receives sufficient documentation to enable it to investigate the dispute.
- C.** The date of the resolution is the date the Company completes its investigation and notifies the Customer of the disposition of the dispute.
- D.** If after investigation and review by the Company, a disagreement remains as to the disputed amount, the customer may file an appropriate complaint with:

BOARD OF PUBLIC UTILITIES NEWARK OFFICE
Two Gateway Center (8th Floor)
Newark, NJ 07102
PHONE: 973-648-2026

BOARD OF PUBLIC UTILITIES TRENTON OFFICE
44 SO. CLINTON AVE., 7TH FLOOR
Trenton, NJ 08625
PHONE: 609-777-3300
Mailing Address
Board of Public Utilities
PO Box 350
Trenton, NJ 08625-0350

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SECTION 1 – REGULATIONS, (CONT'D.)

1.10 Discontinuance of Service

The discontinuance of service by the Company pursuant to this section does not relieve the Customer of any obligation to pay the Company for charges due and owing for service(s) furnished during the time of or up to discontinuance of service.

Upon the Company's discontinuance of service to Customer pursuant to this section, all applicable charges, including termination charges, shall become due. This is in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff.

1.10.1 Discontinuance of Service by the Company

- A.** The Company may discontinue or suspend service to Customer without prior written notice without incurring liability for the following reasons:
 - 1.** The existence of an obvious hazard to the safety or health of the consumer or the general population or the Company's personnel; or
 - 2.** The Company has evidence of tampering or evidence of fraud.

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SECTION 1 – REGULATIONS, (CONT'D.)

1.10 Discontinuance of Service, (Cont'd.)

1.10.1 Discontinuance of Service by the Company, (Cont'd.)

- B.** The Company may discontinue or suspend service to Customer upon no less than 5 days written notice without incurring liability for the following reasons:
- 1.** Customer violation of any of the provisions of this tariff, and/or violation of the Commission's rules and regulations;
 - 2.** Failure to pay a bill for service;
 - 3.** Failure to meet or maintain the Company's credit and deposit requirements;
 - 4.** Failure of the Customer to provide the Company reasonable access to its equipment and property;
 - 5.** Customer breach of contract for service between the Company and the customer;
 - 6.** When necessary for the utility to comply with an order of any governmental agency having such jurisdiction;
 - 7.** Unauthorized resale of service.

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SECTION 1 – REGULATIONS, (CONT'D.)

1.10 Discontinuance of Service, (Cont'd.)

1.10.2 Discontinuance of Service by Customer

- A.** If Customer cancels a service order or terminates service before the completion of the term for any reason whatsoever other than a service interruption (as defined in 1.7), Customer agrees to pay to Company the following sums which shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in this tariff, all costs, fees, and expenses incurred in connection with:
- 1.** all non-recurring charges reasonably expended by Company to establish service to Customer, plus
 - 2.** any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus
 - 3.** all recurring charges specified in the applicable service order tariff for the balance of the then current term.

1.10.3 Cancellation of Application for Service

- A.** Where, prior to cancellation by Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.
- B.** Applications for service may be cancelled prior to the start of service or prior to any special construction. No charges will be imposed except for those specified above.
- C.** The special charges described above will be calculated and applied on a case-by-case basis.

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SECTION 1 – REGULATIONS, (CONT'D.)

1.11 Restoration of Service

When Customer's service has been disconnected in accordance with this tariff and the service has been terminated through the completion of a Company service order, service will be re-established only upon the basis of an application for new service.

1.12 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (i) to any subsidiary, parent Company affiliate of the Company; (ii) pursuant to any sale or transfer of substantially all the assets of the Company; or (iii) pursuant to any financing, merger or reorganization of the Company.

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SECTION 1 – REGULATIONS, (CONT'D.)

1.13 Notices and Communications

- 1.13.1** The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 1.13.2** The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate an address on the bill for service to which the Customer shall mail payment for that bill.
- 1.13.3** All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall have been presumed to have been delivered to the party on the third business day following the deposit of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 1.13.4** The Company or Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

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SECTION 1 – REGULATIONS, (CONT'D.)

1.14 Promotional Offers

The Company may, from time to time, make promotional offerings of its services. The promotional offerings may be limited as to the duration, the date and times of the offering and the locations where the offerings are made.

1.15 Individual Case Basis (ICB) Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide request or prospective Customer to develop a competitive bid for a service not generally offered under this tariff. ICB rates will be offered to the Customers in writing and on a non-discriminatory basis.

1.16 Customer Service

Customer service personnel are available twenty-four (24) hours a day, seven days a week and may be reached toll-free.

1.17 Pro-rating

All services have a minimum period of one month and are billed one-month in advance. Monthly Recurring Charges are payable in full as of the first day of the billing cycle in which the service is furnished. Therefore, the Monthly Recurring Charges are not subject to pro-rating if service is disconnected prior to the end of a billing period.

Services that are ordered prior to the beginning of a billing period will be prorated from the order date to the Customer's applicable billing period.

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SECTION 2 – SERVICE DESCRIPTIONS

2.1 Local Service

2.1.1 General

- A.** Matrix Telecom, Inc. d/b/a Matrix Business Technologies d/b/a Trinsic Communications' local service enables the Customer to:
- 1.** receive calls from other stations on the public switched telephone network;
 - 2.** place calls to other stations on the public switched telephone network;
 - 3.** access the Company for service related assistance; access directory assistance for the local calling area; access toll free telecommunications services; access enhanced 911 services for emergency calling; access Telephone Relay Service; and
 - 4.** access the interexchange network. A Customer may presubscribe to the carrier of their choice for interLATA and intraLATA calling, or Customer may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (10XXX).
- B.** The local calling area will be the same as that used by the incumbent local exchange company, a description of which can be found in the telephone directory published by the incumbent local exchange company.
- C.** Service will be offered in the service areas in which the Company has been certified by the New Jersey Board of Public Utilities.

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SECTION 2 – SERVICE DESCRIPTIONS, (CONT'D.)

2.2 Features

2.2.1 General

The following features will be available on all lines. Not all features are compatible with certain key sets and PBX systems.

A. Call Forward

This optional feature allows all calls directed to a telephone number to be routed to a user defined telephone number. The user is charged any applicable usage charges for the re-routed call. The user can activate/deactivate Call Forward and define a telephone number where all calls will be forwarded. Calls cannot be forwarded to an International Direct Distance Dialing (IDDD) number.

B. Call Forward Busy Line

This optional feature forwards calls to a busy station to a predetermined number. Calls cannot be forwarded to an International Direct Distance Dialing (IDDD) number. The user is charged any applicable usage charges for the forwarded call.

C. Call Forward Don't Answer

This optional feature allows users to re-route a call to a predetermined station in the event that the call is not answered within a customer-specified number of rings. Users are charged for any applicable usage charges on the forwarded call.

D. Call Return

Allows a customer to automatically redial the telephone number of the last incoming call to that line, regardless of whether the call was answered, unanswered, or busy. After the recall is activated, and unless the number is blocked as described below, an announcement of the number is provided to the customer, who then has the choice of either continuing the recall by entering a code, or terminating the recall by hanging up. If the redialed number is busy, a distinctive ring alerts the customer when the number becomes available. If the telephone number of the last incoming call has been blocked through the use of a service such as Caller ID Blocking, the number cannot be redialed.

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SECTION 2 – SERVICE DESCRIPTIONS, (CONT'D.)

2.2 Features, (Cont'd.)

2.2.1 General, (Cont'd.)

E. Call Trace

Call Tracing allows for the identification and recording of the telephone numbers of some or all of the incoming calls to the telephone line of a customer.

F. Call Transfer

Allows Customer to transfer an incoming call to a third party or to add a third party to an existing call, forming a three-party connection. The original party can then leave the call without disconnecting the other parties. Calls can be transferred to any number in the North American Dialing Plan (1-NPA-NXX-XXXX type numbers).

G. Call Waiting

Provides a tone to notify customer on an existing call that a second call is waiting.

H. Caller ID

Allows for the automatic delivery of a calling party's number to the called customer. The telephone number is displayed on customer-provided equipment.

I. Continuous Redial

Allows a customer to automatically redial the last telephone number dialed. If the called number is busy, the number is redialed for a limited period of time.

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SECTION 2 – SERVICE DESCRIPTIONS, (CONT'D.)

2.2 Features, (Cont'd.)

2.2.1 General, (Cont'd.)

J. Direct Connect Line

Allows a customer to automatically dial a pre-designated number whenever the originating telephone goes off-hook. This feature is assigned to a phone which is used only for this purpose.

K. Hunting

This optional feature routes a call to an idle line in a prearranged group when the called telephone number is busy. Typically this feature is used with the customer's main telephone number and several subtending lines so that the customer can receive calls on several lines, although all calls are placed to the same number. Hunting will not work with Call Forward Busy and Don't Answer

L. Remote Call Forward

Allows the Customer to automatically forward calls from one telephone number to another. The Customer is charged any applicable usage charges on the forwarded call.

M. Third Number/Collect Blocking

Allows a Customer to block calls from being billed to individual stations, either on a third-number basis, or on a collect basis.

N. Three Way Calling

Allows a user to add a third party to an existing conversation without expensive conferencing equipment. This feature also allows a user to place a call on hold in order to make a consultation call on the same line. When the consultation call is completed the user hangs-up or depresses the flash key on the telephone and is reconnected to the original conversation.

O. Toll Blocking

Allows the user to restrict long distance outgoing calls on each line equipped.

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SECTION 2 – SERVICE DESCRIPTIONS, (CONT'D.)

2.2 Features, (Cont'd.)

2.2.2 Terms and Conditions

- A.** Per call blocking and unblocking shall be offered at no charge. Per line blocking shall be offered at no charge for the first request of each Customer. Domestic violence programs and law enforcement agencies shall always be offered per line blocking at no charge.
- B.** The results of a call trace will be furnished only to law enforcement agencies or authorities upon proper request by them.
- C.** Disclosure of telephone number may occur when caller subscribes to Caller Identification or Automatic Call Back. Call blocking, on either a per call or per line basis, prevents the delivery of this information.

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SECTION 2 – SERVICE DESCRIPTIONS, (CONT'D.)

2.3 Directory Listings

2.3.1 Description

Directory listings will be provided in accordance with Section 1.6 of this tariff. The following types of listings are available:

- A.** Primary Listing. A primary listing contains the name of the Customer, or the name under which business is regularly conducted, as well as the address and telephone number of the Customer. Primary listings are provided at no charge;
- B.** Additional Listings. Additional listings are available only in the names of Authorized Users of the Customer's service, as defined herein;
- C.** Non-Published Listings. Non-published listings are not printed in directories nor are they available from directory assistance. Non-published listings are subject to the provisions set forth in Sections 1.2 and 1.6;
- D.** Non-Listed Numbers. Non-listed numbers are those which provide for the omission or deletion of the Customer's listing from the telephone directory. Such listings are available from directory assistance;
- E.** Foreign Listings. A foreign listing is one which is published in a directory not in the Customer's immediate calling area.
- F.** Extra Line Listings. Provides additional information after main or additional listings.
- G.** Cross Reference Listing. This provides a reference to another listing in the same directory.

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SECTION 2 – SERVICE DESCRIPTIONS, (CONT'D.)

2.4 Directory Assistance

2.4.1 Description

The Customer may access Directory Assistance for the purpose of determining phone numbers within its local calling area by calling the Directory Assistance Operator. A maximum of two number requests per call will be allowed.

2.4.2 Directory Assistance Credits

- A.** Credit will be given for calls to Directory Assistance as follows:
- 1.** The Customer experiences poor transmission or is cut-off during the call;
or
 - 2.** The Customer is given the incorrect telephone number.
- B.** To obtain credit, the Customer must contact their Customer Service representative.

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SECTION 2 – SERVICE DESCRIPTIONS, (CONT'D.)

2.5 Operator Services

2.5.1 General

The Customer has the option of contacting the incumbent local exchange company operator for general information, such as dialing instructions, country or city codes, area code information and Customer Service 800 numbers. The Customer may obtain the assistance of an incumbent local exchange operator to complete local exchange telephone calls in the following manner:

- A.** Third Party Billing. Provides the Customer with the ability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.
- B.** Collect Calls. Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.
- C.** Person to Person. Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.
- D.** Station to Station. Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.
- E.** Busy Line Verification. Provides the customer with the verification that a line is busy and not otherwise disrupted.
- F.** Busy Line Interrupt. Provides the customer with the option of interrupting a line that has been verified to be busy.

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SECTION 2 – SERVICE DESCRIPTIONS, (CONT'D.)

2.6 Presubscription

A Customer may presubscribe to the intraLATA and/or interLATA carrier of their choice for long distance calling.

2.7 Service Restoration Charge

When service has been discontinued in accordance with the provisions of this tariff, and Customer wishes to restore service, a Service Restoration Charge will apply.

2.8 Vanity Number

When a customer requests a specific number (e.g. 555-TOYS), and the number is available, a charge will apply when the Company provides the service of retrieving and providing said number.

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SECTION 2 – SERVICE DESCRIPTIONS, (CONT'D.)

2.9 Private Branch Exchange (PBX) Service

2.9.1 Description

The Company's PBX Service uses PBX Trunks to connect to a customer PBX system or other similar equipment. This service provides customers with unrestricted local calling and carrier access. The Company treats these trunks similar to individual exchange lines and supports multi-line hunting over a group of trunks.

2.9.2 Rearrangement of PBX Service

A non-recurring per account charge will apply to effect changes to a PBX trunking arrangement. Such changes may include, but are not limited to, trunk hunting sequence, a change in signaling arrangement, etc. These Rates can be found in Section 4, herein.

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SECTION 2 – SERVICE DESCRIPTIONS, (CONT'D.)

2.10 Direct Inward Dial (DID) Service

2.10.1 DID Service is an optional feature which can be purchased in conjunction with Company-provided PBX trunks. DID Service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID central Office termination and DID number blocks apply in addition to charges specified for PBX Trunks. One additional termination charge applies for each DID-equipped PBX Trunk. Telephone numbers are furnished in blocks of 20. Blocks of number groups will be determined at the sole discretion of the Company's resources. Whenever possible, the Company will attempt to provide telephone numbers arranged consecutively in a group, but will not guarantee nor accept responsibility for provision of such an arrangement within or between a block of numbers. In addition, the Company reserves the right to review vacant DID stations or stations not in use to determine efficient telephone number utilization. Should the Company determine, based on its own discretion, that there is inefficient number utilization, the Company may reassign the DID numbers.

Where all numbers in a group have not been connected for service, the Customer is responsible for providing interception of calls to vacant or non-working assigned station lines or telephone numbers by means of attendant intercept or recorded announcement service. The Company will not terminate these numbers to an intercept message on the Customer's behalf.

2.11 Moves, Adds and Changes

2.11.1 Non-recurring Installation Charges as described in Sections 3, 4 and 5 of this tariff will be applied per line when a Customer moves to a new address within the same local exchange.

2.11.2 Non-recurring charges as described in Sections 3, 4 and 5 of this tariff will be applied per line when a Customer requests any changes or additions to an existing account.

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SECTION 2 – SERVICE DESCRIPTIONS, (CONT'D.)

2.12 Measurement of Service

2.12.1 When charges for calls are mileage sensitive, airline mileage is computed as described below. Calls are measured and rounded to the higher full minute from the serving wire center of the Customer's originating location to the serving wire center of the destination of the call, regardless of Company routing. The distance between the serving wire center origination point and that of the destination point is calculated by using the "V" and "H" coordinates as defined by Bell Communications Research (BellCore) and NECA Tariff FCC No. 4 in the following manner:

Step 1 Obtain the "V" and "H" coordinates for the originating and terminating wire centers.

Step 2 Obtain the difference between the "V" coordinates of each of the serving wire centers. Obtain the difference between the "H" coordinates.

Step 3 Square the differences obtained in Step 2.

Step 4 Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5 Divide the sum of the squares obtained in Step 4 by ten (10). Round to the next higher whole number, if any fraction results.

Step 6 Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number, if any fraction is obtained. This is the airline mileage of the call.

Formula:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

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SECTION 3 - PRICE LIST – BUSINESS SERVICES

3.1 Business Service Monthly Recurring Charge

		<u>Local Only</u>	<u>Local w/ Long Distance</u>
Group A	First Line	\$12.15	\$19.15
	Additional Line	\$8.02	\$15.02
Group B	First Line	\$13.26	\$20.26
	Additional Line	\$9.08	\$16.08
Group C	First Line	\$14.27	\$21.27
	Additional Line	\$9.79	\$16.79
Group D	First Line	\$14.46	\$21.46
	Additional Line	\$9.98	\$16.98

3.2 Local Usage Charges

	<u>1st 5 Min</u>	<u>Ea Addl 5 Min</u>
Per Call	\$0.0610	\$0.0610

3.3 Initial Service Conversion Charge

\$20.00 first line converted, non-recurring
 \$6.00 each additional line, non-recurring

3.4 Installation Charge

\$55.00 per business line installed, non-recurring
 \$20.00 each additional line, non-recurring

SECTION 3 - PRICE LIST – BUSINESS SERVICES, (CONT'D.)

3.5 Features – Business Line

	Monthly Recurring <u>Charge</u>	Nonrecurring <u>Charge</u>	Per Usage <u>Charge</u>
Call Return	\$0.00	\$0.00	\$0.75
Continuous Redial	\$0.00	\$0.00	\$0.75
Call Trace	\$0.00	\$0.00	\$1.00
Three-way Conference Calling	\$2.50	\$20.00	\$0.75
Hunting	\$0.00	\$20.00	\$0.00
Call Forward Variable	\$2.50	\$20.00	\$0.00
Call Forward Busy Line	\$1.90	\$20.00	\$0.00
Call Forward Don't Answer	\$1.90	\$20.00	\$0.00
Call Forward Busy Line/Don't Answer	\$1.90	\$20.00	\$0.00
Remote Call Forwarding ¹	\$6.50	\$20.00	\$0.00
Call Waiting	\$7.25	\$20.00	\$0.00
Speed Dial	\$2.50	\$20.00	\$0.00
Speed Dial, Expanded	\$3.50	\$20.00	\$0.00
Caller ID (Name and Number)	\$9.00	\$20.00	\$0.00
Call ID Blocking per line	\$0.00	\$20.00	\$0.00
Change Call Blocking	\$20.00	\$0.00	\$0.00
Vanity Number	\$10.00	\$20.00	\$0.00
Ground Start	\$0.00	\$20.00	\$0.00

Matrix Telecom, Inc. d/b/a Matrix Business Technologies
also d/b/a Trinsic Communications
7171 Forest Lane, Suite 700
Dallas, Texas 75230
Issued by: Scott Klopach

New Jersey Tariff No. 1
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SECTION 3 - PRICE LIST – BUSINESS SERVICES, (CONT'D.)

3.6 Directory Listings

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Primary Listing	\$0.00	\$0.00
Additional Listing	\$1.00	\$10.00
Cross Reference Listing	\$1.00	\$10.00
Extra Line Listing	\$1.00	\$10.00
Foreign Listing	\$1.00	\$10.00
Non-Published Listing	\$1.00	\$10.00
Non-Listed Number	\$1.00	\$10.00

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SECTION 3 - PRICE LIST – BUSINESS SERVICES, (CONT'D.)

3.7 Local Directory Assistance

\$0.35 per call

3.8 Directory Assistance Call Completion

\$0.30 per call²

3.9 Operator Services

	<u>surcharge</u>	<u>per minute charge</u>
Third Party Billing	\$1.50	\$.1300
Collect	\$1.50	\$.1300
Person to Person	\$3.00	\$.1300
Busy Line Verification w/Interrupt	\$2.00	\$.0000

3.10 Presubscription

A Customer may change their intra and/or interLATA long distance carrier. The Customer will incur a \$10.00 per line, per occurrence charge. A single occurrence can include a change of both the intraLATA and interLATA carriers.

3.11 Service Restoration Charge

\$20.00 per occurrence

3.12 Service Change Charge

\$20.00 per occurrence

3.13 Intercept Service

When a switching arrangement for an individual customer (a single line or entire hunt group) is discontinued at an end office, an intercept announcement is provided. This arrangement provides, for ninety (90) days, an announcement that the service associated with the number dialed has been disconnected. There is no charge for this service.

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SECTION 4 - PRICE LIST – ANALOG PBX TRUNK SERVICES

4.1 PBX Service Monthly Recurring Charge

		<u>Local Only</u>	<u>Local w/ Long Distance</u>
Group A	First Trunk	\$16.48	\$9.48
	Additional Trunk	\$12.23	\$5.23
Group B	First Trunk	\$17.75	\$10.73
	Additional Trunk	\$13.48	\$6.48
Group C	First Trunk	\$18.73	\$11.73
	Additional Trunk	\$13.98	\$6.98
Group D	First Trunk	\$18.73	\$11.73
	Additional Trunk	\$13.98	\$6.98
	DID CO Termination	\$36.25	\$36.25

4.2 Local Usage Charges

	<u>1st 5 Min</u>	<u>Ea Addl 5 Min</u>
Per Call	\$0.06	\$0.06

4.3 Initial Service Conversion Charge

\$20.00 first trunk converted, non-recurring
 \$6.00 each additional trunk converted, non recurring

4.4 Installation Charge

\$75.00 per trunk installed, non-recurring
 \$20.00 each additional trunk converted, non recurring

SECTION 4 - PRICE LIST – ANALOG PBX TRUNK SERVICES, (CONT'D.)

4.5 Features – Analog PBX Trunks

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>	<u>Per Usage Charge</u>
Call Return	\$0.00	\$0.00	\$0.75
Call Trace	\$0.00	\$0.00	\$1.00
Continuous Redial	\$0.00	\$0.00	\$0.75
Three Way Conference Calling	\$0.00	\$0.00	\$0.75
Hunting, per Trunk Equipped	\$0.00	\$20.00	\$0.00
Caller ID (Name and Number) – Trunk	\$9.00	\$20.00	\$0.00
Change Call Blocking	\$0.00	\$20.00	\$0.00
Toll Restrict Blocking	\$0.00	\$20.00	\$0.00
Touch Tone per Trunk Equipped	\$5.11	\$10.00	\$0.00
Ground Start	\$0.00	\$20.00	\$0.00

4.6 DID Number Groups

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
20 numbers per group	\$18.75	\$375.00
20 numbers – per addl group	\$18.75	\$18.75

4.7 Directory Listings

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Primary Listing	\$0.00	\$0.00
Additional Listing	\$1.00	\$10.00
Cross Reference Listing	\$1.00	\$10.00
Extra Line Listing	\$1.00	\$10.00
Foreign Listing	\$1.00	\$10.00
Non-Published Listing	\$1.00	\$10.00
Non-Listed Number	\$1.00	\$10.00

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SECTION 4 - PRICE LIST – ANALOG PBX TRUNK SERVICES, (CONT'D.)

