

This Vermont Pricing Guide No. 5, issued by Matrix Telecom, Inc d/b/a Matrix Business Technologies also d/b/a Trinsic Communications, cancels and replaces, VPSB No. 3 issued by Matrix Telecom, Inc.

TITLE SHEET

VERMONT TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service or facilities for Telecommunications Services furnished by Matrix Telecom, Inc. d/b/a Matrix Business Technologies also d/b/a Trinsic Communications, with principal offices at 7171 Forest Lane, Suite 700, Dallas, Texas 75230. This tariff applies for services furnished within the State of Vermont. This tariff is on file with the Vermont Public Service Board (“VPSB”) and copies may be inspected, during normal business hours, at the VPSB or at the company’s principal place of business.

The services contained in this tariff are grandfathered services specifically for the use of Small Business Group customers transferred from Global Crossings Telecommunications, Inc.

PREFACE--NOTICE CONCERNING ALL TERMS AND CONDITIONS AND RATES

The State of Vermont Public Service Board ("VPSB") requires that each telecommunications provider's Terms and Conditions comply and not conflict with requirements of Vermont Statutes and VPSB rules and orders, including but not limited to those listed below. Any provision in these Terms and Conditions or rate schedules that conflicts with a Vermont statute, VPSB rules, and VPSB orders is deemed not approved and is not enforceable. In addition, the Company shall comply with VPSB orders in the following dockets, and any Terms and Conditions or rate schedules contained in this tariff that conflict with an order in these dockets is deemed not approved and is not enforceable.

VPSB Rule 3.200 - Establishment of Creditworthiness and Deposits

VPSB Rule 3.300 or 3.400 - Provision for Disconnections

VPSB Rule 4.700 - Slamming Prohibition

Docket 6255 - Establishment of Wholesale Service Quality Standards

Docket 6012 - Public Telephone Services

Docket 5903 - Concerning Consumer Protection, Retail Service Quality Standards, and Privacy Protections

Docket 5713 - Provision of Competitive Telecommunications Services

Docket 5670 - Basic-Service Calling Areas

Docket 5566 - Concerning the Provision of Alternative Operator Services

Docket 5028 - Lifeline and Link up Service Programs and Hearing Impaired Customers

The Company understands that if it applies or enforces any provision of these Terms and Conditions that is in conflict with a rule of the VPSB, or the Vermont Statutes, or an order listed above, the rule or statute will govern; and the company may be subject to action by the Vermont Department of Public Service or an investigation by the VPSB pursuant to 30 V.S.A. § 208. In addition, Section 1 and 2 of this tariff shall prevail over any other portion of this tariff that conflicts with Section 1 or 2.

The undersigned officer/agent of Matrix Telecom, Inc. certifies that Matrix Telecom, Inc. has adopted the Department of Public Service's standardized tariff language in this Preface and Sections 1 and 2 of this tariff without modification.

Judith A. Riley, Regulatory Consultant

Issued: January 1, 2008

Issued by:

Scott Klopak
Vice President and General Counsel
7171 Forest Lane, Suite 700
Dallas, Texas 75230

Effective: January 1, 2008

CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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EXPLANATION OF SYMBOLS

The following are the only symbols used for the purposes indicated below:

- C** - to signify a changed regulation
- D** - to signify a discontinue or deleted rate or regulation
- I** - to signify a rate increase
- M** - to signify tariff information moved to a different page without any change
- N** - to signify a new or changed rate or regulation
- R** - to signify a rate reduction
- T** - to signify a change in text but no change in an existing rate or regulation

APPLICATION OF TARIFF

This tariff contains the regulations and rates applying to interexchange common carrier communications service provided by Matrix Telecom, Inc. d/b/a Matrix Business Technologies also d/b/a Trinsic Communications ("Carrier") within the state of VERMONT.

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SECTION 1 - DEFINITION OF TERMS

Access Line: A dedicated arrangement which connects a customer location to the Carrier's Network Service Center (NSC).

Administrative Change: The modification of an existing circuit, dedicated access line or port, at the request of the customer, that involves changes in authorization codes, route guide, consolidation of billing, verification of testing performed by parties other than Carrier, or any other administrative change not covered by a Billing Record Change (See below for definition).

Application for Service: A standard Carrier order form which includes all pertinent billing, technical and other descriptive information which will enable Carrier to provide the communication service as required.

Authorization Code: A numerical code, one or more of which is made available to customers requiring identification of individual users or groups of users on his/her account and to allocate the costs of their services accordingly.

Authorized User: A person, firm, corporation or other entity authorized by a customer to receive or send communications. Authorization includes, without limitation, 1) the use of the customer's Authorization Code where the Authorization Code has been made known to the user by the customer, its employees or agents, and 2) the use of customer's phone when 10XXX or Equal Access Dialing (when available) is used.

Bandwidth: The total frequency band, in hertz, allocated for a channel.

Billing Record Change: A change in customer billing address or a change from one billing package to another using the same access method.

Cancellation of Order: A customer initiated request to discontinue processing a service order, either in part or in its entirety, prior to its completion.

Carrier: Matrix Telecom, Inc. d/b/a Matrix Business Technologies also d/b/a Trinsic Communications unless otherwise specified.

Carrier Recognized Holidays:

New Year's Day	Observed on January 1
Fourth of July	Observed on July 4
Labor Day	Observed on first Monday of September
Thanksgiving Day	Observed on last Thursday of November
Christmas Day	Observed on December 25

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SECTION 1 - DEFINITION OF TERMS (CONT'D)

Circuit Termination: The point at which Carrier's circuit originates, terminates, or drops for the insertion or removal of a customer's signal.

Company, Matrix or Trinsic: Matrix Telecom, Inc. d/b/a Matrix Business Technologies also d/b/a Trinsic Communications.

Customer: The person, firm, corporation or other entity which uses, causes the use of, or allows the use of the Carrier's communication network and/or services and is thereby responsible for the payment of charges and for compliance with the Carrier's tariff regulations.

Customer-Provided Terminal Equipment: Terminal equipment, as defined herein, provided by a customer.

Dedicated Access: Service which provides the customer with a dedicated connection between the customer's premises and the Carrier's terminal location.

Dial Access: Service which provides the customer with access to the Carrier's network via customer provided or secured telephone line or lines.

Disconnection: The disconnection of an installed circuit, dedicated access line, or other dedicated facility used for existing service.

Expedited Service Order: A service order which, in compliance with a customer's request, is completed in a time period shorter than the Carrier's standard service interval.

Installation: The connection of a circuit, or dedicated access line, for new or additional service.

Interexchange Carrier: A person, firm, corporation or entity regulated by the FCC or by the Vermont Public Service board which sells communication services to the public for profit, including resellers.

Joint User: A person, firm, or corporation designated by the customer as a user of communication facilities furnished to the customer by the Carrier, and to whom a portion of the charges for such facilities are billed under a joint user arrangement.

Metered Service: Long distance, measured time, and distance sensitive communications service.

SECTION 1 - DEFINITION OF TERMS (CONT'D)

Network Switching Center (NSC): Any location where the Carrier has a network switch installed.

Network Trunks: Access lines, interswitch trunks, and circuits connecting services and facilities of the Carrier or other carriers to the Carrier's NSC's.

Nonspecific Accounting Codes: These codes do not have specific numbers designated by the customer. All numbers from 001-999 are preprogrammed into the switch for these customers. Therefore any 3 digit number entered by the customer will allow the call to be completed.

Off-Network Access Line: A local exchange, foreign exchange, or WATS line connecting both incoming and outgoing traffic from the Carrier's switched service network to the public switched network.

Physical Change: The modification of an existing circuit, dedicated access line or port, made at the request of the customer, requiring equipment or facility rearrangement.

Premises: The space designated by a customer at its place or places of business for termination of the Carrier's service, whether for its own communications needs or for the use of its resale customers. In the case of a nonprofit sharing group, this term includes space at each sharer's place or places of business as well as space at the customer's place of business.

Service Group: One or more dedicated access lines terminated in the same multiline terminating device at the same time.

Specific Accounting Codes: These codes are those numbers which are designated by the customer and entered against a unique trunk type for that customer. If any accounting code other than those designated by the customer are used, the call will not be completed.

Terminal Equipment: Devices, apparatus and their associated wiring, such as teleprinters, telephone handsets, data sets or dialers.

Terminal Location: Any Carrier facility location from which services described herein are provided.

VPSB: Vermont Public Service Board or Board.

SECTION 2 - GENERAL REGULATIONS

2.1 General Description

- 2.1.1** Carrier is an interexchange common carrier providing communications long distance telephone service to customers for their direct transmission and reception of voice, data and other types of telecommunications. Intrastate communication services are provided only in conjunction with Carrier's domestic interstate communication services.
- 2.1.2** Customers may originate calls over switched services several ways; by dialing 10XXX then the desired telephone number; or an 800 service number. Access may be provided over a dedicated access line or switched access line. When a call is originated using a dedicated access line, the DAL may be provided by the Carrier or the customer. When the customer provides the access arrangement, the Carrier can act as the customer's agent in obtaining access, but must in any event approve the design of any dedicated access facility the customer proposes to use. When a call is originated using an 800 service number, the Carrier's equipment will answer the access call with a computer tone. The customer may enter its authorization number followed by the area code and desired telephone number. In all instances, communication charges will commence and terminate when the Carrier's switch determines that the call has commenced and terminated, respectively.
- 2.1.3** The customer's monthly usage charges are assessed based upon the time the customer uses the Carrier's intrastate communication facilities as measured by the Carrier's electronic switching equipment, together with its use of service options, if any. Unless otherwise specified, calls will be measured from the time that the called party answers to the time that either the calling or called party disconnects from the call, as indicated by answer supervision. No charge is made for calls not completed. It is never the Carrier's policy to charge a customer for uncompleted calls. A customer may dispute any charges by contacting the Carrier's Customer Service Department and proper credits issued if, upon investigation, the disputed charges are found to be incorrect.

If Carrier is unable to resolve a dispute, the Customer may contact the Consumer Affairs Division of the Board at 112 State Street, Montpelier, VT 05620-2601 or by calling (802) 828-2332.

- 2.1.4** For billing purposes, the duration of each call will be rounded as specified in the description of each service option in the following sections. The rates per minute charged for service are set forth in Section 4 of this tariff.

SECTION 2 - GENERAL REGULATIONS (CONT'D)

2.2 Limitations of Service

2.2.1 Service is offered subject to the availability of the necessary facilities and are subject to the provisions of this tariff. The Carrier reserves the right not to provide service to or from a location where the necessary facilities are not available.

2.2.2 The Carrier reserves the right to discontinue furnishing service, upon written notice, when necessitated by conditions beyond its control or when the customer is using the service in violation of the provisions of this tariff, in violation of the law, and is subject to Board's Rules.

2.3 Use of Service

2.3.1 The services offered herein may be used for the transmission of communications to or by the customer.

2.3.2 Service shall not be used for any unlawful purpose.

SECTION 2 - GENERAL REGULATIONS (CONT'D)

2.4 Interconnection

2.4.1 Service furnished by the Carrier may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitations established by the Carrier. Service furnished by the Carrier is not part of a joint undertaking with other such carriers. Any special interface equipment or facilities necessary to achieve compatibility between the facilities of the Carrier and other participating carriers shall be provided at the customer's expense.

2.4.2 Interconnection with the facilities or services of other carriers shall be under the applicable terms and conditions of the other carrier's tariffs. The customer is responsible for taking all necessary legal steps for interconnecting its customer-provided terminal equipment or communications systems with Carrier's facilities. The customer shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection.

2.5 Basic Terms and Conditions of Service

2.5.1 Service is provided and billed on the basis of a minimum period of at least one month, beginning on the date that service becomes effective, and continues to be provided until canceled, by the customer, as set forth in Section 2.11 following.

2.5.2 Service is offered on a monthly basis.

2.5.3 For the purpose of computing charges in this tariff, a month is considered to have 30 days.

2.5.4 The name(s) of the customer(s) desiring to use the service must be included in the application for service.

SECTION 2 - GENERAL REGULATIONS (CONT'D)

2.6 Payment and Billing

- 2.6.1** The customer is responsible for payment of all charges for services furnished to the customer's authorization code or phone number. Charges based on actual usage subject to all minimum charge provisions during a month will be billed monthly in arrears. Charges for installation, physical or administration changes, or for cancellation of orders are payable upon completion.
- 2.6.2** Bills will be payable upon receipt. Interest at the rate of 1.5% per month (for Commercial customers), or 10% per annum (for Residential customers) may be applied in accordance with Carrier's standard credit policy to any unpaid amount commencing 30 days after the postmark date of the bill.
- 2.6.3** Carrier may require customer to submit a formal credit application. Applicants for service may be required to make a deposit as governed by VPSB Rule 3.200.
- 2.6.4** For the purpose of billing, the start of service is the day of acceptance by the customer of the Carrier's service. The end of service is the last day after receipt by the Carrier of notification of discontinuance as described in Section 2.10 of this tariff.

SECTION 2 - GENERAL REGULATIONS (CONT'D)

2.6 Payment and Billing, (Cont'd.)

- 2.6.5** The Carrier may terminate service for nonpayment as governed by Rule 3.300 of the Board's Rules.
- 2.6.5** A handling charge of \$15.00 will be assessed for all checks returned by the drawee bank for: insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank.
- 2.6.7** The customer shall give the Carrier prompt notice of any disputed charges appearing on an invoice. After receiving notice of a dispute, the Carrier shall take reasonable steps to resolve such disputes. The customer shall pay all non-disputed charges while resolution of the disputed charges is pending.
- 2.6.8** To obtain credits for wrong numbers, cut-offs or poor transmission of calls, the customer has the following options: 1) an immediate inconvenience credit may be obtained for wrong numbers, cut-offs and poor transmission of calls by calling the Carrier's Customer Service Department. The immediate credit given may not be equal to the actual charge of the call in question or; 2) the customer has the option upon obtaining its monthly invoice, to identify the specific charge for which the customer requests adjustment and submit a copy of the invoice to the Carrier's Customer Service Department to receive the requested credit. The credits for these calls are given in accordance with Section 2.17 of this tariff. The Carrier reserves the right to determine what charges in question receive a credit

SECTION 2 - GENERAL REGULATIONS (CONT'D)

2.7 Liability

- 2.7.1** The entire liability of the Company for all claims of whatever nature arising out of the Company's provision of the services and not caused by customer's negligence, shall not exceed an amount equal to the proportionate fixed monthly charges to the customer for the period of service during which any mistake, omission, interruption, delay, error or defect in the services or any other event or action giving rise to a claim, occurs. The Company's liability for its willful misconduct, if any, is not limited by its tariffs. In no event shall the Company be liable for special, punitive, consequential or incidental damages. The Company disclaims any express or implied warranties with respect to the services, including without limitation, any implied warranties of merchantability and fitness for a particular purpose.
- 2.7.2** The Company is not liable for any act or omission of any other company or companies furnishing a portion of the service.
- 2.7.3** The Company shall be indemnified and held harmless by the customer against:
- A.** Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information, or other content transmitted over the Company's facilities.
 - B.** Claims for patent infringement arising from combining or connecting the Company's facilities with apparatus and systems of the customer.
 - C.** All other claims arising out of any act or omission of the customer in connection with any service provided by the Company.

SECTION 2 - GENERAL REGULATIONS (CONT'D)

2.7 Liability, (Cont'd.)

- 2.7.4** The Company's liability, if any, for its willful misconduct is not limited by this tariff. The Company shall not be liable for and the customer indemnifies and holds the Company harmless from any and all loss, claims, suits, or other actions, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or persons, for any personal injury to, or death of any person, or persons, and for any loss, damage, defacement or destruction of the premises of the customer or any other property, whether owned by the customer or others, or for any incidental, special or consequential damages including interruption to business, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintain, removal, presence, condition, location or use of any service provided by the Company or use is not the direct result of the Company's negligent acts. No agents or employees of other Companies shall be deemed to be agents or employees of the Company.
- 2.7.5** In no event shall the Company be liable to any customer for any damages caused by act or omission of any local exchange Company or other third party in establishing the Company as the customer's primary interexchange Company. The Company shall not be liable for any charges billed the customer by another carrier caused by a local exchange carrier's failure to process a request designating the Company as the customer's primary interexchange carrier or caused by any act or omission of any third party.

SECTION 2 - GENERAL REGULATIONS (CONT'D)

2.8 Interruption of Service

Credit allowance for interruptions of service which are not due to the Carrier's testing or adjusting, or due to the negligence of the customer, or to the failure of the service and/or communications systems provided by the customer, are subject to the general liability provisions set forth in Section 2.7 herein. It shall be the obligation of the customer to notify the Carrier of any interruption in service. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission of the customer, not within the customer's control, or is not in the wiring or equipment connected to the terminal of the Carrier.

2.9 Restoration of Service

The use and restoration of service in emergencies shall be in accordance with Part 64, Subpart D of the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such activities.

2.10 Discontinuance by Carrier

The Carrier may discontinue service or cancel an application for service for the reasons contained in and pursuant to the procedures set forth in the Board's Rule 3.300

The Carrier may discontinue service or cancel an application for service if the customer is using the service(s) of the Carrier in violation of this tariff, or in violation of any state or federal law(s)

SECTION 2 - GENERAL REGULATIONS (CONT'D)

2.11 Cancellation by Customer

Service will be provided until canceled by the customer (except as set forth in Section 2.10 of this tariff). Cancellation by the customer must be provided in writing, on not less than thirty (30) days to the Carrier. If a customer orders service and then cancels the order before the service begins, a charge will be made to the customer for the non-recoverable portions of expenditures or liabilities incurred expressly on behalf of the customer by the Carrier and not fully reimbursed by any assessed installation, minimum, and monthly charges (including those for the minimum service period). If, based on such an order, any construction has either begun or been completed, and no service provided, the non-recoverable cost of such construction shall be borne by the customer

2.12 Inspection, Testing, and Adjustments

Carrier may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the requirements of this tariff are being complied with in the installation, operation or maintenance of the customer's or the Carrier's service. The Carrier may interrupt the service at any time, without penalty to itself, because of departure from any of these requirements except as provided below.

Upon reasonable notice, the facilities provided by the Carrier shall be made available to the Carrier for such tests and adjustments as may be necessary to maintain them in satisfactory condition. No interruption allowance will be granted for the time during which such tests and adjustments are made.

2.13 Change in Service Agreement

When a change in service arrangement involves the continued use by the customer of circuits furnished by Carrier, installation charges do not apply to the circuits continued in use. The minimum service period for the circuits contained in use is determined from the date of the initial installation thereof.

2.14 Local Charges

In certain instances, the customer may be subject to local telephone charges or message unit charges in using Carrier's service. Carrier is not responsible for any such local charges imposed directly on the customer by the local telephone company for gaining access to Carrier's network.

SECTION 2 - GENERAL REGULATIONS (CONT'D)

2.15 Taxes and Surcharges

2.15.1 Customer will be billed for and is liable for payment of all applicable federal, state and local taxes, surcharges, utility, other assessments, taxes or fees including such amounts as Carrier may be authorized to pass through to the customer

2.15.2 When utility or telecommunications assessments, franchise fees, or privilege, license, occupational, excise, or other similar taxes or fees, based on intrastate receipts are imposed by certain taxing jurisdictions upon the Company or upon local exchange companies and passed on to the Company through or with intrastate access charges, the amounts of such taxes or fees may be billed to customers in such a taxing jurisdiction on a prorated basis. The amount of charge that is prorated to each customer's bill is determined by the interstate telecommunications services provided to and billed to a customer service location in such a taxing jurisdiction with the aggregate of such charges equal to the amount of the tax or fee imposed upon or passed on to the Company.

2.16 Vermont Universal Service Fund

All residence and business customer are subject to a Vermont Universal Service Fund Surcharge. The 2.0% surcharge is determined by applying it on most services contained in this tariff. Those service not subject to the surcharge are noted in Act No. 297 of 1994 relating to the Vermont Universal Service Fund. (See also 30 V.S.A. '7502(a).)

SECTION 2 - GENERAL REGULATIONS (CONT'D)

2.17 Credit Regulations

Pursuant to limitations set forth in Section 2.9, 2.10 and 2.12 of this tariff, the following will apply:

2.17.1 Interruption of Service

- A.** No credit will be allowed for relinquishing services in order to perform routine maintenance.
- B.** Credit for failure of service will be allowed only when such failure is caused by or occurs in services provided by the Carrier. As used in this tariff, all services and/or services for which the Carrier renders a bill for payment are considered provided by the Carrier whether or not the e services are owned and operated by the Carrier.
- C.** No credit will be allowed:
 - For failure of service due to customer or authorized user-provided services.
 - For failure of service due to negligence or willful acts of the customer or customer's authorized user.
 - For unauthorized use by agents, employees, or representatives of the customer.
- D.** Credit allowance for failure of service starts when the customer notifies the Carrier of the failure or when the Carrier becomes aware of the failure, and ceases when service has been restored.
- E.** The customer shall notify the Carrier of failures of service and make reasonable attempts to ascertain that the failure is not caused by the customer-provided services.
- F.** Credit will be allowed only for disabled portions of the service.
- G.** The Carrier, at its option, may deny a customer request for credit for charges incurred for service provided by another carrier where notification of alleged inferior or inadequate service has not been received by Carrier's Customer Service Department within 24 hours of the occurrence. No credit will be allowed absent such notification.

SECTION 2 - GENERAL REGULATIONS (CONT'D)

2.17 Credit Regulations, (Cont'd.)

2.17.2 Outage Credits

- A. For the purposes of this tariff, all months contain 30 days. Service offered by the Carrier are on a 24 hour per day, seven days per week basis unless specifically stated otherwise.
- B. For purposes of credit computations, every month shall be considered to have 720 hours.
- C. No credit shall be allowed for an interruption of service of less than 2 hours in duration.
- D. The customer shall be credited for an interruption of 2 hours or more at the rate of 1/720th of the monthly non-usage sensitive charges for the services affected for each period of between 2 hours and 24 hours that the interruption continues.
- E. The formula for determining any applicable credit for outages is set forth in Section 2.17.4 following.

2.17.3 Cancellation Credit

Where the Carrier cancels a service and the final service period is less than the monthly billing period, a credit will be issued for any amounts billed in advance, prorated at 1/30th of the monthly recurring charge service was provided. This credit will be issued to the customer or applied against the balance remaining on the customer's account.

2.17.4 Credit Formula

$$\text{Credit} = T \times C / 720$$

"T" is outage time in hours

"C" is total monthly fixed, non usage sensitive charge for affected service.

SECTION 2 - GENERAL REGULATIONS (CONT'D)

2.18 Prorating

All services have a minimum period of one month and are billed one-month in advance. Monthly Recurring Charges are payable in full as of the first day of the billing cycle in which the service is furnished. Therefore, the Monthly Recurring Charges are not subject to pro-rating if service is disconnected prior to the end of a billing period.

Services that are ordered prior to the beginning of a billing period will be prorated from the order date to the Customer's applicable billing period.

SECTION 2 - GENERAL REGULATIONS (CONT'D)

2.18 Calculation of Distance

Mileage between locations will be determined by applying the formula listed below to the Vertical and Horizontal coordinates set forth in AT&T's Tariff Number 10 incorporated by reference herein and on file with the VPSB..

The airline mileage between two locations may be calculated using the Vertical (V) and Horizontal (H) coordinates set forth in Part B of Table II according to the following formula:

Step 1: Obtain the "V" and "H" coordinates for the serving wire center of the Customer's switch and the destination point.

Step 2: Obtain the difference between the "V" coordinates of each of the Rate Centers. Obtain the Difference between the "H" coordinates.

Step 3: Square the differences obtained in Step 2.

Step 4: Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5: Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6: Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating serving wire centers of the call.

Formula:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

SECTION 3 - SERVICE DESCRIPTIONS

3.1 Service Options

Following are detailed descriptions of certain Global services. All service offerings are available to either residential or commercial customers, but are only available in conjunction with the similar interstate service offering and associated interstate rates and charges. Included are:

3.1.1 Allnet MTS

One-way, multipoint service, only in conjunction with Allnet's MTS interstate offering.

A. Rate Structure

Charges for Allnet MTS are assessed based on length of call, time of day, and distance.

B. Usage Charges

The customer's total monthly use of the Carrier's Service Allnet MTS is charged at the applicable rates per minute set forth in Section 4.1 of this tariff, which are based on the airline distance between the originating and terminating locations of each call. For each call, the minimum charge shall be the applicable charge for one minute of use. Use in excess of one minute during a call is charged at the applicable rate per minute. Any fraction of an increment is rounded up to the next whole minute.

C. Ancillary Services

Calls made to Directory Assistance telephone numbers are charged on a per call basis as set forth in Section 6.1 of this tariff.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Service Options, (Cont'd.)

3.1.2 BASELINE 800

Baseline 800 is an inward switched access service which permits calls to a customer's station in one location from stations in diverse geographical service areas, in which the customer is billed for the calls rather than the call originators. Baseline may be used only in conjunction with Global's interstate Baseline offering. A call begins when call termination is received by or through customer premises equipment.

A. Rate Structure

Charges for Baseline 800 are assessed based on length of call and time of day, set forth in Section 4 of this tariff.

B. Usage Charges

The customer's total monthly use of Baseline 800 is charged at the applicable rates per minute set forth in Section 4.2 of the tariff, and are based upon the originating and terminating location of each call. Calls are billed in six second increments, with a thirty second per call minimum. Any fraction of an increment is rounded up to the next whole increment.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Service Options, (Cont'd.)

3.1.3 ALLNET MAX Communications

Allnet MAX Communications is a two-way long distance service offered only in conjunction with Global's interstate MAX Communications service. Allnet MAX Communications provides customers with single per minute rates for both their inbound (800) and outbound usage.

A. Rate Structure

Allnet MAX Communications calls are based on length of call and time of day.

B. Usage Charges

The customer's total monthly use of Allnet MAX Communications service, including Allnet MAX Communications customers who make long distance calls through Allnet MAX Communications Card, is charged at the applicable rates per minute set forth in Section 4.3 of the tariff. Allnet MAX Communications 10XXX and 800 calls are billed in six second increments, with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. Allnet MAX Communications customers who make long distance calls through an Allnet MAX Communications Card are billed in six second increments with a thirty second minimum. Any fraction of an increment is rounded up to the next whole increment.

C. Ancillary Services

Calls made to Directory Assistance telephone numbers are charged on a per call basis as set forth in Section 6.1 of this tariff.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Service Options, (Cont'd.)

3.1.4 ALLNET Home Connection 800

Allnet Home Connection 800 Service is a shared, inward switched service which permits inbound calls, originated by dialing an 800@ number to terminate at a Home Connection 800 customer's common line (i.e., business or residential line), provided a valid personal identification routing number (PIRN) is entered by the caller. The Home Connection 800 customer is billed for the calls rather than the call originator. Home Connection 800 intrastate service is only available in conjunction with Home Connection 800 interstate service. Home Connection 800 service completes calls to a Carrier-assigned 800 telephone number. The PIRNs entered by the caller determine the customer-designated telephone number to which the 800 call will terminate. Upon customer request, from one to a maximum of ten PIRNS, may be assigned by the Carrier to the customer, excluding the PIRNs reserved for special use by the Company. Four or more PIRNS are subject to credit approval by the Carrier. Home Connection 800 service employs shared 800 telephone numbers and, by conversion to Home Connection 800 service, the Home Connection 800 customer releases any ownership or exclusive rights of its 800 telephone number to the Carrier.

A. Rate Structure

Charges for Home Connection 800 service are assessed based on the time of day, set forth in Section 4 of this tariff, and length of call.

B. Usage Charges

The applicable per minute usage rates are set forth in Section 4.4 of this tariff. Home Connection 800 calls are billed in six second increments with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. Home Connection 800 calls completed by an Allnet Access operator will be assessed a per call surcharges also set forth in Section 4.4 of this tariff.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Service Options, (Cont'd.)

3.1.5 CALLNET

CallNet is an outbound switched access service offered only in conjunction with Global's interstate CallNet 1+ service wherein customers are billed primarily via their credit card.

A. Rate Structure

CallNet calls are based on length of call and time of day.

B. Usage Charges

The customer's total monthly use of CallNet service is charged at the applicable rates per minute set forth in Section 4.5 of the tariff. Calls are billed in six second increments, with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

C. Ancillary Services

CallNet customers will also be eligible for The CallNet Calling Card service at the rates and time of day definitions set forth in Section 6 of the tariff.

Calls made to directory assistance telephone numbers are charged on a per call basis as set forth in Section 6.1 of this tariff.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Service Options, (Cont'd.)

3.1.6 ALLNET EDGE

Allnet Edge is a two-way switched access service offered only in conjunction with Global's interstate Edge service. Allnet Edge provides customers with mileage based per minute rates for both their inbound (800) and outbound usage.

A. Rate Structure

Allnet Edge calls are based on length of call, the distance between the originating and terminating locations of each call, and time of day.

B. Usage Charges

The customer's total monthly use of Allnet Edge service is charged at the applicable rates per minute set forth in Section 4.6 of this tariff. Calls are billed in six second increments, with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. Allnet Edge customers who make long distance calls through Allnet Access (Travel) are billed in six second increments with a thirty second minimum at the rates set forth in Section 4.6 of the tariff.

Allnet Edge customers will receive the following discount credits on qualifying usage: 1) a discount credit of 10% will be applied to all outbound Allnet Edge calls made to a single area code with the highest total domestic usage during a billing cycle; and 2) a discount credit of 10% will be applied to all outbound Allnet Edge calls between telephone numbers on the same Global account.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Service Options, (Cont'd.)

3.1.7 Frontier Home Connections 1+

Frontier Home Connections 1+ is an outbound switched access service offered only in conjunction with Global's interstate Home Connections 1+ service, and is primarily for residential customers. Frontier Home Connections 1+ customers may originate intrastate calls by dialing 1 plus an area code and the desired telephone number, or by dialing 10XXX and then the area code and the desired telephone number. Frontier Home Connections 1+ calls are based on length of call and time of day.

The customer's total monthly use of Frontier Home Connections 1+ service is Home charged at the applicable rates per minute set forth in Section 4, and hours set forth in Section 4. Calls are billed in one minute increments, with a one minute minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

Frontier Home Connections 1+ customers may also be eligible for Frontier Access travel card service.

Calls made to directory assistance telephone numbers are charged on a per call basis.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Service Options, (Cont'd.)

3.1.8 Instantline 800

Instantline 800 is an inward switched access service offered only in conjunction with Global's interstate Instantline 800 service which permits intrastate and interstate calls to terminate at an Instantline customer's station while originating at stations in different service areas, and in which the Instantline customer is billed for the calls rather than the call originators.

A. Rate Structure

Charges for Instantline 800 are assessed based on length of call and time of day.

B. Usage Charges

The customer's total monthly use of the Carrier's Service Instantline 800 is charged at the applicable rates per minute set forth in Section 4.9 of this tariff, which are based on the originating and terminating locations of each call. Calls are billed in six second increments, with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Service Options, (Cont'd.)

3.1.9 ALLNET HOMESAVER

Allnet HomeSaver is a two-way switched access service offered only in conjunction with Global's interstate HomeSaver service. Allnet HomeSaver provides customers with both inbound (800) and outbound usage. Allnet HomeSaver customers may be billed directly, or via their credit card for intrastate and interstate calls that terminate to the customer's HomeSaver station and are billed to the called party rather than the call originators.

A. Rate Structure

Allnet HomeSaver calls are based on length of call, and time of day.

B. Usage Charges

The customer's total monthly use of Allnet HomeSaver service is charged at the applicable rates per minute set forth in Section 4.10 of this tariff. HomeSaver outbound calls are billed in six second increments, with a thirty second minimum for each call. HomeSaver inbound calls are billed in **one minute** increments with a one minute minimum per call. Any fraction of an increment is rounded up to the next whole increment.

C. Ancillary Services

Allnet HomeSaver customers are eligible for HomeSaver Access (Travel) service as set forth in Section 6 of this tariff. HomeSaver Access (Travel) is not available on a stand alone basis. Calls made to Directory Assistance telephone numbers are charged on a per call basis as set forth in Section 6.1 of this tariff.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Service Options, (Cont'd.)