4.8 Local Directory Assistance

\$0.35 per call

4.9 Directory Assistance Call Completion

\$0.30 per call¹

4.10 Operator Services

	<u>surcharge</u>	<u>per minute charge</u>
Third Party Billing	\$1.50	\$.1300
Collect	\$1.50	\$.1300
Person to Person	\$3.00	\$.1300
Busy Line Verification w/Interrupt	\$2.00	\$.0000

4.11 Presubscription

A Customer may change their intra and/or interLATA long distance carrier. The Customer will incur a \$10.00 per trunk, per occurrence charge. A single occurrence can include a change of both the intraLATA and interLATA carriers.

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SECTION 4 - PRICE LIST – ANALOG PBX TRUNK SERVICES, (CONT'D.)

4.12 Service Restoration Charge

\$20.00 per occurrence

4.13 Service Change Charge

\$20.00 per occurrence

4.14 Intercept Service

When a switching arrangement for an individual customer (a single line or entire hunt group) is discontinued at an end office, an intercept announcement is provided. This arrangement provides, for ninety (90) days, an announcement that the service associated with the number dialed has been disconnected. There is no charge for this service.

4.15 Time and Material Charges

First 15 Min	\$36.00
Each Add'l 15 Min	\$8.36

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SECTION 5 - PRICE LIST – LOCAL DIGITAL SERVICE

5.1 Local Digital Service Monthly Recurring Charge

ISDN-PRI – Per D Channel \$100.00

5.2 Local Digital Service Non-Recurring Charge

ISDN-PRI – Per D Channel \$2500.00

5.3 Optional Features

The optional features, hunting and vanity numbers, are provided at no additional charge to subscribers of Local Digital Service.

5.4 Presubscription

A Customer may change their intra and/or interLATA long distance carrier. The Customer will incur a \$10.00 per line, per occurrence charge. A single occurrence can include a change of both the intraLATA and interLATA carriers.

5.5 Miscellaneous Charges

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Foreign Exchange Service (Per T)	\$100.00	\$0.00
Service Change Charge	\$0.00	\$15.00

5.6 Directory Listings

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Additional Listing	\$1.00	\$10.00
Extra Line Listing	\$1.00	\$10.00
Foreign Listing	\$1.00	\$10.00
Cross Reference Listing	\$1.00	\$10.00
Non-Listed Number	\$1.00	\$10.00
Non-Published Number	\$1.00	\$10.00

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SECTION 5 - PRICE LIST – LOCAL DIGITAL SERVICE, (CONT'D.)

5.7 Operator Services

	<u>Charge</u>
Third Party Billing	\$1.50 plus \$.13 per min
Collect	\$1.50 plus \$.13 per min
Person to Person	\$3.00 plus \$.13 per min
Busy Line Verification	\$2.00
Busy Line Verification w/Interrupt	\$2.00

5.8 Local Directory Assistance

\$0.35 per call

5.9 Directory Assistance Local Call Completion

\$0.30 per call¹

5.10 Time and Material Charges

Customer shall be responsible for payment of costs associated with installation of new local digital services or other time and material charges imposed on the Company by a Local Exchange Carrier as a prerequisite for installing or maintaining the Customers service, and not already recovered via the Company's existing recurring or nonrecurring charges as outlined herein. The customer will be advised of said charge prior to completion of service and will be given the option to contract an independent technician to complete the work. Hourly Rates are as follows:

	<u>Per Visit</u>
Trouble Isolation	\$75.00
Flat Inside Wire Maintenance	\$100.00
Flat Jack Installation -	
First Jack	\$75.00
Additional Wired	\$25.00
Additional Unwired	\$75.00

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SECTION 6 – TRINSIC PRODUCTS

6.1 Service Areas

6.1.1 Exchange Service Areas

Local exchange services are provided, subject to availability of facilities and equipment, in areas currently served by the following Incumbent LEC: 1) Bell Atlantic.

EXCHANGE AREA LISTINGS

<u>Exchange Area</u>	<u>Exchange Areas Included in Local Service Area</u>			
! ALLENTOWN	! Allentown	! Hightstown	! Mercerville	! New Egypt
# ASHBURY PARK	# Ashbury Park	# Deal	# Long Branch	# Spring Lake
	# Belmar	# Eatontown		
! ATLANTIC CITY	! Atlantic City	! Ocean City	! Pleasantville	! Somers Point
	! Brigantine			
# ATLANTIC HIGHLANDS	# Atlantic Highlands	# Keyport	# Middletown	# Red Bank
	# Keansburg	# Long Branch		
! AVALON	! Avalon	! Dennisville	! Sea Isle City	! Wildwood
	! Cape May Ct. Hs.	! Ocean City		
! BARNEGAT	! Barnegat	! Beach Haven	# Toms River	! Tuckerton
BAYONNE	Bayonne	Jersey City	Newark	Union City
	@ Elizabeth			
! BEACH HAVEN	! Barnegat	! Brigantine	! Pleasantville	! Tuckerton
	! Beach Haven			
! BEAVER BROOK	! Beaver Brook	! Collingswood	! Haddon Heights	! Wenonah
	! Blackwood	! Gloucester	! Laurel Springs	! Woodbury
	! Camden	! Haddonfield	! Merchantville	

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.1 Service Areas, (Cont'd.)

6.1.1 Exchange Service Areas, (Cont'd.)

<u>Exchange Area</u>	<u>Exchange Areas Included in Local Service Area</u>			
+ BELLEVILLE	+ Belleville	+ Newark	+ Passaic	Rutherford
	+ Bloomfield	+ Nutley	+ Paterson	+ Verona
	Kearny	+ Orange		
# BELMAR	# Ashbury Park	# Deal	# Long Branch	# Spring Lake
	# Belmar	# Farmingdale	# Manasquan	
! BERLIN	! Berlin	! Hammonton	! Marlton	! Vincentown
	! Haddonfield	! Laurel Springs	! Medford	
! BLACKWOOD	! Beaver Brook	! Gloucester	! Pitman	! Williamstown
	! Blackwood	! Haddon Heights	! Wenonah	! Woodbury
	! Glassboro	! Laurel Springs		
+ BLOOMFIELD	+ Belleville	+ Little Falls	+ Orange	Rutherford
	+ Bloomfield	+ Livingston	+ Passaic	+ South Orange
	+ Caldwell	+ Newark	+ Paterson	+ Verona
	Kearney	+ Nutley		

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.1 Service Areas, (Cont'd.)

6.1.1 Exchange Service Areas, (Cont'd.)

<u>Exchange Area</u>	<u>Exchange Areas Included in Local Service Area</u>			
@	@ Bernardsville	@ Millington	+ Mount	@ Peapack
BERNARDSVILLE	+ Mendham	+ Morristown	Freedom	
+ BOONTON	+ Boonton	+ Caldwell	+ Rockaway	+ Whippany
	+ Butler	+ Morristown		
! BORDENTOWN	! Bordentown	! Ewing	! Fort Dix	! New Egypt
	! Burlington	! Florence	! Mercerville	! Trenton
# BOUND BROOK	# Bound Brook	# East Millstone	# New	@ Somersville
	# Dunellen	@ Millington	Brunswick	
			@ Plainfield	
! BRIDGETON	! Bridgeton	! Elmer	! Port Norris	! Vineland
	! Cedarville	! Millville		
! BRIGANTINE	! Atlantic City	! Brigantine	! Pleasantville	! Tuckerton
	! Beach Haven	! Ocean City	! Somers Point	
@ BURLINGTON	! Bordentown	! Florence	! Mount Holly	! Riverside
	! Burlington			
+ BUTLER	+ Boonton	+ Newfoundland	Oakland	+ Pompton Lakes
	+ Butler			

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.1 Service Areas, (Cont'd.)

6.1.1 Exchange Service Areas, (Cont'd.)

<u>Exchange Area</u>	<u>Exchange Areas Included in Local Service Area</u>			
+ CALDWELL	+ Bloomfield	+ Little Falls	+ Orange	+ Verona
	+ Boonton	+ Livingston	+ Rockaway	+ Whippany
	+ Caldwell	+ Mountain View		
! CAMDEN	! Beaver Brooke	! Gloucester	! Haddon Heights	! Moorestown
	! Camden	! Haddonfield	! Merchantville	! Riverton
	! Collingswood			
! CAPE MAY COURTHOUSE	! Avalon	! Dennisville	! Sea Isle City	! Wildwood
	! Cap May Ct. Hs.	! Ocean City		
# CATERET	# Carteret	@ Linden	# Rahway	# South Amboy
	@ Cranford	# Metuchen	@ Roselle	# Woodbridge
	@ Elizabeth	# Perth Amboy		
! CEDERVILLE	! Bridgeton	! Millville	! Point Norris	! Vineland
	! Cederaville			
CHATHAM	Chatham	Madison	South Orange	Whippany
	Livingston	Millburn	@ Summit	

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.1 Service Areas, (Cont'd.)

6.1.1 Exchange Service Areas, (Cont'd.)

<u>Exchange Area</u>	<u>Exchange Areas Included in Local Service Area</u>			
CLIFFSIDE	Cliffside Dumont Englewood	Hackensack Hasbrouck Hts.	Leonia Rutherford	Teaneck Union City
CLOSTER	Closter Dumont	Englewood Leonia	Oradell Park Ridge	Teaneck Westwood
! COLLINGSWOOD	! Beaver Brook ! Camden ! Collingswood	! Gloucester ! Haddonfield	! Haddon Heights ! Laurel Springs	! Marlton ! Merchantville
CRAGMERE	Cragmere + Erskine Lakes	Ramsey Ridgewood	Suffern, N.Y.	Wyckoff
! CRANBURY	! Cranbury # @Englishtown # @Franklin Park	! Hightstown # Jamesburg	# Monmouth Junction	! Plainsboro ! Princeton
@ CRANFORD	# Carteret @ Cranford @ Elizabeth	@ Fanwood @ Linden + Millburn	# Rahway @ Roselle + South Orange	@ Summit @ Unionville @ Westfield

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.1 Service Areas, (Cont'd.)

6.1.1 Exchange Service Areas, (Cont'd.)

<u>Exchange Area</u>	<u>Exchange Areas Included in Local Service Area</u>			
# DEAL	# Ashbury Park	# Deal	# Long Branch	# Spring Lake
	# Belmar	# Eatontown	# Red Bank	
! DENNISVILLE	! Avalon	! Dennisville	! Sea Isle City	! Wildwood
	! Cape May Ct.	! Port Norris	! Tuckahoe	
+ DOVER	+ Dover	+ Morristown	+ Netcong	+ Succasunna
	+ Hopatcong	+ Mount Freedom	+ Rockaway	
DUMONT	Cliffside	Englewood	Leonia	Teaneck
	Closter	Fair Lawn	Oradell	Westwood
	Dumont	Hackensack	Park Ridge	
# DUNELLEN	# Bound Brook	# East Millstone	@ Millington	@ Plainfield
	# Dunellen	@ Fanwood	# New Brunswick	@ Somerville
# EAST MILLSTONE	@ Belle MeadØ	# East Millstone	# Monmouth Junction	# New Brunswick
	# Bound Brook	# Franklin Park	@ Neshanic	@ Somerville
	# Dunellen			

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.1 Service Areas, (Cont'd.)

6.1.1 Exchange Service Areas, (Cont'd.)

<u>Exchange Area</u>	<u>Exchange Areas Included in Local Service Area</u>			
# EATONTOWN	# Ashbury Park	# Eatontown	# Freehold	# Middletown
	# Deal	# Farmingdale	# Long Branch	# Red Bank
! EGG HARBOR	! Egg Harbor	! Hammonton	! Mays Landing	! Pleasantville
@ ELIZABETH	Bayonne	@ Elizabeth	+ Orange	+ South Orange
	# Carteret	@ Linden	# Rahway	@ Unionville
	@ Cranford	+ Newark	@ Roselle	@ Westfield
! ELMER	! Bridgeton	! Elmer	! Franklinville	! Vineland
ENGLEWOOD	Cliffside	Englewood	Hasbrouck Hts.	Oradell
	Closter	Fair Lawn	Leonia	Teaneck
	Dumont	Hackensack		
# ENGLISHTOWN	! Cranbury	# Freehold	# Jamesburg	# South River
	# Englishtown	! Hightstown	# Matawan	
+ ERSKINE LAKES	Cragmere	Oakland	Ramsey	+ West Milford
	+ Erskine Lakes	+ Pompton Lakes		
! EWING	! Bordentown	! Mercerville	! Pennington	! Trenton
	! Ewing	Morristown, PA	! Princeton	Yardley, PA
	! Lawrenceville			

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.1 Service Areas, (Cont'd.)

6.1.1 Exchange Service Areas, (Cont'd.)

<u>Exchange Area</u>	<u>Exchange Areas Included in Local Service Area</u>			
FAIR LAWN	Dumont	Hackensack	Oradell	Ridgewood
	Englewood	Hasbrouck Hts.	+ Passaic	Teaneck
	Fair Lawn	Hawthorne	+ Paterson	
@ FANWOOD	@ Cranford	+ Milburn	# Rahway	@ Summit
	# Dunellen	@ Plainfield	@Roselle	@ Westfield
	@ Fanwood			
# FARMINGDALE	# Belmar	# Farmingdale	# Lakewood	# Spring Lake
	# Eatontown	# Freehold		
! FLORENCE	! Bordentown	! Florence	! Mount Holly	! Riverside
	! Burlington	! Fort Dix		
! FORT DIX	! Bordentown	! Fort Dix	! New Egypt	! Vincentown
	! Florence	! Mount Holly	! Pemberton	
# FRANKLIN PARK	! Cranbury	# Monmouth	# New	! Princeton
	# East Millstone	Junction	Brunswick	# South River
	# Franklin Park		! Plainsboro	

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.1 Service Areas, (Cont'd.)

6.1.1 Exchange Service Areas, (Cont'd.)

<u>Exchange Area</u>	<u>Exchange Areas Included in Local Service Area</u>			
# FREEHOLD	# Eatontown	# Farmingdale	# Holmdel	# Matawan
	Englishtown	# Freehold	# Lakewood	
! GLASSBORO	! Blackwood	! Collingswood	! Haddon Heights	! Paulsboro
	! Camden	! Gloucester	! Laurel Springs	! Wenonah
		! Haddonfield	! Merchantville	! Woodbury
HACKENSACK	Cliffside	Hackensack	Passaic	Teaneck
	Dumont	Hasbrouck Hts.	Ridgewood	Union City
	Englewood	Leonia	Rutherford	Westwood
	Fair Lawn	Oradell		
@	@	Great @ Long Valley	+ Netcong	@ Washington
HACKETTSTOWN	Meadows	Ø		
	@ Hackettstown			
! HADDONFIELD	! Beaver Brook	! Collingswood	! Haddon Heights	! Merchantville
	! Berlin	! Gloucester	! Laurel Springs	! Moorestown
	! Camden	! Haddonfield	! Marlton	
! HADDON HEIGHTS	! Beaver Brook	! Collingswood	! Haddon Heights	! Merchantville
	! Blackwood	! Gloucester	! Laurel Springs	! Woodbury
	! Camden	! Haddonfield		

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.1 Service Areas, (Cont'd.)

6.1.1 Exchange Service Areas, (Cont'd.)

<u>Exchange Area</u>	<u>Exchange Areas Included in Local Service Area</u>			
! HAMMONTON	! Berlin	! Hammonton	! Milmay	! Williamstown
	! Egg Harbor	! Mays Landing		
HASBROUCK HTS.	Cliffside	Hackensack	+ Nutley	Rutherford
	Englewood	Hasbrouck Hts.	+ Passaic	Teaneck
	Fair Lawn	Leonia		
+ HAWTHORNE	Fairlawn	+ Mountain View	+ Paterson	Ridgewood
	+ Hawthorne	Oradell	Ramsey	Wyckoff
	+ Little Falls	+ Passaic		
! HIGHSTOWN	! Allentown	# Englishtown	! Mercerville	! Plainsboro
	! Cranbury	! Hightstown		
# HOLMDEL	# Freehold	# Keyport	# Middletown	# Red Bank
	# Holmdel	# Matawan		
+ HOPATCONG	+ Dover	+ Mount	+ Newfoundland	+ Succasunna
	+ Hopatcong	Freedom	+ Rockaway	
		+ Netcong		

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.1 Service Areas, (Cont'd.)

6.1.1 Exchange Service Areas, (Cont'd.)

<u>Exchange Area</u>	<u>Exchange Areas Included in Local Service Area</u>			
! HOPEWELL	@ Belle Mead Ø	! Lambertville	@ Neshanic	! Princeton
	! Hopewell	! Lawrenceville	! Pennington	
# JAMESBURG	! Cranbury	# Jamesburg	! Plainboro	# South River
	# Englishtown	# Monmouth		
		Junction		
JERSEY CITY	Bayonna	Kearny	+ Newark	Union City
	Jersey City			
# KEANSBURG	# Atlantic	#Keansburg	# Matawan	# Red Bank
	Highlands	# Keyport	# Middletown	
KEARNEY	+ Belleville	Kearney	+ Nutley	Rutherford
	+ Bloomfield	+ Newark	+ Orange	Union City
	Jersey City			
# KEYPORT	# Atlantic	# Keansburg	# Matawan	# Perth Amboy
	Highlands	# Keyport	# Middletown	# South Amboy
	# Holmdel			

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.1 Service Areas, (Cont'd.)

6.1.1 Exchange Service Areas, (Cont'd.)

<u>Exchange Area</u>	<u>Exchange Areas Included in Local Service Area</u>			
# LAKEHURST	# Lakehurst	# Lakewood	# Toms River	
# LAKEWOOD	# Farmingdale	# Lakehurst	# Point Pleasant	# Toms River
	# Freehold	# Lakewood		
! LAMBERTVILLE	! Hopewell	! Lambertville	New Hope, PA	! Pennington
! LAUREL SPRINGS	! Beaver Brook	! Blackwood	! Gloucester	! Haddon Hts.
	! Berlin	! Collingswood	! Haddonfield	! Laurel Springs
!	! Ewing	! Lawrenceville	! Pennington	! Princeton
LAWRENCEVILLE	! Hopewell	! Mercerville	! Plainsboro	! Trenton
LEONIA	Cliffside	Dumont	Hackensack	Leonia
	Closter	Englewood	Hasbrouck Hts.	Teaneck
@ LINDEN	# Carteret	@ Linden	@ Roselle	@ Westfield
	@ Cranford	# Rahway	@ Unionville	# Woodbridge
	@ Elizabeth			
+ LITTLE FALLS	+ Bloomfield	+ Little Falls	+ Orange	+ Paterson
	+ Caldwell	+ Mountain View	+ Passaic	+ Verona
	+ Hawthorne	+ Nutley		

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 # Indicates 732 Area

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.1 Service Areas, (Cont'd.)

6.1.1 Exchange Service Areas, (Cont'd.)

<u>Exchange Area</u>	<u>Exchange Areas Included in Local Service Area</u>			
+ LIVINGSTON	+ Bloomfield	+ Livingston	+ Newark	@ Summit
	+ Caldwell	+ Madison	+ Orange	+ Verona
	+ Chatham	+ Millburn	+ S. Orange	+ Whippany
# LONG BRANCH	# Ashbury Park	# Belmar	# Eatontown	# Red Bank
	# Atlantic Highlands	# Deal	# Long Branch	# Spring Lake
+ MADISON	+ Chatham	+ Madison	+ Morristown+	@ Summit+
	+ Livingston	+ Millburn	So. Orange	Whippany
# MANASQUAN	# Belmar	# Manasquan	# Mt. Pleasant	# Spring Lake
MARLTON	Berlin	Haddonfield	Medford	Vincentown
	Collingswood	Marlton	Moorestown	
# MATAWAN	# Englishtown#	# Keansburg#	# Middletown#	# So. Amboy#
	Freehold#	Keyport	Perth Amboy	So. River
	Holmdel	# Matawan		
! MAYS LANDING	! Egg Harbor	! Mays Landing	! Pleasantville	! Tuckahoe
	! Hammonton	! Milmay		
! MEDFORD	! Berlin	! Medford	! Mount Holly	! Vincentown
	! Marlton	! Moorestown	! Pemberton	
+ MENDHAM	@ Bernardsville	+ Mendhan+	+ Mount	+ Succasunna
	@ Chester Ø	Morristown	Freedom	
			@ Peapack	
! MERCERVILLE	! Allentown	! Ewing	! Lawrenceville	! Plainsboro
	! Bordentown	! Hightstown	! Mercerville	! Trenton
!	! Beaver Brook	! Gloucester	! Merchantville	! Riverside
MERCHANTVILLE	! Camden	! Haddonfield	! Moorestown	! Riverton
	! Collingswood	! Haddon Heights		

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6.1 Service Areas, (Cont'd.)

6.1.1 Exchange Service Areas, (Cont'd.)

<u>Exchange Area</u>	<u>Exchange Areas Included in Local Service Area</u>				
# METUCHEN	# Carteret# Metuchen	# New Brunswick# Perth Amboy	@ Plainfield# Rathway	# So. Amboy# Woodbridge	
# MIDDLETOWN	# Atlantic Highlands# Eatontown	# Holmdel# Keansburg	# Keyport# Matawan	# Middletown# Red Bank	
@ MILFORD	@ Bloomsbury ØFernsdale, PA	@ Frenchtown Ø@ Milford	@ Phillipsburg Riegelsville, PA.	Springtown, PAUpper Blk. Eddy, PA	
+ MILLBURN	+ Chatham@ Cranfoard@ Fanwood + Livingston	+ Madison + Millburn + Newark	+ Orange @ Roselle + So. Orange	@ Summit @ Unionville @ Westfield	
@ MILLINGTON	@ Bernardsville # Bound Brook	# Dunellen@ Millington	@ Plainfield @ Somerville	@ Summit	
! MILLVILLE	! Bridgeton ! Cedarville	! Millville ! Milmay	! Tuckahoe	! Vineland	

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.1 Service Areas, (Cont'd.)