3.1.10 ALLNET SOLUTION

Allnet Solution is a family of two-way, telecommunication service features which offer single location or multiple location customers the simplicity of a uniform charge for all of their outbound and inbound calls. Intrastate Allnet Solution is available for use only in conjunction with interstate Allnet Solution service offerings. Customers reselling or rebilling intrastate Solution service must be granted permission to operate as a reseller in Vermont by the Vermont Public Service Board. Allnet Solution provides customers with a single per minute non-distance sensitive usage rate for all inbound and outbound usage. Solution customers may elect any combination of the following Solution service features:

- Solution I - LEC-provided dedicated Access
- Solution II - LEC-provided switched access, high volume usage
- Solution III - LEC-provided switched access, low and medium volume usage
- Solution IV - LEC-provided switched access, high volume usage, short duration calls
- Residential - LEC-provided switched access, high Solution volume off hours usage
- Solution 800 - provides an add-on inbound capability for Solution I, II, III,IV and Residential Solution features

Customers electing the Solution I feature may originate or receive calls via LEC-provided dedicated access lines. Charges for LEC-provided dedicated access services will be billed by the Customer's local exchange carrier. Customers who order Solution II, III, IV and Residential Solution features may originate or receive calls on their local business or residential lines;

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Service Options, (Cont'd.)

3.1.10 ALLNET SOLUTION, (Cont'd.)

Charges for Solution I, II, III, IV, and Residential Solution as well as Solution 800 are assessed on a per minute basis based on duration of the call, and time of day of each inbound and outbound call.

The customer's total monthly use of the Allnet Solution I, II, III, IV, Residential Solution and associated 800 is charged at the applicable rates per minute set forth in Section 4.13 of this tariff. Solution II, III, IV and Residential Solution outbound and inbound (via associated Solution 800) calls are billed in six second increments. Solution II, III and Residential Solution have a 30 second minimum for each call. Solution I outbound and inbound (via associated Solution 800) calls are billed in six second increments, with a 6 second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. Solution 800 is available only as an add on to Solution I, II, III or IV features and is not available as a stand alone feature. Solution 800 inbound calls associated with Solution I, II, III, IV, and Residential Solution outbound features are charged the same rate per minute as the Solution outbound feature purchased by the customer as set forth in Section 4.13 of this tariff. For example, inbound (Solution 800) calls terminating on a line that originates Solution II calls are charged at the Solution II rates; inbound (Solution 800) calls terminating on a line that originates Solution III calls are charged at the Solution III rates.

Solution I, II, III and Residential Solution customers making Allnet Access Travel calls are billed at the rates set forth in Section 6.3.1 of this tariff.

Definition of Solution Customer Usage

Low Volume Usage	\$0 - \$150 per month
Medium Volume Usage	\$151 - \$400 per month
High Volume Usage	\$400 + per month

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Service Options, (Cont'd.)

3.1.11 Frontier Simplicity

Frontier Simplicity service allows customers to receive switched outbound and inbound service, and travel card service as a unified service offering. It is only available in conjunction with Global's interstate Simplicity service. Frontier Simplicity customers may originate outbound intrastate calls by dialing 1 plus an area code and the desired telephone number, or by dialing 10XXX and then the area code and the desired telephone number. Inbound calls are originated to the Simplicity customer's designated location by users dialing 1+ the Simplicity customer's 800 telephone number. Frontier Simplicity calls are based on length of call, and time of day.

The customer's total monthly use of Frontier Simplicity (switched, dedicated and travel) service is charged at the applicable rates per minute set forth in Section 4, and the hours as set forth in Section 4. Frontier Simplicity switched calls are billed in six second increments, with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. Frontier Simplicity customers who make long distance calls through their travel card service are billed in six second increments with a thirty second minimum. There are monthly minimum usage charges (MMUC) associated with Simplicity service. Beginning with the customers' second invoice, and for the remaining months of any term plan commitment, the customer will be charged the difference between the gross account usage and the MMUC if the gross account usage is less than the MMUC committed to by the customer. There are incremental volume discount credits applicable to Frontier Simplicity service as set forth in Section 4. In addition, Simplicity customers who commit to a service term may receive additional discount credits as set forth in Section 4 based on their monthly usage level commitment.

Frontier Simplicity customers will also receive a discount credit of 10% will be applied to all outbound Frontier Simplicity calls made to a single area code with the highest total domestic usage during a billing cycle.

Calls made to directory assistance telephone numbers are charged on a per call basis.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Service Options, (Cont'd.)

3.1.12 Allnet Call Home America

Call Home America is an inward switched access service offered only in conjunction with Global's interstate Call Home America service, wherein customers are billed primarily via their commercial credit card, for intrastate and interstate calls that originate at stations in different service areas and terminate to the customers' Call Home America station. Call Home America permits billing to the called party, rather than the call originators.

A. Rate Structure

Charges for Call Home America are based on length of Call, and time of day.

B. Usage Charges

The customer's total monthly use of Call Home America is charged at the applicable rates per minute set forth in Section 4.14 of this tariff, which are based on the length of call and time of day. Calls are billed in **one minute** increments, with a one minute minimum for each call. Any fraction of an increment is rounded up to the next whole

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Service Options, (Cont'd.)

3.1.13 ALLNET MULTIPOINTsm 800

Allnet Multipointsm 800 Service is a shared, inward switched service which permits inbound calls, originated by dialing an ?800@ number to terminate at a Multipointsm 800 customer's common line (i.e., business or residential line), provided a valid personal identification routing number (PIRN) is entered by the caller. The Multipointsm 800 customer is billed for the calls rather than the call originator. Multipointsm 800 intrastate service is only available in conjunction with Multipointsm 800 interstate service. Multipointsm 800 service completes calls to a Carrier-assigned 800 telephone number. The PIRNs entered by the caller determine the customer-designated telephone number to which the 800 call will terminate. Each Customer may request any combination of the four digit PIRNs, excluding the PIRNs reserved for special use by the Company. Multipointsm 800 service employs shared 800 telephone numbers and, by conversion to Multipointsm 800 service, the Multipointsm 800 customer releases any ownership or exclusive rights of its 800 telephone number to the Carrier. Under the non-validated option, Multipointsm 800 customers may receive inbound Multipointsm 800 calls even if the calling party enters no PIRN or an incorrect PIRN. Under the validated option, the Multipointsm 800 customer may receive Multipointsm 800 inbound calls only when the correct PIRN is entered by the calling party.

A. Rate Structure

Charges for Multipointsm 800 service are assessed based on the time of day, length of call, and the airline distance between the originating and terminating location of each call.

B. Usage Charges

The applicable per minute usage rates are set forth in Section 4.11 of this tariff, and apply to both validated and non-validated Multipointsm 800 calls. Multipointsm 800 calls are billed in six second increments with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Service Options, (Cont'd.)

3.1.14 ALLNET SPECTRUM

Allnet Spectrum is a personal communication service which allows the caller to dial an Allnet Spectrum 800 telephone number and enter a four digit personal identification routing number (PIRN) to complete a call. Allnet Spectrum service is only available in conjunction with Global's interstate Spectrum service offering.

As a PIRN-based product that can be shared among customers, customers are not granted exclusive use of the 800 number used for accessing the Allnet Spectrum service and, thus, may not continue to use the 800 telephone number upon cancellation of their Allnet Spectrum service.

To use Allnet Spectrum service, the caller dials the 800 telephone number for the Allnet Spectrum service. The caller may then (1) enter a PIRN which routes the call to a customer pre-designated telephone number (PIRN CALL); or (2) enter a PIRN which permits the customer to then direct dial a telephone number (DIAL TONE PIRN). Certain PIRNs are reserved for use by the Carrier under Allnet Spectrum Service or for accessing other services.

A. Rate Structure

Charges for Spectrum are assessed based on the time of day, length of call, and the distance in airline miles of the call.

B. Usage Charges

The customer's total monthly usage of Allnet Spectrum service is charged according to the Service Hours in Section 4.12 of this tariff, and at the applicable rates per minute as set forth on Page 64 of the tariff. Allnet Spectrum calls are billed in six second increments with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

Calls made to directory assistance are charged on a per call basis as set forth in Section 6.1 of this tariff.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Service Options, (Cont'd.)

3.1.15 Allnet Product One

Allnet Product One is a long distance service which provides customers with single per minute rates for both their inbound (800) and outbound usage. Allnet Product One calls are based on the length of the call and the time of day.

The customer's Allnet Product One service is charged at the applicable hours and rates per minute set forth on Pages 54.2 and 66.1 of this tariff based on the Product One product option selected. Allnet Product One switched outbound, 800 and option calls are billed in six second increments, with an **thirty** second minimum for each call, Multipoint 800 **calls are billed in one minute increments with a one minute minimum for each call**. Any fraction of an increment is rounded up to the next whole increment. Allnet Product One dedicated access outbound and 800 calls are billed in six second increments, with a **eighteen** second minimum for each call. Allnet Product One customers who make long distance calls through Allnet Access or Allnet Spectrum are billed in six second increments with a thirty second minimum at the per minute and per call rates set forth on Page 71 of this tariff. Any fraction of an increment is rounded up to the next whole increment.

Allnet Product One customers may subscribe to one of eight (8) mutually exclusive Product One service options: Product One month-to-month (MTM); Product One Term Plan I, Term Plan II, Term Plan III, Term Plan IV, Term Plan V, Term Plan VI, or Term Plan VII. For each Product One Term plan option, a Product One customer must commit to either a one year (12 month), two year (24 month) or three year (36 month) term agreement. Product One customers electing either a two or three year term plan agreement will receive one of the applicable per minute discount off of the base one year term plan rates. The applicable per minute discounts are set forth on Page 66.1 of this tariff. Product One customers may elect either a switched or dedicated access option (or both) for Term Plans III, IV, V or VI. Term Plans II, V, VI, and VII may use switched access only in conjunction with a dedicated access option. The MTM option is only available on a switched access basis.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Service Options, (Cont'd.)

3.1.15 Allnet Product One, (Cont'd)

Product One customers electing a dedicated access option will be billed by their local exchange carrier or alternative provider for all monthly and non-recurring charges associated with the dedicated access services required to access Allnet. Product One Service. Product One Term Plan options will automatically renew for successive periods of one year unless the Product One Term Plan customer notifies Global before the end of the term that the Term Plan customer intends to terminate the agreement at the completion of the current one year term. Global will notify the Product One customer at least 90 days prior to the end of the current term that the end of their term is approaching. There is a monthly minimum usage level (MMUL) for each term plan option, as set forth on Page 66.1 of this tariff. Beginning with the customer's second invoice, and for the remaining months of any term plan commitment, the customer will be charged the difference between the gross account usage and the MMUL if the gross account usage is less than the MMUL. A monthly termination fee, equal to the MMUL of the term plan that the Product One customer is subscribing to, will be assessed per month for each of the remaining months in the current term after a Product One customer terminates service prior to the completion of the then current full term of service. Product One, Product One Access, and Product One Spectrum directory assistance calls are charged on a per call basis as set forth in Section 6. of this tariff. Product One customers who have also selected Allnet Multipoint 800 service will have all of their Multipoint 800 calls rated and billed at the per minute rates on Page 66.1 of this tariff.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Service Options, (Cont'd.)

3.1.16 Frontier Dimension

Frontier Dimension service allows customers to receive switched, dedicated outbound and inbound service, and travel card service as a unified service offering. It is only available in conjunction with Global's interstate Dimension service. Frontier Dimension customers may originate outbound intrastate calls by dialing 1 plus an area code and the desired telephone number, or by dialing 10XXX and then the area code and the desired telephone number. Inbound calls are originated to the Dimension customer's designated location by users dialing 1+ the Dimension customer's 800 telephone number. Frontier Dimension calls are based on length of call, and time of day.

The customer's total monthly use of Frontier Dimension (switched, dedicated and travel) service is charged at the applicable rates per minute set forth in Section 4. Frontier Dimension switched and dedicated calls are billed in six second increments, with an eighteen second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. Frontier Dimension customers who make long distance calls through their travel card service are billed in six second increments with a thirty second minimum. There is a monthly minimum usage charge (MMUC) associated with Dimension service. Beginning with the customers' second invoice, and for the remaining months of any term plan commitment, the customer will be charged the difference between the gross account usage and the MMUC if the gross account usage is less than the MMUC. There are incremental volume discount credits applicable to Frontier Dimension service as set forth in Section 4. In addition, Dimension customers who commit to a service term may receive additional discount credits as set forth in Section 4 based on their monthly usage level.

Frontier Dimension customers will also receive a discount credit of 15% will be applied to all outbound Frontier Dimension calls made to a single area code with the highest total domestic usage during a billing cycle.

Calls made to directory assistance telephone numbers are charged on a per call basis.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Service Options, (Cont'd.)

3.1.17 Frontier Common Sense

Frontier Common Sense service allows customers to select either switched or dedicated outbound and inbound service, and travel card service as a unified service offering. Common Sense customers may select one of three options. It is only available in conjunction with Global's interstate Common Sense service. Frontier Common Sense customers may originate outbound intrastate calls by dialing 1 plus an area code and the desired telephone number, or by dialing 10XXX and then the area code and the desired telephone number. Inbound calls are originated to the Common Sense customer's designated location by users dialing 1+ the Common Sense customer's 800 telephone number. Frontier Common Sense calls are based on length of call, and time of day.

The customer's total monthly use of Frontier Common Sense (switched, dedicated and travel) service is charged at the applicable rates per minute set forth in Section 4, and the applicable hours in Section 4. Frontier Common Sense switched and dedicated outbound calls are billed in six second increments, with a six second minimum for each call. Frontier Common Sense switched and dedicated inbound calls are billed in six second increments, with an eighteen second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. Frontier Common Sense customers who make long distance calls through their travel card service are billed in one minute increments with a one minute minimum. There is a monthly minimum usage charge (MMUC) associated with Common Sense service option selected. Beginning with the customers' second invoice, and for the remaining months of any term plan commitment, the customer may be charged the difference between the gross account usage and the MMUC if the gross account usage is less than the MMUC. In addition, Common Sense customers who commit to a service term may receive additional discount credits as set forth in Section 4 based on their monthly usage level and term commitment.

Calls made to directory assistance telephone numbers are charged on a per call basis.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Service Options, (Cont'd.)

3.1.18 Tandem Travel Card Service

Tandem Travel Card Service enables end users to access the Carrier's network by means of a toll-free access number used in conjunction with a local exchange carrier's proprietary travel card.

Where an appropriate billing and collection agreement exists, calls will be billed by the local exchange.

Rates and time periods applicable to the use of the Tandem Travel Card service are set forth in section 4 following.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Service Options, (Cont'd.)

3.1.19 Frontier Anytime 1+

Frontier Anytime 1+ is a non-distance sensitive, flat rated, outbound, switched access service. Anytime 1+ customers may originate a call by dialing 1 plus an area code (where necessary) and the desired telephone number. An optional travel card is also available to customers of Anytime 1+ service.

The customer's total monthly use of Anytime 1+ service is charged at the per minute rate set forth in Section 4 following. Anytime 1+ calls are billed in one minute increments, with a one minute minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Service Options, (Cont'd.)

3.1.20 Frontier Independence

Frontier Independence is a long distance service which provides customers with a single per minute rate for both their inbound (8XX) and outbound (10XXX) usage. Independence customers may originate outbound calls by dialing 10XXX an area code and the desired telephone number. Inbound calls are originated to the Independence customer's designated location by users dialing 1 plus the Independence customer's 8XX telephone number. Independence service is a flat rated, non-distance sensitive switched service, twenty four (24) hours a day, seven (7) days a week, including Carrier recognized holidays.

The applicable per minute rates are set forth in Section 4.20 following, and are based on the Independence product plan selected. Independence switched 10XXX and 8XX calls are billed in six second increments, with an eighteen second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. Frontier Independence Dedicated Access 10XXX and 8XX calls are billed in six second increments, with a six second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. Independence customers who make long distance calls through Access or Spectrum Calling Card service, are billed in six second increments, with a thirty second minimum for each call, at the per minute rates set forth in Section 4.20 following. Switched Access Independence service option customers may subscribe to the service on a month-to-month basis or, subscribe to one of five service plans. In each of the five plans the customer must commit to either a one year (12 month), two year (24 month), or three year (36 month) term agreement. Customers electing to subscribe to one of the five plans will receive one of the applicable per minute discount rates off the one year base rate. The applicable discounts are set forth in Section 4.20 following. Subscribers to Independence Dedicated Access service must commit to either a one year (12 month), two year(24 month) or three year (36 month) term agreement. Applicable per minute rates for Independence Dedicated Access service are set forth in Section 4.20 following.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Service Options, (Cont'd.)

3.1.20 Frontier Independence, (Cont'd.)

Independence switched term plan options will automatically renew for successive periods of one year unless the Independence Term Plan customer notifies the Carrier in writing before the end of their current term that the customer intends to terminate the agreement at the completion of the term. Independence switched term plan option customers choosing not to renew their term plan option will be assessed the Independence month-to-month tariff rate currently in effect. Dedicated term plan customers will automatically renew to their current term plan unless the customer notifies the Carrier in writing before the end of the current term plan that the customer intends to terminate the agreement at the completion of the term.

Independence dedicated term plan customers choosing not to renew their term plan agreement will automatically revert to the current one year \$1,000 minimum monthly usage level plan. There is a minimum monthly usage level (MMUL) for each term plan option as set forth in Section 4.20 following. The customer will be charged the difference between the gross account usage and the MMUL if the gross account usage is less than the MMUL. A monthly termination fee, equal to the MMUL of the term plan that the Independence customer is subscribing to, will be assessed per month for each of the remaining months in the current month term after a Independence customer terminates service prior to the completion of the then current term of service.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Service Options, (Cont'd.)

3.1.21 Frontier Family Ties

Frontier Family Ties is an inward switched access service offered only in conjunction with Global's interstate Frontier Family Ties, wherein customers are billed primarily via their commercial credit card, for intrastate and interstate calls that originate at stations in different service areas and terminate to the customers' Frontier Family Ties station. Frontier Family Ties permits billing to the called party, rather than the call originator.

A. Rate Structure

Charges for Frontier Family Ties are based on length of call, and time of day.

B. Usage Charges

The customer's total monthly use of Frontier Family Ties is charged at the applicable rates per minute set forth in Section 4.21 of this tariff, which are based on the length of call and time of day. Calls are billed in one minute increments, with a one minute minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Service Options, (Cont'd.)

3.1.22 Frontier Value Net

Frontier Value Net is a long distance switched service which provides customers with single per minute rates for both their inbound (8XX) and outbound usage. Frontier Value Net calls are non-distance sensitive, flat rated, twenty four (24) hours a day, seven days a week (including Carrier recognized holidays).

The applicable per minute rates are set forth in Section 4.22 following, and are based on the Frontier Value Net service plan selected. Frontier Value Net inbound (8XX) and outbound calls are billed in six second increments, with an eighteen second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

Customers may subscribe to Frontier Value Net service on a Month- to-Month basis, or subscribe to either a fifteen (15) or thirty (30) month term agreement. The per minute rate applicable to the Month-To-Month, fifteen (15) and, thirty (30) month term commitment plans are set forth in Section 4.22 following. A Minimum Monthly Usage Commitment (MMUC) will be associated with each service plan offered. The per minute rate, and Minimum Monthly Usage Commitment levels are set forth in Section 4.22 of this tariff.

Frontier Value Net fifteen (15) and thirty (30) month term plans will automatically renew for successive periods of fifteen (15) months unless the Customer notifies the Carrier in writing before the end of their current term of their intention to terminate the agreement at the completion of the term. Customers electing to Continue receiving service without renewing their current term commitment will automatically revert to the current month-to-month rate.

A termination fee, equal to the Minimum Monthly Usage Commitment applicable to the term plan the Frontier Value Net customer is subscribing to, will be assessed for each of the remaining months in the current month term after a Frontier Value Net Customer terminates service prior to the completion of the then current term service.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Service Options, (Cont'd.)

3.1.22 Frontier Value Net, (Cont'd.)

Frontier Value Net Customers will also be eligible for Frontier Independence Optional Calling Card Service. Frontier Value Net Month-To-Month Customers will receive the Independence Optional Calling Card Service Month-To-Month per minute rate, Frontier Value Net fifteen (15) month term plan subscribers will be assessed the Independence Optional Calling Card Service 2 Year Term Plan per minute rate, and the Frontier Value Net thirty (30) month Term plan Customer will be assessed the Independence Optional Calling Card Service 3 Year Term Plan per minute rate. The applicable per minute rates are set forth in Section 6.6 of this tariff.

Frontier Value Net Customers subscribing to Frontier's Multipoint 8XX service will be assessed the per minute rates set forth in Section 4.20 of this tariff. All Multipoint 8XX calls will be billed in six second increments, with a eighteen second minimum for each call. Any fraction of an increment will be rounded up to the next whole increment.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Service Options, (Cont'd.)

3.1.23 Frontier Net Link

Frontier Net Link is a long distance service which provides Customers with single per minute rates for both their inbound (8XX) and outbound switched and dedicated usage. Frontier Net Link switched and dedicated calls are non-distance sensitive, flat rated, twenty (24) hours a day, seven days a week (including Carrier recognized holidays).

Customers may subscribe to Frontier Net Link switched and or dedicated service on either a **month-to-month**, one, two or, three year Term Plan. The Customer's total monthly usage of Frontier Net Link (switched dedicated) service is charged at the applicable per minute rates set forth in Section 4.23 of this tariff. Frontier Net Link switched inbound (8XX) and outbound service is billed in six second increments, with an eighteen second minimum for each call. Frontier Net Link dedicated inbound (8XX) and outbound service is billed in six second increments, with a six second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. There is a Monthly Minimum Usage Charge (MMUC) associated with the Frontier Net Link switched and dedicated Service Plans. Subscribers to Frontier Net Link service will receive a percent discount off their specified Term Plan rates, based on the Term Plan and MMUC commitment level. The MMUC and applicable percent discounts are specified in Section 4.23 of this tariff.

Frontier Net Link switched and dedicated Term Plans will automatically renew for successive twelve (12) month periods unless the Customer notifies the Carrier in writing before the end of their current term of their intention to terminate the agreement at the completion of the term. Customers electing to Continue receiving service without renewing their current term commitment will automatically revert to the **month-to-month** per minute Plan rate. A termination fee, equal to the Minimum Monthly Usage Commitment applicable to the term plan the Frontier Net Link customer is subscribing to, will be assessed for each of the remaining months in the current month term after a Frontier Net Link Customer terminates service prior to the completion of the then current term service.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Service Options, (Cont'd.)

3.1.23 Frontier Net Link, (Cont'd.)

Frontier Net Link Customers will also be eligible for Frontier Independence Optional Calling Card Service. Frontier Net Link One Year Term Plan customers will receive the Independence Optional Calling Card Service 1 year term per minute rate, Frontier Net Link Two Year Term Plan subscribers will be assessed the Independence Optional Calling Card Service 2 Year Term Plan per minute rate, and the Frontier Net Link Three Year Term Plan Customer will be assessed the Independence Optional Calling Card Service 3 Year Term Plan per minute rate. The applicable per minute rates are set forth in Section 6.6 of this tariff.

Frontier Net Link Customers subscribing to Frontier's Multipoint 8XX service will be assessed the per minute rates set forth in Section 4.20 of this tariff. All Multipoint 8XX calls will be billed in six second increments, with a eighteen second minimum for each call. Any fraction of an increment will be rounded up to the next whole increment.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Service Options, (Cont'd.)

3.1.24 Frontier Voice Virtual Private Network

Frontier Voice Virtual Private Network (AVPN@) provides the Customer the functionality and capabilities of a private network through the use of shared and/or dedicated transmission facilities, and permits the Customer to establish a communications path between two Customer locations by using a Customer-defined Private Numbering Plan (APNP@). The following call types are available to Frontier Voice VPN Customers:

- A. Dedicated to Dedicated: provides PNP calls between locations linked by dedicated access. All calls are billed in six second increments with a six second minimum for each call. Any fraction of an increment will round up to the next whole increment.
- B. Dedicated to Switched: calls originating from a VPN Customer's dedicated location and terminate on switched facilities either within or outside the Customer's PNP. All calls are billed in six second increments with a six second minimum for each call. Any fraction of an increment will round up to the next whole increment.
- C. Switched to Dedicated: calls originating from a switched location within a Customer's PNP and terminate on a dedicated location within the PNP. All calls are billed in six second increments with a six second minimum for each call. Any fraction of an increment will round up to the next whole increment.
- D. Switched to Switched: calls originate from a switched location within the Customer's PNP and terminate on a switched location either within or outside the PNP. All calls are billed in six second increments with a eighteen second minimum for each call. Any fraction of an increment will round up to the next whole increment.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Service Options, (Cont'd.)

3.1.24 Frontier Voice Virtual Private Network, (Cont'd.)

8XX Remote access to Switched/Dedicated: calls originate from a switched location via a VPN 8XX remote access number and terminate to a switched/dedicated location within the Customer's PNP. A VPN personal code is used to verify that the caller is authorized to make VPN calls. The PNP code must be a uniform length not to exceed 10 digits. All 8XX remote access calls are billed in six second increments with a thirty second minimum for each call. Any fraction of an increment will round up to the next whole increment.

Frontier Voice VPN service charges consist of both recurring and non-recurring charges. Recurring charges consist of flat monthly charges and usage-based charges. Flat monthly charges apply whether or not the service is used. Usage charges apply to all completed calls. The usage charges apply to all call types, 24 hours a day 7 days a week. All recurring, non-recurring, volume and term discounts applicable to Frontier Voice VPN service are set forth in Section 4.24 following.

The Frontier Voice VPN Customer must have T-1 dedicated access from at least one of their locations into one of the Company's switches equipped to provide VPN service.

The Customer can originate calls via dedicated access and switched access. With switched access, Customer originated calls are connected to the Company network via a dial access basis. Switched access calls include those originating from the Customer's VPN lines pre-subscribed to the Company and using 1+ or 1+700 dialing plans.

For a one time setup charge a Switched Overflow option is available to the Frontier Voice VPN Customer. Switched Overflow will route any call placed from any PNP location terminating to a dedicated PNP location, to a switched Plain old telephone service@ (POTS) number at the dedicated terminating location if the dedicated facility is busy or the network is at capacity. The setup charge applicable to this option is set forth in Section 4.24 following.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Service Options, (Cont'd.)

3.1.24 Frontier Voice Virtual Private Network, (Cont'd.)

Customers may subscribe to Frontier Voice VPN on a one, two or three year term plan and may select from 4 monthly minimum usage levels (MMUL). Beginning with the Customers' fourth invoice, and for the remaining months of any term plan commitment, the Customer will be charged the difference between the gross account usage and the MMUL if the gross account usage is less than the MMUL. Term Plan Customer are eligible to receive tariffed volume discounts set forth in Section 4.24 each month based on its VPN MMUL commitment.

Voice VPN Term Plan Customers whose monthly gross account usage exceeds the next higher MMUL above the level to which the subscriber has committed will receive the discount applicable to the next higher MMUL. Discounts on such monthly gross account usage will be capped at the discount level applicable to the next higher MMUL. Volume discounts are calculated off the Frontier Voice VPN Month-to-Month rates in effect when calls are made. The discounts apply to VPN usage (outbound and remote access) only and do not apply to non-recurring or monthly recurring charges nor to any associated calling card, operator/directory assistance, international, and value added service usage. In addition, Frontier Voice VPN customers who commit to a service term may receive additional discount credits as set forth in Section 4.24 following. No discounts are available for Month-to-Month service. Term plan options will automatically renew for successive periods of one year unless the Customer notifies the Company in writing before the end of their current term that the Customer intends to terminate the agreement at the completion of the term. The Company will notify the term plan customer at least 60 days prior to the end of the current term that the end of their current term is approaching. Customers choosing not to renew their term plan option will be assessed the Frontier Voice VPN Month-to-Month tariff rate currently in effect. A termination fee, equal to the MMUL of the term plan that the Frontier Voice VPN customer is subscribing, times the number of months remaining in the current term will be assessed to customers terminating service prior to the completion of their current term of service.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Service Options, (Cont'd.)

3.1.24 Frontier Voice Virtual Private Network, (Cont'd.)

The Customer is responsible for any Company and local service provider monthly recurring charges for dedicated circuits/loops necessary for the service, and costs incurred by the Company, including installation and local service provider contract termination charges, if such circuits/loops are canceled prior to activation of service, or the completion of the term commitment made by the Customer.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Service Options, (Cont'd.)

3.1.25 ULTIMATE 800

ULTIMATE 800 is a two-way switched access service completing calls to a Carrier-assigned toll free telephone number. Inbound calls are originated by dialing a toll free number which terminates at a ULTIMATE 800 Customer's common line (i.e business or residential line), provided a valid personal identification routing number (APIRN@) is entered by the call originator. Outbound calls may be originated by dialing a toll free number and entering a Customer specific PRIN number to receive dial tone, permitting the call originator to place a 1+ outbound call. The ULTIMATE 800 Customer is billed for both the inbound and outbound calls. The ULTIMATE 800 Customer may request any combination of four digit PIRNs for their inbound ULTIMATE 800 service. Only one dial tone PIRN is allowed per ULTIMATE 800 Customer. The dial tone PIRN cannot have more than two repeating digits and, cannot have more than two consecutive digits. The dial tone PIRN cannot match the last four digits of the Customers toll free number.

A. Rate Structure

ULTIMATE 800 service is a flat rated, non-distance sensitive, usage based switched service, twenty four (24) hours a day, seven days a week.

B. Usage Charges

The Customer's total monthly use for ULTIMATE 800 is charged at the applicable per minute rates set forth in Section 4.25 following. Calls are billed in one minute increments with a one minute minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Service Options, (Cont'd.)

3.1.26 PriorityPlan

PriorityPlan is a long distance service which provides Customers with single per minute rates for both their inbound (8XX) and outbound (1+) switched and dedicated access usage.

A. Rate Structure

PriorityPlan switched and dedicated calls are non-distance sensitive, usage based, and flat rated.

B. Usage Charges

The Customer's total intrastate monthly usage of PriorityPlan (switched, dedicated) service is charged at the applicable per minute rates set forth in Section 4.4.26 of this tariff. PriorityPlan switched inbound (8XX) and outbound (1+) calls are billed in six second increments with a thirty second minimum for each call. PriorityPlan dedicated inbound (8XX) and outbound (1+) calls are billed in six second increments with an eighteen second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

PriorityPlan Customers may subscribe to either a one year or two year term plan. A per minute base rate set forth in Section 4.4.26 following, is applicable to the inbound (8XX) and outbound (1+) switched and dedicated service plans. There are minimum monthly usage levels (MMUL) for each of the (switched, dedicated) term plan options, as set forth in Section 4.4.26 following. Beginning with the Customer's second invoice, and for the remaining months of any term plan commitment, the Customer will be charged the difference between the gross account usage and the MMUL if the gross account usage is less than the MMUL. The MMULs and applicable discounted per minute usage rates are set forth in Section 4.4.26 of this tariff.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Service Options, (Cont'd.)

3.1.26 PriorityPlan, (Cont'd.)

B. Usage Charges, (Cont'd.)

PriorityPlan switched and dedicated term plans will automatically renew for successive twelve month periods unless the Customer notifies the Carrier in writing before the end of the current term of their intention to terminate the agreement at the completion of the term. The Carrier will notify the Customer at least 60 days prior to the end of their current term that the end of the term is approaching. PriorityPlan Customers electing to continue receiving service without renewing their current term commitment will automatically revert to the respective switched or dedicated non discounted current tariffed base rate. A monthly termination fee, equal to the MMUL of the term plan that the PriorityPlan Customer is subscribing to, will be assessed per month for each of the remaining months in the current term after a PriorityPlan Customer terminates service prior to the completion of the full term commitment.

PriorityPlan Customers will also be eligible for the PriorityPlan Optional Calling Card Service at the rates set forth in Section 6.6.7 of this tariff. Optional Calling Card calls are billed in six second increments with a thirty second minimum for each call. Any fraction of an increment will be rounded up to the next whole increment.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Service Options, (Cont'd.)

3.1.27 EZ Plan II

EZ Plan II is a long distance switched service which provides Customers with single per minute rates for both their inbound (8XX) and outbound (1+) usage.

A. Rate Structure

EZ Plan II calls are non-distance sensitive, usage based and, flat rated.

B. Usage Charges

The applicable per minute rates are set forth in Section 4.4.27 of this tariff, and are based on the EZ Plan II service plan selected. EZ Plan II inbound (8XX) and outbound (1+) calls are billed in six second increments with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

Customers may subscribe to EZ Plan II service on a month-to-month basis, or subscribe to either a fifteen (15) or thirty (30) month term agreement. The per minute rate applicable to the month-to-month, fifteen (15) month and, thirty (30) month term commitment plans are set forth in Section 4.4.27 of this tariff. A minimum monthly usage level (MMUL) will be required with each service plan offered. Beginning with the Customer's second invoice, and for the remaining months of any service plan, the Customer will be charged the difference between the gross account usage and the MMUL if the gross usage is less than the MMUL. The per minute rates and MMULs are set forth in Section 4.4.27 of this tariff.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Service Options, (Cont'd.)