6.1.1 Exchange Service Areas, (Cont'd.)

<u>Exchange Area</u>	<u>Exchange Areas Included in Local Service Area</u>			
! MILMAY	! Hammonton	4 Millville	! Port Norris	4 Vineland
	! Mays Landing	! Milmay	! Tuckahoe	
# MONMOUTH	Cranbury	# Jamesburg	Plainsboro	! Princeton
JUNCTION	# East Millstone#	# Monmouth		
	Franklin Park	Junction		
! MOORESTOWN	! Camden	! Medford	! Moorestown	! Riverside
	! Haddonfield	! Merchantville	! Mount Holly	! Riverton
	! Marlton			
+ MORRISTOWN	@ Bernardsville	+ Madison	+ Morristown	+ Rockaway+
	+ Boonton	+ Mendham	+ Mount	Whippany
	+ Dover		Freedom	
+ MOUNTAIN	+ Caldwell+	+ Mountain View	+ Paterson	+ Verona
VIEW	Hawthorne+	Oakland	+ Pompton Lakes	Wyckoff
	Little Falls	+ Passaic		

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.1 Service Areas, (Cont'd.)

6.1.1 Exchange Service Areas, (Cont'd.)

<u>Exchange Area</u>	<u>Exchange Areas Included in Local Service Area</u>				
+ MOUNT	@Bernardsville	+ Mendham	+ Mount	+ Rockaway	
FREEDOM	+ Dover	+ Morristown	Freedom+	+ Succasunna	
	+ Hopatcong		Netcong		
! MOUNT HOLLY	! Burlington	! Fort Dix	! Moorestown	! Pemberton	
	! Florence	! Medford	! Mount Holly	! Vincentown	
! MULLICA HILL	! Glassboro	! Penns Grove	! Swedesboro	! Woodbury	
	! Mullica Hill	! Pitman	! Wenoah	! Woodstown	
	! Paulsboro	! Salem			
@ NESHANIC	@ Belle Mead	! Hopewell	@ Neshanic	@ Somerville	
	+ East Millstone				
+ NETCONG	+ Dover	+ Hoptacong+	+ Netcong	+ Succasunna	
	Hackettstown	Mount Freedom			
+ NEWARK	Bayonne+	Jersey City	+ Newark	@ Unionville+	
	Belleville+	Kearney+	+ Nutley	Verona	
	Bloomfield@	Livingston+	+ Orange		
	Elizabeth	Millburn	+ So. Orange		
# NEW	# Bound Brook#	# East Millstone#	# Metuchen	@ Somerville+	
BRUNSWICK	Dunellen	Franklin Park	# Newbrunswick	South River	
! NEW EGYPT	! Allentown	! Fort Dix	! New Egypt	! Pemberton	
	! Bordentown				
+ NEWFOUNDLAND	+ Butler	+ Hopatcong	+ Newfoundland	+ West Milford	
+ NUTLEY	+ Belleville+	Kearny+ Little	+ Nutley+	+ PatersonRutherford+	
	Bloomfield+	Falls+ Newark	Orange+ Passaic	Verona	
	Hasbrouck Hts.				
OAKLAND	+ Butler+	+ Mountain	+ Pompton	Wyckoff	
	Erskine Lakes	ViewOakland	LakesRamsey		
! OCEAN CITY	! Atlantic City	! Cape May Ct.	! Pleasantville	! Tuckahoe	
	! Avalon	Hs.	! Sea Isle City	! Wildwood	
	! Brigantine	! Ocean City	! Somers Point		

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.1 Service Areas, (Cont'd.)

6.1.1 Exchange Service Areas, (Cont'd.)

<u>Exchange Area</u>	<u>Exchange Areas Included in Local Service Area</u>			
ORADELL	ClosterDumontE nglewood	Fair LawnHackensack Hawthorne	OradellPark RidgeRidgewood	TeaneckWestwoo d
+ ORANGE	+ Belleville+ Bloomfield+ Caldwell@ Elizabeth	Kearny+ Little Falls+ Livingston+ Millburn	+ Newark+ Nutley+ Orange	+ So. Orange@ Unionville+ Verona
PARK RIDGE	ClosterDumont	OradellPark Ridge	RamseyRidgewo od	Westwood
+ PASSAIC	+ Belleville+ BloomfieldFair Lawn	HackensackjHasb rouck Hts.+ Hawthorne	+ Little Falls+ Mountain View+ Nutley	+ Passaic+ PatersonRutherfo rd
+ PATERSON	+ Belleville+ BloomfieldFair Lawn	+ Hawthorne+ Little Falls+ Mountain View	+ Nutley+ Passaic	+ PatersonRidgewo od
! PAULSBORO	! Gloucester ! Mullica Hill	! Paulsboro ! Penns Grove	! Swedesboro ! Wenonah	! Woodbury ! Woodstown
@ PEAPACK	@ Bernardsville @ Chester Ø	+ Mendham@ Oldwick Ø	@ Peapack @ Somerville	+ Succasunna
! PEMBERTON	! Fort Dix ! Medford	! Mount Holly ! New Egypt	! Pemberton	! Vincentown
! PENNINGTON	! Ewing ! Hopewell	! Lambertville ! Lawrenceville	! Pennington	! Princeton
! PENNS GROVE	! Mullica Hill ! Paulsboro	! Penns Grove ! Salem	! Swedesboro ! Woodbury	! Woodstown
# PERTH AMBOY	# Carteret# Keyport	# Matawan# Matuchen	# Perth Amboy # Rahway	# So. Amboy # Woodbridge

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6.1 Service Areas, (Cont'd.)

6.1.1 Exchange Service Areas, (Cont'd.)

<u>Exchange Area</u>	<u>Exchange Areas Included in Local Service Area</u>			
@ PHILLIPSBURG	@ Bloomsbury ØEaston, PA	@ Milford @ Phillipsburg	Riegelsville, PA	@ Washington
PITMAN	Blackwood Franklinville Glassboro	Mullica Hill Pitman Swedesboro	Wenonah Williamstown	Woodbury Woodstown
# PLAINFIELD	# Bound Brook# Dunellen	@ Fanwood# Matuchen	@ Millington @ Plainfield	# Rahway @ Westfield
! PLAINSBORO	! Cranbury + Franklin Park ! Hightstown	# Jamesburg ! Lawrenceville ! Mercerville	# Monmouth Junction	! Plainsboro ! Princeton
! PLEASANTVILLE	! Atlantic City ! Beach Haven ! Brigantine	! Egg ! Harbor ! Mays Landing	! Ocean City ! Pleasantville	! Somers Point ! Tuckerton
# POINT PLEASANT	# Lakewood # Manasquan	# Point Pleasant # Seaside Park	# Spring Lake	# Toms River
+ POMPTON LAKES	+ Butler + Erskine + Lakes	+ Mountain View Oakland	+ Pompton Lakes	+ West Milford
! PORT NORRIS	! Bridgeton ! Cedarville	! Dennisville ! Millville	! Port Norris	! Vineland
! PRINCETON	@ Belle Mead Ø ! Cranbury ! Ewing	# Franklin Park ! Hopewell ! Lawrenceville	# Monmouth Junction ! Pennington	! Plainsboro ! Princeton
# RAHWAY	# Carteret @ Cranford @ Elizabeth	@ Fanwood @ Linden # Matuchen	# Perth Amboy@ Plainfield# Rahway	@ Roselle@ Westfield# Woodbridge

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6.1 Service Areas, (Cont'd.)

6.1.1 Exchange Service Areas, (Cont'd.)

<u>Exchange Area</u>	<u>Exchange Areas Included in Local Service Area</u>			
# RAMSEY	Cragmere+ Erskine Lakes+ Hawthorne	OaklandPark Ridge	Ramsey Ridgewood	WestwoodWycko ff
# RED BANK	# Atlantic Highlands# Deal	# EatontownHolmd el	# Keansburg# Long Branch	# Middletown# Red Bank
RIDGEWOOD	CragmereFair LawnHackensack	+ HawthorneOradel IPark Ridge	+ PatersonRamsey Ridgewood	WestwoodWycko ff
! RIVERSIDE	! Burlington ! Florence	! Merchantville ! Moorestown	! Riverside	! Riverton
! RIVERTON	! Camden ! Merchantville	! Moorestown	! Riverside	! Riverton
+ ROCKAWAY	+ Boonton+ Caldwell+ Dover	+ Hopatcong+ Morristown	+ Mount Freedom + Rockaway	+ Succasunna+ Whippany
@ ROSELLE	# Carteret@ Cranford@ Elizabeth	@ Fanwood@ Linden+ Millburn	# Rahway@ Roselle+ So. Orange	@ Summit@ Unionville@ Westfield
RUTHERFORD	+ Belleville+ BloomfieldCliffsi de	HackensackHasb rouck Hts.Kearny	+ Nutley+ Passaic	RutherfordUnion City
! SALEM	! Mullica Hill ! Penns Grove	! Salem	! Swedesboro	! Woodstown
! SEA ISLE CITY	! Avalon ! Cape May Ct. Hs.	! Dennisville ! Ocean City	! Sea Isle City	! Wildwood
# SEASIDE PARK ! SOMERS POINT	# Point Pleasant ! Atlantic City ! Brigantine	# Seaside Park ! Ocean City ! Pleasantville	# Toms River ! Somers Point	! Tuckahoe
@ SOMERVILLE	# Bound Brook# Dunellen	# East Millstone@ Millington	@ Neshanic# New Brunswick	@ Peapack@ Somerville

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6.1 Service Areas, (Cont'd.)

6.1.1 Exchange Service Areas, (Cont'd.)

<u>Exchange Area</u>	<u>Exchange Areas Included in Local Service Area</u>			
# SOUTH AMBOY	# Carteret#	# Matawan#	# Perth Amboy#	# South River#
	Keyport	Matuchen	South Amboy	Woodbridge
+ SOUTH ORANGE	+ Bloomfield+	+ Livingston+	+ Orange@	@ Summit@
	Chatham@	Madison+	Roselle+ So.	Unionville@
	Cranford@	Millburn+	Orange	Westfield
	Elizabeth	Newark		
# SOUTH RIVER	# Englishtown#	# Jamesburg#	# New	# South River
	Franklin Park	Matawan	Brunswick#	
			South Amboy	
# SPRING LAKE	# Asbury Park#	# Deal#	# Long Branch#	# Point Pleasant#
	Belmar	Farmingdale	Manasquan	Spring Lake
@ STROUDSBURG	@ Blairstown	@ Columbia Ø	@ Stroudsbrug	Stroudsburg,PA
	ØBushkill, PA			
+ SUCCASUNNA	@ Chester Ø+	+ Mendham+	+ Netcong@	+ Rockaway+
	Dover+	Mount Freedom	Peapack	Succasunna
	Hopatcong			
@ SUMMIT	+ Chatham@	+ Livingston+	@ Millington@	@ Summit@
	Cranford@	Madison+	Roselle+ So.	Unionville@
	Fanwood	Millburn	Orange	Westfield
! SWEDESBORO	! Mullica Hill	! Pitman	! Swedesboro	! Woodbury
	! Paulsboro	! Salem	! Wenonah	! Woodstown
	! Penns Grove			
TEANECK	CliffsideClosterD	EnglewoodFair	Hasbrouck	OradellTeaneck
	umont	LawnHackensack	Hts.Leonia	
# TOMS RIVER	Barnegate	# Lakewood#	# Seaside Park	# Toms River
	# Lakehurst	Point Pleasant		
! TRENTON	! Bordentown	! Lawrenceville	! Morrisville, PA	! Yardley, PA
	! Ewing	! Mercerville	! Trenton	
! TUCKAHOE	! Dennisville	! Millville	! Ocean City	! Tuckahoe
	! Mays Landing	! Milmay	! Somers Point	

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6.1 Service Areas, (Cont'd.)

6.1.1 Exchange Service Areas, (Cont'd.)

<u>Exchange Area</u>	<u>Exchange Areas Included in Local Service Area</u>			
! TUCKERTON	! Barnegat ! Brigantine	! Beach Haven	! Pleasantville	! Tuckerton
UNION CITY	Bayonne Cliffside	Hackensack Jersey City	Kearny Rutherford	Union City
@ UNIONVILLE	@ Cranford@ Elizabeth@ Linden	+ Millburn+ Newark+ Orange	@ Roselle+ So. Orange@ Summit	@ Unionville@ Westfield
+ VERONA	+ Belleville+ Bloomfield+ Caldwell	+ Little Falls+ Livingston+ Mountain View	+ Newark+ Nutley+ Orange	+ Verona+ Whippany
! VINCENTOWN	4 Berlin ! Fort Dix	4 Marlton ! Medford	! Mount Holly ! Pemberton	! Vincetown
! VINELAND	! Bridgeton ! Cedarville	! Elmer ! Franklinville	! Millville ! Milmay	! Port Norris ! Vineland
@ WASHINGTON	@ Hackettstown@ Hampton Ø	@ Oxford Ø	@ Phillipsburg	@ Washington
! WENONAH	! Beaver Brook ! Blackwood ! Glassboro	! Gloucester ! Mullica Hill ! Paulsboro	! Pitman ! Swedesboro ! Wenonah	! Woodbury ! Woodstown
@ WESTFIELD	@ Cranford@ Elizabeth@ Fanwood	@ Linden+ Millburn@ Plainfield	# Rahway@ Roselle+ So. Orange	@ Summit@ Unionville@ Westfield
+ WEST MILFORD	+ Erskine Lakes+ Newfoundland	+ Pompton Lakes	+ Upper Green- wood Lake	+ West Milford
WESTWOOD	ClosterDumont	HackensackOrad ell	Park RidgeRamsey	RidgewoodWest wood
+ WHIPPANY	+ Boonton+ Caldwell+ Chatham	+ Livingston+ Madison	+ Morristown+ Rockaway	+ Verona+ Whippany
WILDWOOD	Avalon Cape May Ct. Hs.	Dennisville Ocean City	Sea Isle City	Wildwood

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6.1 Service Areas, (Cont'd.)

6.1.1 Exchange Service Areas, (Cont'd.)

<u>Exchange Area</u>	<u>Exchange Areas Included in Local Service Area</u>			
WILLIAMSTOWN	Blackwood Franklinville	Glassboro Hammonton	Pitman	Williamstown
# WOODBRIDGE	# Carteret@ Linden	# Matuchen# Perth Amboy	# Rahway# South Amboy	# Woodbridge
! WOODBURY	! Beaver Brook ! Blackwood ! Gloucester	! Haddon Heights ! Mullica Hill ! Paulsboro	! Penns Grove ! Pitman ! Swedesboro	! Wenonah ! Woodbury
! WOODSTOWN	! Glassboro ! Mullica Hill ! Paulsboro	! Penns Grove ! Pitman	! Salem ! Swedesboro	! Wenonah ! Woodstown
WYCKOFF	Cragmere+ Hawthorne	+ Mountain ViewOakland	Ramsey Ridgewood	Wyckoff

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.1 Service Areas, (Cont'd.)

6.1.1 Exchange Service Areas, (Cont'd.)

A. UNE Zones and Additional Exchanges

When UNE zones are used in the rate tables in this tariff, the applicable zone rate is based on the following chart.

<u>Exchange</u>	<u>UNE Zone</u>	<u>Rate Group</u>	<u>Additional Exchanges</u>
Allentown	3	B	Allentown, Hightstown, Mercerville, New Egypt
Asbury Park	2	B	Asbury Park, Belmar, Deal, Eatontown, Long Branch, Spring Lake
Atlantic City	2	B	Atlantic City, Brigantine, Ocean City, Pleasantville, Somers Point
Atlantic Highlands	3	B	Atlantic Highlands, Keansburg, Keyport, Long Branch, Middletown, Red Bank
Avalon	3	B	Avalon, Cape May Court House, Dennisville, Ocean City, Sea Isle City, Wildwood
Barnegat	3	B	Barnegat, Beach Haven, Toms River, Tuckerton
Bayonne	1	D	Bayonne, Elizabeth, Jersey City, Newark, Union City
Beach Haven	3	B	Barnegat, Beach Haven, Brigantine, Pleasantville, Tuckerton
Beaver Brook	2	C	Beaver Brook, Blackwood, Camden, Collingswood, Gloucester, Haddonfield, Haddon Heights, Laurel Springs, Merchantville, Wenoah, Woodbury
Belleville	1	D	Belleville, Bloomfield, Kearny, Newark, Nutley, Orange, Passaic, Paterson, Rutherford, Verona
Belmar	2	B	Asbury Park, Belmar, Deal, Farmingdale, Long Branch, Manasquan, Spring Lake

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6.1 Service Areas, (Cont'd.)

6.1.1 Exchange Service Areas, (Cont'd.)

A. UNE Zones and Additional Exchanges, (Cont'd.)

<u>Exchange</u>	<u>UNE Zone</u>	<u>Rate Group</u>	<u>Additional Exchanges</u>
Berlin	3	B	Berlin, Haddonfield, Hammonton, Laurel Springs, Marlton, Medford, Vincentown
Bernardsville	3	B	Bernardsville, Mendham, Millington, Morristown, Mount Freedom, Peapack
Blackwood	2	C	Beaver Brook, Blackwood, Glassboro, Gloucester, Haddon Heights, Laurel Springs, Pitman, Wenoah, Williamstown, Woodbury
Bloomfield	1	D	Belleville, Bloomfield, Caldwell, Kearny, Little Falls, Livingston, Newark, Nutley, Orange, Passaic, Paterson, Rutherford, South Orange, Verona
Boonton	3	B	Boonton, Butler, Caldwell, Morristown, Rockaway, Whippany
Bordentown	3	C	Bordentown, Burlington, Ewing, Florence, Fort Dix, Mercerville, New Egypt, Trenton
Bound Brook	2	C	Bound Brook, Dunnellen, East Millstone, Millington, New Brunswick, Plainfield, Somerville
Bridgeton	3	B	Bridgeton, Cedarville, Elmer, Millville, Port Norris, Vineland
Brigantine	3	B	Atlantic City, Beach Haven, Brigantine, Ocean City, Pleasantville, Somers Point, Tuckerton
Burlington	3	B	Bordentown, Burlington, Florence, Mt. Holly, Riverside
Butler	2	B	Boonton, Butler, Newfoundland, Oakland, Pompton Lakes
Caldwell	2	C	Bloomfield, Boonton, Caldwell, Little Falls, Livingston, Mountain View, Orange, Rockaway, Verona, Whippany

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6.1 Service Areas, (Cont'd.)

6.1.1 Exchange Service Areas, (Cont'd.)

A. UNE Zones and Additional Exchanges, (Cont'd.)

<u>Exchange</u>	<u>UNE Zone</u>	<u>Rate Group</u>	<u>Additional Exchanges</u>
Camden	1	C	Beaver Brook, Camden, Collingswood, Gloucester, Haddonfield, Haddon Heights, Merchantville, Moorestown, Riverton
Cape May Court House	3	B	Avalon, Cape May Court House, Dennisville, Ocean City, Sea Isle City, Wildwood
Carteret	2	C	Carteret, Cranford, Elizabeth, Linden, Metuchen, Perth Amboy, Rahway, Roselle, South Amboy, Woodbridge
Cedarville	3	B	Bridgeton, Cedarville, Millville, Port Norris, Vineland
Chatham	2	B	Chatham, Livingston, Madison, Millburn, South Orange, Summit, Whippany
Cliffside	1	C	Cliffside, Dumont, Englewood, Hackensack, Hasbrouck Heights, Leonia, Rutherford, Teaneck, Union City
Closter	3	C	Closter, Dumont, Englewood, Leonia, Oradell, Park Ridge, Teaneck, Westwood
Collingswood	1	C	Beaver Brook, Camden, Collingswood, Gloucester, Haddonfield, Haddon Heights, Laurel Springs, Marlton, Merchantville
Cragmere	2	B	Cragmere, Erskine Lakes, Ramsey, Ridgewood, Suffern, NY; Wyckoff
Cranbury	3	B	Cranbury, Englishtown, Franklin Park, Hightstown, Jamesburg, Monmouth Junction, Plainsboro, Princeton
Cranford	2	C	Carteret, Cranford, Elizabeth, Fanwood, Linden, Millburn, Rahway, Roselle, South Orange, Summit, Unionville, Westfield

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.1 Service Areas, (Cont'd.)

6.1.1 Exchange Service Areas, (Cont'd.)

A. UNE Zones and Additional Exchanges, (Cont'd.)

<u>Exchange</u>	<u>UNE Zone</u>	<u>Rate Group</u>	<u>Additional Exchanges</u>
Deal	2	B	Asbury Lake, Belmar, Deal, Eatontown, Long Branch, Red Bank, Spring Lake
Dennisville	3	B	Avalon, Cape May Court House, Dennisville, Ocean City, Port Norris, Sea Isle City, Tuckahoe, Wildwood
Dover	3	B	Dover, Hopatcong, Morristown, Mount Freedom, Netcong, Rockaway, Succasunna
Dumont	1	C	Cliffside, Closter, Dumont, Englewood, Fair Lawn, Hackensack, Leonia, Oradell, Park Ridge, Teaneck, Westwood
Dunellen	2	C	Bound Brook, Dunnellen, East Millstone, Fanwood, Millington, New Brunswick, Plainfield, Somerville
East Millstone	2	C	Belle Mead, Bound Brook, Dunellen, East Millstone, Franklin Park, Monmouth Junction, Neshanic, New Brunswick, Somerville
Eatontown	3	C	Asbury Park, Deal, Eatontown, Farmingdale, Freehold, Long Branch, Middletown, Red Bank
Egg Harbor	3	A	Egg Harbor, Hammontown, Mays Landing, Pleasantville
Elizabeth	1	D	Bayonne, Carteret, Cranford, Elizabeth, Linden, Newark, Orange, Rahway, Roselle, South Orange, Unionville, Westfield
Elmer	3	B	Bridgeton, Elmer, Franklinville, Vineland
Englewood	1	C	Cliffside, Closter, Dumont, Englewood, Fair Lawn, Hackensack, Hasbrouck Heights, Leonia, Oradell, Teaneck
Englishtown	2	B	Cranbury, Englishtown, Freehold, Hightstown, Jamesburg, Matawan, South River

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.1 Service Areas, (Cont'd.)

6.1.1 Exchange Service Areas, (Cont'd.)

A. UNE Zones and Additional Exchanges, (Cont'd.)

<u>Exchange</u>	<u>UNE Zone</u>	<u>Rate Group</u>	<u>Additional Exchanges</u>
Erskine Lakes	3	B	Cragmere, Erskine Lakes, Oakland, Pompton Lakes, Ramsey, West Milford
Ewing	2	C	Bordentown, Ewing, Lawrenceville, Mercerville, Morrisville, P.A.; Pennington, Princeton, Trenton, Yardley, P.A.
Fair Lawn	1	D	Dumont, Englewood, Fair Lawn, Hackensack, Hasbrouck Hts., Hawthorne, Oradell, Passaic, Paterson, Ridgewood, Teaneck
Fanwood	2	C	Cranford, Dunellen, Fanwood, Millburn, Plainfield, Rahway, Roselle, Summit, Westfield
Farmingdale	3	B	Belmar, Eatontown, Farmingdale, Freehold, Lakewood, Spring Lake
Florence	3	B	Bordentown, Burlington, Florence, Fort Dix, Mount Holly, Riverside
Fort Dix	2	B	Bordentown, Florence, Fort Dix, Mount Holly, New Egypt, Pemberton, Vincentown
Franklin Park	3	C	Cranbury, East Millstone, Franklin Park, Monmouth Junction, New Brunswick, Plainsboro, Princeton, South River
Franklinville	3	B	Elmer, Franklinville, Glassboro, Pitman, Vineland, Williamstown
Freehold	3	B	Eatontown, Englishtown, Farmingdale, Freehold, Holmdel, Lakewood, Matawan
Glassboro	3	B	Blackwood, Franklinville, Glassboro, Mullica Hill, Pitman, Wenonah, Williamstown, Woodstown

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6.1 Service Areas, (Cont'd.)

6.1.1 Exchange Service Areas, (Cont'd.)

A. UNE Zones and Additional Exchanges, (Cont'd.)

<u>Exchange</u>	<u>UNE Zone</u>	<u>Rate Group</u>	<u>Additional Exchanges</u>
Gloucester	2	C	Beaver Brook, Blackwood, Camden, Collingswood, Gloucester, Haddonfield, Haddon Heights, Laurel Springs, Merchantville, Paulsboro, Wenonah, Woodbury
Hackensack	1	D	Cliffside, Dumont, Englewood, Fair Lawn, Hackensack, Hasbrouck Hts., Leonia, Oradell, Passaic, Ridgewood, Rutherford, Teaneck, Union City, Westwood
Hackettstown	3	A	Great Meadows, Hackettstown, Long Valley, Netcong, Washington
Haddonfield	2	C	Beaver Brook, Berlin, Camden, Collingswood, Gloucester, Haddonfield, Haddon Heights, Laurel Springs, Marlton, Merchantville, Moorestown
Haddon Heights	2	C	Beaver Brook, Blackwood, Camden, Collingswood, Gloucester, Haddonfield, Haddon Heights, Laurel Springs, Merchantville, Woodbury
Hammonton	3	B	Berlin, Egg Harbor, Hammonton, Mays Landing, Milmay, Williamstown
Hasbrouck Heights	1	D	Cliffside, Englewood, Fair Lawn, Hackensack, Hasbrouck Heights, Leonia, Nutley, Passaic, Rutherford, Teaneck
Hawthorne	1	C	Fair Lawn, Hawthorne, Little Falls, Mountain View, Oradell, Paterson, Passaic, Ramsey, Ridgewood, Wyckoff
Hightstown	3	B	Allentown, Cranbury, Englishtown, Hightstown, Mercerville, Plainsboro
Holmdel	3	B	Freehold, Holmdel, Keyport, Matawan, Middletown, Red Bank
Hopatcong	3	B	Dover, Hopatcong, Mount Freedom, Netcong, Newfoundland, Rockaway, Succasunna

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6.1 Service Areas, (Cont'd.)

6.1.1 Exchange Service Areas, (Cont'd.)

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<u>Exchange</u>	<u>UNE Zone</u>	<u>Rate Group</u>	<u>Additional Exchanges</u>
Hopewell	3	A	Belle Mead, Hopewell, Lambertville, Lawrenceville, Neshanic, Pennington, Princeton
Jamesburg	3	B	Cranbury, Englishtown, Jamesburg, Monmouth Junction, Plainsboro, South River
Jersey City	1	D	Bayonne, Jersey City, Kearny, Newark, Union City
Keansburg	2	B	Atlantic Highlands, Keansburg, Keyport, Matawan, Middletown, Red Bank
Kearny	2	D	Belleville, Bloomfield, Jersey City, Kearny, Newark, Nutley, Orange, Rutherford, Union City
Keyport	2	B	Atlantic Highlands, Holmdel, Keansburg, Keyport, Matawan, Middletown, Perth Amboy, South Amboy
Lakehurst	3	B	Lakehurst, Lakewood, Toms River
Lakewood	3	C	Farmingdale, Freehold, Lakehurst, Lakewood, Point Pleasant, Toms River
Lambertville	3	A	Hopewell, Lambertville, New Hope, Pa.; Pennington
Laurel Springs	2	C	Beaver Brook, Berlin, Blackwood, Collingswood, Gloucester, Haddonfield, Haddon Heights, Laurel Springs
Lawrenceville	2	C	Ewing, Hopewell, Lawrenceville, Mercerville, Pennington, Plainsboro, Princeton, Trenton
Leonia	1	C	Cliffside, Closter, Dumont, Englewood, Hackensack, Hasbrouck Heights, Leonia, Teaneck
Linden	1	C	Carteret, Cranford, Elizabeth, Linden, Rahway, Roselle, Unionville, Westfield, Woodbridge

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6.1 Service Areas, (Cont'd.)

6.1.1 Exchange Service Areas, (Cont'd.)

A. UNE Zones and Additional Exchanges, (Cont'd.)

<u>Exchange</u>	<u>UNE Zone</u>	<u>Rate Group</u>	<u>Additional Exchanges</u>
Little Falls	2	D	Bloomfield, Caldwell, Hawthorne, Little Falls, Mountain View, Nutley, Orange, Passaic, Paterson, Verona
Livingston	2	D	Bloomfield, Caldwell, Chatham, Livingston, Madison, Millburn, Newark, Orange, So. Orange, Summit, Verona, Whippany
Long Branch	2	C	Asbury Park, Atlantic Highlands, Belmar, Deal, Eatontown, Long Branch, Red Bank, Spring Lake
Madison	2	C	Chatham, Livingston, Madison, Millburn, Morristown, So. Orange, Summit, Whippany
Manasquan	2	B	Belmar, Manasquan, Pt. Pleasant, Spring Lake
Marlton	2	B	Berlin, Collingswood, Haddonfield, Marlton, Medford, Moorestown, Vincentown
Matawan	2	C	Englishtown, Freehold, Holmdel, Keansburg, Keyport, Matawan, Middletown, Perth Amboy, South Amboy, South River
Mays Landing	3	B	Egg Harbor, Hammonton, Mays Landing, Milmay, Pleasantville, Tuckahoe
Medford	3	B	Berlin, Marlton, Medford, Moorestown, Mount Holly, Pemberton, Vincentown
Mendham	3	B	Bernardsville, Chester, Mendham, Morristown, Mount Freedom, Peapack, Succasunna
Mercerville	2	C	Allentown, Bordentown, Ewing, Hightstown, Lawrenceville, Mercerville, Plainsboro, Trenton
Merchantville	2	C	Beaver Brook, Camden, Collingswood, Gloucester, Haddonfield, Haddon Heights, Merchantville, Moorestown, Riverside, Riverton
Metuchen	2	C	Carteret, Metuchen, New Brunswick, Perth Amboy, Rahway, Plainfield, South Amboy, Woodbridge

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6.1 Service Areas, (Cont'd.)

6.1.1 Exchange Service Areas, (Cont'd.)

A. UNE Zones and Additional Exchanges, (Cont'd.)

<u>Exchange</u>	<u>UNE Zone</u>	<u>Rate Group</u>	<u>Additional Exchanges</u>
Middletown	2	B	Atlantic Highlands, Eatontown, Holmdel, Keansburg, Keyport, Matawan, Middletown, Red Bank
Milford	3	A	Bloomsbury, Ferndale, Pa.; Frenchtown, Milford, Phillipsburg, Riegelsville, Pa.; Springtown, Pa.; Upper Blk. Eddy, Pa.
Millburn	2	D	Chatham, Cranford, Fanwood, Livingston, Madison, Millburn, Newark, Orange, Roselle, So. Orange, Summit, Unionville, Westfield
Millington	3	C	Bernardsville, Bound Brook, Dunellen, Millington, Plainfield, Somerville, Summit
Millville	3	B	Bridgeton, Cedarville, Millville, Milmay, Port Norris, Tuckahoe, Vineland
Milmay	3	B	Hammonton, Mays Landing, Millville, Milmay, Tuckahoe, Vineland
Monmouth Junction	3	B	Cranbury, East Millstone, Franklin Park, Jamesburg, Monmouth Junction, Plainsboro, Princeton
Moorestown	2	C	Camden, Haddonfield, Marlton, Medford, Merchantville, Moorestown, Mount Holly, Riverside, Riverton
Morristown	2	C	Bernardsville, Boonton, Dover, Madison, Mendham, Morristown, Mount Freedom, Rockaway, Whippany
Mountain View	2	C	Caldwell, Hawthorne, Little Falls, Mountain View, Oakland, Passaic, Paterson, Pompton Lakes, Verona, Wyckoff
Mount Freedom	3	B	Bernardsville, Dover, Hopatcong, Mendham, Morristown, Mount Freedom, Netcong, Rockaway, Succasunna
Mount Holly	3	B	Burlington, Florence, Fort Dix, Medford, Moorestown, Mount Holly, Pemberton, Vincentown

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6.1 Service Areas, (Cont'd.)

6.1.1 Exchange Service Areas, (Cont'd.)

A. UNE Zones and Additional Exchanges, (Cont'd.)

<u>Exchange</u>	<u>UNE Zone</u>	<u>Rate Group</u>	<u>Additional Exchanges</u>
Mullica Hill	3	B	Glassboro, Mullica Hill, Paulsboro, Penns Grove, Pitman, Salem, Swedesboro, Wenonah, Woodbury, Woodstown
Neshanic	3	A	Belle Mead, East Millstone, Hopewell, Neshanic, Somerville
Netcong	3	B	Dover, Hackettstown, Hopatcong, Mount Freedom, Netcong, Succasunna
Newark	1	D	Bayonne, Belleville, Bloomfield, Elizabeth, Jersey City, Kearny, Livingston, Millburn, Newark, Nutley, Orange, So. Orange, Unionville, Verona
New Brunswick	2	C	Bound Brook, Dunellen, East Millstone, Franklin Park, Metuchen, New Brunswick, Somerville, South River
New Egypt	3	A	Allentown, Bordentown, Fort Dix, New Egypt, Pemberton
Newfoundland	3	A	Butler, Hopatcong, Newfoundland, West Milford
Nutley	1	D	Belleville, Bloomfield, Hasbrouck Heights, Kearny, Little Falls, Newark, Nutley, Orange, Passaic, Paterson, Rutherford, Verona
Oakland	3	B	Butler, Erskine Lakes, Mountain View, Oakland, Pompton Lakes, Ramsey, Wyckoff
Ocean City	2	C	Atlantic City, Avalon, Brigantine, Cape May Court House, Dennisville, Ocean City, Pleasantville, Sea Isle City, Somers Point, Tuckahoe, Wildwood
Oradell	2	C	Closter, Dumont, Englewood, Fair Lawn, Hackensack, Hawthorne, Oradell, Park Ridge, Ridgewood, Teaneck, Westwood
Orange	2	D	Belleville, Bloomfield, Caldwell, Elizabeth, Kearny, Little Falls, Livingston, Millburn, Newark, Nutley, Orange, South Orange, Unionville, Verona

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6.1 Service Areas, (Cont'd.)

6.1.1 Exchange Service Areas, (Cont'd.)

A. UNE Zones and Additional Exchanges, (Cont'd.)

<u>Exchange</u>	<u>UNE Zone</u>	<u>Rate Group</u>	<u>Additional Exchanges</u>
Park Ridge	1	C	Closter, Dumont, Oradell, Park Ridge, Ramsey, Ridgewood, Westwood
Passaic	1	D	Belleville, Bloomfield, Fair Lawn, Hackensack, Hasbrouck Heights, Hawthorne, Little Falls, Mountain View, Nutley, Passaic, Paterson, Rutherford
Paterson	1	D	Belleville, Bloomfield, Fair Lawn, Hawthorne, Little Falls, Mountain View, Nutley, Passaic, Paterson, Ridgewood
Paulsboro	3	B	Gloucester, Mullica Hill, Paulsboro, Penns Grove, Swedesboro, Wenonah, Woodbury, Woodstown
Peapack	3	B	Bernardsville, Chester, Mendham, Oldwick, Peapack, Somerville, Succasunna
Pemberton	3	B	Fort Dix, Medford, Mount Holly, New Egypt, Pemberton, Vincentown
Pennington	3	B	Ewing, Hopewell, Lambertville, Lawrenceville, Pennington, Princeton
Penns Grove	3	B	Mullica Hill, Paulsboro, Penns Grove, Salem, Swedesboro, Woodbury, Woodstown
Perth Amboy	2	C	Carteret, Keyport, Matawan, Metuchen, Perth Amboy, Rahway, South Amboy, Woodbridge
Phillipsburg	3	B	Bloomsbury, Easton, PA.; Milford, Phillipsburg PA.; Riegelsville, Washington
Pitman	3	B	Blackwood, Franklinville, Glassboro, Mullica Hill, Pitman, Swedesboro, Wenonah, Williamstown, Woodbury, Woodstown

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6.1 Service Areas, (Cont'd.)

6.1.1 Exchange Service Areas, (Cont'd.)

A. UNE Zones and Additional Exchanges, (Cont'd.)

<u>Exchange</u>	<u>UNE Zone</u>	<u>Rate Group</u>	<u>Additional Exchanges</u>
Plainfield	2	C	Bound Brook, Dunellen, Fanwood, Metuchen, Millington, Plainfield, Rahway, Westfield
Plainsboro	3	B	Cranbury, Franklin Park, Hightstown, Jamesburg, Lawrenceville, Mercerville, Monmouth Junction, Princeton, Plainsboro
Pleasantville	3	C	Atlantic City, Beach Haven, Brigantine, Egg Harbor, Mays Landing, Ocean City, Pleasantville, Somers Point, Tuckerton
Point Pleasant	2	C	Lakewood, Manasquan, Point Pleasant, Seaside Park, Spring Lake, Toms River
Pompton Lakes	2	B	Butler, Erskine Lakes, Mountain View, Oakland, Pompton Lakes, West Milford
Port Norris	3	B	Bridgeton, Cedarville, Dennisville, Millville, Port Norris, Vineland
Princeton	3	B	Belle Mead, Cranbury, Ewing, Franklin Park, Hopewell, Lawrenceville, Monmouth Junction, Pennington, Plainsboro, Princeton
Rahway	2	C	Carteret, Cranford, Elizabeth, Fanwood, Linden, Metuchen, Perth Amboy, Plainfield, Rahway, Roselle, Westfield, Woodbridge
Ramsey	2	B	Cragmere, Erskine Lakes, Hawthorne, Oakland, Park Ridge, Ramsey, Ridgewood, Westwood, Wyckoff
Red Bank	2	B	Atlantic Highlands, Deal, Eatontown, Holmdel, Keansburg, Long Branch, Middletown, Red Bank
Ridgewood	2	C	Cragmere, Fair Lawn, Hackensack, Hawthorne, Oradell, Park Ridge, Paterson, Ramsey, Ridgewood, Westwood, Wyckoff
Riverside	2	B	Burlington, Florence, Merchantville, Moorestown, Riverside, Riverton

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6.1 Service Areas, (Cont'd.)

6.1.1 Exchange Service Areas, (Cont'd.)

A. UNE Zones and Additional Exchanges, (Cont'd.)

<u>Exchange</u>	<u>UNE Zone</u>	<u>Rate Group</u>	<u>Additional Exchanges</u>
Riverton	2	B	Camden, Merchantville, Moorestown, Riverside, Riverton
Rockaway	3	C	Boonton, Caldwell, Dover, Hopatcong, Morristown, Mount Freedom, Rockaway, Succasunna, Whippany
Roselle	1	C	Carteret, Cranford, Elizabeth, Fanwood, Linden, Millburn, Rahway, Roselle, South Orange, Summit, Unionville, Westfield
Rutherford	1	D	Belleville, Bloomfield, Cliffside, Hackensack, Hasbrouck Heights, Kearny, Nutley, Passaic, Rutherford, Union City
Salem	3	A	Mullica Hill, Penns Grove, Salem, Swedesboro, Woodstown
Sea Isle City	3	B	Avalon, Cape May Court House, Dennisville, Ocean City, Sea Isle City, Wildwood
Seaside Park	3	B	Point Pleasant, Seaside Park, Toms River
Somers Point	3	B	Atlantic City, Brigantine, Ocean City, Pleasantville, Somers Point, Tuckahoe
Somerville	3	C	Bound Brook, Dunellen, East Millstone, Millington, Neshanic, New Brunswick, Peapack, Somerville
South Amboy	2	C	Carteret, Keyport, Matawan, Metuchen, Perth Amboy, South Amboy, South River, Woodbridge

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6.1 Service Areas, (Cont'd.)

6.1.1 Exchange Service Areas, (Cont'd.)

A. UNE Zones and Additional Exchanges, (Cont'd.)

<u>Exchange</u>	<u>UNE Zone</u>	<u>Rate Group</u>	<u>Additional Exchanges</u>
South Orange	1	D	Bloomfield, Chatham, Cranford, Elizabeth, Livingston, Madison, Millburn, Newark, Orange, Roselle, South Orange, Summit, Unionville, Westfield
South River	2	C	Englishtown, Franklin Park, Jamesburg, Matawan, New Brunswick, South Amboy, South River
Spring Lake	2	C	Asbury Park, Belmar, Deal, Farmingdale, Long Branch, Manasquan, Point Pleasant, Spring Lake
Stroudsburg	3	A	Blairstown, Bushkill, PA.; Columbia, Stroudsburg, Stroudsburg, PA
Succasunna	3	B	Chester, Dover, Hopatcong, Mendham, Mount Freedom, Netcong, Peapack, Rockaway, Succasunna
Summit	2	C	Chatham, Cranford, Fanwood, Livingston, Madison, Millburn, Millington, Roselle, South Orange, Summit, Unionville, Westfield
Swedesboro	3	B	Mullica Hill, Paulsboro, Penns Grove, Pitman, Salem, Swedesboro, Wenonah, Woodbury, Woodstown
Teaneck	1	C	Cliffside, Closter, Dumont, Englewood, Fair Lawn, Hackensack, Hasbrouck Heights, Leonia, Oradell, Teaneck

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6.1 Service Areas, (Cont'd.)

6.1.1 Exchange Service Areas, (Cont'd.)

A. UNE Zones and Additional Exchanges, (Cont'd.)

<u>Exchange</u>	<u>UNE Zone</u>	<u>Rate Group</u>	<u>Additional Exchanges</u>
Toms River	3	C	Barnegat, Lakehurst, Lakewood, Point Pleasant, Seaside Park, Toms River
Trenton	1	C	Bordentown, Ewing, Lawrenceville, Mercerville, Morrisville, PA.; Trenton, Yardley, PA.
Tuckahoe	3	B	Dennisville, Mays Landing, Millville, Milmay, Ocean City, Somers Point, Tuckahoe
Tuckerton	3	B	Barnegat, Beach Haven, Brigantine, Pleasantville, Tuckerton
Union City	1	D	Bayonne, Cliffside, Hackensack, Jersey City, Kearny, Rutherford, Union City
Unionville	1	D	Cranford, Elizabeth, Linden, Millburn, Newark, Orange, Roselle, South Orange, Summit, Unionville, Westfield
Verona	1	D	Bloomfield, Caldwell, Belleville, Little Falls, Livingston, Mountain View, Newark, Nutley, Orange, Verona, Whippany
Vincentown	3	B	Berlin, Fort Dix, Marlton, Medford, Mount Holly, Pemberton, Vincentown
Vineland	3	B	Bridgeton, Cedarville, Elmer, Franklinville, Millville, Milmay, Port Norris, Vineland
Washington	3	A	Hackettstown, Hampton, Oxford, Phillipsburg, Washington
Wenonah	3	B	Beaver Brook, Blackwood, Glassboro, Gloucester, Mullica Hill, Paulsboro, Pitman, Swedesboro, Wenonah, Woodbury, Woodstown
Westfield	2	C	Cranford, Elizabeth, Fanwood, Linden, Millburn, Plainfield, Rahway, Roselle, South Orange, Summit, Unionville, Westfield

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6.1 Service Areas, (Cont'd.)

6.1.1 Exchange Service Areas, (Cont'd.)

A. UNE Zones and Additional Exchanges, (Cont'd.)

<u>Exchange</u>	<u>UNE Zone</u>	<u>Rate Group</u>	<u>Additional Exchanges</u>
West Milford	3	A	Erskine Lakes, Newfoundland, Pompton Lakes, Upper Greenwood Lake, West Milford
Westwood	1	C	Closter, Dumont, Hackensack, Oradell, Park Ridge, Ramsey, Ridgewood, Westwood
Whippany	2	C	Boonton, Caldwell, Chatham, Livingston, Madison, Morristown, Rockaway, Verona, Whippany
Wildwood	3	B	Avalon, Cape May Court House, Dennisville, Ocean City, Sea Isle City, Wildwood
Williamstown	3	B	Blackwood, Franklinville, Glassboro, Hammonton, Pitman, Williamstown
Woodbridge	2	C	Carteret, Linden, Metuchen, Perth Amboy, Rahway, South Amboy, Woodbridge
Woodbury	3	B	Beaver Brook, Blackwood, Gloucester, Haddon Heights, Mullica Hill, Paulsboro, Penns Grove, Pitman, Swedesboro, Wenonah, Woodbury
Woodstown	3	B	Mullica Hill, Paulsboro, Glassboro, Penns Grove, Pitman, Salem, Swedesboro, Wenonah, Woodstown
Wyckoff	3	B	Cragmere, Hawthorne, Mountain View, Oakland, Ramsey, Ridgewood, Wyckoff

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6.2 Basic Services and Rates

6.2.1 Call Timing for Usage Sensitive Services

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- A.** Calls are measured in durational increments identified for each service. All calls which are fractions of a measurement increment are rounded-up to the next whole unit.
- B.** Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s).
- C.** Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.