3.1.27 EZ Plan II (Continued)

B. Usage Charges (Continued)

EZ Plan II fifteen (15) and thirty (30) month term plans will automatically renew for successive periods of fifteen (15) months unless the Customer notifies the Carrier in writing before the end of their current term of their intention to terminate the agreement at the completion of the term. The Carrier will notify the Customer at least 60 days prior to the end of the current term that the end of their term is approaching. Customers electing to continue receiving EZ Plan II service without renewing their current term commitment will automatically revert to the current month-to-month tariffed rate. A monthly termination fee, equal to the minimum monthly usage level of the term plan that the EZ Plan II Customer is subscribing to, will be assessed for each of the remaining months in the term commitment when an EZ Plan II Customer terminates service prior to the completion of the full term of service.

EZ Plan II Customers will also be eligible for the EZ Plan II Optional Calling Card Service at rates set forth in Section 6.6.8 of this tariff. EZ Plan II Optional Calling Card calls will be billed in six second increments with a thirty second minimum for each call. Any fraction of an increment will be rounded up to the next whole increment.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Service Options, (Cont'd.)

3.1.28 Frontier Websaver II

Frontier Websaver II is a switched, non-distance sensitive, flat rated long distance service which provides Customers with a single rate for both inbound (8xx) and outbound (1+) calls.

A. Enrollment

To subscribe to Frontier Websaver II, Customers Must enroll via a Company-designated Internet address. As part of their service application, Customers must provide the Company with a valid commercial credit card as accepted by the Company. All charges to the Customer will automatically be billed to this credit card. Customers' billing detail will be provided via a Company-designated Internet site.

B. Usage Charges

Frontier WebsaverII Customers may select from two service options. A Minimum Monthly Usage Level (MMUL) will be associated with each service option. Beginning with the Customer's second monthly invoice, the Customer will be charged either their actual total monthly usage or the appropriate MMUL, whichever is greater. Service options and MMULs are set forth in Section 4.24 of this tariff.

The applicable per minute rate set forth in Section 4.24 following are based on the Frontier Websaver II option selected. Frontier Websaver II inbound and outbound calls are billed in six second increments with a minimum billing increment of eighteen seconds per call. Any fraction of an increment is rounded up to the next whole increment.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Service Options, (Cont'd.)

3.1.29 Voice Services Global Origination

Voice Services Global Origination is a long distance service which provides Customers with single per minute rates for their and outbound (1+) switched and dedicated access usage. The Customer must sign up for both national and international Voices Services Global Origination plans in order to participate in this service offering.

A. Rate Structure

Voice Services Global Origination switched and dedicated calls are non-distance sensitive, usage based, and flat rated.

B. Usage Charges

The Customer's total intrastate monthly usage of Voice Services Global Origination (switched, dedicated) service is charged at the applicable per minute rates set forth in Section 4 following. Voice Services Global Origination outbound (1+) switched calls are billed in six second increments with an eighteen second minimum for each call. Voice Services Global Origination dedicated outbound (1+) calls are billed in six second increments with an six second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

Voice Services Global Origination Customers are eligible to receive a discount off the base rate based on their gross usage revenues. A per minute base rate set forth in Section 4 following, is applicable to the outbound (1+) switched and dedicated service plan beginning with the Customer's first invoice

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Service Options, (Cont'd.)

3.1.30 Web Beta

Web Beta is a switched, non-distance sensitive, flat rated long distance service which provides Customers with a single rate for both outbound (1+) and inbound (8XX) calls. A Travel Card is also available to Web Beta Customers.

A. Enrollment

To subscribe to Web Beta service, Customers must enroll via a Company-designated Internet site. Customers must subscribe to Web Beta outbound (1+) service in order to qualify for Web Beta inbound (8XX) and/or Travel Card services. Web Beta Customers must also commit to a \$25 Minimum Monthly Usage Level (MMUL). Beginning with the Customer's second monthly invoice, the Customer will be charged either their actual total monthly usage, or the MMUL, whichever is greater. All of the Customer's intrastate, interstate, and international Web Beta per minute usage charges will count towards the Customer's MMUL.

B. Usage Charges

Web Beta outbound and inbound calls are billed in six-second increments with a minimum billing increment of eighteen seconds per call. Any fraction of an increment is rounded up to the next whole increment. Travel Card calls are billed in six second increments with a minimum billing of 30 second per call and any fraction of an increment is rounded up to the next whole increment.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Service Options, (Cont'd.)

3.1.31 Web Alpha

Web Alpha is a switched, non-distance sensitive, flat rated long distance service which provides Customers with a single rate for all outbound (1+) calls. A Travel Card is also available to Web Alpha Customers.

A. Enrollment

Customer must subscribe to Web Alpha outbound (1+) service in order to qualify for Web Alpha Travel Card service.

B. Usage Charges

Web Alpha outbound calls are billed in one-minute increments with a minimum billing increment of one minute per call. Any fraction of an increment is rounded up to the next full minute. Travel Card calls are billed in one-minute increments with a minimum billing increment of one minute per call. Any fraction of an increment is rounded up to the next full minute for Travel Card calls.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Special Service Arrangements

3.2.1 Special Service Description

Special Service Arrangements, approved by the VPSB, are special, customized arrangements for the customer's use with Global's services, as described below.

3.2.2 Special Services Regulation

- A.** If at the request of the customer, the Carrier obtains services not normally used to provide service to its customers, the cost incurred will be billed as a Special Service and will be billed to the customer as charges are billed to Global.
- B.** If at the request of the customer, the Carrier provides technical assistance not normally required to provide service, the costs involved will be billed as a Special Service, and will be billed to the customer as charges are billed to Global.
- C.** Special Service charges may be equivalent to the estimated cost of furnishing any such service based upon charges applicable to the service provided including all relevant operating, maintenance and administrative expenses, the cost of providing necessary equipment and materials and all associated installation costs including engineering, labor, supervision and transportation costs.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Special Service Arrangements, (Cont'd.)

3.2.3 Non-Routine Installation and/or Maintenance Charge

- A.** When at the specific request of the customer, installation and/or routine maintenance is performed outside of the regular business hours, additional charges will be based upon the actual labor, material and other costs incurred by or billed to the Carrier in the provision of these Special Services.
- B.** If installation and/or routine maintenance is performed during regular business hours, at the request of the customer for completion of the task, and these circumstances are not the fault of the Carrier, Special Service charges may apply. Such circumstances include, but are not limited to, stand-by in excess of one hour, weekend holiday or night time cut-over, and additional installation testing in excess of the normal testing required to provide service.

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.4 Locations of Service

3.4.1 Switched Access Service Offerings

Access to Global product offerings originating via telephone-company provided switched access lines will be available via 10XXX origination from all LEC end offices throughout the state of Vermont.

3.4.2 Dedicated Access Service Offerings

Access to Global product offerings originating via telephone-company provided dedicated access lines may be available throughout the state of Vermont.

SECTION 4 - RATES AND CHARGES

4.1 Service Hours

The following time periods apply in rating all Allnet MTS calls:

DAY	Monday through Friday	7:00 AM to 6:59 PM
EVENING	Monday through Friday Saturday and Sunday	7:00 PM to 10:59 PM 5:00 PM to 10:59 PM
NIGHT	Monday through Sunday Saturday and Sunday Global-recognized holidays	11:00 PM to 6:59 AM 11:00 PM to 4:59 PM

The following time periods apply in rating Instantline 800 calls:

BUSINESS HOURS:	Monday through Friday excluding Carrier-recognized holidays	8:00 AM-5:59 PM
OFF HOURS:	Monday through Friday Saturday and Sunday including Carrier-recognized holidays	6:00 PM-7:59 AM All Day

The following time periods apply in rating Baseline 800 calls:

BUSINESS HOURS:	Monday through Friday excluding Carrier-recognized holidays	8:00 AM-5:59 PM
OFF HOURS:	Monday through Friday Saturday and Sunday including Carrier-recognized holidays	6:00 PM-7:59 AM All Day
BONUS WEEKEND	Saturday and Sunday	All Day

SECTION 4 - RATES AND CHARGES, (CONT'D.)

4.1 Service Hours, (Cont'd.)

The following time periods apply in rating all Allnet Solution I, II, III, IV, Residential Solution outbound and inbound (via Solution 800), and Home Connection 800 calls:

BUSINESS HOURS	Monday through Friday Excluding Carrier-recognized holidays	8:00 AM-4:59 PM
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OFF HOURS	Monday through Friday Saturday and Sunday Including Carrier- recognized holidays	5:00 PM-7:59 AM All Day
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The following time periods apply in rating all Allnet Call Home America calls:

BUSINESS HOURS	Monday through Friday Excluding Carrier- recognized holidays	8:00 AM-6:59 PM
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OFF HOURS	Monday through Friday Saturday and Sunday Including Carrier-recognized holidays	7:00 PM-7:59 AM All Day
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The following time periods apply in rating all Allnet MAX Communications and Allnet MAX Communications Card calls.

BUSINESS HOURS	Monday through Friday Excluding carrier-recognized holidays	8:00 AM - 4:59 PM
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OFF HOURS	Monday through Friday; Saturday and Sunday Including carrier-recognized holidays	5:00 PM - 7:59 AM All Day
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SECTION 4 - RATES AND CHARGES, (CONT'D.)

4.1 Service Hours, (Cont'd.)

The following time periods apply in rating all CallNet calls:

DAY	Monday through Friday Excluding carrier-recognized holidays	8:00 AM - 4:59 PM
EVENING/NIGHT/WEEKEND	Monday through Friday; Saturday and Sunday Including carrier-recognized holidays	5:00 PM - 7:59 AM All Day

The following time periods apply in rating all Allnet Edge calls:

BUSINESS HOURS	Monday through Friday Excluding carrier-recognized holidays	8:00 AM - 4:59 PM
OFF HOURS	Monday through Friday; Saturday and Sunday Including carrier- recognized holidays	5:00 PM - 7:59 AM All Day

The following time periods apply in rating all Allnet HomeSaver and HomeSaver Access (Travel) calls:

DAY	Monday through Friday Excluding carrier-recognized holidays	8:00 AM - 4:59 PM
EVENING/NIGHT/WEEKEND	Monday through Friday; Saturday and Sunday Including carrier-recognized holidays	5:00 PM - 7:59 AM All Day

SECTION 4 - RATES AND CHARGES, (CONT'D.)

4.1 Service Hours, (Cont'd.)

The following time periods apply in rating all Allnet Multipointsm 800 calls:

DAY	Monday through Friday Excluding carrier-recognized holidays	8:00 AM - 5:59 PM
EVENING/NIGHT WEEKEND	Monday through Friday Saturday and Sunday Including carrier-recognized holidays	6:00 PM - 7:59 AM All Day

The following time periods apply in rating Allnet Spectrum calls:

BUSINESS HOUR	Monday through Friday Excluding Carrier-recognized holidays	8:00 AM - 4:59 PM
OFF HOUR	Monday through Sunday Saturday through Sunday Including Carrier-recognized holidays	5:00 PM - 7:59 AM 8:00 AM - 4:59 PM

The following time periods apply in rating all Allnet Product One calls, and all Allnet Product One calls made through either Allnet Access or Allnet Spectrum:

BUSINESS HOURS	Monday through Friday Excluding carrier-recognized holidays	8:00 AM - 4:59 PM
OFF HOURS	Monday through Friday Saturday and Sunday Including carrier- recognized holidays	5:00 PM - 7:59 AM All Day

SECTION 4 - RATES AND CHARGES, (CONT'D.)

4.1 Service Hours, (Cont'd.)

The following time periods apply in rating all calls for Frontier Home Connections 1+:

DAY	Monday through Friday Excluding carrier-recognized holidays	7:00 AM - 6:59 PM
EVENING/NIGHT/WEEKEND	Monday through Friday; Saturday and Sunday Including carrier-recognized holidays	7:00 PM - 6:59 AM All Day

The following time periods apply in rating all Frontier Simplicity calls (switched and travel):

DAY	Monday through Friday Excluding carrier-recognized holidays	8:00 AM - 4:59 PM
EVENING/ NIGHT/ WEEKEND	Monday through Friday; Saturday and Sunday Including carrier-recognized holidays	5:00 PM - 7:59 AM All Day

The following time periods apply in rating all Frontier Dimension calls (switched, dedicated and travel):

PEAK	Monday through Friday Excluding carrier-recognized holidays	8:00 AM - 4:59 PM
OFF PEAK	Monday through Friday; Saturday and Sunday Including carrier-recognized holidays	5:00 PM - 7:59 AM All Day

SECTION 4 - RATES AND CHARGES, (CONT'D.)

4.1 Service Hours, (Cont'd.)

The following time periods apply in rating all Frontier Common Sense calls (switched, dedicated and travel):

PEAK	Monday through Friday Excluding carrier-recognized holidays	8:00 AM - 4:59 PM
OFF PEAK	Monday through Friday; Saturday and Sunday Including carrier-recognized holidays	5:00 PM - 7:59 AM All Day

The following time periods apply in rating all Tandem Travel Card Service calls:

PEAK	Monday through Friday Excluding carrier-recognized holidays	8:00 AM - 4:59 PM
OFF PEAK	Monday through Friday; Saturday and Sunday Including carrier-recognized holidays	5:00 PM - 7:59 AM All Day

SECTION 4 - RATES AND CHARGES, (CONT'D.)

4.2 Usage Rates for Allnet MTS

The following charges apply to all Allnet MTS calls:

<u>RATE MILEAGE</u>	<u>DAY</u>	<u>EVENING</u>	<u>NIGHT/WEEKEND</u>
0 - 10	0.1600	0.1150	0.0700
11 - 14	0.2150	0.1550	0.0900
15 - 18	0.2500	0.1800	0.1050
19 - 22	0.2700	0.1950	0.1150
23 - 24	0.2700	0.1950	0.1150
25 - 30	0.2950	0.1950	0.1250
31 - 55	0.3150	0.2250	0.1350
56 +	0.3400	0.2450	0.1450

4.3 BASELINESM 800

The following usage rates apply to all BaselineSM 800 calls:

<u>Business Hour</u>	<u>Off Hour</u>
\$0.2050	\$0.1700

4.4 Usage Rate for MAX Communications

The following per minute rates are applicable to all Allnet MAX Communications outbound and MAX Communications 800 calls, and to all Allnet MAX Communications customers during their rate periods when their long distance calls are made through Allnet MAX Communications Card.

BUSINESS HOUR RATE**	\$.2200/minute
OFF HOUR RATE**	\$.2200/minute

** A \$0.60 surcharge per call will be applied to all Allnet MAX Communications Card calls. In addition to the per call surcharge, a \$0.55 per call surcharge will be applied to all Allnet MAX Communications Card calls requiring manual intervention.

SECTION 4 - RATES AND CHARGES, (CONT'D.)

4.5 Usage Rates for Home Connection 800

The following per minute rates are applicable to all Home Connection 800 calls:

<u>Business Hour*</u>	<u>Off Hour*</u>
\$0.2400	\$0.1900

4.6 Usage Rates for CallNet

The following per minute rates are applicable to all CallNet (non-calling card) calls:

<u>Day</u>	<u>Evening/Night/Weekend</u>
\$0.2500	\$0.1300

4.7 Usage Rates for Allnet Edge

The following per minute rates are applicable to all Allnet Edge calls:

<u>Mileage Band</u>	<u>Business Hour</u>	<u>Off Hour</u>
0 - 10	\$0.2095	\$0.1654
11 - 14	\$0.2095	\$0.1654
15 - 18	\$0.2095	\$0.1654
19 - 22	\$0.2095	\$0.1654
23 - 24	\$0.2095	\$0.1654
25 - 30	\$0.2095	\$0.1654
31 - 55	\$0.2095	\$0.1654
56 +	\$0.2316	\$0.1875

*A \$0.55 per call surcharge will be applied to all Allnet Home Connection 800 calls requiring manual intervention.

**A \$0.89 per call surcharge applies to Allnet Edge customers who place long distance calls through Allnet Access (Travel).

SECTION 4 - RATES AND CHARGES, (CONT'D.)

4.8 Frontier Home Connections 1+

The following per minute rates are applicable to all Frontier Home Connections 1+ calls:

Day Rates Per Minute:	\$0.2500
Evening/Night/Weekend:	\$0.1000

4.9 Frontier Simplicity

The following per minute rates are applicable to all Frontier Simplicity switched and travel calls as specified below:

	<u>Day Rates</u>	<u>Evening Rates</u>	<u>Night/Weekend Rates</u>
Switched Outbound	\$0.2020	\$0.1620	\$0.2020
Switched Inbound	\$0.2190	\$0.1720	\$0.1720
Travel Card calls#	\$0.2107	\$0.1475	\$0.1159

Simplicity travel card calls will be assessed an additional \$0.77 per call surcharge on all calls.

Simplicity Incremental Volume Discount Credits:

<u>Monthly Usage Level</u>	<u>Discount Credit</u>
\$0.00 - \$49.99	0%
\$50 and above	5%

Term Plan Discount Credits:

Monthly Usage Commitment	<u>1 Year Term Discount Credit</u>	<u>2 Year Term Discount Credit</u>
\$100	2%	3%
\$500	3%	4%
\$1,000	4%	5%

Minimum Monthly Usage Charge (MMUC)

Switched Customers - \$100, \$500 or \$1,000 as selected by customer

SECTION 4 - RATES AND CHARGES, (CONT'D.)

4.10 Usage Rates for Instantline 800

The following per minute rates are applicable to all calls under Instantline 800:

Business Hours	\$0.2200
Off - Hours	\$0.1830

4.11 Usage Rates for Allnet HomeSaver

The following per minute rates are applicable to all Allnet HomeSaver non-800 originated calls:

<u>Day</u>	<u>Evening/Night/Weekend</u>
\$0.2750	\$0.1430

The following per minute rates are applicable to all Allnet HomeSaver 800 originated calls:

<u>Day</u>	<u>Evening/Night/Weekend</u>
\$0.2400	\$0.1900

4.12 Usage Rates for Allnet Multipointsm 800

The following per minute rates are applicable to all Allnet Multipointsm 800 calls:

<u>Business Hour</u>		<u>Off Hour</u>	
Mileage	Rate	Mileage	Rate
0 - 55	\$0.2555	0 - 55	\$0.2130
56+	\$0.2555	56+	\$0.2130

SECTION 4 - RATES AND CHARGES, (CONT'D.)

4.13 Usage Rates for Allnet Spectrum

The following rates per minute are applicable to all long distance domestic intrastate calls made through Allnet Spectrum service:

<u>Rates Per Minute</u> <u>Mileage Band</u>	<u>Business Hour*</u>	<u>Off-Hour*</u>
0 - 50	\$0.2200	\$0.1700
51 - 125	\$0.2300	\$0.1900
126 +	\$0.2600	\$0.2000

A \$0.89 per call surcharge is applied to all Allnet Spectrum service intrastate DIAL TONE PIRN and PIRN CALL calls. An additional \$0.55 per call surcharge is applied to all intrastate Allnet Spectrum calls that require manual intervention in dialing the call.

SECTION 4 - RATES AND CHARGES, (CONT'D.)

4.14 ALLNET SOLUTION

Rate Structure

Charges for Solution I, II, III, IV and Residential Solution as well as Solution 800 are assessed on a per minute basis based on duration of the call, and time of day of each inbound and outbound call.

The following per minute rates apply to all outbound and associated inbound (via Solution 800) calls:

Solution I		Solution II	
BUSINESS HOURS	OFF HOURS	BUSINESS HOURS	OFF HOURS
<u>(6 second rounding, 6 second minimum)</u>		<u>(6 second rounding, 30 second minimum)</u>	
\$0.1735	\$0.1405	\$0.2835	\$0.2285
Solution III		Solution IV	
BUSINESS HOURS	OFF HOURS	BUSINESS HOURS	OFF HOURS
<u>(6 second rounding, 30 second minimum)</u>		<u>(6 second rounding, 6 second minimum)</u>	
\$0.3185	\$0.2550	\$0.2000	\$0.1600

Residential Solution

BUSINESS HOURS	OFF HOURS (OutBound Calls)
<u>(6 second rounding, 30 second minimum)</u>	
Same As Solution	35% Off Solution III Off Hours Rate

III Business Hour Rate
OFF HOURS (InBound Calls)
Same as Solution III Off Hours Rate

4.15 Allnet Call Home America

The following per minute rates apply to all intrastate Call Home America (800) calls.

<u>BUSINESS HOURS</u>	<u>OFF HOURS</u>
\$0.2400	\$0.1900

SECTION 4 - RATES AND CHARGES, (CONT'D.)

4.16 Allnet Product One

The following per minute rates are applicable to Allnet Product One outbound and 800 calls, for each month-to-month and term plan option, as indicated below:

4.16.1 Switched Access Option

	<u>Month-to-Month</u>	<u>Term Plan I</u>	<u>Term Plan II</u>	<u>Term Plan III</u>
Business Hour Rate	\$0.1650/minute	\$0.1450/minute	\$0.1425/minute	\$0.1400/minute
Off Hour Rate	\$0.1650/minute	\$0.1450/minute	\$0.1425/minute	\$0.1400/minute
Length Of Term	none	one year	one year	one year
Minimum Monthly	none	\$100.00/month	\$750.00/month	\$2,000/month

4.16.2 Usage Level (MMUL) Commitment

<u>Business Hour</u>	<u>Term Plan IV</u>	<u>Term Plan V</u>	<u>Term Plan VI</u>	<u>Term Plan VII</u>
Rate	\$0.1375/minute	\$0.1375/minute	\$0.1375/minute	\$0.1450/minute
Off Hour Rate	\$0.1375/minute	\$0.1375/minute	\$0.1375/minute	\$0.1450/minute
Length Of Term	one year	one year	one year	one year
MMUL	\$5,000/month	\$10,000/month	\$20,000/month	\$25/month

Additional Per Minute Discount For Two Year Commitment Versus One Year Commitment:
\$0.0025/minute.

Additional Per Minute Discount For Three Year Commitment Versus One Year
Commitment: \$0.0050/minute.

SECTION 4 - RATES AND CHARGES, (CONT'D.)

4.16 Allnet Product One, (Cont'd.)

4.16.3 Dedicated Access Option

	<u>Term Plan II</u>	<u>Term Plan III</u>	<u>Term Plan IV</u>	<u>Term Plan V</u>
Business Hour Rate	\$0.1075/minute	\$0.1050/minute	\$0.1025/minute	\$0.1000/minute
Off Hour Rate	\$0.1075/minute	\$0.1050/minute	\$0.1025/minute	\$0.1000/minute
Length of Term	one year	one year	one year	one year
MMUL	\$750/month	\$2,000/month	\$5,000/month	\$10,000/month
Term Plan VI				
Business Hour Rate			\$0.0975/minute	
Off Hour Rate			\$0.0975/minute	
Length of Term			one year	
MMUL			\$20,000/month	

Additional Per Minute Discount For Two Year Commitment Versus One Year Commitment:
\$0.0025/minute.

Additional Per Minute Discount For Three Year Commitment Versus One Year
Commitment: \$0.0050/minute.

Product One Multipoint 800 option calls will be charged at the following per minute rates:
Business Hours - \$0.1850 Off Hours - \$0.1850.

SECTION 4 - RATES AND CHARGES, (CONT'D.)

4.17 Frontier Dimension

The following per minute rates are applicable to all Frontier Dimension switched, dedicated and travel calls as specified below:

	<u>Peak Rates</u>	<u>Off Peak Rates</u>
Switched Outbound	\$0.1800	\$0.1440
Switched Inbound	\$0.2230	\$0.1780
Dedicated Outbound	\$0.1130	\$0.0900
Dedicated Inbound	\$0.1350	\$0.1090
Travel Card calls#	\$0.2280	\$0.1830

Dimension travel card calls will be assessed an additional \$0.67 per call surcharge on all calls.

Dimension Incremental Volume Discount Credits:

<u>Monthly Usage Level</u>	<u>Discount Credit</u>
\$0.00 - \$999.99	0%
\$1,000 - \$9,999.99	10%
\$10,000 and above	15%

Term Plan Discount Credits:

Monthly Usage Level	<u>1 Year Term Discount Credit</u>	<u>2 Year Term Discount Credit</u>	<u>3 Year Term Discount Credit</u>
\$0.00 - \$499.99	0%	0%	0%
\$500 - \$999.99	3%	5%	7%
\$1,000 - 4,999.99	3%	5%	7%
\$5,000 and above	7%	10%	11%

Minimum Monthly Usage Charge (MMUC)

Switched Customers - \$500
 Dedicated Customers - \$2,500

SECTION 4 - RATES AND CHARGES, (CONT'D.)

4.17 Frontier Common Sense, (Cont'd.)

The following per minute rates are applicable to all Frontier Common Sense switched, dedicated and travel calls as specified below:

	<u>Peak Rates</u>	<u>Off Peak Rates</u>
OPTION I		
Switched Outbound	\$0.1600	\$0.1440
Switched Inbound	\$0.1810	\$0.1450
Travel Card calls	\$0.2750	\$0.2750
OPTION II		
Switched Outbound	\$0.1550	\$0.1390
Switched Inbound	\$0.1750	\$0.1400
Travel Card calls	\$0.2500	\$0.2500
OPTION III		
Switched Outbound	\$0.1450	\$0.1300
Switched Inbound	\$0.1670	\$0.1340
Travel Card calls	\$0.2500	\$0.2500
Dedicated Outbound	\$0.1080	\$0.0930
Dedicated Inbound	\$0.1020	\$0.0820
Travel Card calls	\$0.2500	\$0.2500

Term Plan Discount Credits:

Monthly Usage Level	<u>1 Year Term Discount Credit</u>	<u>2 Year Term Discount Credit</u>	<u>3 Year Term Discount Credit</u>
Option I	0%	2%	4%
Option II	0%	2%	4%
Option III-Switched	0%	2%	4%
Option III-Dedicated	0%	2%	4%

Minimum Monthly Usage Charge (MMUC)

Option I	\$100
Option II	\$1,000
Option III	\$3,500

SECTION 4 - RATES AND CHARGES, (CONT'D.)

4.18 Tandem Travel Card Service

The following rates are applicable to all Tandem Travel Card Service calls:

4.18.1 Per Minute Rate

All calls will be billed in 30 second increments, with a minimum billing of one minute per call.

Peak Rates
\$0.2000

Off Peak Rates
\$0.2000

4.18.2 Per Call Service Charge

A service charge will be applied to each call. The service charge rate will vary based on the access method utilized.

A.	Customer dialed call	\$0.80
B.	Live operator assisted	\$1.25
C.	Live operator dialed	\$2.25
D.	Live operator diled (Person-to-person)	\$3.00

4.18.3 Directory Assistance Charge

A \$0.95 charge will be applied to each Directory Assistance inquiry. The charge will apply regardless of whether Directory Assistance is able to furnish the telephone number requested.

SECTION 4 - RATES AND CHARGES, (CONT'D.)

4.19 Frontier Anytime 1+ Service

The following rate per minute is applicable to all Anytime 1+ calls:

Day/Evening/Night/Weekend
Including Carrier recognized holidays
\$0.1700/minute

4.19.1 Optional Travel Card*

- A. The following per minute rate is applicable to all travel card calls made in conjunction with Anytime 1+ service option. Calls are billed in one minute increments, with a one minute minimum per call.

Day/Evening/Night/Weekend
Including Carrier recognized holidays
\$0.2500/minute

- B. The following per minute rate is applicable to all travel card calls when calls are made using this service on a stand-alone basis. Calls are billed in one minute increments, with a one minute minimum per call.

Day/Evening/Night/Weekend
Including Carrier recognized holidays
\$0.2500/minute

* An additional \$0.55 per call surcharge will be applied to all travel card calls requiring manual intervention.

SECTION 4 - RATES AND CHARGES, (CONT'D.)

4.20 Frontier Independence

4.20.1 Switched Access Option

The following per minute rates are applicable to all Independence 10XXX and 8xx calls, for each month-to-month and term plan option, as indicated below:

<u>Month-to-Month</u> (MMUL) \$0	\$0.1500/minute
1 Year Term (MMUL) \$25	\$0.1400/minute
1 Year Term (MMUL) \$200	\$0.1400/minute
1 Year Term (MMUL)\$1,000	\$0.1350/minute
1 Year Term (MMUL)\$3,000	\$0.1350/minute
1 Year Term (MMUL)\$5,000	\$0.1350/minute

Additional per minute discount for two year commitment versus one year commitment: \$0.0025/minute.
Additional per minute discount for three year commitment versus one year commitment: \$0.0050/minute.

SECTION 4 - RATES AND CHARGES, (CONT'D.)

4.20 Frontier Independence, (Cont'd.)

4.20.1 Switched Access Option, (Cont'd.)

The Following per minute rates are applicable to all Independence Multipoint 8XX calls*:

	<u>Business Hours</u>	<u>Off Hours</u>
Validated	\$0.1650/minute	\$0.1650/minute
Non-validated	\$0.1550/minute	\$0.1550/minute

4.20.2 Dedicated Access Option

The following per minute rates are applicable to all Independence 10XXX and 8XX calls for each term plan indicated below:

1 Year Term (MMUL)\$1,000, \$5,000, \$15,000 or \$30,000	\$0.0900/minute
2 Year Term (MMUL)\$1,000, \$5,000, \$15,000 or \$30,000	\$0.0900/minute
3 Year Term (MMUL)\$1,000, \$5,000, \$15,000 or \$30,000	\$0.0900/minute

*May be available in conjunction with existing Carrier products.

SECTION 4 - RATES AND CHARGES, (CONT'D.)

4.21 Frontier Family Ties

The Following time periods apply in rating all Frontier Family Ties calls:

PEAK	Monday through Friday Excluding carrier-recognized holidays	7:00 am - 6:59 pm
OFF PEAK	Monday through Friday; Saturday and Sunday Including carrier-recognized holidays	7:00 pm - 6:59 am All Day

The following per minute rates are applicable to all Frontier Family Ties calls:

<u>PEAK*</u>	<u>OFF PEAK*</u>
\$0.2750	\$0.1430

*A \$0.30 per call surcharge will be assessed to the first minute of each call.

SECTION 4 - RATES AND CHARGES, (CONT'D.)

4.22 Frontier Value Net

The following per minute rates are applicable to all Frontier Value Net 1+ and 8XX calls as specified below:

	<u>MMUC</u>	<u>Rate Per Minute</u>
Month-To-Month	\$10	\$0.1442
15 Month Term Plan	\$500	\$0.1288
	\$1,000	\$0.1265
30 Month Term Plan	\$500	\$0.1288
	\$1,000	\$0.1265

SECTION 4 - RATES AND CHARGES, (CONT'D.)

4.24 Frontier Voice Virtual Private Network

The following per minute rates apply to all Frontier Voice VPN switched and dedicated calls as specified below:

<u>Call</u>	<u>Per 6 Sec Sec Min</u>	<u>Per 6 Sec Min</u>	<u>Per 18 Sec Min</u>	<u>Per 30 Sec Min</u>
Dedicated to Dedicated	\$0.004	\$0.004	N/A	N/A
Dedicated to switched	\$0.01115	\$0.01115	N/A	N/A
Switched to Dedicated	\$0.01115	\$0.01115	N/A	N/A
Switched to Switched	\$0.02025	N/A	\$0.06075	N/A
Remote Access to Switched*	\$0.02025	N/A	N/A	\$0.10125
Remote Access to Dedicated*	\$0.01115	N/A	N/A	\$0.05575
8xx to dedicated	\$0.01005	\$0.01005	N/A	N/A
8xx to Switched	\$0.01830	N/A	\$0.0549	N/A

Volume Discount - One, Two & Three Year Term Plans (excluding 8xx):

<u>MMUL</u>	<u>Percent Discount</u>
\$0 - \$24,999	0.0%
\$25,000 - \$49,999	4.0%
\$50,000 - \$79,999	5.0%
\$75,000 - \$99,999	7.0%
\$100,000 +	9.0%

Term Plan Discounts for Usage Only:

<u>Term Plan</u>	<u>Percent Discount</u>
One Year	0.0%
Two Year	9.0%
Three Year	12.0%

The above discounts and service are only available for Customer or Customer controlled affiliate locations for which the Customer has assumed full payment responsibility.

*There is a \$0.25 per call surcharge applicable to all Remote Access calls.

SECTION 4 - RATES AND CHARGES, (CONT'D.)