6.2.2 Distance Calculations

The Company does not offer distance sensitive services.

6.2.3 Rate Periods for Time of Day Sensitive Services

The Company does not offer time of day sensitive services.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.4 Trinsic Referral Program

Any existing Trinsic Customer who refers a potential customer to the Trinsic services listed below will receive a one-time credit should the referred customer subscribe to and remain a Trinsic customer for at least 30 days. The referred customer must provide the name of the existing Trinsic Customer who made the referral upon ordering the new Trinsic service. The credit is applied only once to the Customer's next scheduled bill and expires with that bill. The credit does not apply separately for interstate intrastate service and cannot be redeemed for cash.

Referral Credit	\$20.00
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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.5 Network Exchange Bundled Service

A. General

Trinsic offers basic local exchange service only as part of a bundle or package of telecommunications services. All packages include local service, long distance service (interstate and intrastate toll) and selected custom calling features. Voice Mail and Optional Internet access ¹ may be available with some packages at an additional charge. The aforementioned services are only available as part of the bundled service offering and are not available on an individual service basis. Customers will be billed directly by the Company.

The Company provides Customers with the option of obtaining a Primary Line and Secondary Line per account:

1. Primary Line

The initial residential local exchange access line per account.

2. Secondary Line

The second or additional residential local exchange access line, billed to the same address as the Primary Line, the Secondary Line will share the monthly call allowance with the Primary Line. The Secondary Line does not automatically include or share any Custom Calling Features. Feature packages may be purchased separately.

Should a Customer with both lines opt to disconnect the Primary Line, the remaining Secondary Line will automatically convert to a Primary Line with all features and functionality of such, and at the Primary Line monthly recurring rate.

¹ Voice mail and Internet access are not regulated by the Commission.

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6.2 Basic Services and Rates, (Cont'd.)

6.2.5 Network Exchange Bundled Service, (Cont'd.)

A. General, (Cont'd.)

Network Exchange Bundled Service may include the calling features listed below:

These features are offered subject to availability of suitable facilities. Certain features may not be available with all classes of services.

In the event Trinsic adds custom calling features to its Network Exchange Bundled Services, such features will be available upon the tariff effective date (where technically feasible) to all new Customers. Existing Customers will be informed of the new features availability but must contact the Company to obtain the new features. Any Service Order Charges, which would normally apply, will be waived.

Call Forwarding - Fixed, Busy Line No Answer - This feature, when activated, redirects attempted terminating calls to another Customer-specified line. Call originating ability is not affected by Call Forwarding - Fixed, Busy Line No Answer. The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding - Fixed, Busy Line No Answer is billed for the forwarded leg of the call. Calls cannot be transferred to an International Direct Distance Dialing number.

Speed Calling - This feature allows a user to dial selected numbers by means of an abbreviated code. This feature is available in either an 8 number or a 30 number capacity. The Speed Calling list can only accommodate a number consisting of 15 digits or less.

Caller ID with Name - Allows a Customer to see a caller's name and number previewed on a display screen before the call is answered allowing a Customer to prioritize and or screen incoming calls. Caller ID records the name, number, date and time of each incoming call - including calls that aren't answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the company. It is the responsibility of the Customer to provide the necessary CPE. In areas where Caller ID with Name is not available, Caller ID, which only displays the incoming telephone number, will be substituted.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.5 Network Exchange Bundled Service, (Cont'd.)

A. General, (Cont'd.)

Network Exchange Bundled Service may include the calling features listed below, (cont'd.):

Call Forwarding - Variable - a Customer activated feature that automatically transfers all incoming calls from the Customer's telephone number to another dialable telephone number until the Customer deactivates the feature. If forwarded to a long distance number the Subscriber will incur the long distance charges.

Call Trace - Allows a called party to initiate an automatic trace of the last call received. Call Trace is available on a usage basis only. After receiving the call which is to be traced, the Customer dials a code and the traced telephone number is automatically sent to the Company for action. The Customer originating the trace will not receive the traced telephone number. The results of the trace will be furnished only to legally constituted law enforcement agencies or authorities upon proper request by them.

Call Blocking- Call Blocking allows Customer to block calls from different telephone numbers. A screening list is created by Customer either by adding the last number associated with the line (incoming or outgoing) or by pre-selecting the telephone number to be blocked. Callers from such numbers hear an announcement that the calling party is not accepting calls and Customer's phone will not ring. The screening list may be edited and revised at Customer's discretion.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.5 Network Exchange Bundled Service, (Cont'd.)

A. General, (Cont'd.)

Network Exchange Bundled Service may include the calling features listed below, (cont'd.):

Distinctive Ring: Distinctive Ring is a feature that allows a Customer to have up to two separate phone numbers assigned to one local exchange line. Each telephone number will provide a distinctive ring on an incoming call to allow for identification of the number being called. A distinctive call waiting tone is also provided for each telephone number, where facilities permit and Customers subscribe to Call Waiting. Distinctive Ring is offered subject to availability of suitable facilities.

VIP Alert - Allows a customer to program telephone numbers of selected callers, enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone.

Privacy Service- A feature which intercepts calls that are marked "private" and "out of area," or "unavailable" on Caller ID units. When unidentified callers dial the Subscriber's number, they will receive an announcement informing them that the party they are calling does not accept calls from unidentified callers. They will receive a prompt to identify their name or state their intention and the service will then attempt to connect the call. Only if the caller responds will the call be connected.

The Subscriber's Caller ID will display the platform number and the name of the service. If the Subscriber chooses not to take the call the caller will hear a message which states the Subscriber is unavailable.

Privacy Service is offered subject to availability of suitable facilities. This service will be provisioned on a line-by-line basis and Customers with more than one line would need to have the service activated on each line if they want the ability to intercept unknown and blocked calls to each line.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.5 Network Exchange Bundled Service, (Cont'd.)

A. General, (Cont'd.)

Call Waiting with Caller ID with Name - Call Waiting with Caller ID with Name provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in and allows a Customer to see a caller's name and number previewed on a display screen allowing a Customer to prioritize and or screen incoming calls. This feature permits the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call. In areas where Caller ID with Name is not available, Caller ID, which only displays the callers telephone number, will be substituted.

Three Way Calling - Permits the Customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The Customer initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.5 Network Exchange Bundled Service, (Cont'd.)

B. Trinsic Standard Service ** (1)

Package Price for Trinsic Standard Service

	<u>Monthly Rate</u>
Primary Line	\$49.99
Secondary Line	\$32.00
Service Connection Fee, one-time charge per line: #	
Primary Line	\$69.99
Secondary Line	\$55.00

Customers may choose to handle payment through a commercial credit card arrangement. Customers will be able to access call detail and billing records on-line via the company web site.

(1) This service was formerly known as New Jersey Home Edition - Standard Service.

Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

**This option grandfathered effective October 3, 2002 and is available to existing customers only.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.5 Network Exchange Bundled Service, (Cont'd.)

B. Trinsic Standard Service, (Cont'd.) **

Trinsic Standard Service includes the following:

1. A monthly allowance of 200 free minutes of interstate and intrastate toll calling. Toll calls are billed in sixty (60) second increments. Toll calls placed away from home are not included in the monthly toll call allowance for Trinsic Standard Service.

Toll calls within 200 minute allowance

Per minute rate

Direct Dial Access \$0.00

Toll calls above 200 minute allowance

Per minute rate

Direct Dial Access \$0.10

2. Local line and unlimited local calling

3. Primary Line Custom Calling Features Package: Call Forwarding, Caller ID with Name, Call Waiting with Caller ID with Name, Three-Way Calling and Speed Calling included at no charge.

Secondary Line Custom Calling Features Package: (Call Waiting, Caller ID, Three-Way Calling and Speed Calling) may be added for \$4.95 per month.

4. Distinctive Ring Calling Feature:

Monthly Recurring Charge Per Feature: \$3.00

**This option grandfathered effective October 3, 2002 and is available to existing customers only.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.5 Network Exchange Bundled Service, (Cont'd.)

C. Member to Member Service Add-On

Member to Member Service is available to all Trinsic Customers of a Network Exchange Bundled Service. Member to Member allows Trinsic Customers to call other Trinsic Customers without incurring per call usage charges or depleting the bundled minutes call allowance. Calls under the Member to Member option must originate on and terminate to a telephone number presubscribed to a Trinsic Network Exchange Bundled Service. Customers are not required to identify Customers in their calling circle. Such identification will be handled by the Company's network.

This service is available with Trinsic services where noted in the description of each service.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.5 Network Exchange Bundled Service, (Cont'd.)

D. Trinsic Unlimited Service (1)

Package Price for Trinsic Unlimited

Primary Line, per month	
UNE Zones 1, 2:	\$51.99
UNE Zone 3:	\$51.99
Secondary Line, per month	
UNE Zones 1, 2:	\$27.00
UNE Zone 3:	\$27.00
Service Connection Fee, one-time charge, per line [#]	
Per Primary Line:	\$69.99
Per Secondary Line:	\$55.00

Customers may choose to handle payment through a commercial credit card arrangement. Customers will be able to access call detail and billing records on-line via the company web site.

1. Trinsic Unlimited includes the following:
 - (a) Unlimited toll calling.
 - (b) Local line and unlimited local calling

(1) This service was formerly known as TrinsicHOME Unlimited Service.

[#] Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.5 Network Exchange Bundled Service, (Cont'd.)

D. Trinsic Unlimited Service, (Cont'd.)

1. Trinsic Unlimited includes the following:

- (c) Primary Line Custom Calling Features Package: Caller ID with Name, Call Waiting with Caller ID with Name, Call Forwarding Variable, Call Trace, Three-Way Calling and Speed Calling included at no charge.

Secondary Line Custom Calling Features Package: Call Forwarding Variable, Call Trace, Call Waiting, Caller ID, Three-Way Calling and Speed Calling may be added for \$4.95 per month.

- (d) Member to Member Service

2. Calling Features

The following Calling features are available at an additional monthly recurring charge:

Distinctive Ring: Distinctive Ring is a feature that allows a Customer to have up to two separate phone numbers assigned to one local exchange line. Each telephone number will provide a distinctive ring on an incoming call to allow for identification of the number being called. A distinctive call waiting tone is also provided for each telephone number, where facilities permit and Customers subscribe to Call Waiting. Distinctive Ring is offered subject to availability of suitable facilities.

Monthly Recurring Charge Per Feature: \$3.00

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.5 Network Exchange Bundled Service, (Cont'd.)

E. Trinsic Value Service ** (1)

Package Price for Trinsic Value Service

Primary Line, per month	
UNE Zones 1, 2:	\$32.99
UNE Zone 3:	\$32.99
Secondary Line, per month	
UNE Zones 1, 2:	\$28.00
UNE Zone 3:	\$28.00
Service Connection Fee, one-time charge, per line #	
Per Primary Line:	\$69.99
Per Secondary Line:	\$55.00

1. Trinsic Value Service includes the following:

- (a)** A monthly allowance of 50 free minutes of interstate and intrastate toll calling. Toll calls will be billed in sixty (60) second increments.

Toll calls within 50 minute allowance	
Direct Dial Access	\$0.00

Toll calls above 50 minute allowance	
Direct Dial Access	\$0.07

- (b)** Local line and unlimited local calling.

(1) This service was formerly known as Trinsic Select Service.

**This service grandfathered effective September 9, 2003 and is available to existing Customers only.

Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.5 Network Exchange Bundled Service, (Cont'd.)

E. Trinsic Value Service, (Cont'd.) **

1. Trinsic Value includes the following:

- (c) Primary Line Custom Calling Features Package: Call Forwarding, Caller ID with Name, Call Waiting with Caller ID with Name, Call Forwarding Variable, Call Blocking, Call Trace, Three-Way Calling and Speed Calling included at no charge.

Secondary Line Custom Calling Features Package: Call Forwarding Variable, Call Blocking, Call Trace, Call Waiting, Caller ID, Three-Way Calling and Speed Calling may be added for \$4.95 per month.

- (d) Member to Member Service

- (e) The following additional custom calling features are available with this service.

	<u>Per Month</u>
Distinctive Ring:	\$3.00
VIP Alert:	\$2.00
Privacy Manager:	\$2.00

**This service grandfathered effective September 9, 2003 and is available to existing Customers only.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.5 Network Exchange Bundled Service, (Cont'd.)

F. TrinsicBUSINESS A La Carte Service **

Trinsic Business A La Carte service is targeted at small business Customers and provides options based on the Customers calling patterns and estimated usage. Customers who subscribe to this service must designate Trinsic as the presubscribed carrier for local calling concurrent with enrollment for this service. TrinsicBusiness A La Carte provides Customers with the option of selecting Trinsic for toll services.

1. Local Exchange Service

(a) Local Access Line

Local Business Line	
Monthly Rate	\$12.00
Service Connection Fee, One-time charge per line ¹	
Per Line	\$49.99

(b) Local Exchange Service

Local exchange service is billed in one (1) minute increments.

Rate Per Minute:	\$0.010
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¹Service Connection fee is waived for those customers who retain their existing telephone number when switching their service to Trinsic. The charge will apply if additional lines are transferred to Trinsic after the initial order.

**This service grandfathered effective May23, 2003 and is available to existing Customers only.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.5 Network Exchange Bundled Service, (Cont'd.)

F. TrinsicBUSINESS A La Carte Service, (Cont'd.) **

5. Calling Features

These features are offered subject to availability of suitable facilities. TrinsicBusiness A La Carte may include the calling features listed below:

Call Forwarding - Fixed - Call Forwarding- Fixed, when activated, redirects attempted terminating calls to another Customer-specific line. The Customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding-Fixed. The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding-Fixed is billed for the forwarded leg of the call. Calls cannot be transferred to an International Direct Distance Dialing number.

Speed Calling - This feature allows a user to dial selected numbers by means of an abbreviated code. This feature is available in an 8 number capacity. The Speed Calling list can only accommodate a number consisting of 15 digits or less.

**This service grandfathered effective May 23, 2003 and is available to existing Customers only.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.5 Network Exchange Bundled Service, (Cont'd.)

F. TrinsicBUSINESS A La Carte Service, (Cont'd.) **

5. Calling Features, (Cont'd.)

Caller ID - Allows a Customer to see a caller's telephone number previewed on a display screen before the call is answered allowing a Customer to prioritize and or screen incoming calls. Caller ID records the number, date and time of each incoming call - including calls that aren't answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the company. It is the responsibility of the Customer to provide the necessary CPE.

Call Waiting - Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. This feature permits the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call. Customers must actively choose this feature on a line-by-line basis. Call Waiting is not available on lines enabled for Rotary Hunting.

**This service grandfathered effective May 23, 2003 and is available to existing Customers only.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.5 Network Exchange Bundled Service, (Cont'd.)

F. TrinsicBUSINESS A La Carte Service, (Cont'd.) **

5. Calling Features, (Cont'd.)

Three Way Calling - Permits the Customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The Customer initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming.

Hunting - Routes a call to an idle station line in a prearranged group when the called station line is busy. This feature is available at no charge but must be requested by the Customer.

Distinctive Ring: Distinctive Ringing is a feature that allows Customer to have up to two separate phone numbers assigned to one local exchange line. Each telephone number will provide a distinctive ring on an incoming call to allow for identification of the number being called. A distinctive call waiting tone is also provided for each telephone number, where facilities permit and Customers subscribe to Call Waiting. Distinctive Ring is offered subject to availability of suitable facilities.

(a) Rates

1.	Monthly Rates, per Feature:	\$3.00
2.	Monthly Rate, Feature Pack (3 or more features)	\$9.00

**This service grandfathered effective May23, 2003 and is available to existing Customers only.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.5 Network Exchange Bundled Service, (Cont'd.)

F. TrinsicBUSINESS A La Carte Service, (Cont'd.) **

6. Guarantee Incentive Program

If a Customer is not satisfied with the Trinsic Business A La Carte Service, for any reason, during the first ninety (90) days of service, Trinsic will switch the Customer back to the Customer's previous local exchange provider at no charge. The Customer will not be required to pay any installation charges incurred when switching back to their previous local service provider. This offer only applies to installation charges on existing business lines migrated back to the local service provided subscribed to before switching to Trinsic. This offer does not extend to any new service lines established with Trinsic that are switched back to the previous provider. Customers requesting a switch to the previous provider must have a zero billed balance with Trinsic. Customers will be required to complete and sign a form requesting this offer. This form may be obtained by calling Trinsic's toll free customer service telephone number.

**This service grandfathered effective May23, 2003 and is available to existing Customers only.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.5 Network Exchange Bundled Service, (Cont'd.)

F. TrinsicBUSINESS A La Carte Service, (Cont'd.) **

7. Remote Call Forwarding (RCF) Service

Remote Call Forwarding allows all calls dialed to a telephone number equipped for RCF to be automatically forwarded to another dialable exchange or 800 service telephone number. The calling party pays only the applicable charges to call the number equipped with an RCF feature, while the RCF customer pays the applicable charges for the forwarded portion of the call. RCF Service is offered subject to availability of suitable facilities.

(a) Usage Charges

Minutes of use are decremented from the available minutes in the presubscribed service purchased by the Customer. Minutes used in excess of the allotted minutes will be billed at the rate in effect for the presubscribed service. (See Section 4.5.7 of this tariff).

(b) Monthly Recurring Charge

Per line: \$15.00

**This service grandfathered effective May23, 2003 and is available to existing Customers only.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.5 Network Exchange Bundled Service, (Cont'd.)

G. Trinsic Options

Package Price for Trinsic Options

Primary Line, per month	\$24.95
Secondary Line, per month:	\$24.95
Service Connection Fee, one-time charge, per line *	
Per Primary Line:	\$69.99
Per Secondary Line:	\$55.00

1. Trinsic Options includes the following

- (a)** Local exchange line and unlimited local calling
- (b)** Personal Voice Assistant (PVA) **
- (c)** Member to Member calling
- (d)** Calling Features
- (e)** Intrastate toll calling billed in 1 minute increments
Rate per minute \$0.070
- (f)** Customers may select from the following features for an additional charge for each feature per month: Call Waiting, Caller ID, Three Way Calling, Speed Calling, Call Forwarding, VIP Alert and Call Blocking.

Standard calling features, each per month \$3.00

Feature Package is available and includes Call Waiting, Caller ID, Three Way Calling, Speed Calling, and Call Forwarding.

Feature Package \$4.95

Voicemail is available at an additional monthly charge. **

* Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

** ** PVA and Voicemail are enhanced services not regulated by the Commission.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.5 Network Exchange Bundled Service, (Cont'd.)

H. Trinsic Basic Service with PVA (1)

Trinsic Basic Service with PVA provides a basic residential local exchange line with Call Waiting for outbound calling. Personal Voice Mail Assistant (PVA) allows the customer access to enhanced features such as Address Book, including distribution lists, the ability to send and the ability to receive voice emails. Voice mail may be purchased at an additional charge (See Note 1).

Primary Line, per month	
UNE Zones 1, 2:	\$22.99
UNE Zone 3:	\$22.99
Secondary Line, per month	
UNE Zones 1, 2:	\$22.99
UNE Zone 3:	\$22.99
Service Connection Fee, one-time charge, per line [#]	
Per Primary Line:	\$69.99
Per Secondary Line:	\$55.00

(1) This service was formerly known as TrinsicHOME Basic Service with PVA.

[#] Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

Note 1: Voicemail may be purchased for an additional charge. This service is not regulated by the Commission. Call Forwarding Busy No Answer is only available to customers with voicemail. Other enhanced features such as Find Me and notify me are also only available to customers who choose to purchase voice mail.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.5 Network Exchange Bundled Service, (Cont'd.)

H. Trinsic Basic Service with PVA (1), (Cont'd.)

1. Basic Service includes the following:

- (a)** Local line and unlimited local calling
- (b)** Call Waiting

2. Custom Calling Features Package: An optional Feature Pack to include Caller ID/Caller ID with Name, Three-Way Calling, Speed Calling and Call Forwarding Variable may be purchased at an additional monthly charge. This Feature Package may be added to the Primary and Additional line.

Feature Pack, per month: \$4.95

3. Intrastate long distance may be utilized with this service.

Direct Dial rate per minute: \$0.070
Call completion through PVA per minute: \$0.070

(1) This service was formerly known as TrinsicHOME Basic Service with PVA.

Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.5 Network Exchange Bundled Service, (Cont'd.)

H. Trinsic Basic Service with PVA, (cont'd.)

4. Calling Features

The following Calling features are available at an additional monthly recurring charge:

Distinctive Ring: Distinctive Ring is a feature that allows a Customer to have up to two separate phone numbers assigned to one local exchange line. Each telephone number will provide a distinctive ring on an incoming call to allow for identification of the number being called. A distinctive call waiting tone is also provided for each telephone number, where facilities permit and Customers subscribe to Call Waiting. Distinctive Ring is offered subject to availability of suitable facilities.

Monthly Recurring Charge Per Feature: \$3.00

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.5 Network Exchange Bundled Service, (Cont'd.)

I. Trinsic Value with PVA (1)

Trinsic Value with PVA provides a basic residential local exchange line with four Custom Calling Features and fifty (50) minutes of combined direct dialed interstate or intrastate long distance calling. Operator assisted calling, travel card calling and international calling are not included in the calling allowance. Calls above the calling allowance of 50 minutes will be billed in sixty (60) second increments. Personal Voice Mail Assistant (PVA) allows the customer access to enhanced features such as Address Book, including distribution lists, the ability to send and the ability to receive voice emails. Voice mail is included with this service.

Primary Line, per month	
UNE Zones 1, 2:	\$32.99
UNE Zone 3:	\$32.99
Secondary Line, per month	
UNE Zones 1, 2:	\$28.99
UNE Zone 3:	\$28.99
Service Connection Fee, one-time charge, per line [#]	
Per Primary Line:	\$69.99
Per Secondary Line:	\$55.00

(1) This service was formerly known as Trinsic Select with PVA.

[#] Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.5 Network Exchange Bundled Service, (Cont'd.)

I. Trinsic Value with PVA (1)

1. Trinsic Value includes the following:

- (a)** Local line and unlimited local calling
- (b)** Custom Calling Features: Call Waiting, Caller ID/Caller ID with Name, Three-Way Calling, Speed Calling, Call Forwarding Variable, Call Forwarding Busy No Answer.
- (c)** 50 Minute Direct Dial Call Allowance, interstate or intrastate, excluding operator assisted calling, travel card calling and international calling.

2. Intrastate long distance may be utilized with this service.

Direct Dial rate per minute:	\$0.070
Call completion through PVA per minute:	\$0.070

3. Calling Features

The following Calling features are available at an additional monthly recurring charge:

Distinctive Ring: Distinctive Ring is a feature that allows a Customer to have up to two separate phone numbers assigned to one local exchange line. Each telephone number will provide a distinctive ring on an incoming call to allow for identification of the number being called. A distinctive call waiting tone is also provided for each telephone number, where facilities permit and Customers subscribe to Call Waiting. Distinctive Ring is offered subject to availability of suitable facilities.

Monthly Recurring Charge Per Feature:	\$3.00
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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.5 Network Exchange Bundled Service, (Cont'd.)

J. Trinsic Spectrum Unlimited Service *

Trinsic Spectrum Unlimited Service is targeted primarily at business customers as a bundled service offering. Customers receive unlimited local and long distance calling including calls completed through the Company's Personal Voice Assistant (PVA) for a flat monthly rate. The primary line also includes the following custom calling features: Caller ID, Call Waiting, Three-Way Calling, Speed Dial and Call Forwarding, as well as one voice mail box¹. Operator assisted calling, travel card calling and international calling are not included in the flat monthly rate for service. Trinsic Spectrum Unlimited Service is available on up to a maximum of twelve (12) lines per location. Trinsic Communications must be selected as both the local toll and interLATA toll carrier for all of your lines at a single location and on a single billing account. PBX, PBX-like equipment, auto-dialers, dial-up online service, broadcast fax transmissions and data usage traffic are prohibited under this plan. If usage exceeds the average usage per line of all customers on the plan in the Customer's state by five times over a three (3) month period, Customer may be moved to another plan. Customers may purchase additional lines, however custom calling features and voice mail are not available with the purchase of additional lines except through Feature Packages.

¹ Voice mail is not regulated by the Commission. Voice Mail on Additional Lines may be purchased separately for a monthly fee per mail box.

*This service was formerly known as TrinsicBUSINESS Simplicity Service.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.5 Network Exchange Bundled Service, (Cont'd.)

J. Trinsic Spectrum Unlimited Service, (Cont'd.)

1. Outbound Service

Primary Line, per month	\$49.99
Additional Lines, per month:	\$39.99

New Service Connection Fee, one-time charge, per line #	
Per Primary Line:	\$49.99
Per Secondary Line:	\$49.99

2. Feature Packages

Custom Calling Feature Package for Additional Lines includes Caller ID, Call Waiting, Three-Way Calling, Speed Dial and Call Forwarding.

Monthly Rate:	\$4.95
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Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.5 Network Exchange Bundled Service, (Cont'd.)

J. Trinsic Spectrum Unlimited Service, (Cont'd.) **

3. Toll Free Service

Toll Free Service is available to Customers for incoming calls. Calls originate from any interstate or intrastate location over a toll free number and terminate to a Customer-provided business switched access line. Trinsic Spectrum Unlimited Service Customers who migrate their long distance service to another carrier, but who retain Trinsic as the local service provider will keep Trinsic Spectrum Toll Free Service until such time as that service is specifically identified as having migrated to another carrier. Call charges are billed to the Subscriber rather than to the originating caller. Rates are neither time-of-day sensitive nor mileage sensitive. Calls are billed in six (6) second increments. Rates are not mileage or time-of-day sensitive. A Monthly Recurring Charge applies in addition to usage rates.

Rate per minute:	\$0.049
Monthly Recurring Charge, Per toll free access line:	\$3.00
Toll Free Service Installation: *	\$20.00
Vanity Toll Free Number Search:	\$9.99

4. Travel Card Service

Trinsic Travel Card Service is available to Trinsic Spectrum Unlimited Service Customers for calls made away from the Customer's business location and billed to the business account. Calls are billed in six (6) second increments.

Rate Per Minute:	\$0.049
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* The Toll Free Service Installation charge is not applied when a customer migrates from another telephone company, or if Toll Free Service is included with the initial order for service.

** This service was formerly known as TrinsicBUSINESS Simplicity Service.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.5 Network Exchange Bundled Service, (Cont'd.)

K. ISP Service Plan

ISP Service Plan is offered to Customers who subscribe to Trinsic Unlimited Service in conjunction with a participating Internet Service Provider (ISP). The participating ISP must have a previously established service participation agreement with the Company. As part of this service, the Customer may utilize local dial-up access numbers of a participating ISP for Internet access for up to 3000 minutes per month and the dial-up Internet connection restriction associated with Trinsic Unlimited will not apply to those 3000 minutes per month. All other Trinsic Unlimited Service rates and restrictions apply.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.5 Network Exchange Bundled Service, (Cont'd.)

L. Trinsic 1000 Service (1)

Package Price for Trinsic 1000

Primary Line, per month

UNE Zone 1: \$46.99

UNE Zone 2: \$46.99

UNE Zone 3: N/A**

Secondary Line, per month

UNE Zone 1: \$27.00

UNE Zone 2: \$27.00

UNE Zone 3: N/A**

Service Connection Fee, one-time charge, per line[#]

Per Primary Line: \$69.99

Per Secondary Line: \$55.00

Customers may choose to handle payment through a commercial credit card arrangement. Customers will be able to access call detail and billing records on-line via the myzline.com web site.

(1) This service was formerly known as Trinsic 1000 Service.

[#] Service Connection fee waived for those Customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

** Service is not available to Customers in UNE Zone 3.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.5 Network Exchange Bundled Service, (Cont'd.)

L. Trinsic 1000 Service, (cont'd.)

1. Trinsic 1000 Service includes the following:

- (a) A monthly allowance of 1000 free minutes of interstate and intrastate toll calling. Toll calls will be billed in sixty (60) second increments. For toll calls placed away from home, see Trinsic Travel Card Service. Such travel card calls are not included in the monthly toll call allowance for Trinsic 1000.

Toll calls above 1000 minute allowance \$0.07

- (b) Local line and unlimited local calling.
- (c) Member to Member Service.
- (d) Caller ID is included and Caller ID with Name may be added for \$3.00 per month.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.5 Network Exchange Bundled Service, (Cont'd.)

M. Trinsic Alternative

Trinsic Alternative provides residential Customers with a basic local exchange line and unlimited local calling. A selection of Long Distance Call Packs that are bundled with a package of Custom Calling Features are available for the Primary Line.

Package Prices for Trinsic Alternative:

Local Exchange Line	
Primary Line, per month:	\$24.95
Additional Lines, each per month:	\$24.95
Long Distance Primary Line Call Packs, per month (includes Custom Calling Features Package)	
200 Minute Pack:	\$5.00
450 Minute Pack:	\$10.00
700 Minute Pack:	\$15.00
Service Connection Fee ¹	
Primary Line:	\$69.99
Secondary Line:	\$55.00

¹ Service Connection Fee waived for those Customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.5 Network Exchange Bundled Service, (Cont'd.)

M. Trinsic Alternative, (Cont'd.)

1. Trinsic Alternative includes the following:

- (a) Local exchange line and unlimited local calling**
- (b) Long Distance Service**

A Long Distance Call Pack must be selected with the Primary Line. Long Distance Call Packs provide a specified number of direct dial outbound intrastate and interstate toll minutes of use for a flat monthly rate. Calling Card, Toll Free and Operator Assisted usage are not included in Call Pack usage. Long Distance Call Packs are not available for Additional Lines and Additional Lines do not share long distance minutes with the Primary Line. Unused minutes expire monthly and do not carry over to the following month. Toll calls are billed in one (1) minute increments.

Primary Line Intrastate toll usage, per minute:

Within Call Pack Allowance:	\$0.000
Above Call Pack Allowance:	\$0.070

Additional Line Intrastate toll usage, per minute: \$0.070

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.5 Network Exchange Bundled Service, (Cont'd.)

M. Trinsic Alternative, (Cont'd.)

1. Trinsic Alternative includes the following:, (Cont'd.)

(c) Custom Calling Features Package

The Custom Calling Features Package is included at no charge with the Primary Line. Features included are: Caller ID Name and Number, Call Waiting, Three-Way Calling, Speed Calling and Call Forwarding Variable.

Features included in the Primary Line Features Package may be ordered for Additional Lines at \$3.00 per feature, per month, per line.

(d) Personal Voice Assistant (PVA)

PVA allows the Subscriber access to enhanced features such as Address Book, including distribution lists, the ability to send and the ability to receive voice emails.¹

2. Optional services available with Trinsic Alternative

(a) Optional Calling Features

VIP Alert, Call Block, Distinctive Ring are available where facilities permit.

Monthly, per feature, per line: \$3.00

(b) Voicemail is available at an additional monthly charge.¹

¹ PVA and Voicemail are enhanced services not regulated by the Commission.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.5 Network Exchange Bundled Service, (Cont'd.)

N. Trinsic Home Connection 500

Package Price for Trinsic Home Connection 500:

Primary Line, per month: UNE Zones 1, 2 & 3	\$29.99
Additional Lines, per month: UNE Zones 1, 2 & 3	\$29.99
Service Connection Fee, one time charge, per line#	
Per Primary Line	\$69.99
Per Secondary Line:	\$55.00

This service is for use by Residential Customers for the purpose of individual-to-individual two-way residential voice applications.

Customers may choose to handle payment through a commercial credit card arrangement with a Company-approved credit card company. Customers will be able to access call detail and billing records on-line via the company's web site.

Service Connection fee waived for those Customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.5 Network Exchange Bundled Service, (Cont'd.)

N. Trinsic Home Connection 500, (Cont'd.)

1. Trinsic Home Connection 500 includes the following:

- (a) A monthly allowance of 500 minutes of interstate and intrastate toll calling per line. The interstate and intrastate usage allowance applies at the line level and cannot be shared with additional lines on the account. Toll calls will be billed in sixty (60) second increments. Travel card calls are not included in the monthly toll call allowance for Trinsic Home Connection 500.

Toll calls above 500 minute allowance per line
Intrastate rate per minute: \$0.070

- (b) Local line and unlimited local calling.
- (c) Member-to-Member Service.
- (d) Features Package: Caller ID with Name and Number, Call Waiting with Caller ID with Name and Number, Three-Way Calling, Speed Calling and Call Forwarding Variable included at no charge on all lines.

2. Calling Features

The following calling features are available at an additional monthly charge of \$3.00 per feature, per line.

Call Block
VIP Alert
Distinctive Ring

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.5 Network Exchange Bundled Service, (Cont'd.)

O. Basic Service WA

Basic Service WA provides a basic residential local exchange line with calling features (Caller ID/Caller ID with Name, Call Waiting, Three-Way Calling, Speed Calling and Call Forwarding Variable) for outbound calling. Voice mail may be purchased at an additional charge.¹

Primary Line, per month:	\$19.99
Secondary Line, per month:	\$19.99

New Service Connection Fee, one-time charge, per line ² :	
Per Primary Line:	\$69.99
Per Secondary Line:	\$55.00

1. Basic Service includes the following:
 - (a) Local line and unlimited local calling
 - (b) Member-to-Member Service
2. Intrastate long distance may be utilized with this service.

Direct Dial, per minute:	\$0.07
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¹ Voice mail is not regulated by the Commission.

² Service Connection fee waived for those Customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.5 Network Exchange Bundled Service, (Cont'd.)

O. Basic Service WA, (Cont'd.)

3. Additional Calling Features

Custom Calling Features Package: An optional Feature Pack to include Caller ID/Caller ID with Name, Call Waiting, Three-Way Calling, Speed Calling and Call Forwarding Variable may be purchased for the Secondary Line at an additional monthly charge.

Secondary Line Feature Pack: \$4.95

The following feature is available at an additional monthly recurring charge. Additional features may be added at the tariffed rates noted in **Section 5.6** of this tariff.

Distinctive Ring: Distinctive Ring is a feature that allows a Customer to have up to two separate phone numbers assigned to one local exchange line. Each telephone number will provide a distinctive ring on an incoming call to allow for identification of the number being called. A distinctive call waiting tone is also provided for each telephone number, where facilities permit and Customers subscribe to Call Waiting. Distinctive Ring is offered subject to availability of suitable facilities.

Monthly Recurring Charge: \$3.00

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.6 Trinsic Spectrum Plus Service *

Trinsic Spectrum Plus Service is a local exchange service for small business Customers consisting of a local exchange line for a monthly recurring charge and measured usage rate. Calling features are available with the local exchange service for an additional monthly recurring charge per feature.

A. Local Exchange Service

1. Local Business Line

A local exchange line includes Hunting only if Customers request the Hunting calling feature when placing the order for service.

Monthly Rate	\$12.00
Per Minute Rate	\$0.012
Service Connection Fee, one-time charge per line ¹	
Per Line	\$49.99

Customers who sign a one (1) or two (2) year agreement will, based upon contract term and number of access lines, subscribed to Trinsic in this state or nationwide, receive a percentage discount on Spectrum Plus local exchange service as noted below. The percentage discount does not apply to FCC line charges.

<u>Lines</u>	<u>Term</u>	
	<u>1 Year</u>	<u>2 Year</u>
200	5%	5%
1000	10%	15%
2000	15%	16%

¹ Service Connection fee is waived for those customers who retain their existing telephone number when switching their service to Trinsic. The charge will apply if additional lines are transferred to Trinsic after the initial order.

* This service was formerly known as Trinsic Business Plus Service.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.6 Trinsic Spectrum Plus Service, (Cont'd.)

A. Local Exchange Service, (Cont'd.)

2. Calling Features

The following Calling features are available at no additional monthly recurring charge: Call Forwarding; Call Forwarding-Busy; Call Forwarding-No Answer; Speed Calling; Caller ID; Call Waiting, Three-Way Calling, and Distinctive Ring as described in **Section 4.6.1.B** of this tariff.

Monthly Recurring Charge Per Feature \$3.00

Monthly Recurring Charge, Feature Pack (3 or more) \$9.00

Customers subscribing to Trinsic Spectrum Plus Service may also subscribe to the following Calling Features.

Call Forwarding - Call Forwarding, when activated, redirects attempted terminating calls to another Customer-specific line. The Customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding. The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding is billed for the forwarded leg of the call. Calls cannot be transferred to an International Direct Distance Dialing number.

Call Forwarding -Busy - Permanently routes incoming calls to a predetermined telephone number when the called line is busy.

Call Forwarding - No Answer - Permanently routes incoming calls to a specified number, selected by the Customer, when the called line is unanswered.

* This service was formerly known as Trinsic Business Plus Service.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.6 Trinsic Spectrum Plus Service, (Cont'd.)

A. Local Exchange Service, (Cont'd.)

2. Calling Features, (Cont'd.)

Speed Calling - This feature allows a user to dial selected numbers by means of an abbreviated code. This feature is available in an 8 number capacity. The Speed Calling list can only accommodate a number consisting of 15 digits or less.

Caller ID - Allows a Customer to see a caller's telephone number previewed on a display screen before the call is answered allowing a Customer to prioritize and or screen incoming calls. Caller ID records the number, date and time of each incoming call - including calls that aren't answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the company. It is the responsibility of the Customer to provide the necessary CPE.

Call Waiting - Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. This feature permits the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call. Customers must actively choose this feature on a line-by-line basis. Call Waiting is not available on lines enabled for Rotary Hunting.

* This service was formerly known as Trinsic Business Plus Service.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.6 Trinsic Spectrum Plus Service, (Cont'd.)

A. Local Exchange Service, (Cont'd.)

2. Calling Features, (Cont'd.)

Three Way Calling - Permits the Customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The Customer initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming.

Hunting - Routes a call to an idle station line in a prearranged group when the called station line is busy. This feature is available at no charge but must be requested by the Customer.

3. Remote Call Forwarding (RCF) Service

Remote Call Forwarding allows all calls dialed to a telephone number equipped for RCF to be automatically forwarded to another dialable exchange or 800 service telephone number. The calling party pays only the applicable charges to call the number equipped with an RCF feature, while the RCF customer pays the applicable charges for the forwarded portion of the call. RCF Service is offered subject to availability of suitable facilities.

(a0) Usage Charges

Minutes of use are decremented from the available minutes in the presubscribed service purchased by the Customer. Minutes used in excess of the allotted minutes will be billed at the rate in effect for the presubscribed service. (See **Section 4.6** of this tariff).

(b) Monthly Recurring Charge

Per line: \$15.00

* This service was formerly known as Trinsic Business Plus Service.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.7 Affinity Pricing Plan - Trinsic Discount Program

The Trinsic Affinity Pricing Plan - Trinsic Discount Program offers discounts on specific Trinsic services to members of trade associations that represent business entities or individuals within an industry, professional or business classification; employees of business entities; members of organizations with affiliated franchisees, independent agents, independent distributors or business representatives; entities that are members of a buying group not organized only for the purpose of qualifying for the discounts provided herein; non-profit entities affiliated with non-profit chapters, agencies, administrative offices or organizations affiliated with charitable, religious, educational, scientific and literary organizations, or customers or members of commercial organizations or institutions, who have entered into an Affinity Marketing Agreement with the Company.

Customers will receive a 10% discount on the Monthly Recurring Charge for the following services: Trinsic Unlimited, Trinsic Value with PVA, Trinsic Basic with PVA. The discount will remain in place as long as the employee, individual or member remains and employee, individual or member of the affinity group. All other terms and conditions of the above-mentioned tariffed services apply.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.8 Trinsic Complete Local**

Trinsic Complete Local provides only residential Local Exchange Service, which includes unlimited local calling at no additional charge. Long Distance calling is not included in this offering. The Customer may presubscribe to the long distance provider of their choice.

Rates and Charges

Per line, per month	\$39.49*
Primary Service Connection Charge, per line	\$69.99
Secondary Service Connection Charge, per line	\$55.00

* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

** Effective October 26, 2006 this service is grandfathered and available to existing Customers only.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.9 Trinsic Complete Residential**

A. Trinsic Complete Plus

1. Description

Trinsic Complete Plus is available to customers whose primary Local Exchange Service line is provided under any Trinsic Complete bundled offerings. Customers may subscribe to up to two additional lines under this offering.

Should a customer discontinue primary Local Exchange Service, the remaining Second Line will automatically convert to a primary line with all features and functionality of such, and at the rate formerly in effect for the primary line.

Trinsic Complete Plus includes the following:

- (a)** Local Exchange Service with unlimited local calling;
- (b)** Presubscription to Trinsic's IntraLATA, intrastate and interstate long distance services.
- (c)** Discounted international calling with International Option

** Effective October 26, 2006 this service is grandfathered and available to existing Customers only.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.9 Trinsic Complete Residential, (Cont'd.)

A. Trinsic Complete Plus, (Cont'd.)

2. Rates and Charges

Trinsic Complete Plus, per month	\$28.99*
Trinsic Complete Plus with International Option, per month	\$31.99*
Primary Service Connection Charge, per line	\$69.99
Secondary Service Connection Charge, per line	\$55.00

Direct dialed outbound interstate calls are charged as specified in the Company's Interstate & International Product & Services Guide located at www.matrixbt.com.

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at www.matrixbt.com.

* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.9 Trinsic Complete Residential, (Cont'd.)

B. Trinsic Complete Nation

1. Description

Trinsic Complete Nation includes the following:

- (a)** Local Exchange Service with unlimited local calling;
- (b)** Custom Calling Features: Caller ID with Name and Number, Call Waiting with Caller ID, Three-Way Calling, and Speed Dial 8;
- (c)** Voice Mail¹;
- (d)** Unlimited direct dial outbound minutes for IntraLATA toll, intrastate and interstate long distance calling.
- (e)** Unlimited direct dial outbound calls to Canada and discounted international calling with International Option.

¹ Voice mail is not regulated by the Commission.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.9 Trinsic Complete Residential, (Cont'd.)

B. Trinsic Complete Nation, (Cont'd.)

2. Rates and Charges

Trinsic Complete Nation, per bundle, per month	\$63.99*
Trinsic Complete Nation with International Option, per bundle, per month	\$66.99*

Primary Service Connection Charge, per line	\$69.99
Secondary Service Connection Charge, per line	\$55.00

Unlimited direct dialed outbound interstate calls, including calls to Canada for the International Option, as specified in the Company's Interstate & International Product & Services Guide located at www.matrixbt.com.

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at www.matrixbt.com.

* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.9 Trinsic Complete Residential, (Cont'd.)

C. Trinsic Complete Nation II

1. Description

Trinsic Complete Nation II includes the following:

- (a) Local Exchange Service with unlimited local calling;
- (b) Custom Calling Features: Caller ID with Name and Number, Call Waiting with Caller ID, Three-Way Calling, and Speed Dial 8;
- (c) Voice Mail¹;
- (d) Unlimited direct dial outbound minutes for IntraLATA toll, intrastate and interstate long distance calling.
- (e) Unlimited direct dial outbound calls to Canada and discounted international calling with International Option.

¹ Voice Mail is not regulated by the Commission.

** Effective October 26, 2006 this service is grandfathered and available to existing Customers only.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.9 Trinsic Complete Residential, (Cont'd.)

C. Trinsic Complete Nation II, (Cont'd.)

2. Rates and Charges

Trinsic Complete Nation II, per bundle, per month	\$58.99*
Trinsic Complete Nation II with International Option, per bundle, per month	\$61.99*
Primary Service Connection Charge, per line	\$69.99
Secondary Service Connection Charge, per line	\$55.00

Unlimited direct dialed outbound interstate calls, including calls to Canada for the International Option, as specified in the Company's Interstate & International Product & Services Guide located at www.matrixbt.com.

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at www.matrixbt.com.

* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.9 Trinsic Complete Residential, (Cont'd.)

D. Trinsic Complete 250

1. Description

Trinsic Complete 250 includes the following:

- (a)** Local Exchange Service with unlimited local calling;
- (b)** Custom Calling Features: Caller ID with Name, Call Waiting, Three-Way Calling and Speed Dial 8;
- (c)** 250 direct dial outbound minutes for IntraLATA toll, intrastate and interstate long distance calling.
- (d)** Discounted international calling with International Option.

** Effective October 26, 2006 this service is grandfathered and available to existing Customers only.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.9 Trinsic Complete Residential, (Cont'd.)