4.24 Frontier Voice Virtual Private Network, (Cont'd.)

The following Recurring/Non-recurring charges are applicable to Frontier Voice VPN:

4.24.1 Setup Charge

	<u>Non-recurring Charge</u>
A. 1 Year Term Plan	\$10,000.00
B. 2 & 3 Year Term Plan	No Charge

4.24.2 A switched Access Line Group charge applies to each Frontier Voice VPN location with switched access.

	<u>Non-recurring Charge</u>
Per Location	\$100.00

4.24.3 Personal Codes

	<u>Monthly Recurring Charge</u>	<u>Non-recurring Charge</u>
Per Account	\$40.00	\$0.00

4.24.4 Remote Access

Per 8xx	\$2.00	\$0.00
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4.24.5 Switched Overflow

Switched Overflow	\$0.00	\$50.00
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SECTION 4 - RATES AND CHARGES, (CONT'D.)

4.25 ULTIMATE 800

The following per minute rates are applicable to all ULTIMATE 800 calls:

Per Minute Rate*	\$0.2530
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* An additional \$0.55 per call surcharge will be applied to all ULTIMATE 800 calls requiring manual assistance.

SECTION 4 - RATES AND CHARGES, (CONT'D.)

4.26 PriorityPlan

The following per minute base rate is applicable to PriorityPlan inbound (8XX) and outbound (1+) Switched and Dedicated Access Calls:

	<u>Per 30 Second Minimum</u>	<u>Per 6 Second Call</u>
Switched Inbound & Outbound	\$0.10	\$0.0220

	<u>Per 18 Second Minimum</u>	<u>Per 6 Second Call</u>
<u>Dedicated</u> Inbound & Outbound	\$0.03825	\$0.01275

Switched - One Year Term Plan Discount Rates:

	<u>Per 30 Second Minimum</u>	<u>Per 6 Second Call</u>
<u>MMUL</u>		
\$ 2,500	\$0.082	\$0.0164
\$ 5,000	\$0.082	\$0.0164
\$10,000	\$0.082	\$0.0164
\$25,000	\$0.082	\$0.0164

Switched - Two Year Term Plan Discount Rates:

	<u>Per 30 Second Minimum</u>	<u>Per 6 Second Call</u>
<u>MMUL</u>		
\$ 2,500	\$0.082	\$0.0164
\$ 5,000	\$0.082	\$0.0164
\$10,000	\$0.082	\$0.0164
\$25,000	\$0.082	\$0.0164

Dedicated - One Year Term Plan Discount Rates:

	<u>Per 18 Second Minimum</u>	<u>Per 6 Second Call</u>
<u>MMUL</u>		
\$ 2,500	\$0.02715	\$0.00905
\$ 5,000	\$0.02715	\$0.00905
\$10,000	\$0.02715	\$0.00905
\$25,000	\$0.02715	\$0.00905

Dedicated - Two Year Term Plan Discount Rates:

	<u>Per 18 Second Minimum</u>	<u>Per 6 Second Call</u>
<u>MMUL</u>		
\$ 2,500	\$0.02715	\$0.00905
\$ 5,000	\$0.02715	\$0.00905
\$10,000	\$0.02715	\$0.00905
\$25,000	\$0.02715	\$0.00905

SECTION 4 - RATES AND CHARGES, (CONT'D.)

4.27 EZ Plan II

The following per minute rates are applicable to all EZ Plan II inbound (8XX) and outbound (1+) calls as specified below:

	<u>MMUL</u>	<u>Rate Per Minute</u>
Month-to-Month	\$10	\$0.1442
15 Month Term	\$100	\$0.1298
	\$500	\$0.1288
	\$1,000	\$0.1428
	\$1,500	\$0.1252
30 Month Term	\$100	\$0.1298
	\$500	\$0.1288
	\$1,000	\$0.1265
	\$1,500	\$0.1252

SECTION 4 - RATES AND CHARGES, (CONT'D.)

4.28 Frontier Websaver II (8xx and 1+)

	InterLATA		IntraLATA	
	Per 6 Sec <u>Call</u>	Per 18 <u>Sec Min</u>	Per 6 Sec <u>Call</u>	Per 18 <u>Sec Min</u>
Switched \$100 MMUL Rate per Minute	\$0.0200	\$0.0600	\$0.0200	\$0.0600
Switched \$300 MMUL Rate per Minute	\$0.1866	\$0.05598	\$0.1866	\$0.05598

SECTION 4 - RATES AND CHARGES, (CONT'D.)

4.29 Voice Services Global Origination

*Switched: Per 18 Sec Call \$0.0396	IntraLATA Per 6 Sec Min \$0.0132
*Dedicated: Per 6 Sec \$0.0075	IntraLATA Per 6 Sec Min \$0.0075

***VOLUME DISCOUNT**

<u>Gross Revenue</u>	<u>Discount</u>
\$50,000-\$74,999	1%
\$75,000-\$99,999	1.50%
\$100,000-124,999	2%
\$125,000-149,999	2.5%
\$150,000-\$174,999	3%
\$175,000-\$199,999	3.5%
\$200,000-\$224,999	4%
\$225,000-\$249,999	4.5%
\$250,000 +	5%

(Usage from all other services on the same Customer Account will be included in determining Voice Services Global Origination discount levels)

SECTION 4 - RATES AND CHARGES, (CONT'D.)

4.30 Web Beta

Outbound/Inbound Per 6 Sec. Rate \$0.0164

Travel Card Per Minute Rate \$0.2500*

4.31 Web Alpha

Outbound Per 6 Sec. Rate \$0.0164

Travel Card Per Minute Rate \$0.2500**

* a \$1.20 per call surcharge will be applied to all Travel Card calls requiring manual intervention.

** a \$1.20 per call surcharge will be applied to all Travel Card calls requiring manual intervention.

SECTION 5 - PROMOTIONAL OFFERINGS

Periodically, Global may engage in promotional offerings or demonstrations of its interexchange common carrier services in order to retain existing customers, to stimulate existing customer usage, to attract new customers, to win back former customers, or to increase awareness of Global services. Such offerings will be limited to certain dates, times and/or locations. Global, upon five (5) business days notice to the Public Service Board for promotions that reduce rates, will specify the rates, terms, conditions and time intervals applicable to each promotional offering below.

- 5.1** Beginning November 24, 2003 and ending December 31, 2003 new and existing Voice Services Global Origination Customers who sign up for a MTM (month-to-month) 1 or 2 year term agreement at a MUG level of \$75; \$75; or \$1,000 may be eligible to receive a 32.57% discount off the base rate for switched services. The Customer must meet a minimum call duration, based on their current and previous month bill, of 30 seconds per call for Outbound calls and 1 minute per call for Inbound calls (total minutes per bill divided by total number of calls per bill * minimum call duration). The Customer must also sign up for National and International Voice Service Global Origination Services. This promotional offering is available only in conjunction with Voice Services Global Origination interstate promotion.

SECTION 6 - NONRECURRING AND ANCILLARY CHARGES

6.1 Directory

Assistance \$0.65 Per Call

Residential Customers may receive 2 free DA calls per month.

SECTION 6 - NONRECURRING AND ANCILLARY CHARGES, (CONT'D.)

6.2 ALLNET ACCESS (Travel)

Allnet Access is an inbound gateway service whereby the caller dials an 800 number plus an eleven digit calling code to gain access to information, travel, call delivery and voice mail services. A personalized call card will be issued to each Allnet Access customer. Charges for Allnet Access Travel are based on length of call, time of day, and originating and terminating locations of each call. The customer's total monthly use of Allnet Access Travel is charged at the applicable rates per minute set forth below and in Section 6.3.1 of this tariff for Solution I, II, and III customers. Long distance calls made through Allnet Access are billed in **one minute** increments with a one minute minimum for each call. Any fraction of an increment after one minute is rounded up to the next **one minute** increment. Charges for calls answered by the called party are assessed from the time point that the Global gateway returns the initial tone to the caller.

Allnet Access rates are based on the originating and terminating locations of each call. Excluding Allnet Solution, Allnet Edge, CallNet, MAX Communications, HomeSaver, and Frontier Independence customers who place Access calls during their rate periods. Allnet Access per minute rates for calls originating and terminating within Vermont are:

Business Hours - \$0.4200 (8:00 AM - 5:59 PM Monday-Friday) Sunday and Global Holidays)	Off-Hours - \$0.3500 (6:00 PM - 7:59 AM Monday-Friday, Saturday,
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6.3.1 Rates per minute applicable to Allnet Solution customers who make Allnet Access Travel calls during their rate periods. A \$0.89 per call surcharge is added to the first minute of each call:

<u>Solution I and II</u>	<u>Business Hours</u>	<u>Off-Hours</u>
First Minute:	\$1.1735	\$1.1185
Add'l Minute:	\$0.2835	\$0.2285

<u>Residential Solution, Solution III</u>	<u>Business Hours</u>	<u>Off-Hours</u>
First Minute:	\$1.2085	\$1.1450
Add'l Minute:	\$0.3185	\$0.2550

6.3.2 Rates per minute applicable to Allnet HomeSaver customers who make Allnet Access Travel calls during their rate periods:

Day:	\$0.3500	Evening/Night/Weekend	\$0.3000
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SECTION 6 - NONRECURRING AND ANCILLARY CHARGES, (CONT'D.)

6.3 The CallNet Calling Card

The CallNet Calling Card service description and rate applications are the same as those for Allnet Access (Travel) set forth in Section 6.3 of this tariff, excluding call billing increments, which are billed in six second increments with a one minute minimum for each call, and the time periods and rates per minute which are set forth below.

Time periods applicable to The CallNet Calling Card service:

DAY	Monday through Friday Excluding carrier-recognized holidays	8:00 AM - 4:59 PM
EVENING/NIGHT/WEEKEND	Monday through Friday; Saturday and Sunday Including carrier-recognized holidays	5:00 PM - 7:59 AM All Day

Rates per minute applicable to The CallNet Calling Card service:

DAY: \$0.3500 EVENING/NIGHT/WEEKEND: \$0.2500

SECTION 6 - NONRECURRING AND ANCILLARY CHARGES, (CONT'D.)

6.4 Allnet Product One

The following per minute rates are applicable to all Allnet Product One customers during their rate periods when their long distance calls are made through either Allnet Access or Allnet Spectrum.

BUSINESS HOUR RATES#	\$0.2200
OFF HOUR RATE#	\$0.2200

A \$0.89 surcharge per call will be applied to all Allnet PRODUCT ONE calls made through either Allnet Access or Allnet Spectrum. An additional \$0.55 per call surcharge will be applied to all Allnet PRODUCT ONE calls made through either Allnet Access or Allnet Spectrum requiring manual intervention.

6.4.1 Allnet Product One Optional Calling Card Plan*

The following per minute rates apply to all Allnet Product One term plan customers who elect the Optional Calling Card Plan, when their long distance calls are made through either Allnet Access or Allnet Spectrum during their rate periods:

	<u>Business Hour</u>	<u>Off Hour</u>
One Year Term Plan	\$0.3000	\$0.3000
Two Year Term Plan	\$0.2700	\$0.2700
Three Year Term Plan	\$0.2500	\$0.2500

*A \$.55 per call surcharge will be applied to all Allnet Product One Optional Calling Card Plan calls made through Allnet Access or Allnet Spectrum that require manual intervention.

SECTION 6 - NONRECURRING AND ANCILLARY CHARGES, (CONT'D.)

6.5 Frontier Independence Optional Calling Card Plan*

The following per minute rate apply to all Independence customers who elect the Optional Calling Card Plan, when their long distance calls are made through Access or Spectrum service.

DAY/EVENING/NIGHT/WEEKEND Including Carrier recognized holidays

Month-to-Month	\$0.28/minute
1 Year Term Plan	\$0.25/minute
2 Year Term Plan	\$0.23/minute
3 Year Term Plan	\$0.21/minute

*An additional \$0.55 per call surcharge will be assessed on all Independence Optional Calling Card calls placed through Access or Spectrum service when manual intervention is required.

SECTION 6 - NONRECURRING AND ANCILLARY CHARGES, (CONT'D.)

6.6 PriorityPlan Optional Calling Card

The following per minute rates are applicable to all PriorityPlan Customers who elect the Optional Calling Card Plan, when their long distance calls are made through Access or Spectrum service:

DAY/EVENING/NIGHT/WEEKEND

1 Year Term Plan \$0.25 per minute

2 Year Term Plan \$0.23 per minute

An additional \$0.55 per call surcharge will be assessed on all PriorityPlan Optional Calling Card calls requiring manual intervention.

6.7 EZ Plan II Optional Calling Card

The following per minute rates are applicable to all EZ Plan II Customers who elect the Optional Calling Card Plan, when their long distance calls are made through Access or Spectrum service:

DAY/EVENING/NIGHT/WEEKEND

Month-to-Month \$0.28 per minute

15 Month Term Plan \$0.23 per minute

30 Month Term \$0.21 per minute

An additional \$0.55 per call surcharge will be assessed on all PriorityPlan Optional Calling Card calls requiring manual intervention.

SECTION 7 - DESCRIPTION OF SERVICES OFFERED TO FORMER TRINSIC CUSTOMERS

7.1 General

Trinsic offers direct dialed outbound service, operator assisted calling services to its presubscribed customers and directory assistance service for communications originating and terminating within the State of Vermont under the terms of this tariff.

**SECTION 7 - DESCRIPTION OF SERVICES OFFERED TO FORMER TRINSIC CUSTOMERS,
(CONT'D.)**

7.2 Timing of Calls

- 7.2.1** Long distance usage charges are based on usage of the Company's network. Chargeable time begins when the calling and the called station are connected.
- 7.2.2** Chargeable time ends when one party "hangs up" the telephone, thereby releasing the network connection.
- 7.2.3** The minimum call duration and call increments for billing purposes are specified on a per-product basis.
- 7.2.4** The Company shall not bill for unanswered calls.

**SECTION 7 - DESCRIPTION OF SERVICES OFFERED TO FORMER TRINSIC CUSTOMERS,
(CONT'D.)**

7.3 Trinsic Travel Card Service

Customers subscribing to any Trinsic residential Service will receive a Trinsic Travel Card for placing long distance calls while away from home. Calls originate via toll free access code dialing. Calls are billed in sixty (60) second increments with an initial period, for billing purposes, of sixty (60) seconds. There is no per call charge.

7.4 Directory Assistance

Directory Assistance is available to Customers of Trinsic. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

A business or residence main telephone exchange line may be registered for exemption from Directory Assistance charges where one of the users of the line is considered to be legally blind, visually or physically handicapped, or where the user's handicap prevents the dialing of a telephone in a conventional manner or permits only the dialing of "0". Requests for exemption must be accompanied by certification of the handicap. Acceptable certifications include those signed by a physician, issued by a state agency qualified to certify such handicaps or pre-existing certifications establishing visual or physical inability to use a directory such as those which qualify the handicapped person for an income tax exemption or social security benefits on the basis of blindness or physical disability or for use of the facilities of an agency for the blind.

**SECTION 7 - DESCRIPTION OF SERVICES OFFERED TO FORMER TRINSIC CUSTOMERS,
(CONT'D.)**

7.5 Trinsic Spectrum Plus Service **

For rates for the local portion of Trinsic Spectrum Plus Service please see the Company's Vermont Price List No. 6.

7.5.1 Trinsic Spectrum Plus Toll Service

Trinsic Spectrum Plus Toll service is available only to Customers of Trinsic Spectrum Plus Local Exchange Service. Calls are billed in six (6) second increments.

7.5.2 Trinsic Spectrum Plus Toll Free Service

Trinsic Spectrum Plus Toll Free Service is available to Customers for incoming calls. Service is available only to Customers of Trinsic Spectrum Plus Local Exchange Service. Calls originate from any interstate or intrastate location over a toll free number and terminate to a Customer-provided business switched access line. Call charges are billed to the Subscriber rather than to the originating caller. Calls are billed in six (6) second increments. Rates are not mileage or time-of-day sensitive. A Monthly Recurring Charge applies in addition to usage rates.

* The Toll Free Service Installation charge is not applied when a customer migrates from another telephone company.

** This service was formerly known as Trinsic business Plus Service.

**SECTION 7 - DESCRIPTION OF SERVICES OFFERED TO FORMER TRINSIC CUSTOMERS,
(CONT'D.)**

7.6 Trinsic Spectrum Plus Service, (Cont'd.)*

7.6.3 Travel Card Service

Trinsic Spectrum Plus Travel Card Service is available to Trinsic Spectrum Plus Local Exchange Service Customers who also purchase Trinsic Spectrum Plus Toll Service. Calls may be made away from the Customer's business location and billed to the business account. Calls are billed in six (6) second increments.