D. Trinsic Complete 250

2. Rates and Charges

Trinsic Complete 250, per bundle, per month	\$53.99*
Trinsic Complete 250 with International Option, per bundle, per month	\$56.99*
Primary Service Connection Charge, per line	\$69.99
Secondary Service Connection Charge, per line	\$55.00

Direct dialed outbound intrastate and interstate calls over 250 minutes and other long distance services are charged as specified in the Company's Interstate & International Product & Services Guide located at www.matrixbt.com.

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at www.matrixbt.com.

* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.9 Trinsic Complete Residential, (Cont'd.)

E. Trinsic Complete 50**

1. Description

Trinsic Complete 50 includes the following:

- (a)** Local Exchange Service with unlimited local calling;
- (b)** Custom Calling Features: Caller ID with Name and Number, Call Waiting, Three-Way Calling, and Speed Dial 8;
- (c)** 50 direct dial outbound minutes for IntraLATA toll, intrastate and interstate long distance calling.
- (d)** Discounted international calling with International Option.

** Effective October 26, 2006 this service is grandfathered and available to existing Customers only.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.9 Trinsic Complete Residential, (Cont'd.)

E. Trinsic Complete 50, (Cont'd.)

2. Rates and Charges

Trinsic Complete 50, per bundle, per month	\$43.99*
Trinsic Complete 50 with International Option, per bundle, per month	\$46.99*
Primary Service Connection Charge, per line	\$69.99
Secondary Service Connection Charge, per line	\$55.00

Direct dialed outbound intrastate and interstate calls over 50 minutes and other long distance services are charged as specified in the Company's Interstate & International Product & Services Guide located at www.matrixbt.com.

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at www.matrixbt.com.

* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.10 Trinsic Complete for Business**

Trinsic Complete for Business includes unlimited business Local Exchange Service access lines, the Company's long distance (IntraLATA, Intrastate and Interstate) service, Touch Tone Calling Service, and certain custom calling features. Voice mail is included in certain bundled services and is available for an additional charge with other services.

The optional calling features included in Trinsic Complete for Business are described in Section 6.3 of this tariff. Additional features as described in Section 6.3 of this tariff may be subscribed to separately.

Customers who are subscribed to two or more Trinsic Complete for Business Bundles will receive a 20% discount on their Monthly Recurring Charge (MRC) for their second and each additional bundle.

The Customer's phone line may not be classified as a "residential", "public" or "semi-public" line and may not be in housing associated with educational institutions. Service provided under Trinsic Complete for Business bundled services applies on a per line basis only and does not include usage associated with multi-party conference calls, pay for use services including calls to 900, 976, 555, 700 NPAs, calls to Directory Assistance, Travel Card service, Toll Free service or operator service, including busy line verification, emergency interrupt, person to person or station to station calling, and intercept call completion. The Customer may not use this service for connection to the internet or other data service, mass broadcast of facsimile transmissions, Call Forwarding for toll use or for any other use that does not involve a person-to-person conversation or voice message.

Trinsic will prorate all charges and associated usage in the initial month and last month of service based on a 30-day month. Unlimited Local and Toll Usage applies per telephone line.

The following bundled services are for use by business Customers. If it is determined that usage is not consistent with business voice applications, the Customer's service may be assessed a \$100.00 monthly recurring data charge or Trinsic may terminate the Customer's service.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.10 Trinsic Complete for Business, (Cont'd.)**

A. Trinsic Complete Local for Business

1. Description

Trinsic Complete Local for Business includes the following:

- (a) Local Exchange Service with unlimited local calling;
- (b) Custom Calling Features: Call Forwarding-Variable and Line Hunting;
- (c) Discounted Long Distance calling.
- (d) Discounted international calling with International Option.

2. Rates and Charges

Trinsic Complete Local for Business, per bundle, per month

Rate Group 1	\$43.95*
Rate Group 2	N/A

Trinsic Complete Local for Business International Option,
per bundle, per month

Rate Group 1	\$49.90*
Rate Group 2	N/A

Direct dialed outbound interstate calls are charged as specified in the Company's Interstate & International Product & Services Guide located at www.matrixbt.com.

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at www.matrixbt.com.

* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.10 Trinsic Complete for Business, (Cont'd.)**

B. Trinsic Complete Nation for Business

1. Description

Trinsic Complete Nation for Business includes the following:

- (a) Local Exchange Service with unlimited local calling;
- (b) Custom Calling Features: Call Forwarding-Variable and Line Hunting;
- (c) Unlimited direct dial outbound IntraLATA toll, intrastate and interstate long distance calling.
- (d) Discounted international calling with International Option

2. Rates and Charges

Trinsic Complete Nation for Business, per bundle, per month	
Rate Group 1	\$60.45*
Rate Group 2	N/A
Trinsic Complete Nation for Business International Option, per bundle, per month	
Rate Group 1	\$66.40*
Rate Group 2	N/A

Unlimited direct dialed outbound interstate calls are as specified in the Company's Interstate & International Product & Services Guide located at www.matrixbt.com.

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at www.matrixbt.com.

* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

** Effective October 26, 2006 this service is grandfathered and available to existing Customers only.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.2 Basic Services and Rates, (Cont'd.)

6.2.10 Trinsic Complete for Business (Cont'd)**

C. Trinsic Complete Premium for Business

1. Description

Trinsic Complete Premium for Business includes the following:

- (a) Local Exchange Service with unlimited local calling;
- (b) Custom Calling Features: Call Forwarding-Variable, Line Hunting, Caller ID with Name and Number, Call Waiting, Three-Way Calling; and Speed Dial 8;
- (c) Unlimited IntraLATA toll, intrastate and interstate long distance calling.
- (d) Voice Mail¹.
- (e) Discounted international calling with International Option.

2. Rates and Charges

Trinsic Complete Premium for Business, per bundle, per month	
Rate Group 1	\$76.95*
Rate Group 2	N/A
Trinsic Complete Premium for Business International Option, per bundle, per month	
Rate Group 1	\$82.90*
Rate Group 2	N/A

Unlimited direct dialed outbound interstate calls are as specified in the Company's Interstate & International Product & Services Guide located at www.matrixbt.com.

International rates for all calls are charged as specified in the Company's Interstate & International Product & Services Guide located at www.matrixbt.com.

* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

¹ Voice Mail is not regulated by the Commission.

** Effective October 26, 2006 this service is grandfathered and available to existing Customers only.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.3 Miscellaneous Services and Rates

6.3.1 Service Order and Change Charges

Non-recurring charges apply to processing Service Orders for new service, for changes in service, and for changes in the Customer's primary interexchange carrier (PIC) code.

A. Service Order Charges

Primary Service Connection Charge - applies to requests for initial connection or establishment of telephone service to the Company.

Secondary Service Connection Charge - applies to the second or additional line of a new access line installation and connection and customer requests for an inside move, change or addition to regular service. This charge applies only when the second or additional line is ordered simultaneously with the initial connection for service.

Transfer of Service Charge, Primary Line - applies to the first line of a Transfer of Service Order, (TOS) when a customer requests a move or change in physical location. This charge applies whether a customer changes telephone number or not. If, in addition, the Customer requests the telephone number be changed, a separate charge may apply.

Transfer of Service Charge, Secondary Line - applies to the second, or third, etc., line of a Transfer of Service Order, (TOS) when a customer requests a move or change in physical location. This charge applies whether a customer changes telephone number or not. If, in addition, the Customer requests the telephone number be changed, a separate charge may apply.

Technician Dispatch Charge - A separate Technician Dispatch Charge applies, in addition to all other charges for the visit, when a visit to the Customer's premises is necessary to isolate a problem reported to the Company but identified by the Company's technician as attributable to Customer-provided equipment or inside wire.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.3 Miscellaneous Services and Rates, (Cont'd.)

6.3.1 Service Order and Change Charges, (Cont'd.)

A. Service Order Charges, (Cont'd.)

Service Order Charge - This charge, applicable to Business Customers only, applies to customer-requested changes in service not covered specifically on other identified non-recurring service order and change charges. This charge is applied in cases where Hunting is added after the initial order is placed.

Toll Free Directory Listing - This is a one-time charge, applicable to Business Customers, and is imposed when a Customer requests the toll free number to be listed.

Missed Appointment Charge - The Customer shall be responsible for the payment of a Missed Appointment Charge as set forth herein for visits by the Company's agents or employees, at the Customer's request, to the Premises of the Customer, when the Customer fails to meet the Company's agent or employees for the prearranged appointment as requested.

Set-Up Fee – This fee is charged per Residential local exchange access line when a Customer moves existing service from their current local carrier to Trinsic and retains their existing telephone number. This charge does not apply to new Customers who require new telephone numbers and installation of new service as such Customers are charged the Company's Service Connection Fee.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.3 Miscellaneous Services and Rates, (Cont'd.)

6.3.1 Service Order and Change Charges, (Cont'd.)

B. Change Order Charges

Change Order Charges apply to work associated with providing exchange line service or customer-requested changes to existing services. One charge applies for each change order requested by the customer. If multiple changes listed below are requested by the Customer and occur on the same order/request one charge only applies. A Change Order Service Charge applies to the following customer-initiated changes:

Feature or Feature Pack Change Order - applies when a customer requests a change, adding or removing a feature or feature pack.

Toll Restriction Fee Order - applies when a Customer requests a change, adding or removing Toll Restriction Service.

Telephone Number Change Order - applies to each telephone number change request/order.

Long Distance Minutes Pack Change Order - applies to residential Customers who request/order a change to add or delete an LD Minutes Pack.

Listing Change Charge - applies when a Customer requests/orders a change to add or delete a white pages listing or requests a change to add/delete listings. This charge also applies to request for Non-Published or Non-Listed numbers.

Change Charge - applies when a residential Customer requests/orders a change in service from Trinsic Basic Service to Trinsic Standard Service or from Trinsic Standard Service to Trinsic Basic Service.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.3 Miscellaneous Services and Rates, (Cont'd.)

6.3.1 Service Order and Change Charges, (Cont'd.)

C. Record Change Charges

A Record Change charge applies when a Customer requests/orders a change to Company records such as adding/changing a name on said Customer's account, changing billing address or contact information, adding/changing the person(s) authorized to make changes on said Customer's account.

D. Miscellaneous Charges

Duplicate Invoice - applies each time a Customer requests an additional copy of a current bill or invoice.

Call Detail Report - applies each time a Customer requests local call detail for a given month.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.3 Miscellaneous Services and Rates, (Cont'd.)

6.3.1 Service Order and Change Charges, (Cont'd.)

E. Rates

	<u>Residence</u>	<u>Business</u>
Service Order Charges		
Primary Service Connection Charge	*	*
Secondary Service Connection Charge	*	*
Transfer of Service Charge, Primary Line	\$69.99	\$49.99
Transfer of Service Charge, Secondary Line	\$55.00	\$49.99
Technician Dispatch Charge	\$69.99	\$79.99
Service Order Charge	N/A	\$ 9.99
Toll Free Directory Listing	N/A	\$10.00
Missed Appointment Charge	N/A	\$100.00
Set-up Fee	\$4.95	N/A
Change Order Service Charges		
Feature or Feature Pack Change Order	\$9.99	\$9.99
Toll Restriction Fee Order	\$9.99	\$9.99
Telephone Number Change Order	\$9.99	\$9.99
Long Distance Minutes Pack Change Order	\$9.99	\$9.99
Listing Change Charge	\$9.99	\$9.99
Change Charge	\$9.99	N/A
Record Change	No charge	No charge
Miscellaneous Charges		
Duplicate Invoice	\$5.00	\$5.00
Call Detail Report	\$5.00	\$5.00

* Service Connection charges are listed with the rates for each specific service tariffed.

Matrix Telecom, Inc. d/b/a Matrix Business Technologies
also d/b/a Trinsic Communications
7171 Forest Lane, Suite 700
Dallas, Texas 75230
Issued by: Scott Klopack

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.3 Miscellaneous Services and Rates, (Cont'd.)

6.3.2 Restoration of Service

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

	<u>Residence</u>	<u>Business</u>
Per occasion	\$35.00	\$49.99

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.3 Miscellaneous Services and Rates, (Cont'd.)

6.3.3 Temporary Suspension/Restoration of Service

Upon the request of the customer, service may be temporarily suspended. Suspension of service may begin or terminate on any day of the month provided notice is given sufficiently in advance for arrangements to be made. Service will be disconnected to the extent necessary to assure that no inward or outward service will be available during the period of suspension.

	<u>Residence</u>	<u>Business</u>
Nonrecurring charge, per line suspended	\$29.99	\$49.99
Recurring charge, per line suspended	50% of regular service rates	
Nonrecurring charge, per line restored	\$29.99	\$49.99

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.3 Miscellaneous Services and Rates, (Cont'd.)

6.3.4 Public Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all intrastate calls that originate from any pay telephone used to access Company provided services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with service, applies for the use of the instrument used to access Company provided service and is unrelated to the service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (e.g., using the A#@ symbol). The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

	<u>Residential</u>	<u>Business</u>
Rate Per Call	\$0.60	\$0.30

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.3 Miscellaneous Services and Rates, (Cont'd.)

6.3.5 Optional Calling Features

The features in this section are made available to Residential and Business Customers on a per use basis. All features are provided subject to availability. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed the per feature activation charge shown in the table below each time a feature is used by the Customer. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all some uses in some cases.

A. Feature Descriptions

Call Return: Allows a Customer to return the most recent incoming call and, after dialing a code, hear an announcement of the last telephone number that called. If the Customer wishes to return the call right away, voice prompts will instruct the Customer to dial a certain digit and the call will automatically be returned.

Call Trace: Allows a Customer to initiate an automatic trace of the last call received. After receiving the call which is to be traced, the Customer dials a code and the traced telephone number is automatically sent to the Company. The Customer using Call Trace is required to contact the Company for further action. The Customer originating the trace will not receive the traced telephone number. The results of a trace will be furnished only to legally constituted authorities upon proper request by them.

Repeat Dialing: Permits the Customer to redial automatically the last number dialed.

Three-Way Calling: Permits the Customer, by operation of the switchhook, to place an existing call on hold, dial the telephone number of a third party and establish a local or toll three-way conference call.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.3 Miscellaneous Services and Rates, (Cont'd.)

6.3.5 Optional Calling Features, (Cont'd.)

A. Feature Descriptions, (Cont'd.)

Call Blocking- Call Blocking allows Customer to block calls from different telephone numbers. A screening list is created by Customer either by adding the last number associated with the line (incoming or outgoing) or by pre-selecting the telephone number to be blocked. Callers from such numbers hear an announcement that the calling party is not accepting calls and Customer's phone will not ring. The screening list may be edited and revised at Customer's discretion. This feature may not be available with all Trinsic services.

VIP Alert - Allows a customer to program telephone numbers of selected callers, enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone. This feature may not be available with all Trinsic services.

Caller Identification Blocking: Allows the name and number of the calling party to be blocked from being transmitted when placing outbound calls.

Per Call Blocking: To activate per-call blocking, a Customer dials a special code prior to placing a call. Blocking will be activated for that outgoing call only. There is no charge for using per call blocking, and it is provided on an unlimited basis.

Per Line Blocking: When blocking is established on the line, it can be deactivated by dialing a code before each call. This one call unblock allows the name and/or number to be sent for that one call only. There is no charge for per line blocking.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.3 Miscellaneous Services and Rates, (Cont'd.)

6.3.5 Optional Calling Features, (Cont'd.)

B. Rates

<u>FEATURE</u>	Residential Per <u>Use</u>	Business Per <u>Use</u>	Monthly <u>Maximum</u>
Three-Way Calling - per use	\$0.75	\$0.75	\$6.00
Repeat Call (*66) - per use	\$0.75	\$0.75	\$6.00
Return Call (*69) - per use	\$0.75	\$0.75	\$6.00
Call Trace, per use	\$1.00	\$1.00	N/A
Caller Identification Blocking, per call	No charge	No charge	N/A
Caller Identification Blocking, per line	<u>Residential Nonrecurring</u>	<u>Business Nonrecurring</u>	
First Time request	No charge	No charge	N/A
Subsequent request	No charge	No charge	N/A
	<u>Per Month</u>	<u>Per Month</u>	N/A
Call Blocking	\$3.00	\$3.00	N/A
VIP Alert	\$3.00	\$3.00	N/A

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.3 Miscellaneous Services and Rates, (Cont'd.)

6.3.6 Directory Assistance Services

A Customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service.

A. Basic Directory Assistance

The rates specified following apply when Customers request Company assistance in determining telephone numbers of Customers who are located within the State of Connecticut.

A maximum of two (2) requested telephone numbers are allowed per call.

1. Exemptions

A business or residence main telephone exchange line may be registered for exemption from Directory Assistance charges where one of the users of the line is considered to be legally blind, visually or physically handicapped, or where the user's handicap prevents the dialing of a telephone in a conventional manner or permits only the dialing of "0". Requests for exemption must be accompanied by certification of the handicap. Acceptable certifications include those signed by a physician, issued by a state agency qualified to certify such handicaps or pre-existing certifications establishing visual or physical inability to use a directory such as those which qualify the handicapped person for an income tax exemption or social security benefits on the basis of blindness or physical disability or for use of the facilities of an agency for the blind.

2. Allowances

There are no call allowances for Directory Assistance Service.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.3 Miscellaneous Services and Rates, (Cont'd.)

6.3.6 Directory Assistance Services, (Cont'd.)

B. Directory Assistance Call Completion

Directory Assistance Call Completion (DACC) is a service that provides Customers the option of having their local or intraLATA calls automatically completed when they request a telephone listing from the Directory Assistance operator. The call may be completed automatically or by the Directory Assistance operator. Service is offered on an intraLATA basis only where facilities permit.

The DACC portion of the call may either be billed in the same manner as the DA portion or alternately billed by using a calling card, billing to a third number, or collect. All operator-handled charges, as specified in Section 6.3.7 of this tariff, apply as appropriate.

There are no call allowances for Directory Assistance Call Completion.

DACC charges are not applicable to handicapped Customers exempt from Directory Assistance charges, as specified in Section 6.3.6.A.1 of this tariff.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.3 Miscellaneous Services and Rates, (Cont'd.)

6.3.6 Directory Assistance Services, (Cont'd.)

C. National Directory Assistance Service

National Directory Assistance Service is provided to customers of the Company for the purpose of requesting telephone numbers of individuals or businesses who are located outside the customer's local Directory Assistance service area.

There are no call allowances or exemptions for National Directory Assistance.

A maximum of two (2) requested telephone numbers are allowed per call.

This service may be alternately billed by using a calling card, billing to a third number, or collect. Operator-handled charges, as specified in 6.3.7, apply as appropriate.

D. PVA Directory Assistance

PVA Directory Assistance is a directory service whereby Customers may request assistance in determining listing information on a nationwide basis through the Company's Personal Voice Assistance (PVA) enhanced services platform.

This service is only available to Customer of Trinsic local and/or long distance services with PVA. Customers use a toll free number or access code to access the PVA platform and choose the directory assistance option. Up to two listings per call may be requested. The rate per call applies whether or not a number is provided; this includes requests for numbers which are non-published or non-listed.

There are no billing exemptions or allowances for PVA Directory Assistance.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.3 Miscellaneous Services and Rates, (Cont'd.)

6.3.6 Directory Assistance Services, (Cont'd.)

E. Rates

A. Basic Directory Assistance

	<u>Residence</u>	<u>Business</u>
Direct dialed, per call*	\$0.99	\$0.50

B. Directory Assistance Call Completion

	<u>Residence</u>	<u>Business</u>
Per completed call	\$0.30	\$0.30

C. National Directory Assistance

	<u>Residence</u>	<u>Business</u>
Direct dialed, per call	\$1.25	\$1.25

D. PVA Directory Assistance

	<u>Residence</u>	<u>Business</u>
	\$0.17	\$0.17

* A call to Directory Assistance placed through an operator will incur the applicable operator assisted surcharge as specified in Section 5.8 of this tariff.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.3 Miscellaneous Services and Rates, (Cont'd.)

6.3.7 Operator Services

The Company's operator services, available to presubscribed Customers, are accessible on a twenty-four (24) hour per day seven (7) days per week basis. In addition to the per call service charge, usage rates apply. The types of calls handled are as follows:

Customer Dialed Calling/Credit Card Call - This charge applies in addition to usage charges for station to station calls billed to an authorized Calling Card or Commercial Credit Card. The Customer must dial the destination telephone number where the capability exists for the Customer to do so. A separate rate applies in the event operator assistance is requested for entering the Customer's card number for billing purposes.

Operator Dialed Calling/Credit Card Call - This charge applies in addition to usage charges for station to station calls billed to an authorized telephone Calling Card or Commercial Credit Card and the operator dials the destination telephone number at the request of the Customer.

Operator Station - These charges apply in addition to usage charges for non-Person-to-Person calls placed using the assistance of a Company operator and billed Collect, to a Third Party, by deposit of coins in Pay Telephones, or via some method other than a Calling Card or Commercial Credit Card.

Person-to-Person - This charge applies in addition to usage charges for calls placed with the assistance of a Company operator to a particular party at the destination number. This charge applies regardless of billing method, including but not limited to billing to a Calling Card, Commercial Credit Card, Collect, by deposit of coins in Pay Telephones, or to a Third Party. Charges do not apply unless the specified party or an acceptable substitute is available.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.3 Miscellaneous Services and Rates, (Cont'd.)

6.3.7 Operator Services, (Cont'd.)

A. Local Operator Assistance

Operator assistance is provided to Customers presubscribed to Trinsic service, for assistance in completing or billing calls within the State of New Jersey.

1. Local and IntraLATA Usage Rates

Usage charges will be billed at the rate in effect for the presubscribed service purchased by the Customer (See Section 6.2.5 of this tariff).

2. Per Call Service Charges

Local	
Calling Card, Automated	\$0.95
Calling Card, Operator Dialed	\$2.50
Third Party Billed	\$2.50
Collect	\$2.50
Person-to-Person	\$4.50
IntraLATA	
Calling Card, Automated	\$0.95
Calling Card, Operator Dialed	\$2.50
Third Party Billed	\$2.50
Collect	\$2.50
Person-to-Person	\$4.50

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.3 Miscellaneous Services and Rates, (Cont'd.)