7.6.4 Business Network Service

Business Network Service is an optional service available to Trinsic Spectrum Plus Customers for outbound calling from presubscribed lines. This service allows Trinsic Spectrum Plus Customers presubscribed to Trinsic for long distance service to call other Trinsic Customers without depleting the call allowance for the plan the Customer has chosen. Call may be made to other Trinsic business Customers or to Trinsic residential Customers. Calls are billed in six (6) second increments after the initial minimum period of six (6) seconds and originate and terminate on Customer-provided switched access lines. Rates are not mileage or time-of-day sensitive.

* This service was formerly known as Trinsic Business Plus Service.

**SECTION 7 - DESCRIPTION OF SERVICES OFFERED TO FORMER TRINSIC CUSTOMERS,
(CONT'D.)**

7.7 Operator Assisted Service

Trinsic=s Operator Assisted Service is available for use by the Company=s presubscribed customers. The Company's Operator Assisted Service allows the Customer to select from the special call handling or billing arrangements specified below. Call rates and applicable service charges will be assessed based on the call type (i.e., calling/credit card, collect, third party billed, or person-to-person). Rates are based on mileage, call duration and method of billing. Calls are billed in one minute increments, with additional per call charges reflecting the level of operator assistance and billing method. Operator service charges are not discounted for time of day.

The types of calls handled are as follows:

Customer Dialed Calling/Credit Card Call - This charge applies in addition to long distance usage charges for station to station calls billed to an authorized Calling Card or Commercial Credit Card. The Customer must dial the destination telephone number where the capability exists for the Customer to do so. A separate rate applies in the event operator assistance is requested for entering the Customer's card number for billing purposes.

Operator Dialed Calling/Credit Card Call - This charge applies in addition to long distance usage charges for station to station calls billed to an authorized telephone Calling Card or Commercial Credit Card and the operator dials the destination telephone number at the request of the Customer.

Operator Station - These charges apply in addition to long distance usage charges for non-Person-to-Person calls placed using the assistance of a Company operator and billed Collect, to a Third Party or via some method other than a Calling Card or Commercial Credit Card.

Person-to-Person - This charge applies in addition to long distance usage charges for calls placed with the assistance of a Company operator to a particular party at the destination number. This charge applies regardless of billing method, including but not limited to billing to a Calling Card, Commercial Credit Card, Collect or to a Third Party. Charges do not apply unless the specified party or an acceptable substitute is available.

**SECTION 7 - DESCRIPTION OF SERVICES OFFERED TO FORMER TRINSIC CUSTOMERS,
(CONT'D.)**

7.8 Public Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all intrastate calls that originate from any pay telephone, not presubscribed to the Company, used to access Company provided services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with service, applies for the use of the instrument used to access Company provided service and is unrelated to the service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (e.g., using the A#@ symbol). The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

**SECTION 7 - DESCRIPTION OF SERVICES OFFERED TO FORMER TRINSIC CUSTOMERS,
(CONT'D.)**

7.9 Trinsic Center PVA (1) *

Trinsic Center PVA allows residential customers to access the Company's Personal Voice Assistant (PVA) for call completion and enhanced services such as dialing assistance, contact lists, review of and delivery of emails, voice mail and Follow Me/Find Me, Notify Me and Fast Access service ¹. Access is via toll free number. Service is available 24 hours a day, 7 days a week. Customers may choose a per minute option or prepaid option as follows.

7.9.1 Per Minute Option

All calls made through this service will be billed in one (1) minute increments. An interstate Monthly Recurring Charge applies to this service in addition to usage.

7.9.2 PVA Prepaid Option

Service includes 200 minutes of PVA platform time, which may be used for outbound calling as well as access to PVA features. Access is via toll free number. Service expires 90 days after activation. Customers will receive a voice interrupt message 1 minute prior to the end of the 200 minute allowance notifying them that their allowance is about to expire. The Customer will also be voice prompted when access their PVA with the number of minutes remaining. additional service is available through recharging in 100 minute increments. There is no limit to the number of recharges for this product. International calling is not available through this service.

7.9.3 Special Edition Prepaid Option

Service includes 500 minutes of inbound and outbound calling, as well as use of PVA features and expires 90 days after activation. Access is via personal 800 services. Customers will receive a voice interrupt message 1 minute prior to the end of the 500 minute call allowance notifying them that their minute allowance is about to expire. The Customer will also be voice prompted when accessing their PVA with the number of minutes remaining. Additional service is available through recharging in 100 minute increments. There is no limit to the number of recharges for this product. International calling is not available through this service.

(1) This service was formerly known as Z-LinePVA.

¹ Voice mail, review and delivery of emails, Follow Me/Find Me, Notify Me and Fast Access services are not regulated by the VPSB.

* This service is grandfathered effective July 11, 2005, and available to existing Customers only.

Issued: January 1, 2008
Issued by:

Scott Klopack
Vice President and General Counsel
7171 Forest Lane, Suite 700
Dallas, Texas 75230

Effective: January 1, 2008

**SECTION 7 - DESCRIPTION OF SERVICES OFFERED TO FORMER TRINSIC CUSTOMERS,
(CONT'D.)**

7.10 Trinsic LONG DISTANCE 500 Service (1)

Trinsic LONG DISTANCE 500 Service is a presubscribed service providing outbound calling for residential customers. The service also provides access to the Company's Personal Voice Assistant Service (PVA) for call completion and enhanced services such as dialing assistance, contact lists, review of and delivery of emails ¹. The service includes a monthly call allowance of combined intrastate and interstate toll calling of 500 minutes and Member to Member calling at no charge. Calls placed above the call allowance will be billed in one (1) minute increments rates. Customers are provided a toll free number for placing calls while away from home and the same rates and call allowance applies. An interstate Monthly Recurring Charge applies to this service in addition to usage.

7.11 Member to Member Service

Member to Member Service is available to all Trinsic Customers of a Network Exchange Bundled Service. Member to Member allows Trinsic Customers to call other Trinsic Customers without incurring per call usage charges or depleting the bundled minutes call allowance. Calls under the Member to Member option must originate on and terminate to a telephone number presubscribed to a Trinsic Network Exchange Bundled Service. Customers are not required to identify Customers in their calling circle. Such identification will be handled by the Company's network.

Member to Member calling between Trinsic Customers applies to both intrastate and interstate calling. There is no limit to the number of minutes included in Member to Member.

Member to Member Service is available at no charge.

(1) This service was formerly known as Z-LineLONG DISTANCE 500 Service.

¹ Contact lists and review of delivery of emails not services regulated by the VPSB.

**SECTION 7 - DESCRIPTION OF SERVICES OFFERED TO FORMER TRINSIC CUSTOMERS,
(CONT'D.)**

7.12 Trinsic 800 Service (1)

Trinsic 800 Service provides customers with a personal toll free telephone number with which to access the company's travel card platform and Personal Voice Assistant (PVA) enhanced services. Voice mail is included with this service # as are the enhanced features Find Me, Notify Me.¹

This service may be purchased on a stand-alone basis without the purchase of any other Trinsic service. In addition, the service is available as an add-on to existing Trinsic Unlimited Service, Trinsic Basic with PVA and Trinsic Value with PVA services.

Customers will use their personal toll free number to access the Company's travel card and PVA platform. End users wishing to contact the Customer or leave a message for the customer may do so through the Trinsic 800 Service.

A call allowance of 60 minutes of inbound and 60 minutes of outbound calling is included with this service. Calls above the call allowance will be billed in sixty (60) second increments.

An interstate Monthly Recurring Charge applies to this service in addition to usage.

(1) This service was formerly known as Z-Line 800 Service.

¹ Contact lists, review of and delivery of emails, VoiceMail, Find Me and Notify Me are not services or features regulated by the VPSB.

**SECTION 7 - DESCRIPTION OF SERVICES OFFERED TO FORMER TRINSIC CUSTOMERS,
(CONT'D.)**

7.13 Trinsic LONG DISTANCE Service (1)

Trinsic LONG DISTANCE Service is a presubscribed service providing outbound calling for residential Customers. The service also provides access to the Company's Personal Voice Assistant Service (PVA) for call completion and enhanced services such as dialing assistance, contact lists, review of and delivery of emails as well as VoiceMail, Find Me and Notify Me functions.¹ Calls are billed in one (1) minute increments. Customers are provided a toll free number for placing calls while away from home, and the same rates apply. An interstate Monthly Recurring Charge applies to this service in addition to usage.

7.14 Trinsic Business Long Distance with PVA

Trinsic Business Long Distance with PVA is a presubscribed long distance service providing outbound calling for business Customers. The service also provides access to the Company's Personal Voice Assistant enhanced service platform for call completion and enhanced services such as dialing assistance, contact lists, voice mail, and review of and delivery of emails, as well as Find Me and Notify Me functions.¹ Calls are billed in six (6) second increments. Customers are provided a toll free number for placing calls while away from the office, and the same rates apply.

7.15 Trinsic LONG DISTANCE Essential (2)

Trinsic LONG DISTANCE Essential is a presubscribed service providing outbound calling for residential Customers. Calls are billed in one (1) minute increments. An interstate Monthly Recurring Charge applies to this service in addition to usage.

Customers may request an optional toll free number, which terminates at the Customer's telephone number, with a call allowance of 60 minutes of domestic inbound calling for an additional monthly recurring charge. Calls are billed in one (1) minute increments.

- (1) This service was formerly known as Z-LineLONG DISTANCE Service.
- (2) This service was formerly known as Z-LineLONG DISTANCE Essential.

¹ Contact lists, review of and delivery of emails, VoiceMail, Find Me and Notify Me are not services or features regulated by the VPSB.

**SECTION 7 - DESCRIPTION OF SERVICES OFFERED TO FORMER TRINSIC CUSTOMERS,
(CONT'D.)**

7.16 Affinity Pricing Plan - Trinsic Discount Program

The Trinsic Affinity Pricing Plan - Trinsic Discount Program offers discounts on specific Trinsic services to members of trade associations that represent business entities or individuals within an industry, professional or business classification; employees of business entities; members of organizations with affiliated franchisees, independent agents, independent distributors or business representatives; entities that are members of a buying group not organized only for the purpose of qualifying for the discounts provided herein; non-profit entities affiliated with non-profit chapters, agencies, administrative offices or organizations affiliated with charitable, religious, educational, scientific and literary organizations, or customers or members of commercial organizations or institutions, who have entered into an Affinity Marketing Agreement with the Company.

Customers will receive a 10% discount on the Monthly Recurring Charge for the following services: Trinsic LONGDISTANCE 500. The discount will remain in place as long as the employee, individual or member remains and employee, individual or member of the affinity group. All other terms and conditions of the above-mentioned tariffed services apply.

SECTION 8 - RATES AND CHARGES OFFERED TO FORMER TRINSIC CUSTOMERS

8.1 Trinsic Travel Card Service

Customers subscribing to any Trinsic residential Service will receive a Trinsic Travel Card for placing long distance calls while away from home. Calls originate via toll free access code dialing. Calls are billed in sixty (60) second increments with an initial period, for billing purposes, of sixty (60) seconds. There is no per call charge.

Rate per minute: \$0.20

8.2 Directory Assistance

Up to two requests may be made on each call to Directory Assistance.

	<u>Residential</u>	<u>Business</u>
Per Call Rate:	\$1.25	\$0.95

**SECTION 8 - RATES AND CHARGES OFFERED TO FORMER TRINSIC CUSTOMERS,
(CONT'D.)**

8.3 Trinsic Spectrum Plus Service

For rates for the local portion of Trinsic Spectrum Plus Service please see the Company's Vermont Price List No. 6.

8.3.1 Trinsic Spectrum Plus Toll Service

Trinsic Spectrum Plus Toll service is available only to Customers of Trinsic Spectrum Plus Local Exchange Service. Calls are billed in six (6) second increments.

Rate Per Minute: \$0.079

8.3.2 Trinsic Spectrum Plus Toll Free Service

Call charges are billed to the Subscriber rather than to the originating caller. Calls are billed in six (6) second increments. Rates are not mileage or time-of-day sensitive. A Monthly Recurring Charge applies in addition to usage rates.

Rate per minute: \$0.045
Monthly Recurring Charge Per toll free access line: \$3.00
Toll Free Service Installation: \$20.00 *
Vanity Toll Free Number Search: \$9.99

8.3.3 Travel Card Service

Calls are billed in six (6) second increments.

Rate Per Minute: \$0.045

8.3.4 Business Network Service

Calls are billed in six (6) second increments after the initial minimum period of six (6) seconds and originate and terminate on Customer-provided switched access lines. Rates are not mileage or time-of-day sensitive.

Rate Per Minute: \$0.039

* The Toll Free Service Installation charge is not applied when a customer migrates from another telephone company.

** This service was formerly known as Trinsic Business Plus Service.

**SECTION 8 - RATES AND CHARGES OFFERED TO FORMER TRINSIC CUSTOMERS,
(CONT'D.)**

8.4 Operator Assisted Service

8.4.1 Usage Rates

Usage for Long Distance Operator Service calls will be billed at the rate in effect for the presubscribed service purchased by the Customer.

8.4.2 Per Call Service Charges

	<u>Rate per call</u>
Customer Dialed Calling Card:	\$0.55
Customer Dialed Station-to-Station	\$0.65
Operator Station-to-Station	\$1.65
Operator Person-to-Person	\$2.70

8.5 Public Telephone Surcharge

	<u>Residential</u>	<u>Business</u>
Rate Per Call	\$0.60	\$0.30

**SECTION 8 - RATES AND CHARGES OFFERED TO FORMER TRINSIC CUSTOMERS,
(CONT'D.)**

8.6 Trinsic Center PVA *

8.6.1 Per Minute Option

All calls made through this service will be billed in one (1) minute increments. An interstate Monthly Recurring Charge applies to this service in addition to usage.

Rate Per Minute: \$0.069

8.6.2 PVA Prepaid Option

Service Price: \$9.95
Recharge for each 100 minutes \$9.95
PVA DA access is charged at 5 minutes of usage per instance
Payphone Surcharge is charged at 5 minutes of usage per instance

8.6.3 Special Edition Prepaid Option

Service Price: \$19.95
Recharge for each 100 minutes \$9.95
PVA DA access is charged at 5 minutes of usage per instance
Payphone Surcharge is charged at 5 minutes of usage per instance

*This service is grandfathered, effective July 11, 2005, and available to existing customers only.

**SECTION 8 - RATES AND CHARGES OFFERED TO FORMER TRINSIC CUSTOMERS,
(CONT'D.)**

8.7 TrinsicLONG DISTANCE 500 Service:

The service includes a monthly call allowance of combined intrastate and interstate toll calling of 500 minutes and Member to Member calling at no charge. Calls placed above the call allowance will be billed in one (1) minute increments rates. Customers are provided a toll free number for placing calls while away from home and the same rates and call allowance applies. An interstate Monthly Recurring Charge applies to this service in addition to usage.

Call Allowance:	500 minutes
Direct dial rate per minute above call allowance	\$0.079
PVA rate per minute above call allowance:	\$0.049

8.8 Trinsic 800 Service

A call allowance of 60 minutes of inbound and 60 minutes of outbound calling is included with this service. Calls above the call allowance will be billed in sixty (60) second increments.

An interstate Monthly Recurring Charge applies to this service in addition to usage.

Rate Per minute above 120 Minute Call Allowance:	\$0.069
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8.9 Trinsic LONG DISTANCE Service

Calls are billed in one (1) minute increments. Customers are provided a toll free number for placing calls while away from home, and the same rates apply. An interstate Monthly Recurring Charge applies to this service in addition to usage.

Direct Dial rate per minute:	\$0.079
Call completion through PVA Rate Per Minute:	\$0.049

8.10 Trinsic Business Long Distance with PVA

ZCalls are billed in six (6) second increments. Customers are provided a toll free number for placing calls while away from the office, and the same rates apply.

Rate Per Minute:	\$0.079
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**SECTION 8 - RATES AND CHARGES OFFERED TO FORMER TRINSIC CUSTOMERS,
(CONT'D.)**

8.11 Trinsic LONG DISTANCE Essential

Outbound calls are billed in one (1) minute increments. An interstate Monthly Recurring Charge applies to this service in addition to usage.

Customers may request an optional toll free number, which terminates at the Customer's telephone number, with a call allowance of 60 minutes of domestic inbound calling for an additional monthly recurring charge. Calls are billed in one (1) minute increments.

Direct Dial rate per minute:	\$0.079
Toll Free rate per minute	\$0.079