6.3.7 Operator Services, (Cont'd.)

B. Long Distance Operator Assistance

1. Usage Rates

Usage charges will be billed at the rate in effect for the presubscribed service purchased by the Customer (See Section 6.2.5 of this tariff).

2. Per Call Service Charges

Calling Card, Automated	\$0.95
Calling Card, Operator Dialed	\$2.50
Third Party Billed	\$2.50
Collect	\$2.50
Person-to-Person	\$4.50

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.3 Miscellaneous Services and Rates, (Cont'd.)

6.3.8 Busy Line Verification and Emergency Interrupt Service

Upon request of a calling party the Company will verify a busy condition on a designated local service line. The operator will determine if the line is clear or in use and report to the calling party. At the request of the Customer, the operator will interrupt the call on the busy line. Emergency Interruption is only permitted in cases where the calling party indicates an emergency exists and requests interruption and is performed once the line status has been determined through the Busy Line Verification process.

If the Customer has the operator interrupt a call, both the Busy Line Verification and the Emergency Interrupt charge will apply.

No charge will apply when the calling party advises that the call is to or from an official public emergency agency. Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit.

The Customer shall identify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

Per call	
Busy Line Verification, each occasion	\$2.25
Emergency Interruption	\$3.00

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.3 Miscellaneous Services and Rates, (Cont'd.)

6.3.9 Directory Listing Service

A. General

The following rates and regulations apply to standard listings in light face type in the white pages (alphabetical section) of the telephone directory and to the Directory Assistance records of the Company.

Directory listings are limited to such information as is essential to the identification of the listed party. The listing of a service, commodity, or trade name is not permitted unless it is the name, or an integral part of the name, under which the Customer does business.

A listing is limited to one line in the directory, except where in the judgment of the Company, more than one line is required to identify the Customer properly. In such cases, the additional lines required are provided at no extra charge.

Dual name listings are permitted as a regular directory listing for residential service.

Listing services are available with all classes of main telephone exchange service.

B. Listings

1. Primary Listing

One listing, termed the primary listing, is included with each exchange access line and each joint user.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.3 Miscellaneous Services and Rates, (Cont'd.)

6.3.9 Directory Listing Service, (Cont'd.)

B. Listings, (Cont'd.)

2. Additional Listings

Additional listings may be the listings of individual names of the Customer and members of the Customer's household, tenants of residential Customers who lease the Customer's premises for less than one year and do not occupy the premises at the same time as the Customer, members of a firm, officers of a corporation, employees of the Customer or other persons associated in business with the Customer, a business which the Customer owns and cross reference and alternate number listings.

Ordinarily, all additional listings are of the same address and telephone number as the primary listings, except as provided for joint user and alternate number listings.

Special types of Additional Listings include:

Duplicate Listings - A listing of another name by which the customer is known such as a nickname, abbreviated name, a name commonly spelled in more than one way, and a name consisting of several words which the public commonly rearranges. The listing may complete or in a cross reference form.

Alternate Telephone Numbers - a listing which refers calling parties to another telephone number at certain hours or on certain days or in case no answer is received on the call to the primary number.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.3 Miscellaneous Services and Rates, (Cont'd.)

6.3.9 Directory Listing Service, (Cont'd.)

B. Listings, (Cont'd.)

3. Nonpublished Service

The telephone numbers of nonpublished service are not listed in either the Company's alphabetical directory or Directory Assistance records available to the general public.

Incoming calls to nonpublished service will be completed by the Company only when the calling party places the call by number, and no exception will be made, nor will the Customer be called to determine whether he/she wishes to receive the call, event though the appears that the calling party desires the connection because of an emergency.

The Company is not responsible for any claims made or liability arising from failure to receive calls because of this arrangement.

The Subscriber indemnifies (i.e.,promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosing of said number to any person.

4. Nonlisted Service

Non-listed service means that the Customer's telephone number is not listed in the directory, but does it appear in the Company's Directory Assistance Records.

The Company is not responsible for any claims made or liability arising from failure to receive calls because of this arrangement.

The Subscriber indemnifies (i.e.,promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listed service.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.3 Miscellaneous Services and Rates, (Cont'd.)

6.3.9 Directory Listing Service, (Cont'd.)

B. Listings, (Cont'd.)

5. Alternate Telephone Number Listings and Night Listings

Any listed party who has made the necessary arrangements for receiving telephone calls during his absence may obtain an alternate telephone number listing such as the following:

- If no answer call (telephone number)
- Night calls (telephone number)
- Night calls after B P.M. (telephone number)
- Nights, Sundays and holidays (telephone number)
- 5 P.M. to 9A.M. weekdays noon Saturday until 9 A.M. (Monday and holidays (telephone number)

6. Cross Reference Listings

A Cross Reference listing is a listing of the name generally known to the public with an appropriate cross reference referring the calling party to the customer's correct name. The customer's telephone number may be included in the cross reference listing.

7. Foreign Listing

Foreign listings are listings in the alphabetical list of an exchange other than the exchange in which the listed service is furnished.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.3 Miscellaneous Services and Rates, (Cont'd.)

6.3.9 Directory Listing Service, (Cont'd.)

B. Listings, (Cont'd.)

8. Toll-Free Directory Listing

Where available, a listing which references the Toll Free Number for a Business customer will be made available. A one-time charge per toll-free number applies to set up this listing.

9. Straight Line Under Directory Listing

A business listing where one or more listings are indented under an original listing of the same customer without repetition of the name.

10. Caption and Subcaption Directory Listings

Two or more business listings may be placed under a caption consisting of the name of the customer or of any of the parties which the customer is entitled to list together with a designation or title where the name is not indicative of the business or profession. One or more subcaptions may be furnished under a caption, each subcaption consisting of a directive heading which serves to identify two or more listings placed thereunder, where this grouping is necessary for the proper routing of calls.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.3 Miscellaneous Services and Rates, (Cont'd.)

6.3.9 Directory Listing Service, (Cont'd.)

C. Rates and Charges

	<u>Per Month</u>
Primary Listings	\$0.00
Additional Listings	
Residence	\$0.56
Business	\$1.05
Nonpublished Service	
Residence	\$1.45
Business	\$1.45
Nonlisted Service	
Residence	\$0.85
Business	\$0.85
Alternate Listings	
Residence	\$0.56
Business	\$1.05
Cross Reference	
Residence	\$0.56
Business	\$1.05
Foreign Listings	
Residence	\$0.56
Business	\$1.05
Toll-Free Directory Listings, each	
Residence	N/A
Business	\$15.00
Straight Line Under Listings	
Residence	N/A
Business	\$2.00
Captions and Subcaptions Listings	
Residence	N/A
Business	\$2.00

For non-recurring charges associated with a customer-initiated change in a directory listing, see Section 6.3.1 of this tariff.

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Effective: November 20, 2007

SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.3 Miscellaneous Services and Rates, (Cont'd.)

6.3.10 Carrier Presubscription

A. General

Carrier Presubscription is a procedure whereby a Customer designates to the Company the carrier which the Customer wishes to be the carrier of choice for intraLATA and interLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. Presubscription does not prevent a Customer who has presubscribed to an IntraLATA or InterLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative long distance carrier on a per call basis.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.3 Miscellaneous Services and Rates, (Cont'd.)

6.3.10 Carrier Presubscription, (Cont'd.)

B. Presubscription Options - Customers may select the same carrier or separate carriers for intraLATA and interLATA long distance. The following options for long distance Presubscription are available:

Option A: Customer select the Company as the presubscribed carrier for IntraLATA and InterLATA toll calls subject to presubscription.

Option B: Customer may select the Company as the presubscribed carrier for IntraLATA calls subject to presubscription and some other carrier as the presubscribed carrier for interLATA toll calls subject to presubscription.

Option C: Customer may select a carrier other than the Company for intraLATA toll calls subject to presubscription and the Company for interLATA toll calls subject to presubscription.

Option D: Customer may select the carrier other than the Company for both intraLATA and interLATA toll calls subject to presubscription

Option E: Customer may select two different carriers, neither being the Company for intraLATA and interLATA toll calls. One carrier to be the Customers' primary intraLATA interexchange carrier. The other carrier to be the Customer's primary interLATA interexchange carrier.

Option F: Customer may select a carrier other than the Company for no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the Customer to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.3 Miscellaneous Services and Rates, (Cont'd.)

6.3.10 Carrier Presubscription, (Cont'd.)

C. Rules and Regulations

Customers of record will retain their primary interexchange carrier(s) until they request that their dialing arrangements be changed.

Customers of record or new Customers may select either Options A, B, C, D, E or F for intraLATA Presubscription.

Customers may change their selected Option and/or presubscribed toll carrier at any time subject to charges specified in 6.3.10.D below:

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.3 Miscellaneous Services and Rates, (Cont'd.)

6.3.10 Carrier Presubscription, (Cont'd.)

D. Presubscription Procedures

A new Customer will be asked to select intraLATA and interLATA toll carriers at the time the Customer places an order to establish local exchange service with the Company. The Company will process the Customer's order for service. All new Customers' initial requests for intraLATA toll service presubscription shall be provided free of charge.

If a new Customer is unable to make selection at the time the new Customer places an order to establish local exchange service, the Company will read a random listing of all available intraLATA and interLATA carriers to aid the Customer in selection. If selection is still not possible, the Company will inform the Customer that he/she will be given 90 calendar days in which to inform the Company of his/her choice for primary toll carrier(s) free of charge. Until the Customer informs the Company of his/her choice of primary toll carrier, the Customer will not have access to long distance services on a presubscribed basis, but rather will be required to dial a carrier access code to route all toll calls to the carrier(s) of choice. Customers who inform the Company of a choice for toll carrier presubscription within the 90 day period will not be assessed a service charge for the initial Customer request.

Customers of record may initiate a intraLATA or interLATA presubscription change at any time, subject to the charges specified in 6.3.10.E below. If a Customer of record inquires of the Company of the carriers available for toll presubscription, the Company will read a random listing of all available intraLATA carriers to aid the Customer in selection.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.3 Miscellaneous Services and Rates, (Cont'd.)

6.3.10 Carrier Presubscription, (Cont'd.)

E. Presubscription Charges

1. Application of Charges

After a Customer's initial selection for a presubscribed toll carrier and as detailed in above, for any change thereafter, an Presubscription Change Charge, as set for the below will apply. Customers who request a change in intraLATA and interLATA carriers with the same order will be assessed a single charge per line.

2. Nonrecurring Charges

Per business or residence line, trunk, or port: \$5.00

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.3 Miscellaneous Services and Rates, (Cont'd.)

6.3.11 Intercept Referral Service

A. General

Intercept Referral Service is a service used when a Customer disconnects service or changes telephone numbers. Calls to the intercepted telephone number are referred to a recorded message that states the line number status and a referral number for calls placed to a disconnected or changed residence or business line number.

Basic Referral - Basic referral is available at no charge for a period of three (3) months.

Number-to-Number Referral - Number-to-Number Referral extends the basic referral period of three months for eligible residence and business Customers and is available where facilities permit. The minimum period beyond the basic referral period is one month with a maximum period for residential Customers of twelve months and for business Customers or three months. The charge for this service is billed in advance as a one-time charge.

B. Rates

	<u>Residence</u>	<u>Business</u>
Basic Referral	\$0.00	\$0.00
Number-to-Number Referral, per month	\$5.05	\$5.05

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Effective: November 20, 2007

SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.3 Miscellaneous Services and Rates, (Cont'd.)

6.3.12 Toll Restriction Service

Provides for Exchange Access lines or trunks to be restricted from dialing billable toll calls. Directly dialed calls to 700/900 services and operator dialed calls billed to the line are not allowed. This arrangement does allow Calling Card calls, Collect calls, Third Number calls, and direct dialed calls to 911, Directory Assistance and Toll Free services. This service is available where facilities permit.

A. Rates

	<u>Residence</u>	<u>Business</u>
Nonrecurring charge, per line	*	*
Monthly, per line	\$8.50	\$10.50

* For nonrecurring charges associated with Toll Restriction Service, see Section 6.3.1 of this tariff.

Matrix Telecom, Inc. d/b/a Matrix Business Technologies
also d/b/a Trinsic Communications
7171 Forest Lane, Suite 700
Dallas, Texas 75230
Issued by: Scott Klopak

New Jersey Tariff No. 1
Original Page 189

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.4 Access Services

6.4.1 General

Rates and regulations for the Company's Access Services may be found in the Company's New Jersey Tariff No. 2

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.5 Special Arrangements

6.5.1 Contract Service Arrangements

At the option of the Company, service may be offered on a contract basis to meet specialized requirements of the Customer not contemplated in this tariff. The terms of each contract shall be mutually agreed upon between the Customer and Company and may include discounts off of rates contained herein, waiver of recurring or nonrecurring charges, charges for specially designed and constructed services not contained in the Company's general service offerings, or other customized features. The terms of the contract may be based partially or completely on the term and volume commitment, type of originating or terminating access, mixture of services or other distinguishing features. Service shall be available to all similarly situated Customers for six months after the initial offering to the first contract Customer for any given set of terms.

Matrix Telecom, Inc. d/b/a Matrix Business Technologies
also d/b/a Trinsic Communications
7171 Forest Lane, Suite 700
Dallas, Texas 75230
Issued by: Scott Klopach

New Jersey Tariff No. 1
Original Page 191

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.6 Promotional Offerings

6.6.1 Special Promotions

The Company may, from time to time, offer services in this tariff at special promotional rates and/or terms. Such promotional arrangements shall be filed with the Board when so required. All rates and terms contained in this Tariff shall continue to apply unless specifically addressed in the promotional agreements.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.6 Promotional Offerings, (Cont'd.)

6.6.2 Trinsic Spectrum Plus Promotion

Beginning April 27, 2004 and continuing through June 27, 2004, any business Customer who commits via contract to 2500 local exchange lines presubscribed to Trinsic's Spectrum Plus Service and who simultaneously commits to utilize the company's Conference Calling Service as presented in the Company's Interstate and International Product and Services Guide will receive an 18% discount on the monthly recurring charge for each presubscribed Spectrum Plus Service line. The commitment for this service will be in writing. A contract term is not required. The per minute rates associated with this service will be billed at the tariffed rate.

6.6.3 Spectrum Unlimited - Free Months Promotion

Beginning with the effective date of this filing, (April 27, 2004) and continuing through June 30, 2004, new Trinsic Customers who subscribe to Spectrum Unlimited Service may subscribe for a term commitment of 1 year or 2 years. Term Customers will receive a credit on their bill equal to the monthly recurring charge of the primary and additional lines presubscribed to this service based on the schedule as follows:

One (1) year term commitment Customers will receive a credit for all primary and additional lines presubscribed to this service for the 6th month of service. The credit will appear on the month 7 invoice.

Customers who subscribe for a two (2) year term commitment will receive a credit for all primary and additional lines presubscribed to this service for the 6th and 18th months of service. The credit will appear on the month 7 and month 19 invoices respectively.

Lines that are disconnected prior to the end of the term of the contract will have a \$150.00 per line termination penalty unless a replacement line is put in place at the same time, as in the case of a move.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.6 Promotional Offerings, (Cont'd.)

6.6.4 Trinsic 1st and 6th Month Free Promotion *

New Trinsic Customers who subscribe to Trinsic Unlimited, Select with PVA, Basic with PVA or 1000 service plans will have their 1st and 6th month's Monthly Recurring Charge (MRC)¹ waived for the primary line. Customers must make timely payment of their Monthly Recurring Charges through the 5th month of service in order to retain eligibility for the waiver of the MRC in the 6th month.

This promotion is available until October 30, 2005.

6.6.5 Trinsic 1000 Introductory Promotion

Beginning on November 5, 2004 and continuing through December 31, 2004, new Trinsic Customers will be offered Trinsic 1000 at the promotional rate of \$19.99 for the first three (3) months of service. This promotional rate applies to the primary line only. Any secondary lines purchased will be done so at the current tariffed rate and are not included in this promotion. At the end of each Customer's initial three (3) month service period, the service rate will revert to the tariffed rate.

6.6.6 Trinsic 1000 Promotion *

From January 1, 2005 through January 31, 2005 new Trinsic Customers will be offered Trinsic 1000 at the promotional rate of \$19.99 for the first month of service. This promotional rate applies to the primary line only. Any secondary lines purchased will be billed at the current tariffed rate and are not included in this promotion. At the end of each Customer's first month of service, the service rate will revert to the current tariffed rate.

6.6.7 Trinsic 1000 at a Discount

Effective February 1, 2005, new Trinsic Customers who subscribe to Trinsic 1000 service plans will receive a discount on the first month of service. Trinsic 1000 service will be offered at a Monthly Recurring Charge (MRC) of \$19.99 for the first month. Beginning with the second month, the MRC will revert to its tariffed rate. This promotion cannot be combined with any other offers and is available through May 1, 2005.

¹ Taxes and regulatory surcharges and fees and services billed on a usage basis are not included.

* This service was previously known as TrinsicHOME.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.6 Promotional Offerings, (Cont'd.)

6.6.8 6 Month Reduced MRC Promotion

Beginning as of the effective date of this filing and continuing through September 8, 2005, new Customers who presubscribe to Trinsic Unlimited or Trinsic 1000 Service will receive a dollar discount off of the Primary Line Monthly Recurring Charge (MRC) Package Price for that service for the first six (6) months of service. Customers of Unlimited Service will receive \$10 off each month for the first six (6) months. Customers of Trinsic 1000 will receive \$5 off for the each of the first six (6) months. After the initial six (6) month period, the service MRC will revert to the Company's tariffed rate. The discount is available only to Customers whose account with Trinsic is in good standing. This promotion cannot be redeemed for cash. This promotion cannot be combined with any other company offer.

6.6.9 Winback Cash Back Promotion

Customers who choose to subscribe to either Trinsic Unlimited Service or Trinsic 1000 Service between the effective date of this tariff and August 30, 2005, are eligible for a cash back promotional offer and the end of consecutive six (6) months of service in good standing, with no outstanding balance on the account and payments made in full and on time for the six (6) consecutive months. The promotion is limited to current Trinsic Unlimited and Trinsic 1000 customers in UNE Zones 1 and 2.

Qualifying Unlimited Service Customers automatically will be mailed a check for \$100.00 and Trinsic 1000 Customers will be mailed a check for \$75.00 to their billing address upon fulfillment of six (6) months of qualifying service. Checks may take an additional 2 to 4 weeks for processing. This is not a bill credit and will not appear on the Customer bill. Customers are not required to prepare any paperwork in order to qualify for the cash-back reward. Limit one cash-back reward per household. This promotion cannot be combined with any other company offer.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.6 Promotional Offerings, (Cont'd.)

6.6.10 Trinsic 1000 Telemarketing Acquisition Promotion

The following promotion is offered to new Residential Customers who subscribe to the Trinsic 1000 service via the Company's outbound telemarketing program offer. Customers will receive a \$10 discount off the Monthly Recurring Charge for Trinsic 1000 each month that the Customer retains the service and remains presubscribed to the Company for local and toll service. This promotion cannot be combined with any other offers. The promotion will begin October 12, 2005 and will end October 31, 2006.

6.6.11 Trinsic Complete \$10 Credit Promotion

New or existing Trinsic residential customers may be eligible to receive a monthly credit of \$10.00. In order to be eligible to receive this promotion, a customer must: 1) subscribe to Trinsic Complete 250, Trinsic Complete 250 with International, Trinsic Complete Nation or Trinsic Complete Nation with International; 2) receive a mailing offering a discount on another Trinsic product and 3) mention the mailing when subscribing to this promotion. The customer will receive one \$10 credit each month on their invoice for as long as they remain a Trinsic Complete 250, Trinsic Complete 250 with International, Trinsic Complete Nation or Trinsic Complete Nation with International customer, or until such time as Trinsic may cancel the benefits of this promotion. A customer may subscribe to this promotion through November 18, 2003, unless it is changed or canceled by Trinsic.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.6 Promotional Offerings, (Cont'd.)

6.6.12 Trinsic Complete Nation \$5.00 MRC Discount Market Test

During the period of this market test, new or existing customers will be offered a \$5.00 discount on their Monthly Recurring Charge (MRC) when they subscribe to Trinsic Complete Nation or Trinsic Complete Nation with International during a winback attempt or when they contact Trinsic in response to an advertisement. The \$5.00 discount will be applied to the customer's invoice as long as they remain a Trinsic Complete Nation or Trinsic Complete Nation with International customer. A customer may subscribe to this market test through August 31, 2003, unless it is changed or canceled by Trinsic.

6.6.13 Trinsic Complete for Business 20% Additional Bundle Discount Promotion

Beginning April 15, 2004, new and existing customers who subscribe to two or more Trinsic Complete for Business bundles will receive a 20% discount on their Monthly Recurring Charge (MRC) for their second and each additional bundle. To be eligible, Customers must subscribe to two or more Trinsic Complete for Business bundles. The MRC will not be discounted for the bundle that includes the Customer's primary line. The bundle with the highest MRC is considered to include the Customer's primary line. New or existing customers who subscribe to more than one bundle during the promotion period will receive the benefits of this promotion for a period of one year from the date of enrollment. Existing customers who are currently subscribed to more than one bundle will automatically receive the 20% discount on their second and each additional bundle from April 15, 2004 through April 15, 2005. This discount does not apply to nonrecurring and service connection charges, optional features, or usage charges of any kind (i.e. long distance usage charges, operator services, directory assistance, etc.). A Customer may subscribe to this promotion through April 15, 2005 unless it is sooner changed or canceled by Trinsic.

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SECTION 6 – TRINSIC PRODUCTS, (CONT'D.)

6.6 Promotional Offerings, (Cont'd.)

6.6.14 Summer 2006 Unlimited Promotion

New Trinsic Customers are eligible to subscribe to Trinsic Unlimited Service at a special promotional rate. Voice Mail and PVA are not included, but are available for an additional monthly charge.¹

All lines will be provisioned with the standard Trinsic Unlimited calling features.

A selection of Premium Features, as listed below, are available at an additional monthly charge per line.

All other terms and conditions of Trinsic Unlimited service apply as tariffed.

	<u>Monthly Rate</u>
Unlimited Service, per line UNE Zones 1, 2, & 3	\$32.99
Premium Features, per line, per feature Call Block VIP Alert Distinctive Ring	\$3.00

This promotion is available from July 11, 2006 until December 30, 2006

¹ Voice Mail is not regulated by the Board. PVA available only to Customers choosing to subscribe to Voice Mail.